



Integration Joint Board

24<sup>th</sup> July 2019

This Report relates to  
Item 7 on the Agenda

# Integration Joint Board Annual Performance Report 2018 / 2019

*(Paper presented by Ananda Allan and George Noakes)*

*For Approval*

<b>Approved for Submission by</b>	Vicky Freeman, Head of Strategic Planning
<b>Author</b>	Ananda Allan, Performance and Intelligence Manager. George Noakes, Assistant Performance and Intelligence Manager
<b>List of Background Papers</b>	<ul style="list-style-type: none"> <li>• The Public Bodies (Joint Working) (Scotland) Act 2014</li> <li>• The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014</li> <li>• Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration</li> </ul>

	<p>Indicators</p> <ul style="list-style-type: none"> <li>• Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports</li> <li>• Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council</li> <li>• Dumfries and Galloway IJB Health and Social Care Strategic Plan</li> </ul>
<b>Appendices</b>	<p><b>Appendix 1</b> – Annual Performance Report 2018/19</p> <p><b>Appendix 2</b> – Annual Performance Summary Handout 2018/19</p> <p><b>Appendix 3</b> – Acknowledgement of contributors and editors</p>

<b>Direction Required to Council, Health Board or Both</b>	<b>Direction to:</b>	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

## SECTION 1: REPORT CONTENT

<b>Title/Subject:</b>	Integration Joint Board Annual Performance Report 2018 / 2019
<b>Meeting:</b>	Integration Joint Board
<b>Date:</b>	24 <sup>th</sup> July 2019
<b>Submitted By:</b>	Vicky Freeman, Head of Strategic Planning
<b>Action:</b>	For Approval

### 1. Introduction

- 1.1 Section 42 of the 2014 Public Bodies (Joint Working) (Scotland) Act requires that Performance Reports be prepared by the Partnership.
- 1.2 Publishing the IJB Annual Performance Report 2018/19 by the 31 July 2019 will fulfil the IJB's reporting requirements under the 2014 Act.
- 1.3 The draft IJB Annual Performance Report for 2018/19 is attached as **Appendix 1**, for approval. It provides information for the period 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019 on performance against a range of indicators. These indicators relate to the commitments contained within the Integration Joint Board's Strategic Plan for Health and Social Care which, in turn, relate to the 9 national outcomes.
- 1.4 A summary handout of the IJB 2018/19 Annual Performance Report is included in **Appendix 2**.
- 1.5 The content of the 2018/19 Annual Performance Report was written and edited by a range of multi-agency partners. These are listed in **Appendix 3**.

### 2. Recommendations

#### 2.1 The Integration Joint Board is asked to:

- **Note and approve the IJB 2018/19 Annual Performance Report, 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019 for publication.**
- **Note and approve the IJB 2018/19 Annual Performance Summary Handout for publication.**

### 3. Background

- 3.1 To ensure that performance is open and accountable, the 2014 Act obliges partnerships to publish an annual performance report setting out an assessment of

performance in planning and carrying out the integration functions for which they are responsible.

3.2 The 2014 Act states that:

- An integration authority must publish each performance report before the expiry of the period of **4 months** beginning with the end of the reporting year. Therefore, no later than the end of **July 2019**.

3.3 Guidance for Health and Social Care Integration Partnership Performance Reports states that while partnerships may decide the layout of their own performance reports, content should include:

- Performance in relation to the National Health and Wellbeing Outcomes
- Performance assessed in the context of the arrangements set out in the Partnership's strategic commissioning plan and financial statement
- Significant decisions made by the Partnership
- The set of core integration indicators
- Information on financial performance, including whether the best value has been achieved in terms of the planning and delivery of services
- A description of the arrangements made in relation to localities
- Details of any inspections carried out relating to the functions delegated to the Partnership
- A statement regarding any review to the Partnership's Strategic Commissioning Plan during the reporting year
- Additional information to help understand the system at local level

3.4 The guidance also states that publication of the IJB Annual Performance Report should include making the report available online, and that Partnerships should take due consideration to ensure that these are as accessible as possible to the public.

