

## Appendix 2

# Strategic Plan Measures and Indicators mapped to new IJB Equality and Diversity Outcomes 2017 - 2021

Ref	Indicator	Theme	National Outcome	New IJB E&D Outcomes	Priority Area
1	Percentage of adults able to look after their health very well or quite well	Clinical & Care Governance	1	EDO1, EDO2, EDO3	1,4,6
2	Percentage of adults supported at home who agree they felt safe	Clinical & Care Governance	7	EDO2, EDO3	4
3	Premature mortality rate	Clinical & Care Governance	1,5	EDO1	5
4	Emergency admission rate	Clinical & Care Governance	1,2,4,5,7	EDO1	4,6
5	Emergency bed day rate	Clinical & Care Governance	2,4,7	EDO1	9
6	Proportion of last 6 months of life spent at home or in a community setting	Clinical & Care Governance	2,3,9	EDO1, EDO2, EDO3	6
7	Percentage of adults within intensive care needs receiving care at home	Clinical & Care Governance	2	EDO1, EDO2.	6,9
8	Number of days people spend in hospital when they are ready to be discharged, per 1,000 population	Clinical & Care Governance	2,3,4,9	EDO1	9
9	Percentage of people admitted to hospital from home during the year, who are discharged to a care home	Clinical & Care Governance	2	EDO1	
10	Percentage of people who are discharged from hospital within 72 hours of being ready	Clinical & Care Governance	2,3,9	EDO1, EDO2	9
11	Detect cancer early	Clinical & Care Governance	3,5,7,9	EDO1	5,8,9
12	Cancer waiting time (part 1)	Clinical & Care Governance	3,5,7,9	EDO1	5,8,9
13	Cancer waiting time (part 2)	Clinical & Care Governance	3,5,7,9	EDO1	5,8,9
14	Treatment Time Guarantee	Clinical & Care Governance	3,5,7,9	EDO1	5,8,9

15	18 weeks referral to treatment	Clinical & Care Governance	3,5,7,9	EDO1	5,8,9
16	12 weeks first outpatient appointment	Clinical & Care Governance	3,5,7,9	EDO1, EDO2, EDO3	5,8,9
17	Early access to antenatal service	Clinical & Care Governance	3,5,7,9	EDO1, EDO2, EDO3	5,8,9
18	IVF waiting times	Clinical & Care Governance	3,5,7,9	EDO1, EDO2, EDO3	5,8,9
19	Psychological therapies waiting times	Clinical & Care Governance	3,5,7,9	EDO1, EDO2, EDO3	5,8,9
20	Drug and alcohol treatment waiting times	Clinical & Care Governance	3,5,7,9	EDO1, EDO2, EDO3	5,8,9
21	Number of Alcohol Brief Interventions delivered	Clinical & Care Governance	1,4,7	EDO1, EDO2, EDO3	1,4,5
22	Smoking cessation: The number of people who quite smoking for 12 weeks or more	Clinical & Care Governance	3,5,7,9	EDO1, EDO2, EDO3	5,8,9
23	Accident and Emergency waiting times	Clinical & Care Governance	3,5,7,9	EDO1, EDO2, EDO3	5,8,9
44	Carers: The number of adult Carers being supported	Clinical & Care Governance	6	EDO1, EDO2, EDO3	2
56	Percentage of people 65+ with intensive needs (plus 10 hours) receiving care at home (via Option 3)	Clinical & Care Governance	2	EDO1, EDO2, EDO3	1
62	Proportion of people who agree they felt safe when they last used health & social care services	Clinical & Care Governance	7	EDO2, EDO3	5,9
70	The number of adults accessing self directed support option 1	Clinical & Care Governance	2, 4	EDO1	1
71	The number of adults accessing self directed support option 2	Clinical & Care Governance	2, 4	EDO1	1
72	The number of adults accessing self directed support option 3	Clinical & Care Governance	2, 4	EDO1	1
32	Percentage of health and care resources spent on hospital stays where the patient was admitted in an emergency	Finance and Resources	2,4,7,9	EDO1	9
33	Expenditure on end of life care	Finance and Resources	2,3,9	EDO1	9

