



Integration Joint Board

25th May 2017

This Report relates to
Item 7 on the Agenda

Quarter 4 Integration Joint Board Performance Update

(Paper presented by Vicky Freeman)

For Discussion/Noting

Approved for Submission by	Vicky Freeman, Head of Strategic Planning
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List of Background Papers	The Public Bodies (Joint Working) (Scotland) Act 2014 The Public Bodies (Joint Working) (Content of Performance Reports)

	<p>(Scotland) Regulations 2014</p> <p>Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators</p> <p>Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports</p> <p>Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council</p> <p>Dumfries and Galloway IJB Health and Social Care Strategic Plan (including Locality Plans – Annandale & Eskdale; Nithsdale; Stewartry and Wigtownshire)</p> <p>Integration Joint Board Paper <i>“Performance Management Arrangements for the Integration Joint Board”</i> 14th July 2016</p> <p>Health and Social Care Senior Management Team Area Committee and Locally Agreed Indicators Paper – August 2016</p> <p>Integration Joint Board Paper <i>“Performance Management”</i> 22nd September 2016</p>
Appendices	Appendix 1 - Quarter 4 Performance Report

SECTION 1: REPORT CONTENT

Title/Subject:	Quarter 4 IJB Performance Update
Meeting:	Integration Joint Board
Date:	11 th May 2017
Submitted By:	Vicky Freeman
Action:	For Discussion/Noting

1. Introduction

- 1.1 Section 42 of the 2014 Public Bodies (Joint Working) (Scotland) Act required that Performance Reports be prepared by the Partnership.
- 1.2 The framework and flow of reporting have been previously agreed by Dumfries and Galloway Integration Joint Board (please see background papers above).
- 1.3 This is the fourth quarterly performance report to the Integration Joint Board. It provides information for the period 1 January 2017 to 31 March 2017 on performance against a range of indicators. These indicators relate to the commitments contained within the Integration Joint Board's Strategic Plan for Health and Social Care which, in turn, relate to the nine national outcomes.

2. Recommendations

2.1 Integration Joint Board is asked to:

- **Note and discuss the Quarter 4 Performance Report 1 - January 2017 to 31 March 2017.**

3. Background

- 3.1 This report follows on from work previously undertaken to develop the performance management arrangements for the Dumfries and Galloway Health and Social Care Partnership.

4. Main Body of the Report

- 4.1 Please see Quarter 4 Performance Report - January 2017 to 31 March 2017 (Appendix One).
- 4.2 Indicators which have particular points to note:

- 4.2.1 **B4 Treatment Time Guarantee (TTG) (p.15)** - Dumfries & Galloway's performance has fallen from 92.7% to 85.5% in the last quarter against a target of 100%. The longer term trend is falling. The Acute Services

management team is currently reviewing demand and capacity for each speciality in advance to the move to the new hospital. These will be shared with Scottish Government in order to assure performance against elective access targets is maintained.

- 4.2.2 **B11 Psychological therapies waiting times (p.20)** – This indicator is still well below the target of 90% but has risen from 67.0% to 69.1% in the last quarter. The Psychology Department have introduced a review of new initiatives including Computerised Cognitive Behavioural Therapy to support delivery of psychological therapies in the community.
- 4.2.3 **B15 Alcohol Brief Interventions (p.22)** – The partnership had delivered only 29% of the annual target number of 1,743 interventions between April – December 2016. Awaiting quarter four's figures. The Alcohol and Drug Partnership is working across primary and community based services including Criminal Justice and Smoking Matters to identify alternative pathways for delivery of Alcohol Brief Interventions in the community.
- 4.2.4 **B19 Accident and Emergency waiting times (p.24)** – The most recent figures is 92% and the target is 95%. This performance should be viewed against the significant rise in emergency medical admissions over the winter period and the Partnership's improved performance in delayed discharges over the later part of the winter months.
- 4.2.5 **B13 Rate of Staphylococcus aureus bacteraemias (SAB) (p.36)** – This has increased from a rate of 0.27 cases per 1,000 occupied bed days to 0.32, against a target of 0.24, although it represents a very small number of people.
- 4.2.6 **C9 Feedback received by referrers on actions taken within 5 days of receipt of adult protection referral (p.37)** – The number of referrals meeting the 5 day target has fallen from 48.7% to 45.2% against a target of 75%. It was anticipated that there would be an improvement in this quarter due to the MASH now being operational across Dumfries & Galloway.
- 4.2.7 **B18 Sickness Absence Rate (p.40)** – The social work sickness absence rate has been reported alongside NHS figures as requested previously by the IJB.
- 4.2.8 **Qualitative Survey Questions** – The local survey tool is complete and 7 questions (one per indicator) will be piloted in the first instance:
- D1 Feeling safe when using health and social care services (p.31)
 - D3 Well co-ordinated health and social care services (p.38)
 - D12 Community strength: community support (p.41)
 - D14 Well communicated with and listened to (p.43)
 - D15 Satisfaction with local health and social care services (p.44)
 - D16 Finding information on health and social care services (p.45)
 - D18 Community strength: connectedness (p.46)

5. Conclusions

- 5.1 The Quarter 4 report concludes the first full year of performance reporting for the Health and Social Care Partnership.

SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS

6. Resource Implications

6.1. None

7. Impact on Integration Joint Board Outcomes, Priorities and Policy

7.1. Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan.

8. Legal & Risk Implications

8.1. Regular performance reporting by the Integration Joint Board is a legislative requirement.

9. Consultation

9.1. IJB Workshop – 20th May 2016

9.2. Performance Management Group – 17th June 2016

9.3. All members seminar – Mid December 2016

10. Equality and Human Rights Impact Assessment

10.1. None

11. Glossary

11.1. MASH - Multi Agency Safeguarding Hub