

## At a Glance Performance Indicators: January 2019

Note: The directional arrow is comparing performance in the last three months v the same three months, in the previous year

[Local figures; NOT OFFICIAL STATISTICS]

Indicator	Target	December 2018	January 2019	Last 3 Months (Nov 18 - Jan 19)	Last 3 Months Last Year (Nov 17 - Jan 18)	Direction	15 Month Trend
TTG ( % waited under 12 weeks for Treatment )	100%	88.4%	79.8%	83.5%	84.9%	▽	
Dr Led New Outpatients ( % waiting under 12 weeks at end of month )	95%	91.4%	89.5%	91.3%	83.0%	△	
Diagnostics ( % waiting under 6 weeks at end of month )	100%	97.6%	97.8%	97.6%	96.7%	△	
AHP MSK ( % waiting under 4 weeks at end of month )	90%	29.9%	36.3%	36.2%	68.9%	▽	
Cancer ( Within 31 day target )	95%	% (November 2018)	% (December 2018)	% Average (Oct 18 - Dec 18)	95.6% Average (Oct 17 - Dec 17)	▽	
Cancer ( Within 62 day target )	95%	[See note overleaf]		% Average (Oct 18 - Dec 18)	97.0% Average (Oct 17 - Dec 17)	▽	
18 Weeks Performance	90%	90.1%	89.8%	89.8% Average	87.2% Average	△	
18 Weeks Linkage	90%	97.4%	97.4%	97.2% Average	97.6% Average	▽	
Emergency Department (% Within 4 Hour)	98%	89.7%	90.0%	91.5%	88.2%	△	
Emergency Department (Absolute Attendances)	▽	3,857	3,694	11,185	11,555	▽	
Delayed Discharges (Bed Days Lost)	▽	1,686	1,787	4,860	3,530	△	
Dr Led Return Tickets (Beyond Latest Date at end of month)	▽	5,307	5,173	15,513	12,136	△	

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Indicator	Background	Points to note
<b>TTG 12 weeks</b>	The Treatment Time Guarantee (TTG) is set out in 'The Patient Right's (Scotland) Act 2011' which places a legal requirement on health boards. Once planned inpatient or day case treatment has been agreed, the person must receive that treatment within 12 weeks. This is reported quarterly as indicator B4. Boards have been asked to commit to bring performance back to the level at March 2017, which was a target of 86.3%. The general manager has agreed a goal to reach 90% by March 2019.	This indicator is below the target of 86.3% and interim goal of 90% in January 19. It has reduced since December 18. The 3 month period is lower than same time last year.
<b>Dr led new outpatients 12 weeks</b>	Not all outpatient clinics are led by doctors. This figure only includes doctor led clinics. This aspect of the 18 week waiting times journey is reported as B6 in the quarterly performance reporting.	Waiting times were below the 95% target. The 3 month period is 8.3% above the result for the same time last year.
<b>Diagnostics 6 weeks</b>	This aspect of the 18 week waiting times journey is reported as B7 in the quarterly performance reporting. An aspirational local target is set at 4 weeks.	Waiting times were below the target of 100%. The 3 month period was 0.9% higher than same time last year.
<b>AHP MSK 4 weeks</b>	Allied Health Professional Musculoskeletal services - This aspect of the 18 week waiting times journey is not reported in the quarterly performance reporting.	Compliance improved by 6.4% between December and January (36.3%). Target is 90%. There are known issues around staffing levels and staff deployment.
<b>Cancer 31 day</b>	This indicator is 1 of 2 Local Delivery Plan (LDP) Standards, chosen by the Scottish Government, that focus on the efficient delivery of support and treatment when a suspicion of cancer is raised. It is reported quarterly as indicator B2(1). The figures shown here are for a single month and can be based on small numbers of individuals and therefore fluctuate substantially from one month to the next.	<b>Note: an information linkage problem has occurred, which hampers automated reporting of the cancer figures. Local performance for 31 days was 95.6% (98.3% for Q4 2018)</b>
<b>Cancer 62 day</b>	This indicator is the second of two Local Delivery Plan (LDP) Standards, reported quarterly as indicator B2(2). The figures shown here are for a single month and can be based on small numbers of individuals and therefore fluctuate substantially from one month to the next.	<b>Local performance for 62 days was 95.6% in January 19 (93.3% for Q4 2018).</b>
<b>18 weeks performance</b>	The complete 18 week waiting times journey from referral to treatment is reported as B8 in the quarterly performance reporting, This indicator is impacted by all the above partial segments of the 18 week pathways.	January 19 is 0.2% below the national target, (89.8%).
<b>18 weeks linkage</b>	This indicator demonstrates how well record keeping in maintained.	Figures remain consistently above 95%.
<b>Emergency department 4 hours</b>	This measure indicates the length of time people experience between arrival and discharge from the emergency department (ED). This indicator is reported as B19 in the quarterly performance reporting. Boards have been asked to commit to bring performance back to the level at March 2017, which was a target of 92.2%.	Performance is currently 90.0% which is below the March 2017 locally agreed interim target, but an increase of 0.3% on December 18.
<b>Emergency department attendances</b>	The new ways of working with the combined assessment unit (CAU) affects how activity seen in the ED is managed. This area is the focus of large scale redesign work supported by Scottish Government. This aspect of activity is reported as indicator E3 in the quarterly performance reports.	The number of people has decreased between December and January
<b>Delayed discharges bed days</b>	This indicator is a measure of the number of bed days that are occupied by people who have been assessed as appropriate to be discharged to another setting. It includes all hospital settings, acute, community, cottage and mental health. These figures are for all ages figures for people aged 18 or over is reported quarterly as indicator E4.	The number of delayed discharge bed days rose in January 2019. The 3 month period is 1,330 above the result for the same time last year.
<b>Dr led return tickets</b>	This measure is about the efficient use of outpatient appointments.	This figure has risen since previous month and is 21.7% higher than this time the previous year (15,513).