



Dumfries and Galloway  
Integration Joint Board

8<sup>th</sup> December 2022

This Report relates to  
Item 11 on the Agenda

# Housing with Care and Support Strategy

*Paper presented by Greg Black – Chair of Strategic Planning  
Delivery and Commissioning Committee*

*For Approval*

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<b>Approved for Submission by:</b>	David Rowland, Director of Strategic Planning and Transformation <a href="mailto:david.rowland2@nhs.scot">david.rowland2@nhs.scot</a>
<b>List of Background Papers:</b>	
<b>Appendices:</b>	<b>Appendix 1</b> - Strategic Plan Delivery and Commissioning Committee, 27 October 2022 paper 'Housing with care and support strategy'

<b>Direction Required to Council, Health Board or Both</b>	<b>Title</b>		<b>Reference Number</b>	
	<b>Direction to:</b>			
	1. No Direction Required			
	2. Dumfries and Galloway Council			
	3. NHS Dumfries and Galloway			
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway			X

<b>1.</b>	<b>Introduction</b>
1.1	The Strategic Plan Delivery and Commissioning Committee approved an extension to the Dumfries and Galloway Integration Joint Board Housing with Care and Support and associated implementation plan.
1.2	This paper seeks a direction from Integration Joint Board (IJB) to both Dumfries and Galloway Council and NHS Dumfries and Galloway to take forward implementation of the strategy.
<b>2.</b>	<b>Recommendations</b>
2.1	<p><b>The Integration Joint Board is asked to:</b></p> <ul style="list-style-type: none"> <li>• <b>Note that on 27 October 2022 the Strategic Plan Delivery and Commissioning Committee approved:</b> <ul style="list-style-type: none"> <li>○ <b>extension of the period of relevance for the IJB Housing with Care and Support Strategy by two years to 31 March 2025</b></li> <li>○ <b>draft strategy implementation plan to support the delivery of it</b></li> </ul> </li> <li>• <b>Approve the issue of a direction to both Dumfries and Galloway Council and NHS Dumfries and Galloway to take forward implementation of the strategy.</b></li> </ul>
<b>3.</b>	<b>Background and Main Report</b>
3.1	A paper was presented to the Strategic Plan Delivery and Commissioning Committee on 27 October 2022 to extend the period of relevance for the strategy, a copy is attached at Appendix 1. The paper included the results of a formal review of the strategy as well as a draft implementation plan, which was also approved.
3.2	The Committee also approved that the IJB be asked to issue a direction to both NHS Dumfries and Galloway and Dumfries and Galloway Council.
<b>4.</b>	<b>Conclusions</b>
4.1	In line with formal governance arrangements set out in the scheme of delegation the Strategic Plan Delivery and Commissioning Committee recommends that the IJB issue a direction in relation to the implementation of the Housing with Care and Support Strategy.
<b>5.</b>	<b>Resource Implications</b>
5.1	There are no specific resource implications at this time.
<b>6.</b>	<b>Impact on Integration Joint Board Outcomes, Priorities and Policy</b>
6.1	The Housing with Care and Support Strategy supports delivery of the National Health and Wellbeing Outcomes and the IJB Strategic Commissioning Plan.
<b>7.</b>	<b>Legal and Risk Implications</b>
7.1	There is no legal or risk implications with the issuing of this direction as the Housing with Care and Support Strategy is not a legal requirement.
<b>8.</b>	<b>Consultation</b>
8.1	The paper in appendix 1 sets out details of the consultation undertaken in relation to this decision. In addition the paper was considered at the Strategic Plan Delivery and

Commissioning Committee.

**9. Equality Impact Assessment**

9.1 The Housing with Care and Support Strategy was subject to a full equality impact assessment and this was considered within the recent review of the strategy.

