

Covid-19 Crisis Response Community Support and Volunteering

**Presentation by Third Sector Dumfries and Galloway and
Dumfries and Galloway Council to the Integration Joint Board
21 May 2020**

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Dumfries And Galloway**



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**Dumfries
& Galloway**



COUNCIL

Community Support Cell



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Remit: Food, Shelter, Advice and Guidance, Community Resilience inc Minority Communities and Volunteering.

Approach:

Person Centred – responding to identified needs of:

- Group 1 Shielding
- Group 2 Self Isolating
- Group 3 Financially at risk/vulnerable groups

Place Based – responding across Electoral Wards to the needs of 19 Community Food Provider organisations (who existed pre COVID19), 75 active Resilience Teams as well as a range of other existing and new organisations providing support to vulnerable individuals across D&G.

Reports to: Cell Management Team (Weekly)
Senior Leadership Team (Daily)



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Cell Membership: A range of staff with experience of working with communities and/or individuals experiencing poverty or disadvantage have come together to support and enable communities to respond to issues that affect them. These include for example Ward Officers, Third Sector D&G Engagement Officers, Health and Social Care Community Learning and Development Workers, DGHP Community Liaison Staff.

Overview:

- Community Resilience
- Volunteering
- Funding

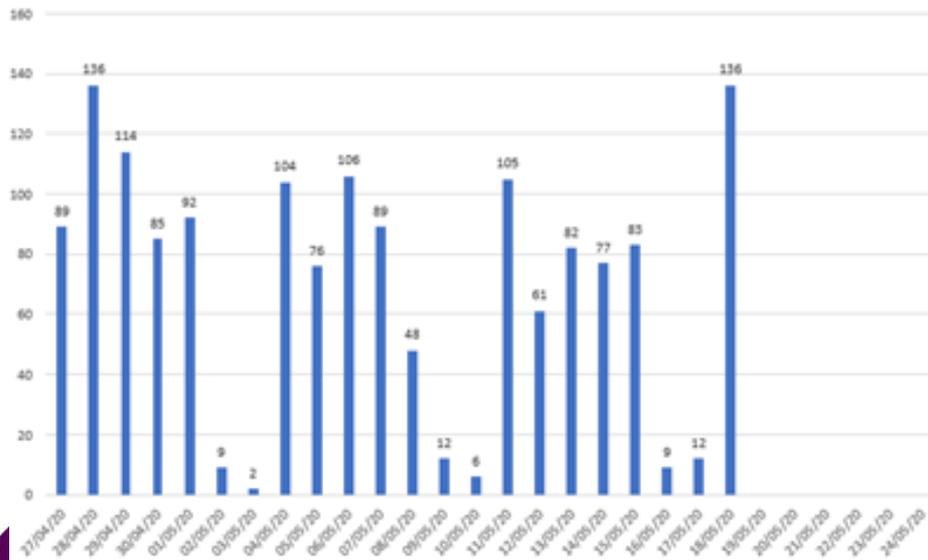


Ward 1	Stranraer & North Rhines		
Ward 2	Mid Galloway and Wigtown West		
Ward 3	Dee & Glenkens		
Ward 4	Castle Douglas & Crocketford		
Ward 5	Abbey		
Ward 6	North West Dumfries		
Ward 7	Mid & Upper Nithsdale		
Ward 8	Lochar		
Ward 9	Nith		
Ward 10	Annandale South		
Ward 11	Annandale North		
Ward 12	Annandale East & Eskdale		

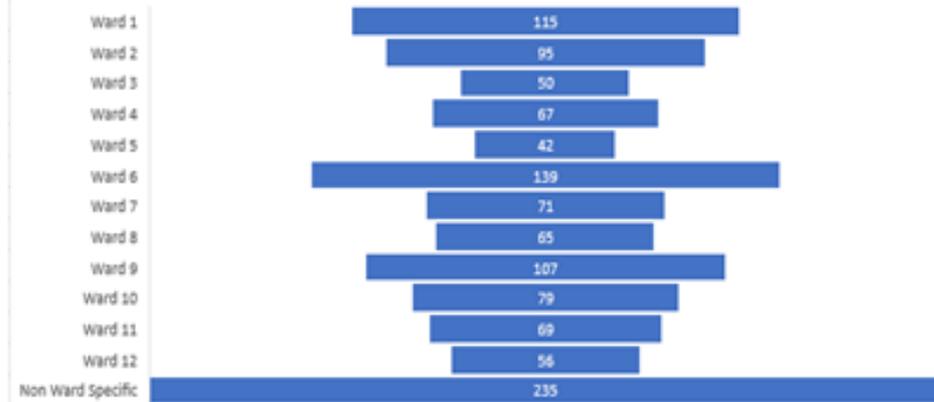
Community Support Covid19 Response Cell Performance Information



Total Requests received by CV19 Community mailbox is
3731 @ 18 May 2020



Overall Requests received for the Community Support Cell is
1191 @ 18 May 2020
This is shown by Ward below



Note: Mailbox stats are expected to drop, as #SupportDG mailbox has changed to go to CV19Comms rather than this mailbox CV19Community on Fri 24 April 2020. Additionally, from 4 May 2020 requests for volunteer and food package support from the public (ie referrals to CSC

