



Dumfries and Galloway
Integration Joint Board

22nd June 2023

This Report relates to
Item 9 on the Agenda

Interim Performance Reporting from Delivery Partners

Paper presented by Ananda Allan

For Noting

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List of Background Papers:	The Public Bodies (Joint Working) (Scotland) Act 2014 The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014 Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council

	Dumfries and Galloway IJB Health and Social Care Strategic Plan IJB Performance Framework 2022-25	
Appendices:	Appendix 1 – Chief Social Work Officer’s Six-Month Assessment (1 April 2022– 30 September 2022) of Social Work Services Business Plan 2019/2023 Performance Appendix 2 – At A Glance Half Yearly Summary Social Work Service Appendix 3 - Half Year Exception Report for Social Work Appendix 4 - NHS Board Summary Service Performance Report	
Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

1. Introduction

- 1.1 The IJB has 2 delivery partners: Dumfries and Galloway Council and NHS Dumfries and Galloway.
- 1.2 Each delivery partner has different business plans and mechanisms for reporting their operational performance through their governance structures.
- 1.3 These mid-year reports were presented:
- To Social Work Services Committee - 9th February, 2023 ([link](#))
 - To NHS Board – 13 February 2023 ([link](#))
- 1.4 At an appropriate mid-point through the year, each partner shares their mid-year performance with the IJB.
- 1.5 This report brings together both mid-year reports from the 2 delivery partners, for information to give the IJB oversight of operational performance in relation to delegated services.

2. Recommendations

- 2.1 **The Integration Joint Board is asked to:**
- **Note the mid-year operational performance reports from:**
 - **Dumfries and Galloway Council and**
 - **NHS Dumfries and Galloway**

3. Background and Main Report

3.1 Adult Social Care

3.2 The Social Work Service Business Plan 2019-2023 was agreed by the Social Work Committee on 1st October 2019. Our Business Plan provides the performance framework for delivering the Council's Priorities and Commitments within the remit of the Social Work Service.

3.3 **Please note that children's social care and criminal justice are not delegated to the IJB, and therefore should not be the focus of any discussions.**

3.4 The Social Work Service Business Plan contains a total of 46 key performance measures; 7 relate specifically to Adult Social Care. Appendix 2 provides the six-month summary of performance for the period 1 April 2022 to 30 September 2022.

3.5 Unfortunately, the majority of indicators are not measured in half years and await the release of the Local Government Benchmarking Framework (LGBF); publication expected late March 2023. This report is mainly descriptive.

3.6 Measures relating to social work staff sickness absence and annual performance development reviews, and Stage 2 complaint responses issued within statutory timescales are discussed in greater depth in Appendix 3.

3.7 The Social Work Service Business Plan for 2023-26 is currently under

development.

3.8 **Delegated Health Services**

3.9 The Delivery Plan is a plan agreed between NHS Dumfries and Galloway and the Scottish Government (SG), which sets out agreed levels of monthly activity to support the recovery from the COVID-19 Pandemic and other system pressures. Trajectories for activity are developed through iterative discussion with SG colleagues.

3.10 The core indicators reported against the Delivery Plan are set by Scottish Government. These primarily reflect immediate challenges to bring services back online following COVID-19. As such, these mostly relate to process and output measures. The measures included in the report change over time to reflect changes in the Partnership's priorities. The Annual Delivery Plan for 2023-24 is currently under development.

3.11 The NHS Board NHS Board Summary Service Performance Report is included as Appendix 4.

3.12 NHS Dumfries and Galloway generally benchmarks well against the rest of Scotland, despite the ongoing challenges, as these are country wide. The table below gives an 'at a glance' summary'.

3.13 **Table 1: Benchmarking at a glance summary:**

Indicator	Time Period	DG	Scotland
Treatment Time Guarantee (TTG)	quarter ending Sep 2022	52%	56%
New outpatient appointment waits	quarter ending Sep 2022	68%	68%
Diagnostic scopes waits	Sep 2022	94%	39%
Diagnostic scans waits	Sep 2022	85%	50%
Musculoskeletal (MSK) waits	quarter ending Sep 2022	66%	51%
Cancer waiting times 31 day	quarter ending Sep 2022	97%	94%
Cancer waiting times 62 day	quarter ending Sep 2022	83%	75%
CAMHS waiting times	quarter ending Sep 2022	98%	68%
Psychological therapies	quarter ending Sep 2022	73%	81%
Emergency department waits	week ending 08/01/23	74%	57%
Emergency admissions LoS	quarter ending Sep 2022	7.6	8.0
Delayed discharges	April - November 2022	+29%	+9%
Cancelled operations	November 2022	10.5%	8.6%

4. **Conclusions**

4.1 This report brings together both mid-year reports from the 2 delivery partners, for information to give the IJB oversight of operational performance in relation to delegated services.

5. **Resource Implications**

5.1 There are no resource implications from this report.

6.	Impact on Integration Joint Board Outcomes, Priorities and Policy				
6.1	Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan				
7.	Legal and Risk Implications				
7.1	Regular performance reporting by the IJB is a legislative requirement.				
8.	Consultation				
8.1	<p>These mid-year reports were presented:</p> <ul style="list-style-type: none"> • To Social Work Services Committee - 9th February, 2023 (link) • To NHS Board – 13 February 2023 (link) 				
9.	Equality and Human Rights Impact Assessment				
9.1	As this paper does not propose a change to Policy an Impact Assessment is not required.				
10.	Glossary				
10.1	All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets.				
	<table border="1"> <tr> <td>LGBF</td> <td>Local Government Benchmarking Framework</td> </tr> <tr> <td>SG</td> <td>Scottish Government</td> </tr> </table>	LGBF	Local Government Benchmarking Framework	SG	Scottish Government
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