

Minute of the Dumfries and Galloway Integration Joint Board (IJB) meeting held on Thursday 20th January 2022 at 2pm via Microsoft Teams

Voting Members Present:

Laura Douglas	(LD)	NHS Voting Member (Chair)
Jane Maitland	(JM)	Local Authority Voting Member (Vice Chair)
Lesley Bryce	(LB)	NHS Voting Member
Marsali Caig	(MC)	NHS Voting Member
Andy Ferguson	(AF)	Local Authority Voting Member
Vicky Keir	(VK)	NHS Voting Member
Elaine Murray	(EM)	Local Authority Voting Member

Advisory Members Present:

Norma Austin Hart	(NAH)	Third Sector Representative
Grecy Bell	(GB)	Registered Medical Practitioner (Primary Medical Services)
Ann Farrell	(AFa)	Union Representative
Jim Gatherum	(JG)	Scottish Care Representative
Pam Jamieson	(PJ)	Deputy Workforce Director
Mark Kelly	(MK)	Interim Nurse Director
Katy Kerr	(KK)	Chief Finance Officer
Stephen Morgan	(SM)	Substitute - Senior Manager Children & Families, Social Work Services
David Rowland	(DR)	Director of Strategic Planning and Transformation
Alison Warrick	(AW)	Governance Officer
Julie White	(JW)	Chief Officer
Valerie White	(VW)	Director of Public Health

In Attendance:

Kim Dams	(KDa)	(Observer) Non Exec Member
Rod Edgar	(RE)	Communication and Engagement Manager
Elizabeth Forsyth	(EF)	Strategic Planning Programme Manager
Vicky Freeman	(VF)	Strategic Policy Lead
Lesley Gordon	(LG)	Action for Children
Viv Gration	(VG)	Deputy Head of Strategic Planning and Commissioning
James McDowall	(JMc)	Workforce, Dumfries and Galloway Council
Amber Murray	(AM)	EA to Chief Officer
Gary Sheehan	(GS)	Locality Manager, Annandale and Eskdale
Linda Williamson	(LW)	General Manager for Women, Children & Sexual Health Services

Apologies:

Grace Cardozo	(GC)	NHS Voting Member
Ian Carruthers	(IC)	Local Authority Voting Member
Lillian Cringles	(LC)	Chief Social Work Officer
Ken Donaldson	(KD)	Registered Medical Practitioner (Not Primary Medical Services)
Fiona Gardiner	(FG)	NHS Staff Side Representative
Alice Wilson	(AWi)	Nurse Director

1. NOTIFICATION OF SUBSTITUTES

Stephen Morgan, Senior Manager Children & Families, Social Work Services is in attendance as a substitute for Lillian Cringles.

Mark Kelly, Interim Nurse Director is a substitute for Alice Wilson.

LD welcomed Pamela Jamieson, Deputy Workforce Director who will now attend the IJB instead of Caroline Cooksey.

2. DECLARATIONS OF INTEREST

No declarations of interest were noted.

3. MINUTES OF DUMFRIES AND GALLOWAY INTEGRATION JOINT BOARD HELD ON 18th NOVEMBER 2021 AND MATTERS ARISING

LD asked for the middle sentence to be removed out of Item 13, Minutes were then approved as an accurate reflection of the previous meeting.

DR confirmed a Carers Programme Board was held prior to Christmas and will share the outcome from the discussions with LB.

4. ACTION LIST AND ROLLING AGENDA MATRIX

LB highlighted within the Action Plan it was herself that asked regarding the Workforce Summit not LD, AW will amend this. JW confirmed this has not progressed due to our latest response to CoVID, this will be picked up again in the future.

AW has now completed the Membership Update for the Local Authority, and is continuing to work on the Scheme of Delegation with Vicky Freeman.

A number of actions have now been concluded and the Action list will be updated to reflect this.

5. UPDATE FROM CHIEF OFFICER AND H&SC WINTER PLANNING / ADDRESSING UNMET NEED IN SOCIAL CARE

JW provided an overview on the report which was shared with the IJB highlighting all the significant pressures across the system.

The paper today is primarily focussing on the challenges within the Social Care Sector, there are a number of other pieces of work being completed within the system across all elements of our HSCP e..g Primary Care, Mental health, Acute Services.

