



Dumfries and Galloway
Integration Joint Board

6th February 2020

This Report relates to
Item 5 on the Agenda

Health and Social Care Interim Performance Report 2019/2020

(Paper presented by Ananda Allan)

For Discussion and Noting

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List of Background Papers:	Integration Joint Board Paper "Performance Management Arrangements for the Integration Joint Board" July 2016 Performance and Finance Committee Paper "Measuring Performance Under Integration" March 2017 Review of Integration Joint Board Performance Framework January 2019
Appendices:	Appendix 1 - Health and Social Care Interim Performance Report 2019/2020

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

1. Introduction

- 1.1 This Report provides a midyear overview of performance against a range of indicators. It is the first IJB Interim Performance Report.
- 1.2 These indicators relate to the commitments contained within the Integration Joint Board Strategic Plan which in turn relate to the 9 National Health and Wellbeing Outcomes.
- 1.3 The interim performance report includes:
- Indicators set within a benchmarking context to enable the IJB to reflect on performance for Dumfries and Galloway in relation to the rest of Scotland
 - Improvement actions in relation to delivering the 9 National Health and Wellbeing Outcomes

2. Recommendations

- 2.1 **The Integration Joint Board is asked to note and discuss:**
- **The interim performance of the Health and Social Care Partnership in relation to benchmarking for the rest of Scotland**
 - **The improvement actions being undertaken**

3. Background and Main Report

- 3.1 The process of comparing the performance of Dumfries and Galloway to the rest of Scotland is called 'benchmarking'; Benchmarking requires data to be collected and processed in a consistent way across Scotland so that comparisons between areas are fair and objective.
- 3.2 Consequently, this is only possible for indicators that are reported through Official Statistics publications by Scottish Government or by Information Services Division (ISD) Scotland. Official Statistics must meet a high level of quality assurance and undergo a rigorous validation process.
- 3.3 This means that often there is a substantial interval between the collection of data and the publication of benchmarking figures. For the benchmarking in this report we have used the most recent figures from Official Statistics published between 1st April 2019 and 31st October 2019.
- 3.4 Some indicators do not have results available at partnership level. Instead, information is published at Health Board level. We are able to report this due to the 1 Health Board/1Local Authority integration model in Dumfries and Galloway.
- 3.5 Responsibility for reporting adult social care statistics has shifted from Scottish Government to Information Services Division (ISD). An experimental publication 'Insights into Social Care in Scotland' was released by ISD on the 11th June 2019 (available here: <https://www.isdscotland.org/Health-Topics/Health-and-Social-Community-Care/Publications/2019-06-11/2019-06-11-Social-Care-Report.pdf?>) This publication is still under consultation and has not been used for benchmarking.

- 3.6 The Local Government Benchmarking Framework has not been updated for adult social care services since 2017/18.
- 3.7 In 2019 Dumfries and Galloway Health and Social Care Partnership established a series of Programme Boards to provide strategic oversight for each priority area of focus. This report references the Programme Boards and the improvement actions they have identified.
- 3.8 The purpose of this interim report is to show health and social care performance information in the context of how Dumfries and Galloway performs compared to other parts of Scotland. This enables us to reflect how the local model of care and support is performing against similar challenges experienced elsewhere across the country.
- 3.9 Highlights from the Health and Social Care Interim Performance Report 2019/2020 include:
- In Dumfries and Galloway, the rate of emergency admissions (**A12 page 6**) and the number of bed days spent in hospital by people admitted as an emergency (**A13 page 7**) are higher than the average for Scotland.
 - The number of Alcohol Brief Interventions (ABI) (**B15 page 6**) delivered is much lower than the Scottish average.
 - A higher proportion of people diagnosed with dementia received appropriate dementia support (**B3 page 12**) than the average across Scotland; however, this was below the national standard of 100%.
 - There is a broad range of approaches with regard to implementing Self Directed Support (SDS) across Scotland. Dumfries and Galloway has a very low number of people supported through SDS Option 2 (**C3 page 15**).
 - The number of people from deprived communities who successfully quit smoking for at least 12 weeks (**B16 page 17**) exceeded the target. On average, across Scotland, the target was not met.
 - There are no recent performance indicators relating to Carers (**page 20**) where benchmarking is possible. The next Health and Care Experience Survey, which contains questions about Carers, is due to be published by April 2020.
 - The rates of infection in healthcare settings (**B12.1 and B13.1 page 22**) across Dumfries and Galloway are low. However, the rates of infections acquired in the community (**B12.2 and B13.2 page 22**) are higher than the average for Scotland.
 - Local data from June 2019 shows that 74% of people supported through Self Directed Support are using Telecare
 - Sickness absence of employees (**B18 page 25**) of NHS Dumfries and Galloway was 5.2% for 2018/19, lower than the average for Scotland at 5.4% but higher than the target of 4%
 - People being delayed in hospital (**A19 page 29**) longer than necessary is a key focus for Dumfries and Galloway
 - Overall, performance against various waiting times (**page 29**) targets is better than the average for Scotland. The one exception is psychological therapies (**B11 page 29**) where performance in Dumfries and Galloway is the lowest in Scotland.

4. Conclusions

- 4.1 Dumfries and Galloway compares favourably to Scotland for some indicators and worse for others. Much of the variations seen across Scotland can be attributed to

different models of service delivery.

4.2 There is a wide range of improvement actions being undertaken across the Partnership.

5. Resource Implications

5.1 No resource implications are identified within this report.

6. Impact on Integration Joint Board Outcomes, Priorities and Policy

6.1 The IJB is required to have oversight of operational delivery of delegated services.

7. Legal and Risk Implications

7.1 Regular performance reporting by the Integration Joint Board is a legislative requirement.

8. Consultation

8.1 The Chief Officer, Head of Strategic Planning and the Corporate Governance Officer have had sight of this report.

9. Equality and Human Rights Impact Assessment

9.1 An Equality Impact Assessment will be considered for performance reporting as a whole suite of documents as part of the next Performance Framework.

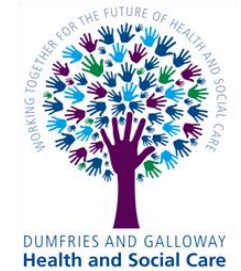
10. Glossary

10.1 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.

ADP	Alcohol and Drug Partnership
CAMHS	Child and Adolescent Mental Health Service
CELCIS	Centre for Excellence for Children's Care and Protection
DGHSCP	Dumfries and Galloway Health and Social Care Partnership
IJB	Integration Joint Board
ISD	Information Services Division
IVF	In Vitro Fertilisation
NHS	National Health Service
SDS	Self Directed Support

Dumfries and Galloway Integration Joint Board

DIRECTION



(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)

1.	Title of Direction and Reference Number	
2.	Date Direction Issued by Integration Joint Board	
3.	Date from which Direction takes effect	
4.	Direction to	
5.	Does this direction supersede, amend or cancel a previous Direction? If yes, include the reference number(s)	
6.	Functions covered by Direction	
7.	Full text of Direction	
8.	Budget allocated by Integration Joint Board to carry out Direction	
9.	Desired Outcomes	
10.	Performance Monitoring Arrangements	
11.	Date Direction will be Reviewed	