



Dumfries and Galloway
Integration Joint Board

23rd September 2020

This Report relates to
Item 6 on the Agenda

Integration Joint Board Annual Performance Report 2019/20

Paper presented by Ananda Allan

For Approval

Author:	Ananda Allan, Performance and Intelligence Manager
List of Background Papers:	The Public Bodies (Joint Working) (Scotland) Act 2014 The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014 Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports

	Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council Dumfries and Galloway IJB Health and Social Care Strategic Plan Coronavirus (Scotland) Act 2020
Appendices:	Appendix 1 – Annual Performance Report 2019/20

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

1. Introduction

- 1.1 Under the Public Bodies (Joint Working) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish an Annual Performance Report (APR) each year.
- 1.2 As a result of the Covid 19 pandemic, there has been limited staffing capacity to produce and publish this year's Annual Performance Report within the statutory timescale. Therefore, in accordance with the Coronavirus (Scotland) Act 2020, the IJB agreed to delay publication until the end of September 2020.
- 1.3 Publishing the IJB Annual Performance Report 2019/20 by the 30th September 2020 will fulfil the IJB's reporting requirements under the 2014 Act.
- 1.4 The draft IJB Annual Performance Report for 2019/20 is attached as Appendix 1, for approval. It provides information for the period 1st January 2019 to December 2019 on performance against a range of indicators, unless information for the full financial year was available. Future annual performance reports will be reported in full financial years.

2. Recommendations

- 2.1 **The Integration Joint Board is asked to:**
- **Approve the publication of the 2019/2020 IJB Annual Performance Report**

3. Background and Main Report

- 3.1 Under the Public Bodies (Joint Working) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish their Annual Performance Report (APR) by the end of July each year.
- 3.2 As a result of the Covid 19 pandemic, there has been limited staffing capacity to produce and publish this year's Annual Performance Report within the statutory timescale.
- 3.3 The Coronavirus (Scotland) Act 2020 was passed by Scottish Parliament on the 1st April 2020 and received Royal Assent on the 6th April 2020.
- 3.4 The Act enables Scottish public authorities to decide to postpone complying with statutory duties if they are of the view that complying would be likely to impede their ability to take effective action to prevent, protect against, delay or otherwise control the incidence of transmission of Covid 19
- 3.5 The impact of managing the Covid 19 response resulted in officers being deployed to support the response and scheduled meetings of the IJB being cancelled or postponed. This has resulted in an inability to develop and publish the IJB 2019/2020 APR to the statutory timescale of the end of July.
- 3.6 We have been advised by National Services Scotland (NSS) that due to the impact of Covid 19, official performance information is incomplete for the Financial Year 2019/2020.

- 3.7 The NSS team that provides the official statistics for IJB publications have advised that Partnerships should use the 2019 calendar year for reporting this year, but to still compare against historical data for financial years.
- 3.8 The draft Scottish Government guidance notes suggest taking a pragmatic approach, which includes:
- making more use of hyperlinks to other relevant documents such as (but not limited to) Annual Accounts, Locality Plans and Inspection Reports, with summary information/narrative around these being kept more brief than would normally be expected
 - brief notes that set out where capacity to report on certain aspects of activities has been constrained due to the impacts of the Covid 19 pandemic
- 3.9 The IJB Annual Performance Report 2019/20 describes the progress of the health and social care partnership towards 9 national health and wellbeing outcomes. Please see IJB 2019/20 Annual Performance Report, 1st January 2019 to 31st December 2019 (**Appendix 1**)
- 3.10 Highlights of the IJB 2019/20 Annual Performance Report include:
- The Partnership delivered a breakeven financial position for 2019/20.
 - The partnership has found ways to keep waiting times low for drugs and alcohol interventions and expand the mental health support available
 - Emergency admissions and the bed days these result in, have been increasing and are higher than the Scottish average
 - People spend more time in hospital settings than they need to, when they could be better supported in the community. The Partnership has expanded community care at home support to address this and re-ablement as an approach.
 - The Dumfries and Galloway Digital Health and Care Strategy and the Dumfries and Galloway Housing with Care and Support Strategy have been developed and will have a positive impact on how people are supported in their community.
 - NHS Dumfries and Galloway had just over 500 complaints in 2019/20 against a backdrop of 340,000 outpatient appointments, 41,000 hospital stays and 49,000 emergency department attendances
 - Dumfries and Galloway Council Social Care Services had 11 complaints in the same time period against a backdrop of over 2 million hours of care and support delivered
 - Self Directed Support (SDS) Option 3 continues to be the most popular option for people arranging to receive care and support

