



Integration Joint Board

5th April 2018

This Report relates to
Item 6 on the Agenda

Carers Eligibility Criteria

(Paper presented by Linda Owen)

For Approval

Approved for Submission by	Vicky Freeman, Head of Strategic Planning
Author	Linda Owen, Strategic Planning and Commissioning Manager
List of Background Papers	
Appendices	<p>Appendix 1 – Local Eligibility Criteria, Scottish Government</p> <p>Appendix 2a and 2b – Carer Consultation Feedback</p> <p>Appendix 3 – Draft Dumfries and Galloway Carers Eligibility Criteria</p> <p>Appendix 4 – Draft Adult Carers Summary of the Dumfries and Galloway Eligibility Criteria</p> <p>Appendix 5 – Draft Young Carers Summary of the Dumfries and Galloway Eligibility Criteria</p>

SECTION 1: REPORT CONTENT

Title/Subject:	Carers Eligibility Criteria
Meeting:	Integration Joint Board
Date:	5 th April 2018
Submitted By:	Linda Owen, Strategic Planning and Commissioning Manager
Action:	For Approval

1. Introduction

- 1.1 The Carers (Scotland) Act 2016 places a duty on local authorities (delegated to Integration Joint Boards) to develop local eligibility criteria. This is defined as:

'The criteria by which the local authority must determine whether it is required to provide support to Carers to meet Carers identified needs' (Scottish Government 2017).

Regulations prepared to support the Carers (Scotland) Act 2016 state that the criteria must be:

- Developed in consultation with relevant Carers and Carers' Organisations
- Published by 31st March 2018
- Reviewed within three years of the date of publication

2. Recommendations

- 2.1 **The Integration Joint Board is asked to:**

- **Note the work of the Short Life Working Group to develop the Eligibility Criteria**
- **Note the work undertaken by User and Carer Involvement and Dumfries and Galloway Carers Centre to engage Carers (Appendix 2a and 2b)**
- **Approve the proposed Dumfries and Galloway Carers Eligibility Framework (Appendix 3)**
- **Note the proposed Adult Carers Summary of the Dumfries and Galloway Eligibility Framework (Appendix 4)**
- **Note the proposed Young Carers Summary of the Dumfries and Galloway Eligibility Framework (Appendix 5)**

3. Background

3.1 Short Life Working Group

A short life working group to steer the development of eligibility criteria for Dumfries and Galloway was established in May 2017. This group developed a draft eligibility framework using the indicators in the 'Outcome Star Model'. This model is a validated tool for capturing outcomes and is the tool used within Adult Carer Support Plans and Young Carers Statements.

3.2 Indicators for Criteria

Draft guidance on Local Eligibility Criteria (Appendix 1) was issued by the Scottish Government in November 2017. This guidance contains a table of suggested indicators for eligibility criteria.

As demonstrated in the table below, this Draft Guidance and the Outcome Star focus on the similar indicator areas.

Scottish Government Draft Guidance Suggested Indicator	Adult Outcome Star Indicator	Young Carer Outcome Star
Health and wellbeing	Your health	Physical Health Confidence and self esteem
Relationships	The caring role	Relationships being safe
Living environment	Managing at home	Where you live
Employment and training	Work	Education and Learning
Finance	Your Finances	
Life balance	Time for you	Friends
Future planning	How you feel	Feelings and behaviours

4. Main Body of the Report

4.1 Consultation

Consultation with Carers

User and Carer Involvement (UCI) and Dumfries and Galloway Carers Centre led and undertook the engagement with Carers and other relevant services utilising a range of participation and engagement methods.

- A public event was held in each of the four localities across Dumfries and Galloway in November and December 2017.

- A draft Eligibility Framework Document was circulated for discussion and comment.
- An electronic survey including a link to the Eligibility Framework was available for those not able to attend events
- The views of Young Carers were also sought through the Young Carers Project at the Carers Centre.

Consultation with Carers Organisations

Carers Organisations were involved in shaping the Eligibility Framework through the work of the short life working group and the Carers Interest Network.

Consultation with Health and Social Care Staff

The draft eligibility framework was discussed with the Women, Children and Sexual Health Management Team, Community Health and Social Care Management Team and the Adult Professional Social Work Team.

4.2 Key Themes Arising from the Consultation

The main themes that emerged from consultation with Carers included:

- Language – The need to simplify the language through the framework document
- Support Plans/Statement – The link to Adult Carer Support Plans/Young Carers Statements were not obvious
- Support – People don't know where to go to get support
- Changing Roles – Concerns about what happens if the caring role changes and moving between the different types of support available
- Availability of Services – Concerns about having an eligible need but there not being a service to support them, particular around short breaks

Overall Carers are broadly supportive of the proposed criteria

The main themes raised by Carers Organisations and Staff were:

- Affordability – The affordability of the criteria
- Consistency – Consistency of the implementation of the framework across Dumfries and Galloway

4.3 Addressing the Key Themes

How each of the key themes above has been addressed is listed below:

Language, Support Plans/Statements and Changing Roles

The feedback about language, support plans/statements, support and changing roles led to the creation of two new summary documents, one for Adult Carers and one for Young Carers based on the original framework. The original framework will remain as the Dumfries and Galloway Carers Eligibility Framework and is the version that Social Work will use. This is attached as Appendix 3.

