

Dumfries and Galloway Integration Joint Board

16th September 2021

This Report relates to Item 7 on the Agenda

Draft IJB Participation and Engagement Strategy, 2021-2024

Paper presented by Rod Edgar

For Approval

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List of Background Papers:	Public Bodies Joint Working Integration Scheme Scotland Regulations 2014		
Appendices:	Appendix 1 – Dumfries and Galloway Integration Joint Board Draft Participation and Engagement Strategy 2021 - 2024		

	Direction Required	to	Direction to:	
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Council,	Health	Board	or	No Direction Required	X
Both				Dumfries and Galloway Council	
				NHS Dumfries and Galloway	
				4. Dumfries and Galloway Council and NHS	
				Dumfries and Galloway	

1. Introduction

- 1.1 The Public Bodies (Joint Working) (Integration Scheme) (Scotland) Regulations 2014 required all Integration Joint Boards to have developed a Participation and Engagement Strategy by April 1 2016.
- 1.2 A draft Participation and Engagement Strategy 2021-2024 (**Appendix one**) sets out the approach for participation and engagement and incorporates an action plan highlights the importance of participation and engagement, the mutual benefits to individuals and the organisation, and the legal, statutory and best practice directions which underpin this document.

2. Recommendations

- 2.1 The Integration Joint Board is asked to:
 - Approve that the Draft IJB Participation and Engagement Strategy 2021-2024 can be circulated for formal public consultation.

3. Background and Main Report

- 3.1 The Public Bodies (Joint Working) (Integration Scheme) (Scotland) Regulations 2014 requires all Integration Joint Boards to have a Participation and Engagement Strategy.
- 3.2 Additionally, there is a large and growing amount of national and local legislation, standards and guidance that sets out expectation regarding how participation and engagement should be approached by public bodies.
- 3.3 Development of the Dumfries and Galloway Integration Joint Board Participation and Engagement Strategy for 2021-2024 was paused in anticipation of the publication of 'Planning with People', national participation and engagement guidance for care services.
- 3.4 Produced by the Scottish Government and COSLA in March 2021, 'Planning with People' supports organisations to deliver their existing statutory duties for engagement and public involvement.
- This guidance was preceded by the 'Commission on the Future Delivery of Public Services', chaired by Campbell Christie highlighting that, if they were to be effective, public services must empower individuals and communities by involving them in both the design and delivery of services.
- 3.6 The report advocated a fundamental overhaul of the relationships between the institutions responsible for delivering public services and the needs of individuals and communities.

- 3.7 This in turn was followed by the 2021 Independent Review of Adult Social Care which recommended listening to the views of people who use services and actively involving them throughout the process of planning care delivery.
- 3.8 The Dumfries and Galloway Integration Joint Board Participation and Engagement Strategy 2021-2024
 - Takes learning from the considerable amount of public engagement that has taken place over the last three years and sets out five key strategic aims
 - Illustrates how these five key strategic aims are in line with and support the objectives and principles articulated in existing national and local legislation, standards and guidance
 - Articulates the importance of facilitating and supporting effective participation and engagement, and the mutual resulting benefits for individuals, communities and agencies
 - Sets out an action plan tied to the five key strategic aims, setting out how they would be achieve between the years 2021 and 2024
 - Has been developed through considerable input from individuals and organisations with roles or experience in participation and engagement from both within Dumfries and Galloway Health and Social Care Partnership and from the wider public realm.
- 3.9 This draft document will now form the basis of a minimum 12 weeks of formal consultation with the public and stakeholders.
- 3.10 The output and outcomes of this engagement will be evidenced, and used to further develop and shape the Strategy with a view to bringing the finalised document back to the Integration Joint Board for approval.

4. Conclusions

- 4.1 There is a requirement for the Integration Joint Board to develop a new Participation and Engagement Strategy.
- 4.2 This draft document will go to the Integration Joint Board prior to commencing a period of formal public consultation.
- 4.3 The formal consultation will further develop and shape the document into a final draft document that will be taken to the IJB for approval.

5. Resource Implications

- 5.1 There will be staff time and resources required to undertake the 12 weeks of formal public consultation.
- However, consultation need not be prohibitively expensive, with other formal consultations having been undertaken at modest cost.
- 5.3 There is currently sufficient budget within Dumfries and Galloway Health and Social

- Care Partnership to support this consultation process, but some additional staffing support may be sought.
- 5.4 The extent to which the actions set out within an agreed strategy are implemented will have corresponding resource implications both financial and in terms of staff capacity.

6. Impact on Integration Joint Board Outcomes, Priorities and Policy

6.1 The Draft Participation and Engagement Strategy is very closely aligned to many local and national policies, and these are articulated within the document. Key to development of the Strategy has been the Integration Scheme.

7. Legal and Risk Implications

- 7.1 There are significant risks that failure to adopt a new Participation and Engagement Strategy results in a failure to achieve the standards that the Integration Joint Board would aspire to within this area, and the expectations set out in a multitude of national and local legislation, standards and guidance
- 7.2 Failure to adopt an exemplary approach to participation and engagement could result in some approaches to service development or implementation being successfully challenged and overturned.
- 7.3 There is the risk of reputational damage to the organisation.
- 7.4 Failure to adopt a Strategy would leave the Integration Joint Board in breach of its legislative requirements.
- 7.5 Failure to adopt a Strategy risks the organisation failing to ensure that mutual benefits are gained organisationally and by stakeholders through successful ongoing participation and engagement.

8. Consultation

8.1 Work on the development of this Draft Participation and Engagement Strategy has been undertaken in consultation with Dumfries and Galloway Health and Social Care Partnership Consultation and Engagement Working Group. Healthcare Improvement Scotland — Community Engagement, DGHSCP's Strategic Planning and Commissioning Directorate, Strategic Planning Group, the Community Planning and Participation and Engagement Working Group, the Sustainability and Modernisation Programme, Community Councils, Galloway Community Hospital Action Group.

9. Equality and Human Rights Impact Assessment

9.1 An Equality and Human Rights Impact Assessment will likely be required for the final draft Participation and Engagement Strategy when that is brought back for consideration following a minimum 12-week period of formal public consultation.

10. Glossary

10.0 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.

EQIA	Equalities Impact Assessment
DGHSCP	Dumfries and Galloway Health and Social Care Partnership
IJB	Integration Joint Board
COSLA	Convention of Scottish Local Authorities



Dumfries and Galloway Integration Joint Board

DIRECTION

(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)

1.	Title of Direction and Reference Number	
2.	Date Direction Issued by Integration Joint Board	
3.	Date from which Direction takes effect	
4.	Direction to	
5.	Does this direction supersede, amend or cancel a previous Direction? If yes, include the reference number(s)	
6.	Functions covered by Direction	
7.	Full text of Direction	
8.	Budget allocated by Integration Joint Board to carry out Direction	
9.	Desired Outcomes	
10.	Performance Monitoring Arrangements	
11.	. Date Direction will be Reviewed	