



Integration Joint Board

6th December 2019

This Report relates to
Item 16 on the Agenda

Integration Joint Board Annual 2018/19 Event 'Looking Back, Leaping Forward' Feedback

(Paper presented by Ananda Allan)

For Noting

Approved for Submission by	Vicky Freeman, Head of Strategic Planning
Author	Ananda Allan, Performance and Intelligence Manager.
List of Background Papers	<ul style="list-style-type: none">• The Public Bodies (Joint Working) (Scotland) Act 2014• The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014• Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators• Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports

	<ul style="list-style-type: none"> • Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council • Dumfries and Galloway IJB Health and Social Care Strategic Plan • Integration Joint Board Annual Performance Report - July 2019
Appendices	Not Required

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

SECTION 1: REPORT CONTENT

Title/Subject:	Integration Joint Board Annual Public Performance Review 2018/19 Event 'Looking Back, Leaping Forward' Feedback
Meeting:	Integration Joint Board
Date:	6 th December 2019
Submitted By:	Vicky Freeman
Action:	For Approval

1. Introduction

- 1.1 The Integration Joint Board (IJB) held an event, 'Looking Back- Leaping Forward', on 31st October 2019. This event included the Annual Public Performance Review for 2018/19.
- 1.2 This paper provides members of the IJB with a summary of the feedback received from this event.

2. Recommendations

2.1 The Integration Joint Board is asked to:

- **Note the feedback from the Integration Joint Board Annual 2018/19 'Looking Back – Leaping Forward' Event**

3. Background

- 3.1 Section 42 of the 2014 Public Bodies (Joint Working) (Scotland) Act requires that Annual Performance Reports be prepared by the Partnership.
- 3.2 The IJB held a workshop on 29th May 2019, prior to the publication of their 2018/19 Annual Performance Report.
- 3.3 The IJB Annual Performance Report was approved and published before the end of July 2019, in compliance with the legislation. This report can be found here: <https://dghscp.co.uk/performance-and-data/our-performance/>
- 3.4 At the May workshop, the IJB proposed a longer public event marking the end of the third full year, (i.e. the first 'period of relevance') for the Health and Social Care Partnership.

4. Main Body of the Report

4.1 This event was held at the Cairndale Hotel, Dumfries and was attended by 220 people from across the Partnership as well as members of the public.

4.2 Features of the event included:

- The IJB's Annual Performance Review – this was live streamed on Facebook where remote viewers were able to post their questions for the panel
- Workshops – Breakout Session A
- Presentations – Breakout Session B
- Market Place – Showcasing some of the innovative approaches to delivering health and social in the region.
- Key Note Speaker – Professor Eddie Obeng

4.3 British Sign Language (BSL) interpreters were filmed live alongside the speakers. People can view the video of the performance review on the web page: www.dghscp.co.uk

Feedback:

4.4 Feedback was received from 96 people, evenly split between breakout A (the workshop) and breakout B (speed presentations)

4.5 89% of respondents would come to an event like this again. 83% of respondents felt they had an opportunity to contribute.

4.6 Highlights of the day were:

Theme	Example
Inspirational speaker, Eddie Obeng (61)	"Eddie Obeng - fantastic session, energetic, interactive, thought-provoking"
Speed presentations (15)	"I enjoyed the 5 minute presentation breakout session. It gave the opportunity to hear people's experiences first hand."
Networking (8)	"Having the opportunity to talk to colleagues from public, independent sector and NHS/IJB."
Performance review (5)	"Julie's presentation, hearing from members." "Listen to Q&A session it was the most interesting part but far too short."
Workshop (4)	"Breakout A"
Other (6)	"Listening and realising I'm not alone in my thinking!"

	“Being included and listened to.”
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4.7 What people would change:

Theme	Example
Venue (20)	<p>“The temperature of the venue. It was uncomfortably cold - had to wear my jacket.”</p> <p>“Venue - bit too small to accommodate everyone. More information available.”</p>
Food and refreshments (17)	“More 'stations' for lunch to allow people time to mix and talk rather than queue for lunch. Beautiful lunch though.”
More discussion (14)	<p>“Have an online feed for asking questions.”</p> <p>“More time for questions from audience.”</p> <p>“Felt the scrutiny questions were very 'scripted'. Scrutiny should be more than a panel of 2 Health Board representatives and 2 Council employees.”</p>
Nothing (7)	“Nothing, it was really great. Well done.”
Workshop (3)	<p>“The Breakout Session could have been more effective/integration - felt too similar to everything else, non-productive.”</p> <p>“Have facilitators from 'partners' very led conversation - words put in our mouths.”</p>
Other (15)	<p>“Opportunity to do both Session A and B.”</p> <p>“Get IJB-Council-NHS at tables with people at tables, chatting with them and getting ideas - people conversations on things.”</p>

4.8 Further consultation work will be undertaken in relation to the new strategic plan. Early themes emerging from the Strategic Plan workshop include:

- working together better
- taking risks to make change
- better use of technology
- having difficult discussions about money

5. Conclusions

- 5.1 The 'Looking Back, Leaping Forward' IJB event was very well attended.
- 5.2 Combining the public performance review with the other aspects of the event appears to have been an efficient way to engage with wider partners in health and social care.
- 5.3 The inspirational speaker was the highlight of the event for the majority of respondents.
- 5.4 The temperature of the venue was the aspect people most wished to change. 89% of people said they would attend another event like this.
- 5.5 People fed back that they would have liked additional time for public questions.
- 5.6 This was the first IJB event to have BSL interpreters and their presence was very welcome by both the BSL attendees and also the other attendees who felt positive that the event was more inclusive.
- 5.7 The resource supporting the success of the event related to the conclusion of the first 3-year Strategic Planning cycle and the commencement of the next Strategic Plan.

SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS

6. Resource Implications

- 6.1 Additional officer time would be required to arrange a similar event in the future. Without additional support, regular performance reporting and other strategic documents may be delayed.

7. Impact on Integration Joint Board Outcomes, Priorities and Policy

- 7.1 Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan.

8. Legal & Risk Implications

- 8.1 Regular performance reporting by the Integration Joint Board is a legislative requirement. However, the public performance review is approved by the IJB based on the desire for transparency, not because it is required by legislation.

9. Consultation

- 9.1 Feedback from Public Performance Review 2018 – 1 November 2018
- 9.2 IJB Workshop – 29 May 2019
- 9.3 Feedback from Scottish Government through the Strategic Commissioning and Improvement Network – 5 June 2019

10. Equality and Human Rights Impact Assessment

- 10.1 The presence of British Sign Language interpreters at public events is seen as best practice.

11. Glossary

BSL	British Sign Language
IJB	Integration Joint Board
SDS	Self Directed Support