**10. Glossary**

10.1 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets. The table below is an example only:

<b>EQIA</b>	<b>Equalities Impact Assessment</b>
<b>IJB</b>	<b>Integration Joint Board</b>

## Dumfries and Galloway Integration Joint Board



### DIRECTION

**(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)**

1.	Title of Direction and Reference Number	Implement the Dumfries and Galloway Integration Joint Board's Housing with Care and Support Strategy 2020-2025
2.	Date Direction Issued by Integration Joint Board	8 December 2022
3.	Date from which Direction takes effect	23 September 2020
4.	Direction to	NHS Dumfries and Galloway and Dumfries and Galloway Council
5.	Does this direction supersede, amend or cancel a previous Direction? If yes, include the reference number(s)	Yes
6.	Functions covered by Direction	Adult Placement Services Community Personal Care and Support Delegated aspects of Housing support, including aids and adaptations Services and support for adults with physical and learning disabilities Short Breaks Social work services for adults and older people Support services
7.	Full text of Direction	The IJB is directing Dumfries and Galloway Council and NHS Dumfries and Galloway to implement the Dumfries and Galloway Integration Joint Board's Housing with Care and Support Strategy 2020-2025.
8.	Budget allocated by Integration Joint Board to carry out Direction	The budget needed for the implementation of the Dumfries and Galloway Integration Joint Board's Housing with Care and Support Strategy 2020-2025

		will be outlined as implementation is progressed.	
9.	Desired Outcomes	<p>This direction supports:</p> <ul style="list-style-type: none"> <li>• The Scottish Government's Nine National Health and Wellbeing Outcomes</li> <li>• The Integration Joint Board's Strategic Commissioning Plan Strategic Commissioning Intentions</li> </ul>	
10.	Is there a need for engagement with the third sector in delivery of this direction?		YES
11.	Performance Monitoring Arrangements	<p><i>Implementation of the Housing with Care and Support Strategy is included within the Partnership Delivery Plan which is monitored regularly and reported to the HSCP Leadership Group.</i></p> <p><i>The IJB Performance Management Framework and Performance Reporting will monitor and report progress.</i></p>	
12.	Date Direction will be Reviewed	December 2023	



## APPENDIX 1:

### Dumfries and Galloway Strategic Plan Delivery and Commissioning Committee

27<sup>th</sup> October 2022

This Report relates to  
Item 5 on the Agenda

# Housing with Care and Support Strategy

*Paper presented by Liz Forsyth*

*For Discussion and Approve*

<b>Author:</b>	Liz Forsyth, Strategy Support Manager Viv Gration, Deputy Head of Strategic Planning and Commissioning viv.gration@nhs.scot
<b>Paper Approved for Submission By:</b>	David Rowland – Director of Strategic Planning and Transformation David.rowland2@nhs.scot
<b>List of Background Papers:</b>	<ul style="list-style-type: none"> <li>• <a href="#">IJB Housing with Care and Support Strategy 2020-2023</a></li> <li>• <a href="#">IJB Strategic Commissioning Plan 2022 - 2025</a></li> </ul>
<b>Appendices:</b>	<p><b>Appendix One:</b> Review of Housing with Care and Support Strategy using approved template</p> <p><b>Appendix Two:</b> Draft Housing with Care and Support Strategy Implementation Plan</p>

## 1. Introduction

The Integration Joint Board (IJB) Housing with Care and Support Strategy was approved by the IJB on 23 September 2020. The period of relevance is 2020- 2023.

Over the last two years the Health and Social Care Partnership has focussed resources on responding to the Covid-19 pandemic. As a result implementation of the strategy has been delayed. An extension to the relevant period for this strategy is being requested to ensure that implementation can be achieved.

This report:

- Sets out the results of a review of the Housing with Care and Support Strategy and seeks approval to extend the period of relevance for two years to 31 March 2025.
- Presents a draft Strategy Implementation Plan for approval, see **Appendix Two**.

## 2. Recommendations

**The Governance and Performance Group is asked to:**

- **Approve extension of the period of relevance for the IJB Housing with Care and Support Strategy by two years to 31 March 2025**
- **Approve that a direction is sent to the next IJB meeting regarding this**
- **Approve the draft Strategy implementation Plan to support the delivery of the above strategy**

## 3. Background and Main Report

Housing with care and support is the term used to describe a holistic approach to planning the provision of health and social care and support that meets people's needs where they live.

The IJB Housing with Care and Support Strategy (the Strategy) illustrates the importance of housing in the maintenance and sustainability of people's health and wellbeing and reducing health inequalities. This is particularly true for vulnerable people such as older people and people with disabilities.

This Strategy relates to the aspects of housing with care and support that are delegated to the IJB. It also includes personal care and support as well as some aspects of housing support, including aids and adaptations.

When the Strategy was approved by the IJB the NHS and Local Authority were provided with a Direction to implement the strategy.

