



Dumfries and Galloway  
Integration Joint Board

18<sup>th</sup> November 2021

This Report relates to  
Item 7 on the Agenda

# Annual Performance Report 2020/21

*Paper presented by Ananda Allan*

*For Approval*

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<b>Approved for Submission by:</b>	David Rowland, Director of Strategic Planning and Transformation <a href="mailto:David.Rowland2@dg.nhs.scot">David.Rowland2@dg.nhs.scot</a>
<b>List of Background Papers:</b>	<a href="#">The Public Bodies (Joint Working) (Scotland) Act 2014</a> <a href="#">The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014</a> <a href="#">Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators</a> <a href="#">Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports</a>

	<a href="#">Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council</a> <a href="#">Dumfries and Galloway IJB Health and Social Care Strategic Plan</a> <a href="#">Coronavirus (Scotland) Act 2020</a>	
<b>Appendices:</b>	Appendix 1 – Annual Performance Report 2020/21 Full Appendix 2 – Annual Performance Report 2020/21 Easy Read	
<b>Direction Required to Council, Health Board or Both</b>	<b>Direction to:</b>	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

## **1. Introduction**

- 1.1 Under the Public Bodies (Joint Working) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish an Annual Performance Report (APR) each year.
- 1.2 The Scottish Government has extended the Coronavirus Scotland Act (2020) to the 30th September 2020. This means that IJBs are able to extend the date of publication of their APR to November 2021 in accordance with current national guidance and thereby, fulfil the IJB's reporting requirements under the 2014 Act.
- 1.3 Publishing the IJB Annual Performance Report 2020/21 by the 30 November 2021 will fulfil the IJB's reporting requirements under the 2014 Act.
- 1.4 The draft IJB Annual Performance Report for 2020/21 is attached as Appendix 1, for approval. It provides information for the period 01 April 2020 to 31 March 2021 on performance against a range of indicators.
- 1.5 This is the first time an Easy Read version (**Appendix 2**) of the Annual Performance Report has been produced.

## **2. Recommendations**

- 2.1 **The Integration Joint Board is asked to:**
  - **Approve the publication of the 2020/21 IJB Annual Performance Report, full and Easy Read versions**

## **3. Background and Main Report**

### **Legislative requirements in relation to performance**

- 3.1 Under the Public Bodies (Joint Working) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish their Annual Performance Report (APR) by the end of July each year.
- 3.2 The Coronavirus (Scotland) Act 2020 was passed by Scottish Parliament on the 1st April 2020 and received Royal Assent on the 6th April 2020.
- 3.3 The Act enables Scottish public authorities to decide to postpone complying with statutory duties if they are of the view that complying would be likely to impede their ability to take effective action to prevent, protect against, delay or otherwise control the incidence of transmission of Covid19.
- 3.4 The Scottish Government has moved legislation to extend the Coronavirus Scotland Act (2020) through to the 30th September 2020. This means that IJBs were able to extend the date of publication of Annual Performance Reviews through to November 2021, using the same mechanisms as last year, which is laid out in the Coronavirus Scotland Act (2020), Schedule 6, Part 3.
- 3.5 In accordance with the Coronavirus Scotland Act (2020) a statement of delay to the publication has been posted on the IJB website.
- 3.6 The Scottish Government guidance notes suggest taking a pragmatic approach,

which includes:

- making more use of hyperlinks to other relevant documents such as (but not limited to) Annual Accounts, Locality Plans and Inspection Reports, with summary information/narrative around these being kept more brief than would normally be expected
- brief notes that set out where capacity to report on certain aspects of activities has been constrained due to the impacts of the Covid 19 pandemic

3.7 The IJB Annual Performance Report 2020/21 Full describes the progress of the health and social care partnership towards the 9 national health and wellbeing outcomes (appendix 1).

3.8 The IJB Annual Performance Report 2020/21 Easy Read report was developed in house (appendix 2). The report was informed by guidance published by Mencap and the Scottish Government on how to produce Easy Read documents. We also referred to other public Easy Read documents that mention similar topics like COVID. Officers engaged with the intellectual disabilities team for advice.

