



Integration Joint Board

29<sup>th</sup> May 2019

This Report relates to  
Item 6 on the Agenda

# Review of Winter 2018/19

*(Paper presented by Julie White)*

*For Approval*

<b>Approved for Submission by</b>	Julie White, Chief Officer
<b>Author</b>	Lynne Mann, Service Improvement Manager
<b>List of Background Papers</b>	
<b>Appendices</b>	Appendix 1 – Health and Social Care: Local Review of Winter 2018/19

<b>Direction Required to Council, Health Board or Both</b>	<b>Direction to:</b>	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

## SECTION 1: REPORT CONTENT

<b>Title/Subject:</b>	Review of Winter 2018/19
<b>Meeting:</b>	Integration Joint Board
<b>Date:</b>	29 <sup>th</sup> May 2019
<b>Submitted By:</b>	Lynne Mann
<b>Action:</b>	For Approval

### 1. Introduction

- 1.1 This Paper is presented to provide Members with a review of the winter period 2018/19. To look at worked well across the partnership and what improvements are proposed for the next winter period.

### 2. Recommendations

#### 2.1 The Integration Joint Board is asked to:

- **Approve the review on Winter 2018/19**
- **To discuss and note:**
  - **The significant work and improved performance compared to last winter particularly within the Emergency Care Centre at DGRI**
  - **The considerable joint working across the partnership that was undertaken and the further expansion of whole system collaboration that is planned for 2019/20**
  - **The challenges of delayed discharges across Dumfries and Galloway and the impact this has across the whole system including the ability to deliver person centred care**
  - **The learning and reflection from this winter which will inform the Winter Plan for 2019/20**

### 3. Background

- 3.1 Winter reviews are key to ensuring that processes and systems that were tested over winter are evaluated and any lessons learned are used to inform future planning. This review process ensures development of a robust and collaborative Winter Plan for 2019/20

## **4. Main Body of the Report**

4.1 The Review of Winter covers the following key areas:

1. Clear alignment between hospital, primary and social care
2. Appropriate levels of staffing to be in place across the whole system to facilitate consistent discharge rates across weekends and holiday periods
3. Local systems to have detailed demand and capacity projections to inform their planning assumptions
4. Maximise elective activity over winter – including protecting same day surgery capacity
5. Escalation plans tested with partners
6. Preparing effectively for infection control including norovirus and seasonal influenza in acute and community settings
7. Delivering seasonal flu vaccination to public and staff

4.2 From the Review the top five local priorities for Winter Planning 2019/20 are:

1. Alternatives to acute admissions through enhanced community models of care
2. Enhance and develop sustained Care at Home capacity
3. Reduce reliance on locum and temporary staff by developing sustained levels of staffing across the Partnership
4. Balance scheduled and unscheduled care demand to minimise impact on waiting times
5. Reconfigure the bed base within DGRI to better align capacity with demand.

## **5. Conclusions**

5.1 It is anticipated that by reviewing the winter period of 2018/19 this will inform the work going forward for the 2019/20 winter period.

## **SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS**

### **6. Resource Implications**

6.1. There are no resource implications identified in this paper

### **7. Impact on Integration Joint Board Outcomes, Priorities and Policy**

7.1. The content of this paper is made in line with the national health and wellbeing outcomes.

### **8. Legal & Risk Implications**

8.1. Where identified, risk assessments are completed as required.

### **9. Consultation**

9.1. Members from across the Partnership have been consulted on regarding the content of this paper.

### **10. Equality and Human Rights Impact Assessment**

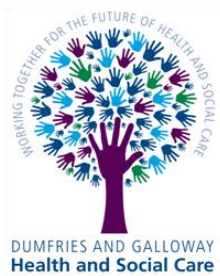
10.1. This is not required at this time.

### **11. Glossary**

AHP	Allied Health Professional
BC	Business Continuity
CATS	Crisis Assessment Team
COPD	Chronic Obstructive Pulmonary Disease
DCAQ	Demand Capacity Access Queue
DDD	Daily Dynamic Discharge
DGRI	Dumfries and Galloway Royal Infirmary
ECC	Emergency Care Centre
ED	Emergency Department
eKISS	Electronic Key Information Summary System
GCH	Galloway Community Hospital
HSCP	Health and Social Care Partnership
HPS	Health Protection Scotland
HPT	Health Protection Team
HR	Human Resources
IJB	Integration Joint Board
IPCT	Infection Prevention and Control Teams
MDT	Multi Disciplinary Team
NHS	National Health Service

NiP	Nithsdale in Partnership
OOH	Out of Hours
PFC	Patient Flow Coordinators
SAS	Scottish Ambulance Service
STARS	Short Term Augmented Response Service
TTG	Treatment Time Guarantee

## Dumfries and Galloway Integration Joint Board



### DIRECTION

**(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)**

1.	Title of Direction and Reference Number	
2.	Date Direction Issued by Integration Joint Board	
3.	Date from which Direction takes effect	
4.	Direction to	
5.	Does this direction supersede, amend or cancel a previous Direction? If yes, include the reference number(s)	
6.	Functions covered by Direction	
7.	Full text of Direction	
8.	Budget allocated by Integration Joint Board to carry out Direction	
9.	Desired Outcomes	
10.	Performance Monitoring Arrangements	
11.	Date Direction will be Reviewed	