The Covid-19 pandemic significantly impacted on the NHS and Local Authority's ability to do this within the agreed timescale and identified the need for an extension to the strategy's period of relevance.

### **Formal Review**

A recent review of the Strategy has concluded that only minor updates would be required to ensure it remains fit for purpose. Appendix One sets out the review undertaken within an established formal review process

This confirms that: The five key priorities identified in the Making it Happen Section of the current strategy remain appropriate and relevant.

The Strategy 2020 - 2023 continues to reflect

- national and regional housing with care and support objectives and priorities
- the 9 National Health and Wellbeing Outcomes
- the views and experiences of people accessing and delivering care and support

Minor amendments to update links to new strategic direction including the IJB Strategic Commissioning Plan 2022-2025, the Strategy will support delivery of:

- the IJB strategic commissioning intentions and tactical priorities
- the model of health and social care and support

### **Strategy Implementation Plan**

The Draft Strategy Implementation Plan has been developed with partners, to support the delivery of the Strategy.

The five key priorities set out in the Implementation Plan act as themes and a number of statements (enablers) and actions sit beneath these. The enablers and associated actions will support implementation at an operational level.

If approved, implementation will be overseen by the Housing with Care and Support Group. This is a multi-agency group that provides a platform for strategic discussions and decision making for housing with care and support across Dumfries and Galloway. It reports to the Community Transformation Programme Board.

## **4. Conclusions**

- 4.1 The Strategy requires minimal updates to links to ensure it remains appropriate, relevant and fit for purpose. It does not require a significant refresh at this time.
- 4.2 It is therefore proposed that the IJB retain the existing Strategy for a period of two years, to the end of March 2025.
- 4.3 The Implementation Plan aims to ensure progress is made on the delivery of the Strategy priorities.
- 4.4 If the period of relevance for the existing Strategy is approved it is further proposed that the IJB approve the Strategy Implementation Plan to support and monitor delivery.

## **5. Resource Implications**

- 5.1 None at this time.

## **6. Impact on Integration Joint Board Outcomes, Priorities and Policy**

- 6.1 The Strategy is informed by and supports the delivery of the Nine National Health and Wellbeing Outcomes.
- 6.2 The Strategy supports the delivery of the IJB Strategic Commissioning Plan 2022-2025, the Strategic Commissioning Intentions, Tactical Priorities and Model of Health and Social Care and Support.

## **7. Legal and Risk Implications**



7.1	There are no legal issues and risks identified, relating to the content of this paper.						
7.2	Any risks associated with the implementation of this strategy will be identified and highlighted within the implementation plan.						
<b>8.</b>	<b>Consultation</b>						
8.1	Housing with Care and Support Group						
8.2	Community Beds and Supported Housing Divisional Team						
8.3	Equality Leads, NHS Dumfries and Galloway and Dumfries and Galloway Council						
8.4	Strategic Planning and Transformation Directorate Business Meeting						
8.5	Health and Social Care Governance and Performance Group						
<b>9.</b>	<b>Equality and Human Rights Impact Assessment</b>						
9.1	An EQIA was undertaken when the strategy was developed. Equality Leads within the Health Board and Council have confirmed it is not necessary to refresh this at this time.						
<b>10.</b>	<b>Glossary</b>						
10.1	All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.						
	<table> <tr> <td><b>EQIA</b></td> <td><b>Equalities Impact Assessment</b></td> </tr> <tr> <td><b>IJB</b></td> <td><b>Integration Joint Board</b></td> </tr> <tr> <td><b>SCP</b></td> <td><b>Strategic Commissioning Plan</b></td> </tr> </table>	<b>EQIA</b>	<b>Equalities Impact Assessment</b>	<b>IJB</b>	<b>Integration Joint Board</b>	<b>SCP</b>	<b>Strategic Commissioning Plan</b>
<b>EQIA</b>	<b>Equalities Impact Assessment</b>						
<b>IJB</b>	<b>Integration Joint Board</b>						
<b>SCP</b>	<b>Strategic Commissioning Plan</b>						

