Carrying out a video consultation with more than one clinician (service provider)
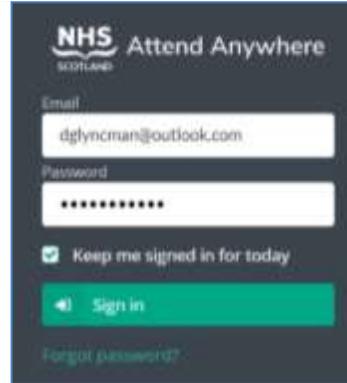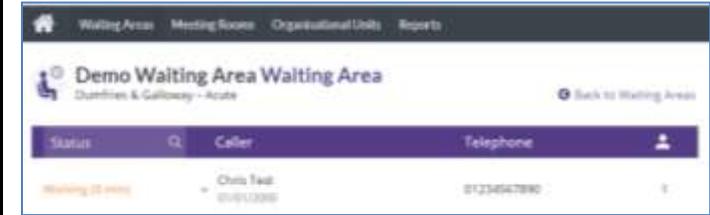
Log in to NHS Near Me

1

Open the '**NHS Attend Anywhere**' or '**NHS Near Me**' shortcut or open **Google Chrome** and go to

https://nhs.attendanywhere.com

2

Enter your email address and password and tick '**Keep me signed in for today**'
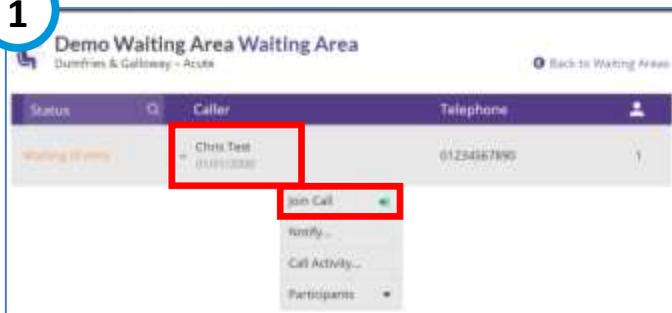
Click '**Sign in**'

3

The waiting area is displayed

If the waiting area is not displayed, click on the waiting area name to open on screen

Collect a person from the waiting area

1

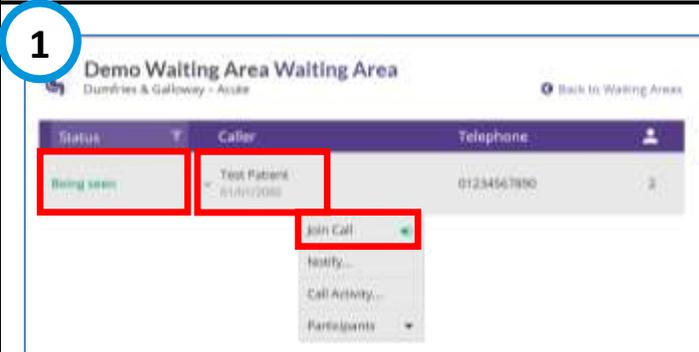Find the person that you are due to see next, click on their name and click on '**Join Call**'

2

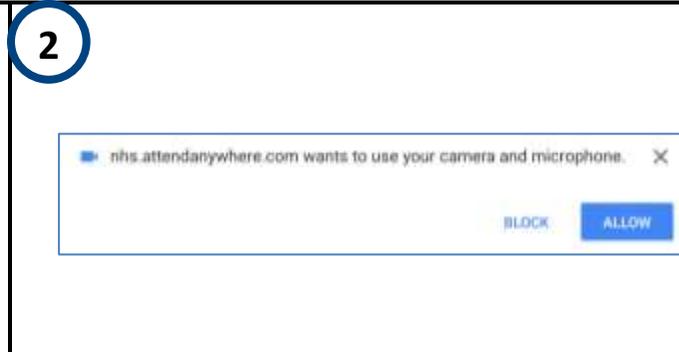Click '**Allow**' or '**Enable**' if prompted to use the camera and microphone

3

You will see yourself on the screen. The screen will then change to the face of the person you collected from the waiting area
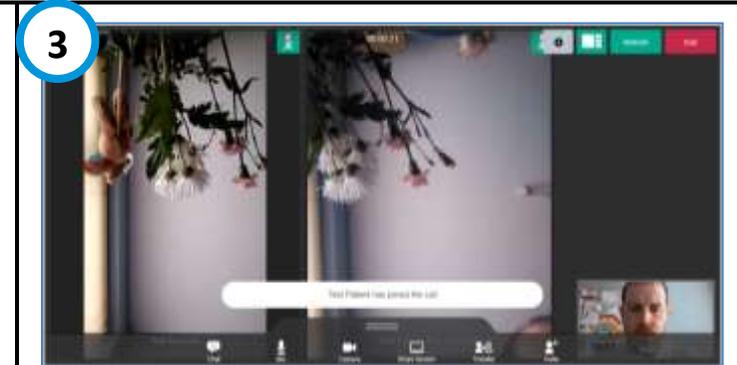
Carrying out a video consultation with more than one clinician (service provider)

Second clinician joins the video consultation

1 The second clinician needs to be logged into NHS Near Me. Find the person you need to join (**being seen**), click on their name and click on '**Join Call**'

2 Click '**Allow**' or '**Enable**' if prompted to use the camera and microphone
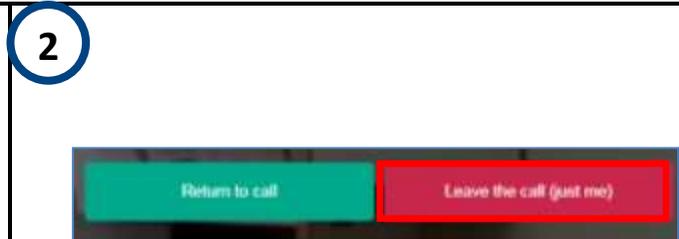
3 You will see yourself on the screen. The screen will then change to the faces of the first clinician and the person that was being seen
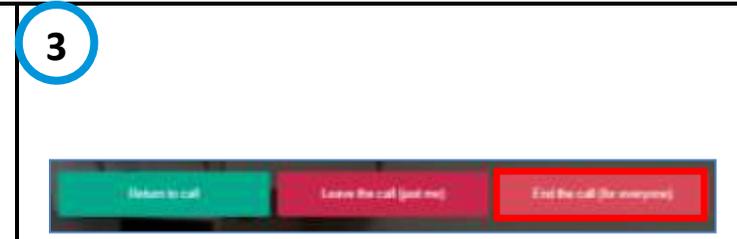
Ending a video consultation

1 One clinician will need to leave the call first. Move the mouse pointer to display the call control buttons at the top of the video consultation window and click on the '**End**' button

2 Click on the '**Leave the call (just me)**' button to end the call for you leaving the other clinician and the person you were seeing in the call.

3 The other clinician clicks on the '**End**'button and then clicks on the '**End the call (for everyone)**' button to end the call for you and the other person