Adult Carer Summary of the Dumfries and Galloway Eligibility Framework

Following the consultation feedback and discussions with the professional Head of Adult Social work and User and Carer Involvement, a summary Adult Carers version of the Eligibility Framework has been created which:

- Uses simple language
- Places emphasis on the link to the Adult Carer Support Plan
- Ensures that there are contact details for people to access support, and
- Includes information about what happens if a caring role changes.

The Adult Carer Eligibility Framework is attached at Appendix 4. This is the document that will be available online, from Carer Support Organisations, Council Offices and other relevant locations.

Young Carer Eligibility Framework

During the consultation with Young Carers, a simplified version of the Eligibility Framework was created. This was well received by Young Carers and is attached at Appendix 5. The Young Carers Eligibility Framework follows the same outcome focussed approach as the Adult Carer Eligibility Framework, but uses best outcomes based on Getting It Right For Every Child (GIRFEC) in line with the Dumfries and Galloway Children and Young People Plan 2017 0 2020.

This summary document is the document that would be available online, from Carer Support Organisations, Schools, Council Offices and other locations as applicable.

Consistency

To address the concerns of a consistent approach across Dumfries and Galloway, training sessions have been developed for Health and Social Care Locality Managers, Adult Social Work Managers, Children and Families Social Work Managers and Senior Social Workers from Adults and Children and Families.

Support Available

To address the issue of Carers not knowing what support is available:

- A leaflet drop of flyers for both Adult and Young Carers has been undertaken in numerous venues across Dumfries and Galloway. This information has also been shared on the Council, NHS, Carers Organisations and School's social media pages.
- Work is underway to create a simple animated video to highlight the key parts of the Carers (Scotland) Act that can be shared on social media and also through staff teams.

Further methods of communication are being considered. For example, the consultation on the Eligibility Framework has led to suggestions of a weekly newspaper column. Further work needs to be undertaken to ensure a rolling communications programme relating to the information, advice and support available in Dumfries and Galloway.

Availability of Services

Carers are concerned about the lack of availability of building and home based short breaks and replacement care. There is also limited capacity in specialist building based short break services and perceived inequity of access to short break services.

The provision of short break services for Carers is critical in terms of ensuring lasting caring relationships and the wellbeing of carers and the cared for person.

The following is proposed to progress and develop Short Break services in Dumfries and Galloway:

- A Short Breaks Short Life Working Group is developing a 'Short Breaks Policy Position Statement' to address any actual or potential inequities of access
- The group will produce a short break service statement. This statement will list option in Dumfries and Galloway (and throughout Scotland) for short breaks.
- Carers will be supported to access information, advice and support much earlier in their Caring journey a prevention and early intervention approach
- Carers Organisations will be supported to provide shorter more frequent creative breaks.
- Further analysis on the impact on care at home capacity and respite/short break services will be undertaken following commencement of the Act.

Affordability

Scottish Government Budget

The Scottish Government budget for 2018/19 includes funding to support the Carers (Scotland) Act 2016.

Specific funding for Carers will be determined through local budget setting processes. Consideration needs to be given to any potential impact of loss of income due to the waiving of charges for replacement care for Carers support.

Predicting Future Demand on Carers Services

It is challenging to predict the financial impact and required increase in Carers Support Service capacity going forward however, the Scottish Government figures indicate that by 2021-22:

- 16% of Carers will have an Adult Carer Support Plan and 60% of these Carers will require support
- 30% of Young Carers will have a Young Carers Statement and 69% will require support.

Based on the 2011 Census, there are 14662 Adult Carers and 333 Young Carers in Dumfries and Galloway.

Based on the Scottish Governments project demand figures this would suggest that by 2021-22, in Dumfries and Galloway:

- 2345 Adult Carers will have an ACSP, of which, 1407 will need support (currently 189 Carers in Dumfries and Galloway have an ACSP)
- 100 Young Carers have a Young Carer Statement of which 69 would need support (currently 33 Young Carers in Dumfries and Galloway have a YCS)

Based on the above, whilst it is unlikely that there will be no resource impact on the system, the data available at this time, does not enable us to predict or provide any more exact indication of impact.

5. Conclusions

- 5.1 The eligibility criteria must be published as soon as possible after the 31st March 2018. A copy of this Paper has also been endorsed by the Children Services Executive Group and the Health and Social Care Senior Management Team. The Integration Joint Board are asked to approve the Dumfries and Galloway Carers Eligibility Criteria.

SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS

6. Resource Implications

6.1. As outlined in the Paper

7. Impact on Integration Joint Board Outcomes, Priorities and Policy

7.1. This is a requirement of the Carers (Scotland) Act 2016. This is in line with the 9 National Health and Wellbeing Outcomes and also the Dumfries and Galloway Integration Joint Board Strategic Plan 2016-19.

8. Legal & Risk Implications

8.1. Should the Eligibility Criteria not be approved and published by 31st March 2018, then there will be a risk that the Partnership will not be compliant with the Carers (Scotland) Act 2016, which could leave the Local Authority and NHS Board open to legal challenge.

9. Consultation

9.1. As outlined in the Paper, Carers, Carers Organisations along with Health and Social Care staff have been consulted on the Eligibility Framework. The content of this Paper has been consulted on by the Dumfries and Galloway Carers Programme Board.

10. Equality and Human Rights Impact Assessment

10.1. An Impact Assessment on the Eligibility Criteria was undertaken on the 28th March 2018.

11. Glossary

UCI	User and Carer Involvement
GIRFEC	Getting It Right For Every Child
ACSP	Adult Carer Support Plan
YCS	Young Carers Statement