## Appendix One: Review of Housing with Care and Support Strategy using approved template

### Is the current Housing with Care and Support Strategy 2020 - 2023 fit for purpose?

Assessment Factor	Process for assessing this factor	Who	Assessment Outcome
Does the current plan ...			
1. ...continue to reflect what people told us?	Review engagement and consultation activities in relation to recent strategy documents, for example: <ul style="list-style-type: none"> <li>Plan for Palliative Care</li> <li>Digital Strategy</li> <li>Strategic Commissioning Plan</li> </ul>	Strategic Planning Managers  Strategic Planning Group	<ul style="list-style-type: none"> <li>Feedback from recent engagement activities suggest that the themes and topics in the strategy are still relevant</li> <li>No significant new issues have been identified that are not covered by the existing strategy other than Covid.</li> </ul>
2. ...reflect national and regional strategic direction?	Revise list of documents that have informed the plan to confirm if there are significant changes to legislation or policy at a national and regional level	Strategic Planning Managers	<ul style="list-style-type: none"> <li>No change to National Care Standards: Housing Support Services</li> <li>No change to the National Health and Well Being Outcomes</li> <li>Some change to the Strategic Commissioning Intentions but nothing that would significantly impact on this strategy.</li> </ul>
3. ... provide a framework that enables ongoing local developments and organisational change?	Operationally - Check Sustainability and Modernisation Programme against existing plan  Strategically – check the current plan will continue to support strategies in development, for example <ul style="list-style-type: none"> <li>Strategic Commissioning Plan</li> <li>IJB Workforce Plan</li> </ul>	Sustainability and Modernisation Programme Team  Strategic Planning Managers	<ul style="list-style-type: none"> <li>The strategy continues to provide a framework that supports and enables ongoing local housing with care and support developments.</li> <li>The strategy contributes to organisational change by supporting people to be resilient and remain independent and living in their own homes for longer.</li> </ul>
4. ... support the partnership response to and recovery from Covid -19?	Check current plan against the Recovery Plan	Deputy Head of Strategic Planning	<ul style="list-style-type: none"> <li>The strategy does not explicitly support the partnership response to and recovery from Covid -19. However the provision of more choice in relation to housing with care and support will support delivery of the model of care.</li> </ul>
5. ... reflect existing resource challenges (workforce and financial)	Check current plan against workforce and financial plans	Workforce Director Chief Finance Officer Strategic Planning Managers	<ul style="list-style-type: none"> <li>The strategy reflects existing resource challenges and opportunities</li> </ul>
6. ... reflect the needs of the people of	Check current plan against local strategic needs assessment.	Intelligence Team	<ul style="list-style-type: none"> <li>The strategy reflects the needs of the people of Dumfries and Galloway</li> </ul>

Dumfries and  
Galloway

Are there any significant  
changes to the 'case for  
change'

## Appendix Two: Draft Housing with Care and Support Strategy Implementation Plan

This implementation plan identifies the five high level key priorities (themes), that sit within the Housing with Care and Support Strategy. Under these key priorities are a number of statements (enablers), that require specific actions made against each one. This plan focuses on systems and processes that form the basis of a collaborative, rights based and participative approach to housing with care and support.

### **1. What do we need to change? (theme)**

We need to identify and create new models of Housing with Care and Support in Dumfries and Galloway that promotes and supports prevention and early intervention approaches; supports Carers in their caring role; improves health, social isolation and loneliness and reduces health inequalities.

### **What will enable change to happen? (enablers)**

- 1.1 Provide opportunities that enable us to engage and co-produce with stakeholders, a plan that describes how the physical environments in which care and support is delivered and received.
- 1.2 Developing models of housing based care and support with statutory and independent sector partners, the third sector, people who use services and their families, friends, and Carers.
- 1.3 Identifying clear governance processes that support joint approaches and decision making in regard to housing with care and support.
- 1.4 Improving the information available upon which to base the planning of housing, health, and social care needs.
- 1.5 Learning from models of supported housing from elsewhere in the world.
- 1.6 Working with Registered Social Landlords and Private Developers to develop a mix of appropriate accommodation that support the development of safer and thriving communities.
- 1.7 Ensuring any new housing with care and support developments have considered the need to be in a place and community in which there are opportunities for social engagement and relationship building, easy access to amenities and public services, transport.
- 1.8 Developing processes that ensure a person's need for housing includes a co-productive and supportive process involving good conversations of their need for care and support and vice versa
- 1.9 Adopting the principles of the IJB Services Planning Framework in the development of housing with care and support.
- 1.10 Supporting the work of the Carers Programme Board and Carers organisations to develop processes that ensure that the needs of Carers are considered within people's process of inclusiveness and good conversations for housing with care and support.
- 1.11 Ensuring partners consider health inequalities in the early stages of planning for housing with care and support.
- 1.12 Ensuring that any housing with care and support development are subject to Equalities Impact Assessment.

