



Dumfries and Galloway
IJB Clinical and Care Governance Committee

13th February 2020

This Report relates to
Item 8 on the Agenda

Independent Sector, Scottish Care

Paper presented by Elaine McCourtney

For Noting

Author:	Elaine McCourtney, Independent Sector Lead, Scottish Care
List of Background Papers:	Not Applicable
Appendices:	Not Applicable

1. Introduction

- 1.1 The Independent Sector is committed to supporting the sustainability of care provision in Dumfries and Galloway and is a key partner in the delivery of health and social care in the area. This paper aims to provide an update on the progress and activities of the Health and Social Care Partnership's contract and business plan with Scottish Care Partners for Integration Teams until end of January 2020, for information and noting.

2. Recommendations

- 2.1 **The IJB Clinical and Care Governance Committee is asked to:**
- **Note the ongoing and developing work activities Scottish Care's Partners for Integration Team are involved in.**

3. Background and Main Report

- 3.1 Scottish Care through its Partners for Integration team (PFI team) aim to build on experience, knowledge and of existing relationships to effectively support Care Providers and our Health and Social Care Partnership (HSCP) to meet future challenges and the changing demography in Dumfries and Galloway (D&G). By working collaboratively, exploring new and innovative approaches to service delivery, adopting a culture of service improvement and development and the sharing of good practice the PFI team are supporting facilitation of transformational change in how services are commissioned and delivered in Dumfries and Galloway.

- 3.2 Through the Branch Chairs supporting Scottish Care's membership and PFI team supporting the wider Social Care providers, Scottish Care, is in a strong position to build on previous successes, learn from experience and positively contribute to Dumfries and Galloway's vision of making it's communities the best place to live active, safe and healthy lives by promoting independence, choice and control.

- 3.3 **Sector Workforce Strategy Group** developed, and second meeting held, with TOR and priorities of group set and workstreams being established. The aim of this group is *to develop a collaborative workforce strategy, concentrating mainly on the attraction and retention of staff to the Independent and Third Sector organisation's in D&G, to meet the needs of the current and future population.*

Links also established with D&G College, DYWDG Developing the Workforce D&G, Care Training Consortium for training and development purpose

- 3.4 **Workforce Training and development** working with providers to gauge priorities, gaps and what the Pabarriers are to training needs, to enhance, promote and influence integrated training across HSCP

- 3.5 **Scotland Excel National framework**, a short life working group of the Care at Home Subgroup exploring the possible benefits for the HSCP of both the new National framework and D&G own Procurement Framework for Care at Home and Support Service. Liaising with providers and gauging feedback and adding valuable input to the conversation.

- 3.6 **Participation with the Transforming Wigtownshire** program, exploring workforce and enhanced training levels
- 3.7 **Volunteers in Care Homes** – hands on practical support to four care homes to have volunteers promoted and in place. Liaising with Third Sector, NHS colleagues and volunteer coordinators to enhance this work
- 3.8 **Transforming Care Workshops** – Single Point of Contact being rolled out Across D&G, and Scottish Care will be part of the Action Groups being set up to actively support roll out.
- 3.9 **Dumfries and Galloway College** – established good links D&G college, Providers invited to visit the D&G college training facility and meet with SVQ lead to discuss requirement of providers locally
- 3.10 **E-Frailty Rockwood Scale** – Dalhousie Clinical Scale HSCP exploring roll out for use across all services, to support enhanced signposting etc. Draft has been circulated to Providers, for feedback
- 3.11 **Outcome Focused, Asset Based Good Conversations**, another eight organisation's attended Good Conversation training, taking total to 25. Another round of training to be offered with places also offered to CASS
- 3.12 **Quality Improvement** – Care Inspectorate workshop lead by their Improvement Team will provide practical support for providers to boost use of Models for Improvement Tools on 29th Jan 2020.
- 3.13 **CAPA**, Care about physical Activity workshop planned for all HSCP staff in March 2020 linking in with the Prof Gore LifeCurve. HSCP event organized by PFi Team
- 3.14 **Johns Campaign** – plans afoot for relaunch in Acute settings and then to widen to Care Homes, working with colleagues across the partnership and Scottish Care Nationally for learning and support.
- 3.15 **Namaste** - two-day training event arranged for Care Providers to be rolled out in March 2020, with additional support to develop an implementation plan. Care Inspectorate supportive of this event in line with the SSSC, PEOLC guidance.
- 3.16 **Single Handed Care** – workshops planned for Care Providers to explore together and gain an insight, background and confidence in Single handed care (FAIR Care) and discuss benefits of provision of care for client, carer and families. This will also improve the Knowledge of the equipment that is available to assist with the provision of care and provide demonstrations of practical skills/techniques. Planning actions for future, together.
- 3.17 **Supporting ACP** roll out and uptake: 75% of Care Homes across D&G with progression to support the roll out to Care at Home sector
- 3.18 **SEM scanner** used for detecting changes in sub-epidermal moisture (SEM) which shows pressure-induced tissue damage that could then become a pressure ulcer. Interested in testing use of this or similar technology to prevent admission from home.

4.	Conclusions				
4.1	This report is for noting and information				
5.	Resource Implications				
5.1	None				
6.	Impact on Integration Joint Board Outcomes, Priorities and Policy				
6.1.	<p>The work of Scottish Care and its Partners for Integration team as described above is carried out in line with the agreed requirements of our Business Plan and Appendix to Business Plan, agreed by D&G HSCP.</p> <p>We must continue to ensure that Independent Sector is represented and continues as a key partner in the delivery of health and social care in the D&G HSCP.</p>				
7.	Legal and Risk Implications				
7.1	The PFI team funded under this programme is not a front-line service. It is a key team that serves the HSCP and Independent Providers with the goal of maintaining and improving services for Individuals during very challenging times for our sector.				
8.	Consultation				
8.1.	<p>The PFI team funded under this programme is not a front-line service. It is a key team that serves the HSCP and Independent Providers with the goal of maintaining and improving services for Individuals during very challenging times for our sector.</p> <p>Specific dates will be available from Alison Warrick by contacting alison.warrick@nhs.net</p>				
9.	Equality and Human Rights Impact Assessment				
9.1	At Scottish Care, we believe that Equality and Human Rights, which state that every person must be treated with dignity, respect and without discrimination must be the starting point for people providing and delivering services. And importantly, we need to promote that these rights do not diminish when an individual move into residential care regardless of his or her mental or physical condition.				
9.2	No Impact Assessment required at this time.				
10.	Glossary				
10.1	All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.				
	<table border="1"> <tr> <td>EQIA</td> <td>Equalities Impact Assessment</td> </tr> <tr> <td>IJB</td> <td>Integration Joint Board</td> </tr> </table>	EQIA	Equalities Impact Assessment	IJB	Integration Joint Board
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