## 4. Main Body of the Report

4.1 The IJB Annual Performance Report 2018/19 describes the progress in this third year, of the first period of relevance of the Strategic Plan, of the health and social care partnership towards 9 national health and wellbeing outcomes. Please see IJB 2018/19 Annual Performance Report, 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019 (**Appendix 1**) and IJB 2018/19 Annual Performance Summary Handout (**Appendix 2**).

4.2 Highlights of the IJB 2018/19 Annual Performance Report include:

- The Partnership delivered a breakeven financial position for 2018/19.
- We are using more technology to support people to manage their long term conditions and to live at home as independently as possible. This includes Telecare, Home and Mobile Health Monitoring and video consultations.

- The social prescribing approach to health and wellbeing has been embraced across Dumfries and Galloway. The CoH-Sync and mPower projects are supporting people to manage their own long term conditions.
- A programme of transformation has started within primary care as a result of a new national contract for GPs.
- All people who need care and support are helped through a Self Directed Support (SDS) process. There are now support options available through SDS Option 2, where people choose to be more involved in the planning of their care and support. This has been the most challenging option to implement locally and nationally.
- We are improving how we work with the communities we serve and how we involve people in designing services, through better use of public engagement and a co-productive approach.
- More people are sharing their experiences with us and we are improving how we share the learning from these stories.
- Recruitment and workforce sustainability remains a significant challenge across health, social work and the third and independent sectors. Developing a positive workplace culture and compassionate leadership will help to keep existing staff and attract new people to the Partnership.
- There is evidence that the inequality gap for people visiting hospital in an emergency has widened in Dumfries and Galloway.
- The number of days people spent in hospital after they were deemed ready to be discharged has increased.

4.3 Though Dumfries and Galloway Health and Social Care Partnership generally performs well against the Scottish average and/or set targets, there are a number of indicators where standards were not met. Details of these can be found in **Appendix 1**. Ongoing reporting of these indicators, and related improvement actions are available in regular IJB performance reports, which can be found on the Partnership's website: [www.dghscp.co.uk](http://www.dghscp.co.uk).

4.4 It is the intention of the constituent authorities (NHS Dumfries and Galloway and Dumfries and Galloway Council) to publicly review the IJB's progress against the 9 national outcomes for health and wellbeing on **31<sup>st</sup> October 2019**. This annual performance report will provide the basis for this review. Detailed plans for this event are being developed and will take into account feedback from the IJB at the workshop held 29<sup>th</sup> May 2019.

## **5. Conclusions**

- 5.1 The IJB Annual Performance Report 2018/19 concludes the third full year and the first 'period of relevance' for performance reporting for the Health and Social Care Partnership.
- 5.2 Demonstrable progress has been against the commitments laid out in the Strategic Plan for Health and Social Care 2016-19.
- 5.3 There remain challenges to meet some of the performance standards.
- 5.4 Publishing the IJB Annual Performance Report 2018/19 by the 31<sup>st</sup> July 2019 will fulfil the IJB's reporting requirements under the 2014 Act.

## **SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS**

### **6. Resource Implications**

6.1 There are no resource implications.

### **7. Impact on Integration Joint Board Outcomes, Priorities and Policy**

7.1 Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan.

### **8. Legal & Risk Implications**

8.1 Regular performance reporting by the Integration Joint Board is a legislative requirement.

### **9. Consultation**

9.1 IJB Workshop – 29<sup>th</sup> May 2019

9.2 Feedback from Scottish Government through the Strategic Commissioning and Improvement Network – 5<sup>th</sup> June 2019

### **10. Equality and Human Rights Impact Assessment**

10.1 This is not required.

### **11. Glossary**

IJB                      Integration Joint Board

## Dumfries and Galloway Integration Joint Board

### DIRECTION



**(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)**

1.	Title of Direction and Reference Number	
2.	Date Direction Issued by Integration Joint Board	
3.	Date from which Direction takes effect	
4.	Direction to	
5.	Does this direction supersede, amend or cancel a previous Direction? If yes, include the reference number(s)	
6.	Functions covered by Direction	
7.	Full text of Direction	
8.	Budget allocated by Integration Joint Board to carry out Direction	
9.	Desired Outcomes	
10.	Performance Monitoring Arrangements	
11.	Date Direction will be Reviewed	