Volunteering

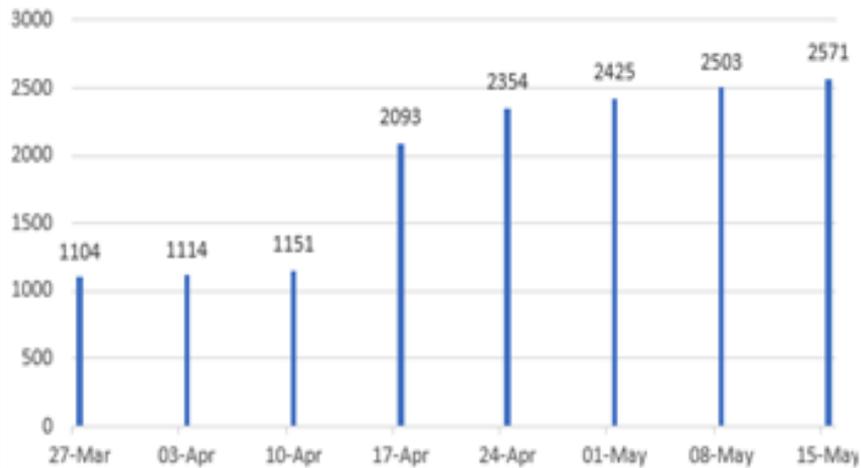


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- ❖ Most volunteering has been informal between neighbours and communities
- ❖ Volunteers registered with TSDG 1648
- ❖ Total number assigned by TSDG 246
- ❖ Most have been matched with resilience groups or food-providing charities
- ❖ Tasks include shopping, dog-walking, and grass cutting
- ❖ All volunteers are covered by DGC's blanket insurance policy and their expenses paid

Community Support Covid19 Response Cell Performance Information

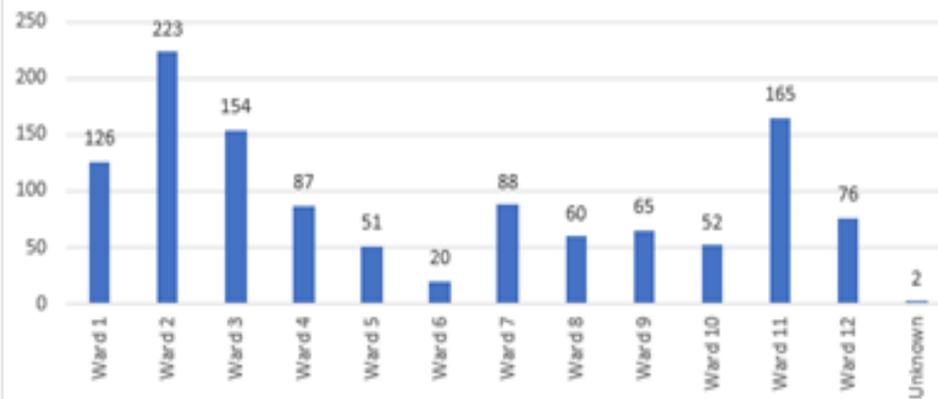
Total Volunteers across D&G (+68) @ 15 May 2020



No. of Volunteers in D&G per Ward @ 15 May 2020



No. of Volunteers that have been matched to a Local Group/Charities (by Ward) 1169 (+80) @ 15 May 2020



Online Support for Volunteer Involving Organisations



- ❖ www.dgresilience.org.uk
- ❖ 235 organisations are located on this interactive map
- ❖ 25,500 page views
- ❖ 9000 unique visitors

Funding for Communities major sources



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- ❖ Scottish Government Well-being Fund
- ❖ Scottish Government Third Sector Resilience Fund
- ❖ Scottish Government Supporting Communities Fund

Funding for Communities major sources



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- ❖ National Emergencies Trust- Response, Recovery and Resilience
- ❖ Creative Scotland- Funds for Creative Communities
- ❖ National Lottery Heritage Emergency Fund
- ❖ The National Lottery Community Fund

Funding for Communities major sources



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FUND	NATIONAL TOTAL	KNOWN SUCCESSFUL D&G TSOs
Well-Being	£50m	Est 47 est £121k
Third Sector Resilience	£20m	24 TSOs £286k
Supporting Communities	£40m	6 TSOs total £132k
Response Recovery Resilience	£ not known	9 TSOs est £22.5k
Creative Scotland	£13m	Not available
Heritage Emergency	£50m	Not available
National Lottery Community	£ not known	Not available

Funding for Communities

Other information



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- ❖ Other funding is available from private and charitable foundations such as Morrisons, Tesco Bags for Life, Bank of Scotland, Barclays and Persimmon
- ❖ DGC Hardship Fund
- ❖ NHS Endowment Fund



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Whats working well?

- Prioritisation of resources to those in need
- Collective staff working at Ward/area level
- Risks to those in need of support and volunteers are low because of the referral system in place.
- Community organisations are working collectively to respond to need.
- Willingness of partners to adapt existing practices, share resources and information and report on performance as a collective.

Opportunities moving forward

- .Reflect on the learning and practice over the response period to inform restart and recovery
- Consider the COVID19 legacy that we want to achieve with Volunteers, Resilience Teams and Communities and what influence that has on our organisations future Priorities, Plans and Policies.
- Ensure available resources are directed to those most in need



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