



Dumfries and Galloway  
Integration Joint Board

18<sup>th</sup> March 2021

This Report relates to  
Item 10 on the Agenda

# ***Health and Social Care Interim Performance Report 2020/21***

***(Paper presented by Ananda Allan)***

***For Discussion and Noting***

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<b>Approved for Submission By:</b>	Vicky Freeman, Head of Strategic Planning and Commissioning
<b>List of Background Papers:</b>	<a href="#">The Public Bodies (Joint Working) (Scotland) Act 2014</a> <a href="#">The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014</a> <a href="#">Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators</a> <a href="#">Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports</a>

	<a href="#">Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council</a>  <a href="#">Dumfries and Galloway IJB Health and Social Care Strategic Plan</a>  <a href="#">Coronavirus (Scotland) Act 2020</a>
<b>Appendices:</b>	<b>Appendix 1</b> – Health and Social Care Interim Performance Report 2020/21

<b>Direction Required to Council, Health Board or Both</b>	<b>Direction to:</b>	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

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## **1. Introduction**

- 1.1 This report provides a midyear overview of performance against a range of indicators.
- 1.2 These indicators relate to the commitments contained within the Integration Joint Board's Strategic Plan for Health and Social Care which, in turn, relate to the 9 national Health and Wellbeing Outcomes.
- 1.3 The interim performance report includes
- strategic improvement actions in relation to delivering the 9 national Health and Wellbeing Outcomes
  - indicators set within a benchmarking context to enable the IJB to reflect on performance for Dumfries and Galloway in relation to the rest of Scotland

## **2. Recommendations**

- 2.1 **The IJB Performance and Finance Committee is asked to note and discuss:**
- **The interim performance of the Health and Social Care Partnership in relation to benchmarking for the rest of Scotland**
  - **The improvement actions being undertaken**

## **3. Background and Main Report**

- 3.1 The process of comparing the performance of Dumfries and Galloway to the rest of Scotland is called 'benchmarking'. Benchmarking requires data to be collected and processed in a consistent way across Scotland so that comparisons between areas are fair and objective.
- 3.2 Consequently, this is only possible for indicators that are reported through Official Statistics publications by Scottish Government or by Public Health Scotland (PHS). Official Statistics must meet a high level of quality assurance and undergo a rigorous validation process.
- 3.3 This means that often there is a substantial interval between the collection of data and the publication of benchmarking figures. There have also been substantial reporting challenges across Scotland during the COVID-19 pandemic. For the benchmarking in this report we have used the most recent figures available from Official Statistics published up to December 2020.
- 3.4 Some indicators do not have results available at partnership level. Instead, information is published at health board level. We are able to report this due to the 1 Health Board / 1 Local Authority integration

model in Dumfries and Galloway.

3.5 This interim report shows health and social care performance information in the context of how Dumfries and Galloway performs compared to other parts of Scotland. This enables us to reflect on the how the local model of care and support is performing against similar challenges experienced elsewhere across the country.

3.6 Highlights from the Health and Social Care Interim Performance Report 2020/21 report include:

- In Dumfries and Galloway, the rate of emergency admissions and the number of bed days spent in hospital by people admitted as an emergency are higher than the average for Scotland.
- People reporting their views in the Health and Care Experience Survey were generally more positive than the Scottish average, including having positive experiences of their care and support.
- A higher proportion of people diagnosed with dementia received appropriate dementia support than the average across Scotland however, this was below the national standard of 100%.
- There is a broad range of approaches with regard to implementing Self Directed Support (SDS) across Scotland. Dumfries and Galloway has a very low number of people supported through SDS Option 2.
- The number of people from deprived communities who successfully quit smoking for at least 12 weeks exceeded the target.
- The proportion of unpaid Carers reporting feeling supported in the Health and Care Experience Survey was lower than the previous year. This was the pattern for the whole of Scotland, and Dumfries and Galloway remained higher than average.
- Overall, performance against various waiting times targets is better than the average for Scotland for cancer, CAMHS, Drugs and Alcohol services and diagnostic tests. Dumfries and Galloway is behind Scotland in aspects of referral to treatment times and the Treatment Time Guarantee (TTG).

3.7 **Strategic Scrutiny Questions for Consideration**

- How well are we performing compared to Scotland?
- Are we delivering the Strategic Plan Priority Areas of Focus?
- Are we delivering and/or making progress against the 9 National Health and Wellbeing Outcomes?
- Do we need further assurances relating to these improvement actions?

- Do we need to issue a direction in relation to anything contained within this report?

#### **4. Conclusions**

- 4.1 The Interim Performance Report 2020/21 is in an abridged format, reflecting the limited staffing capacity as a result of the COVID-19 pressures.
- 4.2 Dumfries and Galloway compares favourably to Scotland for some indicators and worse for others. Much of the variation seen across Scotland can be attributed to different models of service delivery.
- 4.3 There is a wide range of improvement actions being undertaken across the Partnership.

#### **5. Resource Implications**

- 5.1 No additional resource is required to produce this report, however existing officer resource is limited due to the requirement to support the ongoing Covid 19 response.

#### **6. Impact on Integration Joint Board Outcomes, Priorities and Policy**

- 6.1 Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan

#### **7. Legal and Risk Implications**

- 7.1 Regular performance reporting by the IJB is a legislative requirement.

#### **8. Consultation**

- 8.1 The content of this report has been discussed and approved by the Head of Strategic Planning, Health and Social Care Governance and Performance

#### **9. Equality and Human Rights Impact Assessment**

- 9.1 As this paper does not propose a change to Policy an Impact Assessment is not required.

#### **10. Glossary**

- 10.1 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.

<b>CAHMS</b>	<b>Child and Adolescent Mental Health Service</b>
<b>NSS</b>	<b>National Services Scotland</b>

	<b>PHS</b>	<b>Public Health Scotland</b>
	<b>SDS</b>	<b>Self Directed Support</b>

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