**Highlights of the IJB 2020/21 Annual Performance Report include:**

3.9 During the COVID period, much of our resource has gone into supporting people to look after themselves by encouraging good infection control, testing and vaccination.

3.10 Waiting times for care and support have grown longer due to service pressures but teams are working to help people to self manage in the meantime.

3.11 We have come together to do our best to protect our vulnerable Care Home residents from COVID19.

3.12 Day centres were closed but came up with innovative new ways to support people.

3.13 Making good use of technology has supported people to stay as safe as possible whilst living independently or in a homely setting in their community.

3.14 We got fewer complaints last year but took a long time to respond to many of them due to staff pressures.

3.15 We don't formally record all of the positive feedback we receive. Doing so could help us better understand what we are doing well.

3.16 People asking social work services to arrange and purchase their care at home remains the most popular Self Directed Support option.

3.17 Council staff, third sector organisations and community volunteers supported people shielding to stay safe at home during the pandemic.

3.18 Work on developing Home Teams slowed down because people were needed elsewhere.

3.19 We need to focus on reducing inequality as services come back online.

3.20 There have been a high number of drug related deaths.

3.21 We are trying to reduce digital inequality by helping people access devices to get online.

3.22 Many people who provide unpaid care to a loved one are feeling exhausted and

worn out.

3.23 We have extended the types of Short Break on offer to help people stay home and stay safe.

3.24 More unpaid Carers are seeking help than before.

3.25 Cases where people need protection have become more complex and the agencies within the multi agency safeguarding hub (MASH) have brought in extra resource to support people.

3.26 We managed to keep urgent and emergency health care open despite the lockdown.

3.27 Uptake rates of the COVID vaccine in Dumfries and Galloway have been higher than the Scottish average.

3.28 The Partnership recognised the added physical and mental pressures of the pandemic on the people who deliver care and support and has introduced additional wellbeing and mental health support.

3.29 Keeping enough staff to safely deliver health and social care is the number one challenge across the Partnership.

3.30 The IJB did not spend more than the budget. This is partly because the Scottish Government helped to fund COVID activity.

3.31 Our biggest financial challenges are

- Spending money on agency staff to help us where we can't find people to do jobs
- The cost of medications
- The cost of living getting more expensive

### 3.32 **The IJB public review**

It is the intention of the IJB to give members of the public an opportunity to review the IJB's progress against the 9 national outcomes for health and wellbeing. The event will be held virtually online; details for this event are currently being developed.

## **4. Conclusions**

4.1 The Covid19 response continues to have a significant impact on the delivery of services.

4.2 The Annual Performance Report highlights many examples of effective partnership working, innovative ways of supporting people and staffing challenges across the partnership.

4.3 The Coronavirus (Scotland) Act 2020 provides public authorities leave to postpone statutory publications. Publishing the IJB Annual Performance Report 2020/21 by the 30 November 2021 will fulfil the IJB's reporting requirements under the 2014 Act.

## **5. Resource Implications**

5.1	No additional resource is required to produce the APR, as we don't intend to produce paper copies of these reports.						
<b>6.</b>	<b>Impact on Integration Joint Board Outcomes, Priorities and Policy</b>						
6.1	Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan						
<b>7.</b>	<b>Legal and Risk Implications</b>						
7.1	Regular performance reporting by the IJB is a legislative requirement.						
<b>8.</b>	<b>Consultation</b>						
8.1	The content of this report has been discussed and approved by the Chief Operating Officer.						
<b>9.</b>	<b>Equality and Human Rights Impact Assessment</b>						
9.1	As this paper does not propose a change to Policy an Impact Assessment is not required.						
<b>10.</b>	<b>Glossary</b>						
10.1	All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.						
	<table border="1"> <tr> <td>APR</td> <td>Annual Performance Report</td> </tr> <tr> <td>IJB</td> <td>Integration Joint Board</td> </tr> <tr> <td>SCP</td> <td>Strategic Commissioning Plan</td> </tr> </table>	APR	Annual Performance Report	IJB	Integration Joint Board	SCP	Strategic Commissioning Plan
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