JW highlighted the impact of COVID on services delivered within the HSCP but also reported the significant challenges experienced lately in relation to staffing provision as a result of individuals isolating due to COVID.

Assurance was provided around engaging in conversation with the Local Resilience Partnership, to think about what else we can do mitigate the risks around unmet need in social care. Tactical LRP agreed yesterday to arrange a Short-life Working Group involving a number of Partners to identify innovative ways of managing the current risks and capacity challenges.

Section 4 within the report highlights the actions we are being undertaken to address the shortfall in social care provision. JW provided an overview of these actions and timelines highlighting that there was a need for both immediate action and a medium term approach to building capacity and sustainability in social care.

EM asked what was meant by a Code 42 and queried how the HSCP has been able to staff the additional capacity at Mountainhall Treatment Centre. JW responded that Code 42 refers to someone awaiting transfer between NHS hospital sites e.g. someone who is potentially awaiting a discharge from DGRI to a Cottage Hospital. Mountainhall has been staffed by a number of different areas including agency staffing. This has been a huge challenge, but was important we had the additional step down capacity to support flow from DGRI.

In relation to a question re eligibility for the new service commissioned via Food Train, DR assured members that the Food Train previously had an age limit and is now for all adults, The Home for Hospital Package is now open, but the main Food Train package is just for 65+.

JW highlighted the need to engage with our Third Sector Partners to develop new ways of providing meals services to those in need. Funding is being provided within the Partnership to take this work forward as it will both meet the needs of individuals in our communities and will hopefully release capacity in social care to address the levels of unmet need.

In response to a question from MC, JW will pick up a conversation around the Share My Home / Share My Care UK Network which MC highlighted.

MC also asked about the length of delayed discharges and queried where the longest delays were. JW confirmed that there is considerable variability in terms of the lengths of Delays however a number of the longest delays are younger individuals with complex health and social care needs who are awaiting specialist accommodation. Work is ongoing within the Partnership to identify further opportunities for such provision across the region.

JM raised concerns around staff wellbeing and performance management in relation to the financial position.

JW highlighted staff right across the Partnership are our biggest asset in terms of how we addressed the challenges that we face and we need to make sure that we support our existing staff to remain well at work and reflected on the huge amount of work undertaken via our staff support programme from one to one psychological support, team support via the Pro Social Model.

NAH highlighted a number of points from JW update, Third Sector are very keen to be supportive of the use of Volunteers. NAH was concerned about the focus on Help my Street and was keen that TSDG were engaged in discussions to consider how the DG locator app could help.

NAH highlighted concerns re the recent recruitment process into CASS and the resultant loss of capacity in the Third Sector and the Independent Sector. JW ambition is to do something together but understands the provider's view that the disparity in current terms and conditions is impacting on decisions of employees to leave the sector and work within the statutory part of the Partnership.

AF mentioned there is a huge uncertainty regarding commissioning intentions for third sector and the need for longer term contracts. We must appreciate the pressures in the Third Sector and The Independent Sector. DR will pick these issues up out with the meeting but confirmed the HSCP management team had agreed a move to three yearly commissioning cycles.

PJ will pick up a discussion with Vic McDade regarding staffing and notice periods, this will cover the Partnership, PJ will link with JG. DR recognised we require being as flexible as possible regarding notice periods.

Decision(s)

Board Members:

- **Recognised the whole system pressures that Dumfries and Galloway's Health and Social Care System is experiencing.**
- **Approved the local investment needs required to support the system over the winter period together with the longer term improvement in service capacity.**
- **Approved to engage with all stakeholders regarding the report content and the further development of solutions.**

6. ACTION FOR CHILDREN OPTIONS APPRAISAL REPORT

LG introduced herself, the situation for the Options Appraisal followed on from the Independent Review which was carried out in regards to Acorn House. Action for Children was asked to review the recommendations and explore the model. The recommendations are included within the report shared with members.

The engagement levels for this have been difficult, Action for Children received more engagement when they sent out an online survey, 110 individuals engaged.

An analysis was carried out following the survey, and the information is included regarding options in the Appendices. LG linked with the group regarding the information, the reference group couldn't agree a preferred option.

SM agreed further consultation is required, given that two of the proposals mentions the Health and Social Care Partnership maintaining management, will this sit with Local Authority.