34	The NHS Board operates within their Revenue Resource Limit (RRL), their Capital Resource Limit (CRL) and meet their Cash Requirement	Finance and Resources	9	N/A	9
50	Housing Adaptations: Number of housing adaptations provided within predetermined timescales?	Finance and Resources	2	EDO1	3,4,6
58	Proportion of all prescriptions issued that are for a generic (non-branded) product	Finance and Resources	9	EDO1	6,7,9,10
59	Number of adults accessing telecare as a percentage of the total number adults supported to live at home	Finance and Resources	1,2,3,4,5,6,7,9	EDO1, EDO3	1,2,4,5,6,8,9,10
60	Technology Enabled Care - To be developed	Finance and Resources	1,2,3,4,5,6,7,9	EDO1	1,2,4,5,6,8,9,10
61	The ratio of workload between institutional and community based care	Finance and Resources	2,9	EDO1, EDO2	3,4,6,7,9,10
73	Total number of homecare hours provided as a rate per 1,000 population aged 65+	Finance and Resources	2	EDO1	5, 6
24	Percentage of adults receiving any care or support who rate it as excellent or good	Quality	7	EDO1	1
25	Readmission to hospital within 28 days	Quality	2,3,7,9	EDO1,EDO2, EDO3	9
26	Falls rate per 1,000 population aged 65+	Quality	2,4,7,9	EDO1	5
27	Proportion of care services graded 'good' (4) or better in care inspectorate inspections	Quality	3,4,7	EDO1,EDO2,EDO3	5
28	The number of people newly diagnosed with dementia who have a minimum of 1 years post-diagnostic support	Quality	1,4,6,7	EDO1	2,4,5,6
29	Rate of Clostridium Difficile infections in patients aged 15 and over per 1,000 total occupied bed days.	Quality	7	EDO1	5
30	The rate of Staphylococcus Aureus Bacteraemias (MRSA/MSSA) per 1,000 occupied bed days	Quality	7	EDO1	5
31	Gaps provide 48 hour access or advance booking to an appropriate member of	Quality	3,5,7	EDO1	5,8,9

	the GP team for at least 90 per cent of patients				
46	The number of complaints received by health & social care services	Quality	3	EDO1,EDO2, EDO3	1,5,9
47	The percentage of adults who agree their health and social care support seemed well co-ordinated	Quality	2,3	EDO1,EDO2, EDO3	1,3,4,5,6,7,9,10
57	Of those who have had their personal outcomes assessed, the proportion who have made progress towards achieving them	Quality	4	EDO1,EDO2, EDO3	1,4,6,7,9,10
66	The proportion of staff who agree that they have the information and support necessary to do their job	Quality	7,8	EDO4	5,7,9,10
69	Percentage of referrers receiving feedback on actions within 5 days of receipt of referral	Quality	9	N/A	7,9
35	Percentage of adults supported at home who agree that they are supported to live as independently as possible	Stakeholder Experience	2	EDO1, EDO2, EDO3	1,4,6,9
36	Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided	Stakeholder Experience	2,3,	EDO1, EDO2, EDO3	1,4,6,9
37	Percentage of adults supported at home who agree their health and care services seemed well co-ordinated	Stakeholder Experience	3,9	EDO1, EDO2, EDO3	4
38	Percentage of people with positive experience of the care provided by their GP practice	Stakeholder Experience	3	EDO1, EDO2, EDO3	1,9
39	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life	Stakeholder Experience	4	EDO1, EDO2, EDO3	3,4
40	Percentage of Carers who feel supported to continue in their caring role	Stakeholder Experience	6	EDO1	2
41	Percentage of staff who say they would recommend their workplace as a good place to work	Stakeholder Experience	8	EDO3, EDO4	7

42	Sickness Absence Rate (%)	Stakeholder Experience	8	EDO4	9
43	Adult Support & Protection: Percentage of people referred to ASP who agree that have had a positive outcome	Stakeholder Experience	7	EDO1	5,9
45	The proportion of Carers who agree they receive the support needed to continue in their caring role	Stakeholder Experience	6	EDO1	2
48	Proportion of people who agree that they could rely on family or friends in their own neighbourhood for help	Stakeholder Experience	1,5	EDO1	1,4,8
49	Health Inequalities? - to be developed	Stakeholder Experience	5,6	EDO1	2,8
51	Proportion of people who agree that they were communicated with well and listened to	Stakeholder Experience	1,3	EDO1, EDO2, EDO3	1,4,5,9
52	Proportion of people who are satisfied with local health and social care services	Stakeholder Experience	3	EDO1, EDO2	1,5,6,7,9,10
53	Proportion of people who agree they are satisfied with the ease of finding information on health & social care services	Stakeholder Experience	3,4	EDO1, EDO2	1,4,5,9
54	In a community setting (including care homes), the number of new Forward Looking Care plans	Stakeholder Experience	2,3,4,6,7,9	EDO1, EDO2, EDO3	1,2,4,5,6,7,9
55	The number of adults under 65 receiving personal care at home (via SDS option 3), or as a direct payment (Option 1)	Stakeholder Experience	3	EDO1	1
63	The proportion of people who feel connected to the neighbourhood they live	Stakeholder Experience	2,3,5,6,8	EDO1	1,2,3,4,5,6,7,8,9,10
64	The proportion of staff who agree that they understand the vision and direction of Dumfries and Galloway Health and Social Care	Stakeholder Experience	1,8,9	EDO1, EDO4	1,4,6,7,9,10
65	The proportion of staff who agree that they are confident they understand how their role in the organisation can support people from	Stakeholder Experience	6,7	EDO1, EDO4	2,5,9

	different backgrounds and with different needs				
67	The proportion of staff who agree that they are involved in decisions relating to their role	Stakeholder Experience	8	EDO1, EDO4	7,10
68	Percentage of staff who say they would recommend their workplace as a good place to work	Stakeholder Experience	8	EDO1, EDO3, EDO4	7,10