



Integration Joint Board

8th December 2022

This Report relates to
Item 9 on the Agenda

Participation and Engagement Strategy, 2022-2025

Paper presented by Rod Edgar

For Approval

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| Paper Approved for Submission By: | |
| List of Background Papers: | Please add hyperlinks if available |
| Appendices: | Appendix 1 – proposed Participation and Engagement Strategy 2022/25 Appendix 2 - Equality Impact Assessment |

1. Introduction

- 1.1 The Public Bodies (Joint Working) (Integration Scheme) (Scotland) Regulations 2014 required all Integration Joint Boards to have developed a Participation and Engagement Strategy by April 1 2016.
- 1.2 A new three-year strategy is required to be adopted by Dumfries and Galloway Integration Joint Board, setting out the approach which be taken to all participation and engagement activity undertaken on its behalf, and an action plan which will help realise these ambitions.
- 1.3 The draft Participation and Engagement Strategy 2022-2025 sets out this approach and the accompanying action plan, highlighting the importance of participation and engagement, the mutual benefits to individuals and the organisation, and the legal, statutory and best practice directions which underpin this document.

2. Recommendations

- 2.1 **The Integration Joint Board is asked to:**
- **Review the draft Participation and Engagement Strategy and agree that it be formally adopted.**

3. Background and Main Report

- 3.1 The Public Bodies (Joint Working) (Integration Scheme) (Scotland) Regulations 2014 requires all Integration Joint Boards to have a Participation and Engagement Strategy.
- 3.2 Beyond this, there is a large and growing amount of national .and local legislation, standards and guidance which sets out expectations around how participation and engagement should be approached by public bodies.
- 3.3 Development of the Participation and Engagement Strategy for 2022-2025 was placed on hold in anticipation of the publication of 'Planning with People' which provides guidance which applies to all care services.
- 3.4 Produced by The Scottish Government and COSLA, it supports organisations to deliver their existing statutory duties for engagement and public involvement.
- 3.5 This publication was preceded by the Commission on the Future Delivery of Public Services which was chaired by Campbell Christie and highlighted that, if they were to be effective, public services must empower individuals and communities by involving them in both the design and delivery of services.
- 3.6 The report advocated a fundamental overhaul of the relationships between institutions responsible for delivering public services and the needs of individuals and communities.
- 3.7 The Participation and Engagement Strategy 2022-2025 takes learning from the considerable amount of public engagement which has taken place over the last three years.

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| 3.8 | The Strategy sets out five key strategic aims. |
| 3.9 | It illustrates how these five key strategic aims are in line with and support the objectives and principles articulated in existing national and local legislation, standards and guidance. |
| 3.10 | The report articulates the importance of facilitating and supporting effective participation and engagement, and the mutual resulting benefits for individuals, communities and agencies. |
| 3.11 | Finally, the report sets out an action plan tied to the five key strategic aims, setting out how they would be achieved between the years 2022 and 2025. |
| 3.12 | This Strategy has been developed through considerable input from individuals and organisations with roles or experience in participation from both within Dumfries and Galloway Health and Social Care Partnership and from the wider public realm. |
| 3.13 | This was followed by 19 weeks of formal consultation with the public and stakeholders, which led to further development of the Strategy. |
| 3.14 | Approval is being sought from the Health and Social Care Leadership Team to take this proposed Strategy to the Integration Joint Board for formal adoption as its Participation and Engagement Strategy, 2022- 2025. |
| 4. | Conclusions |
| 4.1 | There is a requirement for the Integration Joint Board to adopt a new Participation and Engagement Strategy, and the proposed Strategy represents the product of extensive consideration, engagement and consultation. |
| 5. | Resource Implications |
| 5.1 | There is the potential for significant resource implications both financial and in terms of staffing resource, and these are set out within the Strategy itself under the action plan. |
| 6. | Impact on Health and Social Care Partnership Outcomes, Priorities and Policy |
| 6.1 | The Participation and Engagement Strategy is very closely aligned to many local and national policies, and these are articulated within the document. Key to development of the Strategy has been the Integration Scheme. |
| 7. | Legal and Risk Implications |
| 7.1 | There are significant risks that failure to adopt a new Participation and Engagement Strategy results in a failure to achieve the standards that the Integration Joint Board would aspire to within this area, and the expectations set out in a multitude of national and local legislation, standards and guidance. |
| 7.2 | Failure to adopt an exemplary approach to participation and engagement could result in some approaches to service development or implementation being successfully challenged and overturned. |

- 7.3 There is the risk of reputational damage to the organisation.
- 7.4 Failure to adopt a Strategy would leave the Integration Joint Board in breach of its legislative requirements.
- 7.5 Failure to adopt a Strategy risks the organisation failing to ensure that mutual benefits are gained organisationally and by stakeholders through successful ongoing participation and engagement.

8. Consultation

- 8.1 Work on the development of this Draft Participation and Engagement Strategy has been undertaken in consultation with Dumfries and Galloway Health and Social Care Partnership Consultation and Engagement Working Group, Healthcare Improvement Scotland – Community Engagement, DGHSCP’s Strategic Planning and Commissioning Directorate, Strategic Planning Group, the Sustainability and Modernisation Programme, Community Councils, Galloway Community Hospital Action Group.
- 8.2 This was followed by a 19 week period of formal consultation with the public and stakeholders, which led to further development of the strategy.

9. Equality and Human Rights Impact Assessment

- 9.1 An Equalities Impact Assessment (EQIA) was undertaken as part of the process of developing the draft Participation and Engagement Strategy, and is included as Appendix 2.

10. Glossary

- 10.1 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.

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| EQIA | Equalities Impact Assessment |
| IJB | Integration Joint Board |