



Integration Joint Board
Transformation and Innovation/Futures Committee

9th February 2023

This Report relates to
Item 7 on the Agenda

Primary Care Transformation Update

Paper presented by Dr Greycy Bell

For Noting

Author:	Kerry Willacy, Strategic Planning and Commissioning Manager - kerry.willacy@nhs.scot
Approved for Submission by:	Dr Greycy Bell, Deputy Medical Director greycy.bell@nhs.scot
List of Background Papers:	GMS Contract Scotland
Appendices:	Appendix 1 - Primary Care Transformation Plan Update Table Appendix 2 - Primary Care Transformation Plan

<p>1.</p> <p>1.1</p>	<p>Introduction</p> <p>This is an update on the Primary Care Transformation Programme in Dumfries and Galloway aims to show the progress achieved to date in Dumfries and Galloway. The paper also sets out the expectation of the progress to be realised during the period January 2023 – December 2023.</p>
<p>2.</p> <p>2.1</p>	<p>Recommendations</p> <p>The IJB Transformation and Innovation/Futures Committee is asked to:</p> <ul style="list-style-type: none"> • Note the progress of the Primary Care Transformation Programme
<p>3.</p> <p>3.1</p> <p>3.2</p> <p>3.3</p> <p>3.4</p> <p>3.5</p>	<p>Background and Main Report</p> <p>The Primary Care Transformation Programme is the process by which the 2018 General Medical Services (GMS) Contract will be implemented in Dumfries and Galloway. The 2018 GMS Contract Framework (see background papers) sets out the changes that are required to how GP services will be to ensure better care for our patients and the availability of sustainable healthcare services in our communities.</p> <p>The Contract advocates the development of GPs as Expert Medical Generalists (EMGs), supported by a wider multi-disciplinary team (MDT) made up of a range of professionals including pharmacists, mental health workers, paramedics, physiotherapists, nurses and community link workers. Each of these team members can utilise their specialist skills to better manage the care of patients and improve their eventual outcomes. It is hoped that some of the issues around GP sustainability can be addressed through both the reduction of the GP workload and the reduction of risk to the GP as an independent contractor by looking at issues such as premises, workforce and information sharing arrangements.</p> <p>The table at Appendix 1 provides an update of the current position for all six current workstreams of the Primary Care Transformation Programme:</p> <ul style="list-style-type: none"> • Priority Area – Vaccination Transformation Programme • Priority Area – Pharmacotherapy Services • Priority Area – Community Treatment and Care Services • Priority Area – Urgent Care • Priority Area – Additional Professional Roles – Mental Health • Priority Area – Additional Professional Roles – Physiotherapy • Priority Area – Community Link Workers <p>Vaccination Transformation, Pharmacotherapy and Community Treatment and Care Services have been identified as particular areas of priority for delivery by 31 March 2023. The table includes additional information for these.</p> <p>A copy of the full plan is attached at Appendix 2 for information.</p>
<p>4.</p> <p>4.1</p>	<p>Consultation</p> <p>The 2018 GMS contract provides an opportunity to redesign the Primary Care Services across Scotland. Progress is being made with its implementation in Dumfries and Galloway as outlined in the attached report.</p>

4.2	The report also outlines targets for the delivery of vaccination transformation, pharmacotherapy and community treatment and care services by end of March 2023.		
4.3	Further work is being developed for the implementation of the GMS Contract.		
5.	Resource Implications		
5.1	The Primary Care Transformation Programme is funded by Scottish Government and has a budget of £5,086,352 per annum. The Programme is currently within budget.		
6.	Impact on Integration Joint Board Outcomes, Priorities and Policy		
6.1	The Primary Care Transformation Programme supports delivery of The IJB Model of Care and the following IJB Strategic Commissioning Intentions <ul style="list-style-type: none"> • SCI 1 - People are supported to live independently at home and avoid crisis • SCI 2 – Fewer people experience health and social care inequalities • SCI 3 – People and Communities are enabled to self manage and supported to be more resilient • SCI 4 – People have access to the care and support they need • SCI 5 – People’s care and support is safe, effective and sustainable 		
6.2	The 2018 GMS Contract is Scottish Government Policy and the Primary Care Transformation Programme aims to deliver this within Dumfries and Galloway		
7.	Legal and Risk Implications		
7.1	The Scottish Government expects each Health and Social Care Partnership to deliver the 2018 GMS contract within specific time frame. Failure to do this has high risk for the IJB and also for the sustainability of primary care services across Dumfries and Galloway. There are significant reputational risks to the Health and Social Care Partnership, particularly NHS Dumfries and Galloway if the programme is not delivered.		
8.	Consultation <ul style="list-style-type: none"> • Development of this report has involved • GP Clusters • Members of the Primary Care Programme Board • The Health and Social Care Leadership Team • Community Directorate Professional Leads 		
9.	Equality Impact Assessment		
9.1	An Equality Impact Assessment has been in place since the beginning of the Primary Care Transformation Programme. It is regularly updated and is available at Appendix 3.		
9.2	Each of the six workstreams leads undertake to review the equality impact assessment at key points in the delivery of their part of the programme.		
10.	Glossary		
	<table border="1"> <tr> <td>EQIA</td> <td>Equalities Impact Assessment</td> </tr> </table>	EQIA	Equalities Impact Assessment
EQIA	Equalities Impact Assessment		