**Actions to achieve these**

**Who is**

**How**

**Progress**

	responsible for this work?	will we know we are making a difference? (Performance Measures)	Year 1	Year 2	Year 3
<p>Work with the performance and intelligence teams, the Council's Strategic Housing and the Health and Social Care Partnership to help inform the development of a series of plans for 'housing with care and support', supporting the delivery of Dumfries and Galloway's model of care as described in the Strategic Commissioning Plan and the Independent Review of Adult Social Care in Scotland.</p> <p>This should reflect sections 5 and 6 of the housing with care and support strategy, taking into account the views and opinions of what people told us matters to them and include principles, models, and designs of housing with care and support as well as the current position and future need for these types of services. <b>(strategic delivery of SCI 1, 2, 3, 4, 5 and enablers 1.1, 1.2, 1.5, 1.6, 1.7, 1.8, 1.9).</b></p> <p><b>Development of these plans will include:</b></p> <ul style="list-style-type: none"> <li>• Residential Care (Care Homes)</li> <li>• Extra Care Housing</li> <li>• Supported Accommodation (including specialist services, out of region placements, people living at home with Carers, Adult Supported Accommodation and Residential Placement Panel))</li> <li>• People Transitioning into Adult Services <b>Complex needs programme board will take this forward</b></li> </ul>	Community Bed Review				

<p>Work collaboratively to fully embed a human rights based approach by ensuring people that access housing with care and support experience the core principles of fairness, equality, respect, autonomy and self-determination through the opportunity to lead decision making that affects their lives.</p> <p>Work in partnership with the Care at Home, Single Access and Home Teams Project Groups to review current assessment tools and practice to include human rights principles. <b>(strategic delivery of SCI 2, 3, 6, 7 and enablers 1.2, 1.3, 1.7, 1.8, 1.11)</b></p>	<p>Community Transformation Programme Board</p>				
<p>Establish a robust Governance Structure and associated processes that supports the development, management, and delivery of housing with care and support proposals. This should include agreed templates, timelines, relevant health and social care project management tools and reports.</p> <p>This should consider the need for directions from the Integration Joint Board, joint decision making with Dumfries and Galloway Council (for example, Strategic Housing Investment Plan) and regular reporting to the Health and Social Care Governance and Performance Group <b>(strategic delivery of SCI 5, 6 and enabler 1.3)</b></p>	<p>Housing with Care and Support Group</p>				
<p>Undertake a review of existing estate to establish which new models of housing with care and support can be delivered within available resources. <b>(strategic delivery of SCI 3 and enabler 1.8)</b></p>	<p>Community Bed Review</p>				
<p>Develop a regular programme report identifying the progress of all housing with care and support projects. This programme will be presented to the Housing with Care and Support Group. <b>(strategic delivery of SCI 6 and enablers 1.4, 1.7) SP&amp;T meeting to confirm</b></p>					
<p>Establish a programme timeline that includes key milestones for the development, delivery and evaluation for each of the housing with care and support projects. This should support monitoring by the Housing with Care and Support Group and required governance reporting. <b>(strategic delivery of SCI 1, 2, 3, 7 and enabler 1.3).</b> Current approved projects include:</p> <ul style="list-style-type: none"> <li>• Lincluden Dumfries - Core and Cluster - Reprovision (L/D)</li> <li>• Moffat – Extra Care (Older People)</li> <li>• Langholm – Extra Care (Older People)</li> <li>• Dumfries - 'Housing First' – (Homeless)</li> </ul>	<p>Potential support from SAM?</p> <p>Health and Social Care Project Lead(s)?</p>				

