

Integration Joint Board
Clinical and Care Governance Committee

2nd May 2019

This Report relates to
Item 9 on the Agenda

Day Services Review – Progress Update

(Paper presented by Linda Owen)

For Noting

Approved for Submission by	Viv Gration, Acting Head of Strategic Planning and Graham Abrines, General Manager for Community Health and Social Care.
Author	Linda Owen, Strategic Planning and Commissioning Manager
List of Background Papers	Day Services Review
Appendices	None

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	x
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

SECTION 1: REPORT CONTENT

Title/Subject: Day Services Review – Progress Update

Meeting: IJB Clinical and Care Governance Committee

Date: 2nd May 2019

Submitted By: Linda Owen, Strategic Planning and Commissioning Manager

Action: For Noting

1. Introduction

- 1.1 This report provides an update to the Clinical and Care Governance Committee on the implementation of the Day Services Review.

2. Recommendations

2.1 **The Clinical and Care Governance Committee is asked to:**

- **Note the progress made to towards the Integration Joint Board (IJB) direction, issued on 29 November 2018, to implement the actions of the day services review.**

3. Background

- 3.1 Day services refer to the range of support provided to groups of people in settings where people attend for a period of the day or evening but do not stay overnight. Day services are made up of two broad areas, day care and day centres. Day care services provide personal care and are regulated by the Care Inspectorate. Day centres are voluntary run organisations and do not provide personal care.

- 3.2 In 2017/18, independent consultants were commissioned to undertake a review of all day services in Dumfries and Galloway. The consultants produced a report, in June 2018, setting out the findings, a high level strategy and recommendations. This draft report was presented to the Clinical and Care Governance Committee for approval on 16 July 2018. The IJB subsequently issued a direction to NHS Dumfries and Galloway and Dumfries and Galloway Council on 29 November 2018 to implement the recommendations contained within the day services review document.

4. Main Body of the Report

Healthy Ageing Programme Board – Day Services Sub Group

4.1 A sub group of the Healthy Ageing Programme Board has been established in April 2019. This group will contribute to the thinking and vision for the future of day services and will also support the work of the day services review. This group will report through the Healthy Ageing Programme Board, to Health and Social Care Senior Management team, to the IJB.

Day Care

4.2 A co-productive approach over 5 meetings between October 2018 and March 2019 has been taken with the current providers of day care to develop a new draft service specification for day care services for adults and people with living with dementia. Broad agreement with the current providers has been reached regarding the specification. The aim of these services are to support individual personal care needs, whilst delivering the following outcomes:

- maintain or improve health and wellbeing
- reduce social isolation and loneliness
- support people to live at home for as long as possible

4.3 Further work is now underway to analyse data and determine future patterns of demand before any decisions can be made about future commissions.

4.4 Following Community Integrated Care's (CIC) decision to stop providing day care in Stranraer and Dumfries, interim arrangements have been put in place for the next 12 to 18 months. This is to allow for the work outlined above to be completed.

4.5 After a recent tender, Stranraer Skills Station has been awarded the contract to deliver day care in Stranraer. This service will commence on 13 May 2019. Transitional arrangements are being made to support the smooth transfer from CIC to the new service. Day care for adults has now been operating in Mountainhall Treatment Centre in Dumfries since January 2019. This service is provided by a Dumfries and Galloway Council team from Care and Support Services.

Day Centres

- 4.6 A co-productive approach over 7 meetings so far, starting in November 2018, has also been taken with the Day Centre Network which represents the nine day centres in Dumfries and Galloway. Teams from each of the day centres have been involved in developing a draft service specification and identifying a fair and transparent approach to reallocate existing funding.
- 4.7 The day centres have agreed the following outcomes for people who use their service who are called members:
- members will maintain or improve their mental health and wellbeing
 - members will report improved physical health and wellbeing
 - reduction in social isolation and loneliness
 - members are able to remain living independently at home (with appropriate support if required)
 - members are actively involved in the planning and delivery of the service they receive (with input from Carers as and when appropriate)

The draft specification is more outcomes focussed and provides flexibility for day centres to change opening hours and days that it operates.. The day centres have agreed to use the same measurement tool for these outcomes. There has however not been unanimous agreement between the day centres about who day centres support. The proposal within the new specification is for adults who would benefit from the services offered by the day centre rather than previously being for older people. Membership is still at the discretion of the day centre management board.

- 4.8 Extensive work is in progress, with the Day Centre Network, to determine a fair and equitable funding model. The total amount available to the 9 day centres remains the same as previous years at £594,747. Whilst this work is underway current funding arrangements have been continued for 2019/20.
- 4.9 The focus of the financial work is to identify a fair method to recalculate the funding within the budget allocated. This has not been easy and, to date, 9 different approaches to reallocate the funding have been discussed, but none agreed. Work is ongoing to seek agreement, however it may be that agreement cannot be gained by the 9 day centres and a range of options will be presented to the IJB in due course. By the nature of this process, there will be organisations who will gain and others that will lose. This has been a stressful time for the day centres, particularly those who stand to lose funding.
- 4.10 Time has been spent reassuring day centres that they are a valued part of the health and social care system and that there is a commitment to financially support day centres for the next three years.

5. Conclusions

- 5.1 As outlined in the paper above, work is underway to implement the recommendations within the Day Services Review. This work is challenging, however progress is being made in areas such as developing outcome focussed services.
- 5.2 Further work is required to find a solution to the day centre funding method and also to determine the needs for day care across Dumfries and Galloway. This will be the focus of the next six months of work.

SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS

6. Resource Implications

- 6.1. Funding for day centres has been set at £594,747.
- 6.2. The resource required for day care will be determined once demand is known.

7. Impact on Integration Joint Board Outcomes, Priorities and Policy

- 7.1. Day Services impact on all of the nine national health and wellbeing outcomes as well as supporting the IJB commitments to provide services closer to home and to support people to live at home for as long as possible.

8. Legal & Risk Implications

- 8.1. There is no statutory requirement to provide day centres. Any day care service will be required to be registered with the Care Inspectorate.

9. Consultation

- 9.1. Engagement in this whole process with providers of day care and the nine day centres has been at the centre of this work.
- 9.2. People who currently use day care and day centres have given their views on what they think of the services that they receive. Broadly, people who use these services are very happy with the service that they receive.

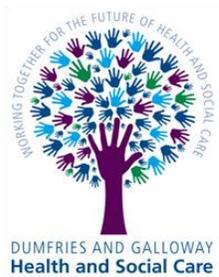
10. Equality and Human Rights Impact Assessment

- 10.1. This will be undertaken when the options for a new financial model(s) for day centres has been agreed.
- 10.2. An impact assessment will also be undertaken on the options for day care again once the demand has been identified.

11. Glossary

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Dumfries and Galloway Integration Joint Board



DIRECTION

(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)

1.	Title of Direction and Reference Number	
2.	Date Direction Issued by Integration Joint Board	
3.	Date from which Direction takes effect	
4.	Direction to	
5.	Does this direction supersede, amend or cancel a previous Direction? If yes, include the reference number(s)	
6.	Functions covered by Direction	
7.	Full text of Direction	
8.	Budget allocated by Integration Joint Board to carry out Direction	
9.	Desired Outcomes	
10.	Performance Monitoring Arrangements	
11.	Date Direction will be Reviewed	