87%

of adults supported at home agreed that their services and support had an impact on improving or maintaining their quality of life (Scotland: 84%)

Proportion of last 6 months of life spent at home or in a community setting

88%

Percentage of adults with long-term care needs receiving care at home (Scotland: 62%)

65%

49%

of Carers feel supported to continue in their caring role (Scotland: 41%)



of adults supported at home agreed they felt safe (Scotland: 84%)



Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency

24% (p)

91%

of people had a positive experience of care provided by their GP practice (Scotland: 87%)

Emergency bed day rate per 100,000 adult population

128,200_(p)

Emergency admission rate per 100,000 adult population

11,400^(p)



Premature mortality rate per 100,000 people aged under 75
(Scotland: 441)

376

Source: Information Services Division (ISD) Scotland (p) = provisional numbers; awaiting confirmation. Scotland numbers not yet published

Our Performance in 2016/17

In April 2016, Dumfries and Galloway Council and NHS Dumfries and Galloway delegated the planning and delivery of adult health and social care to an Integration Joint Board to form the Dumfries and Galloway Health and Social Care Partnership. The ideas and promises for delivering health and social care are set out in a document called the Dumfries and Galloway Integration Joint Board Strategic Plan 2016-19.

The Annual Performance Report describes the progress towards nine national health and wellbeing outcomes in this first year of the health and social care partnership. The full report is available on our website:

www.DG-Change.org.uk/our-performance/

A lot of the work in the first year has been about finding new ways of working that support people to lead healthy lives as independently as possible.

Health and social care working together in this integrated way is helping to protect vulnerable adults, avoid people going into hospital unnecessarily and support people to go home from hospital on time.

We are improving how we explain health and social care choices and giving people more say over their care and support. People and communities are being helped to be more resilient. A new plan is being developed to support those people who look after someone else (a Carers Strategy).

The quality and safety of health and social care is improving to ensure people get the right support or treatment, in the right place, at the right time.

There are now more ways to get involved in how services are run and giving feedback should be easier. Dumfries and Galloway Health and Social Care Partnership is committed to learning from the stories of people who use health and social care.

For further information

Visit: www.dg-change.org.uk

Telephone: 01387 241346

E-mail: dg.ijbenquiries@nhs.net

Mail: Performance and Business Intelligence

Lochar North Crichton Hall Dumfries DG1 4TG

Follow us

on Twitter: @DGChange

DUMFRIES AND GALLOWAY INTEGRATION JOINT BOARD

HEALTH AND SOCIAL CARE



ANNUAL PERFORMANCE REPORT

2016/17

Making our communities the best place to live active, safe and healthy lives by promoting independence, choice and control

Our Performance

There are 23 National Health and Wellbeing Indicators that are reported by all Health and Social Care Partnerships. Four of these are still being developed. This is the first year that they have been reported. Here are the numbers for Dumfries and Galloway and Scotland where available.

82%

of adults supported at home agree that their health and social care services seemed well co-ordinated (Scotland: 75%)

95%

of adults are able to look after their health very well or quite well (Scotland: 94%)



Rate of readmission to hospital within 28 days per 1,000 admissions

85



Hospital admission for falls per 1,000 population aged 65 and over (Scotland: 21)

17

86%

of adults supported at home agree they are supported to live as independently as possible (Scotland: 84%)

Proportion of care services graded good (4) or better in Care Inspectorate inspections

79%(p)

82%

of adults supported at home agree that they had a say in how their help, care of support was provided (Scotland: 79%)

85%

of adults receiving any care or support rate it as excellent or good (Scotland: 81%)



Number of days people aged 75 or older spend in hospital when they are ready to be discharged per 1,000 population (Scotland: 842)

591

Dumfries and Galloway Health and Social Care 2016/17

Some examples of projects supporting health and social care integration in the four localities in 2016/17.

For further details and more information, please see the Annual Performance Report at:

www.DG-Change.org.uk/our-performance/

Reducing the incidence of pressure ulcers in residential care settings through the Scottish Patient Safety Programme (SPSP)

Testing Technology Enabled Care (TEC) in sheltered housing setting

All for One and One for All:
Improving the way those who
provide care work together to
support people through the One
Team approach

through befrien service run between The Food Transforms telehealth equipment

Reducing social isolation for people aged over 65 through befriending service run by The Food Train

Nithsdale

Multi-Agency Safeguarding Hub (MASH) brings together people who support vulnerable adults

Annandale and Eskdale

A network of Men's Sheds is

helping to increase social

contact, reduce isolation and

improve mental wellbeing

Vital Signs training to help staff in residential care homes to communicate with doctors

Stewartry

Wigtownshire

and other adaptations in a Pop-Up

House to help people think

creatively about independent living

Extending GP
practice teams
to include
advanced nurse
practitioners
and
pharmacists

Social work leading the redesign of how people are supported by integrated health and social care services

Multi-disciplinary Flow team meetings are improving how people move between acute (DGRI), cottage hospitals and the community

> Working with two local communities (New Galloway and Auchencairn) to develop community-led health, wellbeing and resilience plans

Nithsdale in Partnership
bringing together multidisciplinary health and social
team teams to work
collaboratively and better
coordinate peoples' care and
support

Helping people to
plan their future
needs, avoid crisis
and express their
future wishes
through Forward
Looking Care Plans

THE FUTURE OF TH

DUMFRIES AND GALLOWAY
Health and Social Care