<p>Develop and present proposals to the Housing with Care and Support Group for prioritisation and agreement. These should include all details of required resources including finance and project management. <b>(strategic delivery of SCI 3, 5 and enabler 1.4)</b>. Current proposed projects include:</p> <ul style="list-style-type: none"> <li>• Dumfries – Core and Cluster – Reprovision (MH)</li> <li>• Lockerbie – Core and Cluster – Reprovision (L/D)</li> <li>• Thornhill: – Extra Care – (Older People)</li> </ul> <p>Dumfries: – Mixed Development – Specialist (L/D, M/H)</p>	Strategic Planning and Commissioning with Operational Leads				
<p>Develop and present reports to the Housing with Care and Support Group, escalating areas where we are responding to crisis and high demands, seeking direction of how we can respond, prioritise and help reduce these challenges. <b>(strategic delivery of SCI 4 and enablers 1.4, 1.8)</b></p>	Chair of Adult Supported Accommodation and Residential Placement Panel				
<p>Establish the Housing with Care and Support Group as a space for improvement and shared learning in the development of housing with care and support. By developing an agenda that includes reflective sessions and ensuring that the governance structures and processes include opportunities to collate and share learning as well as reviewing the membership of the group and ensuring it is fully inclusive of the wider partnership and community. <b>(strategic delivery of SCI 5,6 and enabler 1.4)</b></p>	Chair of Housing with Care and Support Group With Strategic Planning and Commissioning				
<p>Following approval of projects by the Health and Social Care Partnership, establish a multi-agency working group for each project (housing, health, social care, people who use/provide services and Carers), to explore new and creative ways of working, (for example, use of assistive and inclusive technology and developing opportunities for volunteering).</p> <p>This should be considered in the planning, designing, development and delivery of sustainable housing models in the future. <b>(strategic delivery of SCI 2, 3, 5, 6 and enablers 1.4, 1.8)</b></p>	Health and Social Care Project Lead(s)				
<p>Embed new models of community care by introducing 'Home Teams.' Ensuring people have the right support</p>	Community Health and Social Care				

and delivery of services and maintaining people to live as independently as possible in their own homes. <b>(Strategic delivery of SCI 1, 2, 3, 4, 6, 7 and enablers 1.7 1.8)</b>	Directorate				
Ensure that any review of the community based services (including community hospitals, home teams, care at home) consider the housing with care and support strategy and the development of plans as indicated in section 1 (action1). <b>(strategic delivery of SCI 2, 3, 4, 6 and enablers 1.7, 1.8, 1.11)</b>	Community Transformation Programme Board and Community Bed Review				
Ensure that the development of affordable homes continues to improve health and wellbeing, contribute to successful placemaking, and strengthen community resilience, together with exploring ways assistive and inclusive technology might help reduce health inequalities. <b>(strategic delivery of SCI 2, 3, 6 and enablers 1.7, 1.7, 1.11)</b>	Strategic Housing and Registered Social Landlords				
Research and work in collaboration with people locally, regionally, nationally and internationally to support the work of the Housing with Care and Support Group in identifying good models of housing with care and support elsewhere in the world. <b>(strategic delivery of SCI 6 and enabler 1.5)</b>	Strategic Planning and Commissioning				
Review and enhance existing referral pathways between housing and health and social care to ensure those who are vulnerable access suitable permanent accommodation and the health and social care and support that meets their needs. <b>(strategic delivery of SCI 1, 2, 3, 4, 7 and enabler 1.4)</b>	Health and Social Care Project Lead(s) Professional Leads				
Ensure Equality Impact Assessments are completed at the onset and throughout any housing development projects to determine, identify and analyse how the project might be affected by the development. Information to be shared with the Housing with Care and Support Group. <b>(strategic delivery of SCI 6 and enabler 1.12)</b>	Health and Social Care Project Lead(s)				



## 2. What do we need to change? (theme)

We need to ensure that new and innovative models of housing with care and support are effective, high quality, sustainable and affordable.

### What will enable change to happen? (enablers)

- 2.1 Making sure that housing with care and support meets the National Health and Social Care Standards.
- 2.2 Making best use of technology to ensure efficient and effective use of existing assets.
- 2.3 Ensuring significant investment is made in improving the energy efficiency of homes.
- 2.4 Ensuring that there is broad choice and a range of options around housing with care and support available.
- 2.5 Consider how developing models of housing with care and support can be supported by the future workforce and housing providers deliver the necessary support, guidance, training, and expertise to its workforce.
- 2.6 Supporting opportunities for volunteering and community resilience.

