

At a Glance Performance Indicators: February 2019

Note: The directional arrow is comparing performance in the last three months v the same three months, in the previous year

[Local figures; NOT OFFICIAL STATISTICS]

Indicator	Target	January 2019	February 2019	Last 3 Months (Dec 18 - Feb 19)	Last 3 Months Last Year (Dec 17 - Feb 18)	Direction	15 Month Trend
TTG (% waited under 12 weeks for Treatment)	100%	79.8%	79.3%	82.2%	80%	△	
Dr Led New Outpatients (% waiting under 12 weeks at end of month)	95%	89.5%	90.6%	90.5%	82.8%	△	
Diagnostics (% waiting under 6 weeks at end of month)	100%	97.8%	98%	97.8%	96.8%	△	
AHP MSK (% waiting under 4 weeks at end of month)	90%	36.3%	40.3%	35.6%	70.1%	▽	
Cancer (Within 31 day target)	95%	[Problem with automation; See figures overleaf]		% Average (Nov 18 - Jan 19)	96.8% Average (Nov 17 - Jan 18)	▽	
Cancer (Within 62 day target)	95%			% Average (Nov 18 - Jan 19)	95.7% Average (Nov 17 - Jan 18)	▽	
18 Weeks Performance	90%	89.8%	85.4%	88.4% Average	86.7% Average	△	
18 Weeks Linkage	90%	97.4%	97.4%	97.4% Average	97.5% Average	▽	
Emergency Department (% Within 4 Hour)	98%	90.0%	88.3%	89.3%	87.1%	△	
Emergency Department (Absolute Attendances)	▽	3,694	3,651	11,202	10,940	△	
Delayed Discharges (Bed Days Lost)	▽	1,787	1,736	5,209	3,485	△	
Dr Led Return Tickets (Beyond Latest Date at end of month)	▽	5,173	5,334	15,814	11,919	△	

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Indicator	Background	Points to note
TTG 12 weeks	The Treatment Time Guarantee (TTG) is set out in 'The Patient Right's (Scotland) Act 2011' which places a legal requirement on health boards. Once planned inpatient or day case treatment has been agreed, the person must receive that treatment within 12 weeks. This is reported quarterly as indicator B4. Boards have been asked to commit to bring performance back to the level at March 2017, which was a target of 86.3%. The general manager has agreed a goal to reach 90% by March 2019.	This indicator is below the target of 86.3% and interim goal of 90% in February 19. It has reduced since January 19. The 3 month period is higher (82.2%) than same time last year (80%).
Dr led new outpatients 12 weeks	Not all outpatient clinics are led by doctors. This figure only includes doctor led clinics. This aspect of the 18 week waiting times journey is reported as B6 in the quarterly performance reporting.	Waiting times were below the 95% target. The 3 month period is 7.7% higher than the result for the same time last year.
Diagnostics 6 weeks	This aspect of the 18 week waiting times journey is reported as B7 in the quarterly performance reporting. An aspirational local target is set at 4 weeks.	Waiting times were below the target of 100%. The 3 month period was 1% higher than same time last year.
AHP MSK 4 weeks	Allied Health Professional Musculoskeletal services - This aspect of the 18 week waiting times journey is not reported in the quarterly performance reporting.	Compliance improved by 4% January 19 to February 19 (to 40.3%). Target is 90%. There are known issue around staffing levels and staff deployment.
Cancer 31 day	This indicator is 1 of 2 Local Delivery Plan (LDP) Standards, chosen by the Scottish Government, that focus on the efficient delivery of support and treatment when a suspicion of cancer is raised. It is reported quarterly as indicator B2(1). The figures shown here are for a single month and can be based on small numbers of individuals and therefore fluctuate substantially from one month to the next.	Note: an information linkage problem has occurred; automated reporting of the cancer figures hindered. Local performance in February 19 was 96% against a 95% target (94% for the last 3 months).
Cancer 62 day	This indicator is the second of two Local Delivery Plan (LDP) Standards, reported quarterly as indicator B2(2). The figures shown here are for a single month and can be based on small numbers of individuals and therefore fluctuate substantially from one month to the next.	Local performance for 62 days was 96.2% in February 2019 against a 95% target (92% for the last 3 months).
18 weeks performance	The complete 18 week waiting times journey from referral to treatment is reported as B8 in the quarterly performance reporting, This indicator is impacted by all the above partial segments of the 18 week pathways.	February 19 is 4.4% below the national target, (89.8%).
18 weeks linkage	This indicator demonstrates how well record keeping in maintained.	Figures remain consistently above 95%.
Emergency department 4 hours	This measure indicates the length of time people experience between arrival and discharge from the emergency department (ED). This indicator is reported as B19 in the quarterly performance reporting. Boards have been asked to commit to bring performance back to the level at March 2017, which was a target of 92.2%.	Performance is currently 88.3% which is below the March 2017 locally agreed interim target, and a reduction of 1.7% on January 19.
Emergency department attendances	The new ways of working with the combined assessment unit (CAU) affects how activity seen in the ED is managed. This area is the focus of large scale redesign work supported by Scottish Government. This aspect of activity is reported as indicator E3 in the quarterly performance reports.	The number of people has decreased between January and February 19.
Delayed discharges bed days	This indicator is a measure of the number of bed days that are occupied by people who have been assessed as appropriate to be discharged to another setting. It includes all hospital settings, acute, community, cottage and mental health. These figures are for all ages figures for people aged 18 or over is reported quarterly as indicator E4.	The number of delayed discharge bed days fell in February 19. The 3 month period is 1,724 above the result for the same time last year.
Dr led return tickets	This measure is about the efficient use of outpatient appointments.	This figure has risen since previous month and is 24.6% higher than this time the previous year (15,814).