



Dumfries and Galloway
Integration Joint Board

8th December 2022

This Report relates to
Item 8 on the Agenda

Annual Performance Report 2021/22

Paper presented by Ananda Allan

For Approval

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Approved for Submission by:	David Rowland, Director of Strategic Planning and Transformation David.Rowland2@dg.nhs.scot
List of Background Papers:	The Public Bodies (Joint Working) (Scotland) Act 2014 The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014 Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council Dumfries and Galloway IJB Health and Social Care Strategic Plan Coronavirus (Scotland) Act 2020

Appendices:	Appendix 1 – Draft Annual Performance Report 2021/22 Appendix 2 – Draft Annual Performance Report 2021/22 Easy Read Appendix 3 – Consultation responses to the development of the Draft Annual Performance Report 2021/22	
Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
4. Dumfries and Galloway Council and NHS Dumfries and Galloway		

1. Introduction

- 1.1 Under the Public Bodies (Joint Working) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish an Annual Performance Report (APR) each year.
- 1.2 Publishing the IJB Annual Performance Report 2021/22 by the 30 November 2022 will fulfil the IJB's reporting requirements under the 2014 Act. Due to scheduling, the IJB is not able to approve this report until the following week. Health and Social Care Scotland have been informed of this.
- 1.3 The draft IJB Annual Performance Report for 2021/22 is included as Appendix 1, for approval. It provides information for the period 01 April 2021 to 31 March 2022 on performance against a range of indicators. For the best reading experience, we recommend viewing the PDF view page display in Two Page View.
- 1.4 An Easy Read version is included as Appendix 2.
- 1.5 Consultation responses to developing the Draft Annual Performance Report 2021/22 and the changes made is included as Appendix 3.

2. Recommendations

2.1 The Integration Joint Board is asked to:

- **Approve the publication of the 2021/22 IJB Annual Performance Report, full and Easy Read versions**
- **Remit to the Strategic Plan Delivery and Commissioning Committee to review the detail of the Annual Performance Report 2021/22 and bring back to IJB any recommendations for Strategic Commissioning decisions and/or Directions**

3. Background and Main Report

3.1 Legislative requirements in relation to performance

- 3.2 Under the Public Bodies (Joint Working) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish their Annual Performance Report (APR) by the end of July each year.
- 3.3 The Coronavirus (Scotland) Act 2020 was passed by Scottish Parliament on the 1st April 2020 and received Royal Assent on the 6th April 2020.
- 3.4 The Act enables Scottish public authorities to decide to postpone complying with statutory duties if they are of the view that complying would be likely to impede their ability to take effective action to prevent, protect against, delay or otherwise control the incidence of transmission of Covid19.
- 3.5 The Scottish Government have advised that the [Coronavirus Scotland Act \(2020\)](#) has been extended to 30 September 2022. Subsequently, Integration Authorities can delay the release of their APR until November 2022 using the same mechanisms as last year and as laid out in [Coronavirus Scotland Act \(2020\), Schedule 6, Part 3](#) and thereby, fulfil the IJB's reporting requirements under the 2014 Act.

- 3.6 Capacity to produce the APR remains limited as the system continues to respond to the post-pandemic system pressures as a priority.
- 3.7 The IJB Annual Performance Report 2021/22 discusses the progress of the Partnership against the 9 national health and wellbeing outcomes and the commitments contained within the 2018-21 Strategic Commissioning Plan (SCP). In November 2018 the IJB agreed a revised performance framework for the Partnership that applies to any activities up to and including 31 March 2022.
- 3.8 In March 2022, the IJB published a new Strategic Commissioning Plan and Performance Management Framework therefore this is the last Annual Performance Report relating to 2018-22, completing the performance cycle for the old SCP.
- 3.9 The IJB Annual Performance Report 2021/22 Easy Read report was developed in house (Appendix 2). The report was informed by guidance published by Mencap and the Scottish Government on how to produce Easy Read documents. We also referred to other public Easy Read documents that mention similar topics like COVID.
- 3.10 **Highlights of the IJB 2021/22 Annual Performance Report:**
- 3.10.1 This report discusses the progress of the Partnership against the 9 National Health and Wellbeing Outcomes and the commitments contained within the 2018-22 Strategic Commissioning Plan (SCP). This is last performance report in this commissioning cycle.
- 3.10.2 The results from the Health and Social Care Experience (HACE) survey suggest that people are less happy with services. However, people in Dumfries and Galloway were more satisfied with health and social care services than the rest of Scotland.
- 3.10.3 The number of people accessing services is rising and the intensity of people's needs has grown. For example, the rate of falls has remained the same, yet more people are being admitted for hip fractures which require more intensive treatment.
- 3.10.4 More people are waiting for treatment, care and support, and they are waiting longer to be seen. Most waiting times standards are not meeting national targets as a consequence of the system pressures following the COVID-19 pandemic.
- 3.10.5 Our hospitals are badly affected by the pressures across the system. There has been an increase in planned operations being cancelled, people have had to share rooms designed for single occupancy, and record numbers of people have been delayed in hospital.
- 3.10.6 Unfortunately there have been some poor care home reports from the Care Inspectorate in the last year. There has been a team of people from the Partnership working together with providers to help sort out any areas for improvement.
- 3.10.7 Attracting people to work in health and social care and keeping them, remains a core challenge across the Partnership. Sickness absence reached