	GMS	General Medical Service
	GP	General Practitioner
	IJB	Integration Joint Board
	SCI	Strategic Commissioning Intention

Appendix 1

Priority Area	MOU 1 10 December 2017	MOU 2 30 July 2021	Current Dumfries and Galloway Position	By 31.03.2023
<p>Vaccination Transformation Programme PRIORITY BY 31.03.2023</p>	<p>All of the following vaccination programmes to be Board delivered by April 2021:</p> <ul style="list-style-type: none"> Pre-school programme School-based programme Travel Vaccination and Travel Health Advice Influenza programme At Risk and Age Group programme (shingles, pneumococcal, hepatitis B) 	<p>GP practices will not provide any vaccinations under their core contract from 1 April 2022.</p> <p>The Travel Health sub-group will be reconvened to develop a Once for Scotland solution with substantial input from local areas, particularly on delivery of travel vaccinations. This solution will be determined by October 2021 and put in place by April 2022.</p>	<p>All 32 practices have the following in place:</p> <ul style="list-style-type: none"> • Pre-school • School-based programme • Influenza programme • At Risk and Age Group programme <p>The Vaccination Transformation Programme was not included in the recent local GP Survey on GMS Delivery to date.</p>	<p>5 practices across Dumfries and Galloway will provide travel vaccination service by 1st February 2023. They are Glenluce, Dalbeattie, Greyfriars, Lochthorn and Lochmaben.</p>

Priority Area	MOU 1 10 December 2017	MOU 2 30 July 2021	Dumfries and Galloway Position
Pharmacotherapy PRIORITY BY 31.03.2023	<p>Pharmacotherapy Services to Level 1 (Core) available in every practice by April 2021</p> <p>Some practices to benefit from additional services at Level 2 (Additional Advanced) and Level 3 (Additional – Specialist) by April 2021</p>	<p>Regulations will be amended by Scottish Government in early 2022 so that NHS Boards are responsible for providing a pharmacotherapy service to patients and practices by April 2022.</p> <p>The use of medicines to treat and care for patients will remain an important part of GP work.</p> <p>The delivery of electronic prescribing is an essential requirement for all involved in prescribing, which will be prioritised by the ePharmacy Programme Board, supported by National Services Scotland and the NES Digital Service.</p> <p>Greater local standardisation and streamlining of prescribing processes in collaboration with GP subcommittees / Local Medical Committees will help enable delivery of a consistent service across practices.</p>	<p>All 32 practices have Pharmacotherapy Level 1 service in place.</p> <p>All 32 practices have partial Pharmacotherapy Levels 2 and 3 services in place.</p> <p>GP Survey indicates only 7 practices reflected that the Pharmacotherapy Services meets or probably meets the specification in the 2018 GMS Contract. 6 practices reflect that less than 50% of the specification has been met. This reflects the longstanding issues with the definition of Level 1 services within the initial GMS contract documentation.</p>

Priority Area	MOU 1 10 December 2017	MOU 2 30 July 2021	Dumfries and Galloway Position	By 31.03.2023
<p>Community Treatment and Care Services PRIORITY BY 31.03.2023</p> <p>KEY AREA OF FOCUS</p>	<p>Every practice will have a safe and sustainable treatment and care service in collaboration with NHS Dumfries and Galloway by April 2021</p> <p>Community Treatment and Care Services include, but are not limited to, phlebotomy, basic disease data collection and biometrics (such as blood pressure), chronic disease monitoring, the management of minor injuries and dressings, suture removal, ear syringing and some types of minor surgery as locally determined as being appropriate.</p>	<p>Regulations will be amended by Scottish Government in early 2022 so that Boards are responsible for providing a Community Treatment and Care service from April 2022.</p> <p>These services will be designed locally, taking into account local population health needs, existing community services as well as what brings the most benefit to practices and patients.</p>	<p>25 practices currently have access to elements of the CTAC service.</p> <p>No practices are planned to have full access to CTAC + services under current service specification</p> <p>Staff will have been transferred or recruited by 31.03.2022 but transformation work on this priority to continue past April 2023. To embed and improve the CTAC service.</p> <p>Only 5 GP practices said service currently meets specification as part of recent GP survey.</p> <p>New CTAC implementation group established in November 2022 to focus on meeting this deadline.</p>	<p>Skills mapping will be completed by 31.01.23 for all CTAC (level 1) services and training plans in-place by end Feb '23</p> <p>All staff will be in-post by and induction completed 31.03.23</p>

