

# Summary Performance Report

June 2019



RAG	Time Period	Latest Result		Time Period	Previous Result		25 month trend
		Dumfries and Galloway	Comparison		Dumfries and Galloway	Comparison	

## Community Health and Social Care

E4 (LS) The number of bed days occupied by all people experiencing a delay in their discharge from hospital, per month, people aged 18 and older

↑	May 2019	1,985	1,135 (DT)	Apr 2019	1,616	1,126 (DT)	
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B21 (LS) Percentage of people who wait no longer than 4 weeks from referral to first appointment with the Allied Health Professional (AHP) Musculoskeletal (MSK) service

↑	May 2019	32.1%	90.0% (T)	Apr 2019	31.0%	90.0% (T)	
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### Key

- We are meeting or exceeding the target or number we compare against
- We are within 3% of meeting the target or number we compare against
- We are more than 3% away from meeting the target or number we compare against

- ↑ Statistical tests suggest the number has increased over time
- ↔ Statistical tests suggest there is no change over time
- ↓ Statistical test suggest the number has decreased over time

- (S) The number we compare against is the result for Scotland
- (T) The number we compare against is a target set by the Scottish Government
- (DT) The number we compare against is an agreed Desired Trajectory
- (LS) The result presented here is a Local Statistic calculated using data held in Dumfries and Galloway
- (OS) The result presented here is an Official Statistic provided by ISD Scotland

RAG	Latest Result			Previous Result			25 month trend
	Time Period	Dumfries and Galloway	Comparison	Time Period	Dumfries and Galloway	Comparison	
<b>Acute and Diagnostics</b>							
	B4 (LS) Treatment Time Guarantee (TTG): People wait no longer than 12 weeks from agreeing treatment with the hospital to receiving treatment as an inpatient or day case						
↓	May 2019	72.3%	75.0% (DT)	Apr 2019	85.4%	75.0% (DT)	
	B6 (LS) 12 weeks first outpatient appointment: Percentage of people who wait no longer than 12 weeks from referral to first outpatient appointment						
↓	May 2019	94.9%	95.0% (T)	Apr 2019	96.0%	95.0% (T)	
	B7 (LS) Percentage of people who waited less than 6 weeks for diagnostic tests and investigations						
↓	May 2019	94.8%	100.0% (T)	Apr 2019	95.5%	100.0% (T)	
	B2(1)(LS) Cancer waiting time (part 1): The percentage of all patients diagnosed with cancer who begin treatment within 31 days of the decision to treat						
↑	Apr 2019	100.0%	95.0% (T)	Mar 2019	94.5%	95.0% (T)	
	B2(2)(LS) Cancer waiting time (part 2): The percentage of all patients diagnosed with cancer who were referred urgently with a suspicion of cancer who began treatment within 62 days of receipt of referral						
↓	Apr 2019	90.9%	95.0% (T)	Mar 2019	91.1%	95.0% (T)	
	B5 (LS) 18 weeks referral to treatment: The percentage of planned/elective patients that commence treatment within 18 weeks of referral						
↓	May 2019	88.4%	90.0% (T)	Apr 2019	89.0%	90.0% (T)	
	B19 (LS) Accident and Emergency waiting times: Percentage of people who wait no longer than 4 hours from arriving in Accident and Emergency to admission, discharge or transfer for treatment						
↓	May 2019	92.5%	95.0% (T)	Apr 2019	92.9%	95.0% (T)	
	E3 (LS) The number of people attending emergency department per month						
↑	May 2019	4,332	3,852 (DT)	Apr 2019	4,167	3,852 (DT)	
	B22 (LS) Dr led return tickets (beyond latest date at end of month)						
↑	May 2019	5,072		Apr 2019	5,002		

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	Time Period	Dumfries and Galloway	Comparison	Time Period	Dumfries and Galloway	Comparison	

### Mental Health

B11 (LS) Psychological therapies waiting times: Percentage of people who commence Psychological Therapy based treatment within 18 weeks of referral

↑	Mar 2019	76.4%	76.4%	Feb 2019	72.1%	75.2%	
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### Women and Children's