Actions to achieve these	Who is responsible for this work?	
<p>Ensure that processes and templates support consideration of the Digital Health and Care Strategy for Dumfries and Galloway, ensuring better use of adaptations and assistive and inclusive technology in relation to existing and all new housing with care and support developments.</p> <p>Emphasising the importance to offer the right support for people to stay in their own home and communities for as long as possible. <b>(strategic delivery of SCI 1, 2, 3, 4 and enabler 2.2)</b></p>	Health and Social Care Project Lead(s)	
<p>Consider the positive impact on fuel poverty and climate change that future investment in new and existing homes provides and seek to maximise strategic outcomes <b>(strategic delivery of SCI 6 and enabler 2.3)</b></p>	Strategic Housing with Registered Social Landlords	
<p>Ensure the National Health and Social Care Standards and the Scottish National Health and Wellbeing Outcomes for people are considered and reflected within all new housing developments.</p> <p>By incorporating these quality standards and outcomes into the processes and governance structures for the Housing with Care and Support Group, people's outcomes and experiences of housing, health and social care services will be delivered in a person-centred way and improve all aspects of quality of life. <b>(strategic delivery of SCI 1, 2, 3, 4, 5, 6, 7, 8 and enabler 2.1)</b></p>	Health and Social Care Project Lead(s)	

## 3. What do we need to change? (theme)

We need to ensure early identification and implementation of necessary equipment and adaptations to prevent or delay the need for more care.

<p><b>What will enable change to happen? (enablers)</b></p> <p>3.1 Ensuring a co-productive and supportive process involving good conversations of people's needs in re</p> <p>3.2 Ensuring people have access to the right assistive and inclusive technology and personal, financial an enabling them to live independently at home.</p> <p>3.3 Carrying out needs assessments of the work needing to be undertaken to ensure the adaptations serv current and future demand.</p> <p>3.4 Ensuring people have timely access to equipment and adaptations.</p> <p>3.5 Increasing the use of technology enabled care to support independent living.</p>	
<p><b>Actions to address these</b></p>	<p><b>Who is responsible for this work?</b></p>
<p>Work collaboratively to establish processes and systems that ensure</p>	<p>Community Transformation Programme Board</p>
<p><b>4. What do we need to change? (theme)</b></p> <p>We need to provide people with and have access to the right information and adv available</p>	
<p><b>What will enable change to happen? (enablers)</b></p> <p>4.1 Developing ways to provide people with information and advice about housing a way that is accessible and understandable to them.</p> <p>4.2 Considering housing needs as part of a broad health and social work assess people's need for more care</p>	
<p><b>Actions to address these</b></p>	
<p>Develop a housing with care and support website to signpost people to local and regional support networks. <b>(strategic delivery of SCI 1, 2, 3, 4, 7, 8, and enabler 4.1)</b></p>	
<p>Work with housing providers to establish information and advice that people need, in a format that is accessible and understandable and will support them to make informed choices. Explore different ways of how communication is presented and delivered, for example use of technology. <b>(strategic delivery of SCI 1, 2, 3, 4, 7, 8 and enabler 4.1)</b></p>	
<p>Establish a group of stakeholders to co-produce and develop a range of resources that will inform and advise people about housing with care and support options available within Dumfries and Galloway. <b>(strategic delivery of SCI 1, 2, 3, 4, 7, 8 and enabler 4.1)</b></p>	

<p>Develop and present a report to the relevant senior management team for funding to develop easy read versions of those agreed range of resources. <b>(strategic delivery of SCI 5, 6 and enabler 4.1)</b></p>	
<ul style="list-style-type: none"> <li>• people living in the community have access to the right assistive and inclusive technology at the right time as their needs change so that people have better outcomes. <b>(strategic delivery of SCI 1, 2, 3, 4 and enablers 3.1, 3.3, 3.4)</b></li> <li>• all assessment information with regards equipment and adaptations is gathered, received, and acted upon in a timely manner to help prevent, reduce, and delay the need and demand for housing with care and support. <b>(strategic delivery of SCI 4 and enablers 3.3, 3.4)</b></li> <li>• financial and resource challenges in relation to equipment and adaptations that may have an impact on service delivery and service capacity to meet current and future demand are addressed. <b>(strategic delivery of SCI 1, 2, 3, 4 and enabler 3.3)</b></li> <li>• AIT/Digital solutions are considered with people accessing housing with care and support. <b>(strategic delivery of SCI 1, 2, 3, 4, and enabler 3.5)</b></li> </ul>	
<p>Establish a group of stakeholders to co-produce and develop a range of resources in relation to equipment and adaptations, which will inform and advise people of the access to the right personal, financial, and technical advice and support, enabling and supporting people to live independently at home. <b>(strategic delivery of SCI 1, 2, 3, 4, 7, 8 and enabler 3.2)</b></p>	<p>Housing with Care and Support Group</p>

