



Dumfries and Galloway
Integration Joint Board

3rd September 2020

This Report relates to
Item 7 on the Agenda

Update on Carers Support Services

Paper presented by Viv Gration

For Noting

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List of Background Papers:	Dumfries and Galloway Carers Strategy 2017-2021
Appendices:	N/A

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

1. Introduction

1.1 In September 2019 The Integration Joint Board (IJB) issued a direction to Dumfries and Galloway Council to 'commission Carer support services that deliver outcomes consistent with the identified priorities in the Dumfries and Galloway Carers Strategy 2017-2021.'

1.2 This paper provides an update on implementation of that direction.

2. Recommendations

2.1 **The Integration Joint Board is asked to:**

- **Note that Carers Support Services have been commissioned in line with the IJB Direction IJBD1904 and the progress made**

3. Background and Main Report

3.1 Carers Support Services have been in place for a number of years and provide a valuable resource to Carers who live or care in Dumfries and Galloway.

3.2 The Carers Programme Board led a review of the existing arrangements to support Carers. In August 2019 a direction was sought from the IJB to re-commission Carers Support Services in order to:

- ensure that the services are in line with the requirements of the Carers (Scotland) Act 2016
- enable partners to plan more than one year at a time in order to support sustainability of services as well as recruiting and retaining staff
- support development of consistent performance measures
- support the delivery of the Dumfries and Galloway Carers Strategy

3.3 An invitation to tender was published on Public Contracts Scotland on 20 January 2020 with a closing date for responses of 17 February 2020.

3.4 The tender was in five parts (or lots):

- Lot1: Advice, Information and Support for Carers and Young Carers
- Lot 2: Advice, Information and Support for Parent Carers of Children Under 18
- Lot 3: Advice, Information and Support for Carers of People Living with Mental Ill Health
- Lot 4: Advice, Information and Support for Carers of People Living with Dementia
- Lot 5: Counselling for Carers

3.5 There were 21 notes of interest in the tender and six responses received by the closing date.

3.6 The tender evaluation process comprised of a quality questionnaire, worth 80% of the overall score and price worth 20% of the overall score.

3.7 The commercial evaluation was undertaken by procurement professionals and a quality evaluation moderation panel met on Thursday 20 February 2020. The panel comprised of four people representing:

- adult services commissioning
- children’s services commissioning
- health and social care service delivery
- people who have experience of Carers Support Services

3.8 Three year contracts, with potential for a further two years, were awarded in March 2020 to:

- Dumfries and Galloway Carers Centre – Lot 1
- Quarriers – Lot 2
- Support in Mind Scotland – Lot 3
- Alzheimer Scotland – Lot 4
- Relationship Scotland – Lot 5

3.9 The new Carers Support Services commenced in April 2020

4. Conclusions

4.1 The IJB Direction to Re-commission Carer Support Services has been successfully completed.

4.2 We continue to work closely with the successful organisations to deliver the Dumfries and Galloway Carers Strategy 2017-2021.

5. Resource Implications

5.1 The budget for delivery of these services is £625k per annum:

NHS Dumfries and Galloway and Dumfries and Galloway Council	£525k
Carers (Scotland) Act 2016 Funding	£100k
Total	£625k

This has been allocated as follows for the duration of the contract:

Lot	Service Name	Value per annum
1	Information, Advice and Support for Carers and Young Carers (Dumfries and Galloway Carers Centre)	£410,000
2	Information, Advice and Support for Parent/ Carers of children under 18 (Quarriers)	£50,000
3	Information, Advice and Support for Carers of people living with mental ill health (Support in Mind Scotland)	£50,000
4	Information, Advice and Support for Carers of people living with Dementia (Alzheimer’s Scotland)	£50,000
5	Counselling for Carers (Relationship Scotland)	£65,000

6. Impact on Integration Joint Board Outcomes, Priorities and Policy

6.1 The implementation of Carers Support Services impacts on the delivery of National Health and Wellbeing Outcome 6.

6.2 The delivery of Services will also ensure the delivery of the duties under the Carers (Scotland) Act 2016.

7. Legal and Risk Implications

7.1 There is a legal duty to deliver support to Carers, the re-commissioning of these Services ensures that the Health and Social Care Partnership meets these requirements.

7.2 Failure to support Carers to continue their caring role will likely significantly impact on other areas of the health and social care system.

8. Consultation

8.1 The Health and Social Care Partnership's Carers Programme Board and Contract Management Group have had a key role in the review and commissioning of these services.

9. Equality and Human Rights Impact Assessment

9.1 An Equalities Impact Assessment was undertaken for the Dumfries and Galloway Carers Strategy 2017 – 2021. This impact assessed the outcomes of which these services are proposing to deliver.

10. Glossary

10.1 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.

EQIA	Equalities Impact Assessment
IJB	Integration Joint Board

10.2 Carers Support Services are defined as:

- Practical support (for example transport, equipment, adaptations, telecare and technology enabled care)
- Counselling or emotional support / peer support groups
- Training or learning
- A Carers payment including self-directed support made by a local authority or Integration Joint Board
- Health and wellbeing opportunities