record high levels in January 2022. People working in health and social care report low levels of personal resilience.

3.10.8 There continues to be financial pressures across all services. There has been a continued growth of agency and locum spend which is increasing the overall pay costs. A balanced position was only achieved by use of non recurring funding from Scottish Government through the NHS Board reflecting the significance of the underlying financial deficit.

3.10.9 There are many examples of innovative ways of working to ensure people continue to receive the care and support they need, whilst addressing the ongoing challenges.

- Each month our community health teams have been helping over 70 people while they wait for long term care and support at home.
- People who are still waiting for health appointments are being contacted to make sure the people most in need get seen first. Very few people have been waiting more than 18 months.
- We are developing better ways to care for and support people with a learning disability and autism.
- A Carers Hub has opened in Dumfries and Galloway Royal Infirmary in partnership with third sector organisations where Carers, families and staff can access advice and support.
- To address the experiences of people who work in health and social care from different backgrounds we have developed 4 staff equality networks.
- We have made greater use of video and telephone consultations to help reduce the risk of COVID-19 infections. These have saved over 1 million health miles.

3.11 **The IJB public review**

It is the intention of the IJB to give members of the public an opportunity to review the IJB's progress against the 9 national outcomes for health and wellbeing. The event will be held virtually online; details for this event are currently being developed.

4. Conclusions

4.1 This performance report illustrates widespread system pressures following the COVID-19 pandemic, that impact on all aspects of the Partnership.

4.2 The Annual Performance Report highlights many examples of effective partnership working, innovative ways of supporting people and staffing challenges across the partnership.

4.3 The Coronavirus (Scotland) Act 2020 provides public authorities leave to postpone statutory publications. Publishing the IJB Annual Performance Report 2021/22 will fulfil the IJB's reporting requirements under the 2014 Act.

5. Resource Implications

5.1	We require limited resource to produce paper copies of the APR, to be circulated through GP practices and libraries.										
6.	Impact on Integration Joint Board Outcomes, Priorities and Policy										
6.1	Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan										
7.	Legal and Risk Implications										
7.1	Regular performance reporting by the IJB is a legislative requirement.										
8.	Consultation										
8.1	The content of this report has been shaped and influenced by members of the IJB through virtual circulation and 3 open drop-in sessions.										
8.2	The draft report was discussed at the Strategic Planning Group on 03 November 2022.										
8.3	Consultation responses to developing the Draft Annual Performance Report 2021/22 and the changes made is included as Appendix 3.										
8.4	The final draft report was discussed and approved by the Chief Operating Officer, Chief Finance Officer and the Director of Strategic Planning and Transformation.										
9.	Equality and Human Rights Impact Assessment										
9.1	As this paper does not propose a change to Policy an Impact Assessment is not required.										
10.	Glossary										
10.1	All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.										
	<table border="1"> <tr> <td>APR</td> <td>Annual Performance Report</td> </tr> <tr> <td>IJB</td> <td>Integration Joint Board</td> </tr> <tr> <td>SCP</td> <td>Strategic Commissioning Plan</td> </tr> <tr> <td>HACE</td> <td>Health and Social Care Experience</td> </tr> <tr> <td>SDS</td> <td>Self Directed Support</td> </tr> </table>	APR	Annual Performance Report	IJB	Integration Joint Board	SCP	Strategic Commissioning Plan	HACE	Health and Social Care Experience	SDS	Self Directed Support
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