B10 (OS) CAMHS waiting times: Percentage of young people who commence treatment for specialist Child and Adolescent Mental Health Services within 18 weeks of referral

↑	May 2019	95.2%	90.0% (T)	Apr 2019	95.6%	90.0% (T)	
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### Corporate Services

B18 (LS) Sickness absence rate: Proportion of hours lost to sickness absence amongst NHS Dumfries and Galloway employees

↑	Apr 2019	4.6%	4.0% (T)	Mar 2019	4.5%	4.0% (T)	
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## Notes

Indicator	Background	Points to note
B4: TTG 12 weeks	The Treatment Time Guarantee (TTG) is set out in 'The Patient Right's (Scotland) Act 2011' which places a legal requirement on health boards. Once planned inpatient or day case treatment has been agreed, the person must receive that treatment within 12 weeks. This is reported as indicator B4. Scottish Government has issued boards with interim targets for TTG: 75% by October 2019; 85% by October 2020; 100% by March 2021	This indicator is below the interim goal (75%) and the national standard (100%). It has decreased by 13.1% between April and May 2019.
B6: Dr lead new outpatients 12 weeks	Not all outpatient clinics are led by doctors. This figure only includes doctor led clinics.	Waiting times are close to the 95% target - 94.9%.
B7: Diagnostic 6 weeks	An aspirational local target is set at 4 weeks.	Waiting times were below the target of 100%. This result was 94.8% in May 2019.
B21: AHP MSK 4 weeks	Allied Health Professional Musculoskeletal service	Since December 2018, performance against this indicator has been 40% or below. The target is 90%. There are known issues around staffing levels and staff deployment.
B2(1): Cancer 31 days	This indicator is 1 of 2 Local Delivery Plan (LDP) Standards, chosen by the Scottish Government, that focus on the efficient delivery of support and treatment when a suspicion of cancer is raised. This figures shown here are for a single month and can be based on small numbers of individuals and therefore fluctuate substantially from one month to the next.	The result for April 2019 is 100%. This is above the national standard of 95%.
B2(2): Cancer 62 days	This indicator is the second of 2 Local Delivery Plan (LDP) standards. The figures shown here are for a single month and can be based on small numbers of individuals and therefore fluctuate substantially from one month to the next.	The result for March 2019 is 90.9%. This is below the national standard of 95%.
B5: 18 weeks performance	The complete 18 week waiting times journey from referral to treatment is impacted by all the above partial segments of the 18 week pathways.	May 2019 is 1.6% below the national target of 90%
B19: Emergency Department 4 hours	This measure indicates the length of time people experience between arrival and discharge from the emergency department (ED). Boards have been asked to commit to bring performance back to the level at March 2017, which was a target of 92.2%	Performance is currently 92.5% which is above the March 2017 locally agreed interim target.
E3: Emergency department attendances	The new ways of working with the combined assessment unit (CAU) affects how activity seen in the ED is managed. This area is the focus of large scale redesign work supported by Scottish Government.	The number of people has increased between February 2019 and May 2019.
E4: Delayed Discharges bed days lost	This indicator is a measure of the number of bed days that are occupied by people who have been assessed as appropriate to be discharged to another setting. It includes all hospital settings, acute, community, cottage and mental health. These figures are for all ages for people aged 18 or over.	The number of delayed discharge bed days increased in May 2019. Since May 2018, this number of bed days per month has increased by 801.
B22: Dr Led return tickets	This measure is about the efficient use of outpatient appointments.	This figure has increased since the previous month by 70 tickets.
B11: Psychological Therapies 18 weeks	The 18 week waiting times journey from referral to the start of psychological therapy treatment. This information is taken from reports published by ISD Scotland.	This figure has increased and was the same as our agreed desired trajectory (76.4%) for March 2019
B10: CAMHS 18 weeks	The 18 week waiting times journey from referral to the start of treatment by the Child and Adolescent Mental Health Service (CAMHS).	The result for May 2019 is 95.2%. This is the fourth consecutive month this indicator has been above the national standard (90%)
B18: Sickness Absence	The proportion of days lost to sickness absence amongst NHS Dumfries and Galloway employees. The national target is 4% or lower.	This figures is above the national target of 4%.