<p><b>5. What do we need to change? (theme)</b></p>			
<p>We need to consider the impact on people's outcomes as a result of new models of housing with care and support</p>			
<p><b>What will enable change to happen? (enablers)</b></p>			
<p>5.1 Asking people about their experiences of housing with care and support.</p>			
<p>5.2 Engaging with people to identify new and existing performance indicators for inclusion in the Integration Joint Board performance framework.</p>			
<p>5.3 Improving access to housing, health and social care and support for people who are vulnerable, particularly those with complex needs.</p>			
<p>5.4 Working in Partnership with Council colleagues to support the Rapid Rehousing Transition Plan that seek to improve outcomes for people with complex health and social care needs.</p>			
	<p><b>Who is</b></p>	<p><b>How will we</b></p>	<p><b>When</b></p>

Actions to address these	responsible for this work?	know we are making a difference? (Performance Measures)	Year 1	Year 2	Year 3
Identify the current performance indicators. <b>(strategic delivery of SCI 6 and enabler 5.2)</b>	Performance Manager				
Produce a gap analysis for performance indicators. <b>(strategic delivery of SCI 6 and enabler 5.2)</b>	Performance Manager				
Ensure there is a framework for reporting performance to appropriate boards and committees. This framework should include outcomes of the quality performance indicators for all types of housing with care and support needs, as described in the Health and Social Care Standards (April 2018). <b>(strategic delivery of SCI 6 and enabler 5.2)</b>	Performance Manager				
Develop new performance indicators and develop new ways of capturing people's experience, connecting people's views and feedback through the performance framework. <b>(strategic delivery of SCI 6 and enablers 5.1, 5.2)</b>	Performance Manager				
Develop a Contribution Statement for the Rapid Rehousing Transition Plan which sets out what contribution the Health & Social Care Partnership will contribute to the work within the plan to prevent and end homelessness for all. <b>(strategic delivery of SCI 6 and enablers 5.3, 5.4)</b>	Strategic Planning and Commissioning				
Health and Social Care Partnership to identify a Lead Professional to join-up health and social care responses with housing and homelessness responses. <b>(strategic delivery of SCI 1, 2, 3 and enablers 5.3, 5.4)</b>	Strategic Planning and Commissioning				
Enhance existing and develop new clear referral pathways between housing and health and social care to ensure those who are vulnerable access suitable permanent accommodation that suits their needs.	Housing Options and Homeless Service with support from Strategic				

<b>(strategic delivery of SCI 1, 2, 3, 4, 6, 7, 8 and enablers 5.1, 5.3, 5.4)</b>	Planning and Commissioning				
Develop a process that supports the priority for access to health and social care for those who have insecure housing tenure and are identified as being subject to serve multi-deprivation as outlined in the “Hard Edges” report from the Scottish Government. <b>(strategic delivery of SCI 1, 2, 3, 4, 6, 7, 8 and enablers 1.5, 5.3, 5.4)</b>	Housing Options and Homeless Service with support from Strategic Planning and Commissioning				
Cont support a multi-agency project group to work in collaboration with the housing options and homeless service and health and social care services to develop, implement and resource a sustainable ‘Housing First’ programme within Dumfries and Galloway. <b>(strategic delivery of SCI 1, 2, 3, 4, 6, 7, 8 and enablers 5.3, 5.4)</b>	Housing Options and Homeless Service with support from Strategic Planning and Commissioning				

**The Draft Strategic Commissioning Plan contains seven Strategic Commissioning Intentions, designed to deliver this plan:**

SCI 1 – People are supported to live independently at home and avoid crisis

SCI 2 – Fewer people experience health and social care inequalities

SCI 3 – People and communities are enabled to self manage and supported to be more resilient

SCI 4 – People have access to the care and support they need

SCI 5 – People’s care and support is safe, effective and sustainable

SCI 6 – People who deliver care and support, including Carers and volunteers, feel valued, are supported to maintain their wellbeing and enabled to achieve their potential

SCI 7 – People’s chosen outcomes are improved through available financial resources being allocated in line with the Model of Care and delivering best value