Priority Area	MOU 1 10 December 2017	MOU 2 30 July 2021	Dumfries and Galloway Position
Urgent Care	By April 2021, each Cluster area will have a sustainable advanced practitioner provision based on local service design	The Scottish Government will bring forward secondary legislation so that Boards are responsible for providing an Urgent Care service from 2023-24.	<p>9 Practices supported with Urgent Care Services, 5 partially supported and 18 with no support.</p> <p>Paramedic model in place in Wigtownshire</p> <p>Long Term ANP model currently being developed.</p> <p>Interim mixed paramedic/ANP model proposed to bridge gap until all ANP training is completed – potential for this to begin early 2023 – the practice involved in this are still to be determined.</p> <p>The GP survey reflected that only 4 practices indicated that they believed that they were receiving the agreed service specification related to Urgent Care at this time.</p>

Priority Area	MOU 1 10 December 2017	MOU 2 30 July 2021	Dumfries and Galloway Position
Additional Professional Roles – Mental Health	By April 2021, specialist professionals, such as physiotherapists or mental health workers, should be working within the local multi-disciplinary team to see patients and be the first point of contact.	<p>Plans for Additional Professional roles should continue and services already in place should be maintained, but the expectation for 2021-22 is that their further development, where required, may progress at a slower pace to allow the commitments around VTP, CTAC and pharmacotherapy to be accelerated.</p> <p>Their development should also take into account wider system redesign, and opportunities to make connections and add value by exploring the joining up of pathways.</p>	<p>All 32 practices with full access to mental health workers.</p> <p>In the GP survey, 17 practices indicated that they are receiving the full service specified in the GMS contract in relation to Mental Health. The lack of holiday cover remains a key issue as it has from the outset.</p> <p>Number of sessions in each practice – overview of how many hours per patient in terms of mental health resource – this information is currently being collected by Finance.</p>

Priority Area	MOU 1 10 December 2017	MOU 2 30 July 2021	Dumfries and Galloway Position
Additional Professional Roles – Musculoskeletal Services	By April 2021, specialist professionals, such as physiotherapists or mental health workers, should be working within the local multi-disciplinary team to see patients and be the first point of contact	<p>Plans for Additional Professional roles should continue and services already in place should be maintained, but the expectation for 2021-22 is that their further development, where required, may progress at a slower pace to allow the commitments around VTP, CTAC and pharmacotherapy to be accelerated.</p> <p>Their development should also take into account wider system redesign, and opportunities to make connections and add value by exploring the joining up of pathways.</p>	<p>15 Practices with full access to MSK service</p> <p>17 Practices with no access to MSK Service</p> <p>2.6WTE posts still to recruit to/experiencing difficulty recruiting to. A full allocation of staff on the current budget would still only cover 24 of the 32 practices. As this is not a priority area for the Scottish Government, discussions are required as to how to move forward with this and question whether to reallocate resource to support other priority areas if recruitment remains difficult.</p> <p>GP survey suggests that only 6 practices reflect that they are receiving the full service according to the specification.</p> <p>Transformation work to continue to embed and further develop the MSK service within GP practice settings.</p>

Priority Area	MOU 1 10 December 2017	MOU 2 30 July 2021	Dumfries and Galloway Position
Community Link Workers	By April 2021, there will be non-clinical staff available to every Cluster supporting patients to help them navigate and engage with wider services starting with those in deprived areas	<p>Link workers have proved valuable in helping deliver better patient outcomes, addressing financial exclusion and helping patients access support, particularly in areas of multiple deprivation, as well as improving linkages with the third sector.</p> <p>Consideration will need to be given by April 2022 as to how the Link Worker workforce interfaces with the Scottish Government's commitment to delivering 1,000 Mental Health Link Workers by the end of this Parliament.</p>	<p>32 practices with full access to community link workers.</p> <p>GP Survey reflects that only 2 practices feel they are receiving a full service in relation to Community Link Workers.</p> <p>Transformation work to continue to improve linkages and understanding between Community Link Workers based in Home Teams and GP Practices.</p> <p>Communication work around this area is already being planned for January 2023.</p>

Appendix 2 –



02 FTNAI 1ar