- By March 2020, 83% of Care Home residents had an Anticipatory Care Plan to support the management of their health and social care support
- There is a consistent health inequality gap relating to emergency admissions in Dumfries and Galloway
- Smoking Cessation has been more successful with clients living in the most deprived communities
- Child weight issues are becoming more common; there is now a 1 in 4 risk of primary one students being overweight or obese
- Carers highlights include:
 - Carer Support Services were re-commissioned in 2020
 - Carers have told us what they would like as breaks from caring
 - Dumfries and Galloway Council have achieved the Exemplary status (level 3). NHS Dumfries and Galloway was awarded Established Status (level 2) during 2019/20 and is working towards Exemplary status in 2020/21
- Less than 4% of concerns raised relating to the safety of a vulnerable adult or child result in a full investigation
- Hospital acquired infections have reduced in the last year
- Up to December 2019 there were 93 significant adverse incidents recorded in healthcare settings
- Recruitment remains a considerable challenge across the Partnership for the statutory, third and independent sectors
- Levels of sickness absence in the statutory sector remain above 4%
- Waiting times for some services are longer than the agreed targets; these will be impacted further by the COVID situation
- Dumfries and Galloway benchmarks similar or better against the rest of Scotland in many areas in relation to waiting times

3.11 Though Dumfries and Galloway Health and Social Care Partnership generally performs well against the Scottish average and/or set targets, there are a number of indicators where standards were not met. Details of these can be found in **Appendix One**.

3.12 It is the intention of the constituent authorities (NHS Dumfries and Galloway and Dumfries and Galloway Council) to publicly review the IJB's progress against the 9 national outcomes for health and wellbeing. The event will be held virtually online; details for this event are currently being developed.

4. Conclusions

- 4.1 The Covid 19 response has had a significant impact on:
- the capacity of officers to produce a 2019/2020 IJB APR to the legislated 31st July 2020 timescale
 - the ability to report on the financial year performance
- 4.2 Demonstrable progress has been made against the commitments laid out in the Strategic Plan for Health and Social Care.
- 4.3 There remain challenges to meet some of the performance standards.
- 4.4 Publishing the IJB Annual Performance Report 2019/20 by the 30th September 2020 will fulfil the IJB's reporting requirements under the 2014 Act.

5. Resource Implications

- 5.1 No additional resource is required to produce the APR, however existing officer resource is limited due to the requirement to support the ongoing Covid 19 response.

6. Impact on Integration Joint Board Outcomes, Priorities and Policy

- 6.1 Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan

7. Legal and Risk Implications

- 7.1 Regular performance reporting by the IJB is a legislative requirement.

8. Consultation

- 8.1 The content of this report has been discussed and approved by the Head of Strategic Planning, Health and Social Care Governance and Performance.

9. Equality and Human Rights Impact Assessment

- 9.1 As this paper does not propose a change to Policy an Impact Assessment is not required.

10. Glossary

- 10.1 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.

APR	Annual Performance Review
HSCSMT	Health and Social Care Senior Management Team
IJB	Integration Joint Board
NSS	National Services Scotland
SDS	Self Directed Support

Dumfries and Galloway Integration Joint Board

DIRECTION



(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)

1.	Title of Direction and Reference Number	
2.	Date Direction Issued by Integration Joint Board	
3.	Date from which Direction takes effect	
4.	Direction to	
5.	Does this direction supersede, amend or cancel a previous Direction? If yes, include the reference number(s)	
6.	Functions covered by Direction	
7.	Full text of Direction	
8.	Budget allocated by Integration Joint Board to carry out Direction	
9.	Desired Outcomes	
10.	Performance Monitoring Arrangements	
11.	Date Direction will be Reviewed	