Carrying out a video consultation

Log in to NHS Attend Anywhere

1

Open the '**NHS Attend Anywhere**' or '**NHS Near Me**' shortcut or open **Google Chrome** and go to

https://nhs.attendanywhere.com

2
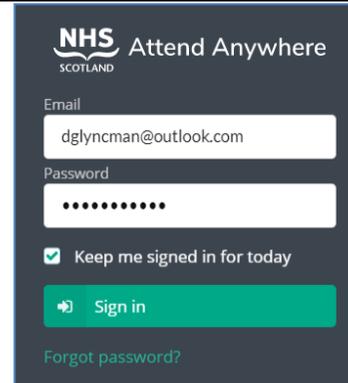
Enter your email address and password and tick '**Keep me signed in for today**'
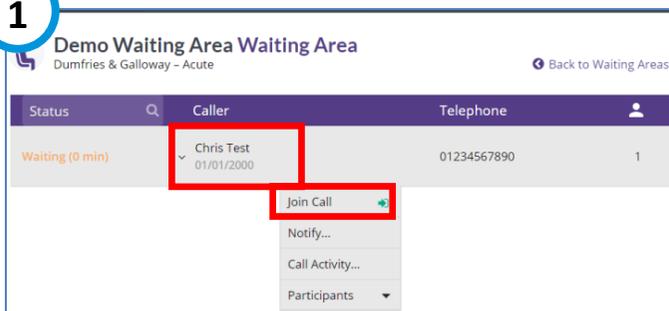
Click '**Sign in**'

3

The waiting area is displayed

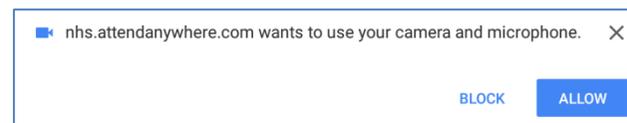If the waiting area is not displayed, click on the waiting area name to open on screen

Collect a person from the waiting area

1

Find the person that you are due to see next, click on their name and click on '**Join Call**'

2

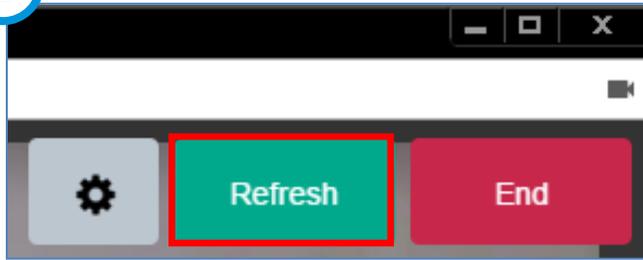Click '**Allow**' or '**Enable**' if prompted to use the camera and microphone

3

You will see yourself on the screen. The screen will then change to the face of the person you collected from the waiting area

Carrying out a video consultation
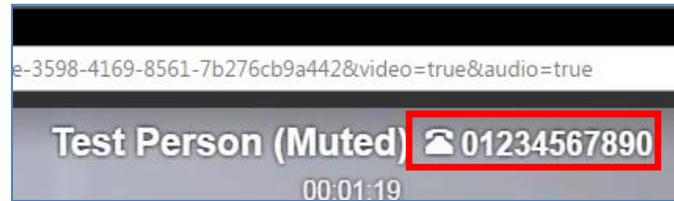
During the video consultation

1

Move the mouse pointer to display the call control buttons at the top of the video consultation window

Clicking the '**Refresh**' button will disconnect and reconnect the video call

2

e-3598-4169-8561-7b276cb9a442&video=true&audio=true
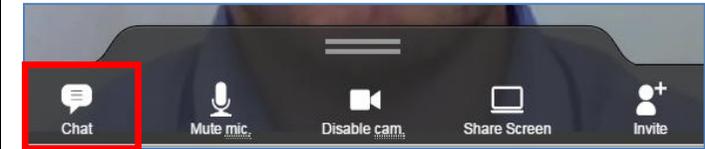
Test Person (Muted) ☎ 01234567890
00:01:19

The persons **telephone number** is displayed at the top of the video consultation window

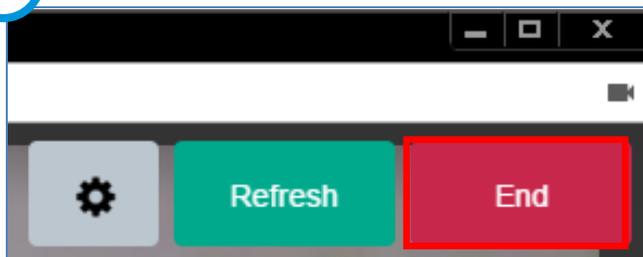This can be used to phone if there are technical issues with the video consultation

3

Chat   Mute mic.   Disable cam.   Share Screen   Invite

Move the mouse pointer to display the call control buttons at the bottom of the video consultation window

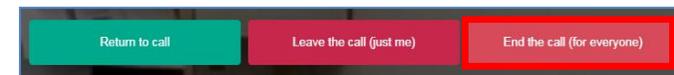'**Chat**' function can be used if there are sound issues
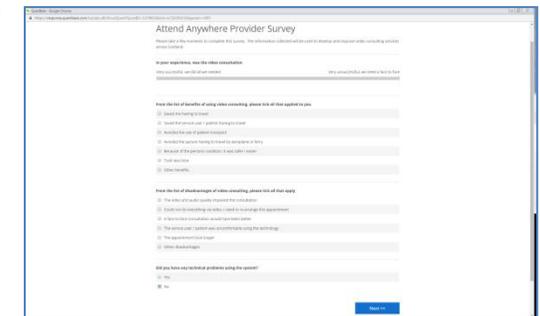
Ending a video consultation

1

Move the mouse pointer to display the call control buttons at the top of the video consultation window and click on the '**End**' button

2

Return to call   Leave the call (just me)   End the call (for everyone)

Click on the '**End the call (for everyone)**' button to end the call for you and the other person

3

Complete the **Provider Survey** (5 questions 2 screens)

Close the survey screen to return to the waiting area