



Dumfries and Galloway  
Integration Joint Board

23<sup>rd</sup> June 2022

This Report relates to  
Item 12a on the Agenda

# ***Health and Social Care Interim Performance Report 2021/22***

***(Paper presented by Ananda Allan)***

***For Noting***

<b>Author:</b>	George Noakes, Assistant Performance and Intelligence Manager
<b>List of Background Papers:</b>	<a href="#">The Public Bodies (Joint Working) (Scotland) Act 2014</a> <a href="#">The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014</a> <a href="#">Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators</a> <a href="#">Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports</a> <a href="#">Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council</a> <a href="#">Dumfries and Galloway IJB Health and Social Care Strategic Plan</a>

	<a href="#">Coronavirus (Scotland) Act 2020</a>
<b>Appendices:</b>	<b>Appendix 1 – Health and Social Care Interim Performance Report 2021/22</b>

<b>Direction Required to Council, Health Board or Both</b>	<b>Direction to:</b>	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

## **1. Introduction**

- 1.1 In November 2018 the IJB agreed a revised performance framework for the Partnership that applies to any activities up to and including 31 March 2022.
- 1.2 This interim performance report discusses the progress of the Partnership against the 9 national health and wellbeing outcomes and the commitments contained within the 2018-21 Strategic Commissioning Plan (SCP).
- 1.3 The interim performance report includes
- actions taken to support the remobilisation of services following the emergency response to the COVID-19 pandemic, and to deliver the 9 national Health and Wellbeing Outcomes
  - indicators set within a benchmarking context to enable the IJB to reflect on performance for Dumfries and Galloway in relation to the rest of Scotland
  - a summary of all indicators monitored regularly by the Partnership including the latest Ministerial Steering Group (MSG) indicators
- 1.4 In March 2022, the IJB published a new Strategic Commissioning Plan and Performance Management Framework therefore this is the last Interim Performance Report relating to 2018-21, completing the performance cycle for the old SCP.

## **2. Recommendations**

- 2.1 **The Integration Joint Board is asked to note:**
- **The interim performance of the Health and Social Care Partnership in relation to benchmarking for the rest of Scotland**
  - **The actions being undertaken**

## **3. Background and Main Report**

- 3.1 The process of comparing the performance of Dumfries and Galloway to the rest of Scotland is called 'benchmarking'. Benchmarking requires data to be collected and processed in a consistent way across Scotland so that comparisons between areas are fair and objective.
- 3.2 Consequently, this is only possible for indicators that are reported through Official Statistics publications by Scottish Government or by Public Health Scotland (PHS). Official Statistics must meet a high level of quality assurance and undergo a rigorous validation process.

- 3.3 This means that often there is a substantial interval between the collection of data and the publication of benchmarking figures. There have also been substantial reporting challenges across Scotland during the COVID-19 pandemic. For the benchmarking in this report we have used the most recent figures available from Official Statistics published up to March 2022.
- 3.4 Some indicators do not have results available at partnership level. Instead, information is published at health board level. We are able to report this due to the 1 Health Board / 1 Local Authority integration model in Dumfries and Galloway.
- 3.5 This interim report shows health and social care performance information in the context of how Dumfries and Galloway performs compared to other parts of Scotland. This enables us to reflect on the how the local model of care and support is performing against similar challenges experienced elsewhere across the country.
- 3.6 Highlights from the Health and Social Care Interim Performance Report 2021/22 report include:
- In Dumfries and Galloway, the rate of emergency admissions and the number of bed days spent in hospital by people admitted as an emergency are higher than the average for Scotland.
  - People reporting their views in the Health and Care Experience Survey were generally more positive than the Scottish average, including having positive experiences of their care and support.
  - A higher proportion of people diagnosed with dementia received appropriate dementia support than the average across Scotland however, this was below the national standard of 100%.
  - There is a broad range of approaches with regard to implementing Self Directed Support (SDS) across Scotland. Dumfries and Galloway has a very low number of people supported through SDS Option 2.
  - The number of people from deprived communities who successfully quit smoking for at least 12 weeks was the highest in Scotland.
  - The proportion of Unpaid Carers reporting feeling supported in the Health and Care Experience Survey was lower than the previous year. This was the pattern for the whole of Scotland, and Dumfries and Galloway remained higher than average.
  - Overall, performance against various waiting times targets has been mixed and this reflects the disruption caused by the COVID-19 pandemic. For some indicators, such as Treatment Time Guarantee and diagnostic waiting times performance in Dumfries and Galloway has been better than the average for Scotland. For other indicators such as outpatient waiting times, CAMHS and psychological therapies, performance has been below the average for Scotland.

<p><b>4. Conclusions</b></p> <p>4.1 The Interim Performance Report 2021/22 is in an abridged format, reflecting the limited staffing capacity as a result of the COVID-19 pressures.</p> <p>4.2 Dumfries and Galloway compares favourably to Scotland for some indicators and worse for others. Much of the variation seen across Scotland can be attributed to different models of service delivery and the impact of the COVID-19 pandemic.</p> <p>4.3 There is a wide range of actions being undertaken across the Partnership.</p>								
<p><b>5. Resource Implications</b></p> <p>5.1 No additional resource is required to produce this report, however existing officer resource is limited due to the requirement to support the ongoing Covid 19 response.</p>								
<p><b>6. Impact on Integration Joint Board Outcomes, Priorities and Policy</b></p> <p>6.1 Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan</p>								
<p><b>7. Legal and Risk Implications</b></p> <p>7.1 Regular performance reporting by the IJB is a legislative requirement.</p>								
<p><b>8. Consultation</b></p> <p>8.1 The content of this report has been discussed and approved by the Head of Strategic Planning, Health and Social Care Governance and Performance</p>								
<p><b>9. Equality and Human Rights Impact Assessment</b></p> <p>9.1 As this paper does not propose a change to Policy an Impact Assessment is not required.</p>								
<p><b>10. Glossary</b></p> <p>10.1 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.</p> <table border="1" data-bbox="370 1839 1372 1984"> <tr> <td><b>CAHMS</b></td> <td><b>Child and Adolescent Mental Health Service</b></td> </tr> <tr> <td><b>NSS</b></td> <td><b>National Services Scotland</b></td> </tr> <tr> <td><b>PHS</b></td> <td><b>Public Health Scotland</b></td> </tr> <tr> <td><b>SDS</b></td> <td><b>Self Directed Support</b></td> </tr> </table>	<b>CAHMS</b>	<b>Child and Adolescent Mental Health Service</b>	<b>NSS</b>	<b>National Services Scotland</b>	<b>PHS</b>	<b>Public Health Scotland</b>	<b>SDS</b>	<b>Self Directed Support</b>
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