MC asked regarding the funding for redesign, can this be included in one of the Options to help with decision making. LG mentioned during the first part of the process, indicative figures were presented. There was a need to review the financial envelope within which the options can be developed.

NAH mentioned that they have linked with the Carers Centre regarding this that was part of the Consultation. NAH highlighted some feedback she received from a carer.

LG confirmed they recognise that there was not a lot of representation from out in the West of the Region. IJB members wanted to ensure that robust engagement took place right across the region.

Decision(s)

Board Members:

- **Approved that a consultation process is carried out identify a preferred option from the 3 options put forward by this report and a further update to be brought back following further discussions.**

7. DEVELOPING A NEW COMMUNITY BED MODEL

GS attended and confirmed as part of Dumfries and Galloway's wider Transformation Programme for Health and Social Care, the Strategic Commissioning Plan for 2018-2021 and the development of the new Strategic Commissioning Plan for 2022-2025, it is proposed that a new model of community beds should be developed to enable people across Dumfries and Galloway to lead healthier and happier lives. This report seeks approval for the development of a proposed new flexible, community bed model to support episodic assessment, treatment, care and support, rehabilitation, reablement, short breaks and palliative or end of life care that cannot be provided at home, and longer-term residential care when needs become increasingly complex.

Dumfries and Galloway's current community bed model primarily consists of community hospitals and residential care and nursing homes. In addition, the implementation of Dumfries and Galloway's Housing with Care and Support Strategy has shown the potential for exploring other community bed options for meeting the needs of people in their local communities. GS confirmed conversations prior to this meeting today have been had and a further update will be completed on the Model that was shared.

The project phases and timescales are highlighted in Appendix 2. Initially a formal engagement process was scheduled from May 2022 to identify new models, because this must be joined up across the Sector. A report will be brought back at the end of December following the engagement processes.

JG asked are we aware of what we are actually looking to achieve, until we understand the full challenges and opportunities, we must focus on communicating all these proposals right across all the areas and be extremely honest.

VK highlighted a key point that the voices of future service users require to be heard.

It was agreed that more detailed work was required to undertake an initial engagement with our communities to identify the issues regarding the model of health and social care and the challenges that our communities would like to see addressed by the review.

LD will pick up a conversation out with regarding how this does progress, and regarding the potential formation of an IJB sub committee to oversee the transformation work.

Decision(s)

Board Members:

- **Approved the proposal to undertake a community bed review to develop a more flexible, community bed model across Dumfries**

and Galloway pending further engagement work with our local communities.

- **Noted the plan to develop the new model in accordance with Dumfries and Galloway's draft Participation and Engagement Strategy**
- **Noted the Community Bed Governance Map**
- **Noted the Community Bed Project Phases and Timelines and recognised that the need for further engagement may put these timelines back by approx 3 months.**
- **Agreed to further consider the recommendations of Community Bed Project Report in late 2022 (timelines will be subject to the revised engagement process)**
- **Considered the development of a subcommittee of the IJB to receive regular reports on this transformation work and agreed to further discussions re this lead by the Chair.**

8. DRAFT 2022-2025 HEALTH AND SOCIAL CARE WORKFORCE PLAN

JMc confirmed the workshop which was held on Tuesday was well presented with a number of good comments, these are now being factored into the Plan, and the final Workforce Plan will be brought back to the IJB in March 2022.

9. STRATEGIC COMMISSIONING PLAN

VG confirmed a workshop was held on Tuesday this week, VG will share round the slides from this workshop and the Strategic Commissioning Plan will come back for final sign off in March 2022.

10. UPDATE ON THE FINANCIAL POSITION

KK will draft an update for sharing round IJB Members.

11. FREEDOM OF INFORMATION AND GUIDE TO INFORMATION (AVAILABLE VIA THE MODEL PUBLICATION SCHEME)

This item due to timing will be deferred to the next IJB Performance and Finance Committee in March 2022.

12. PAPERS FOR NOTING

Board Members noted:

- a) Integration Partnership Forum – 3rd June 2021**
- b) IJB Audit and Risk Committee – 9th September 2021**

13. ANY OTHER BUSINESS DEEMED URGENT BY THE CHAIR DUE TO THE NEED FOR A DECISION

No AOCB was noted.

The next meeting of the IJB will be held on the 10th March 2022