



Dumfries and Galloway
IJB Transformation, Innovation and Futures Committee

10th August 2023

This Report relates to
Item 8 on the Agenda

Digital Programme Board Workplan aligned to Digital Strategy

Paper presented by David Rowland

For Discussion and Noting

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List of Background Papers:	Scotland's Digital Health and Care Strategy
Appendices:	Appendix 1 – Enabling, Connecting and Empowering – Care in the Digital Age – Scottish Government refreshed strategy Appendix 2 - Digital Operational Delivery Plan

Direction Required to Council, Health Board or Both	If the report content has been the subject of a previous direction please provide the title and reference number of Direction:	
	Title	Reference Number
	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

1. Introduction

- 1.1 In 2018, Scotland's Digital Health and Care Strategy was first published, as what was deemed an ambitious strategy that recognised the health and wellbeing of the people in Scotland can, and should be enhanced and transformed through the use of digital technology. In April 2022, the Scottish Government refreshed the strategy (**Appendix 1**).
- 1.2 Following the Pandemic, a Digital Programme Board informal / workshop session took place at the Bridge on the 24 January, where the inaugural formal meeting of the programme board was held on the 23 February 2023. The Programme Board meets on a monthly basis.
- 1.3 The Programme Board is overseeing the development of a draft operational plan aligned to the National Digital Strategy where work is underway between the Local Authority and Health to ensure that this is a Health and Social Care Partnership response plan.
- 1.4 Furthermore, there is a Digital workshop session planned with the Integrated Joint Board Transformation, Innovation and Futures Committee to consider the learning to set direction through the Integrated Joint Board.

2. Recommendations

- 2.1 **The Integration Joint Board Transformation, Innovation and Futures Committee is asked to:**
- **Take assurance on the draft operational delivery plan with the alignment to the National Digital Strategy.**
 - **Take assurance on the integrated work between health and local authority to ensure a partnership response plan.**

3. Background and Main Report

- 3.1 The pandemic, and our response to it, has accelerated the pace of digital transformation, whilst highlighting the challenges faced by people who find themselves excluded from the digital world, as evidenced locally by the Third Sector Dumfries and Galloway study on Digital Exclusion. It also highlighted some of the gaps that existed within it, most notably around inclusion, equalities, ethics and data.
- 3.2 It is for these reasons that the Scottish Government set out to refresh our Digital Health and Care Strategy for Scotland, building on the progress that has been made to date, whilst taking account of the opportunities and challenges brought about by the changed landscape that we now live in.
- 3.3 People should have the opportunity to access technology, understand its benefits and limitations, develop the skills they need and have control over how their personal information is used. To do this, we must tackle digital exclusion and support the development of skills. Furthermore, people across Scotland need to be involved at every stage of the innovation, design and delivery process. Experience tells us that the best services and initiatives, and those most used, are those which have been designed and developed in this inclusive way.

- 3.4 A person-centred approach to digital health and care is also one that promotes choice. Choice for citizens means digital and nondigital options offered in parallel, on an equal footing. People will not be forced to use a digital service if it is not right for them, but it will be made available to those who want it.
- 3.5 The draft Operational Workplan (**Appendix 2**) has been aligned to the 6 digital national priorities, however the plan reflects what is currently in place. Additional work is planned to further develop the plan to ensure a Partnership response together with learning to inform the future planning from the scheduled Digital workshop.
- 3.5.1 **Digital Access** – People have flexible digital access to information, their own data and services which support their health and wellbeing, wherever they are
- 3.5.2 **Digital Services** – Digital options are increasingly available as a choice for people accessing services and staff delivering them
- 3.5.3 **Digital Foundations** – the infrastructure, systems, regulation, standards, and governance are in place to ensure robust and secure delivery
- 3.5.4 **Digital skills and Leadership** – Digital skills are seen as core skills for the workforce across health and care sector
- 3.5.5 **Digital futures** – our wellbeing and economy benefits as Scotland remains at the heart of digital innovation and development
- 3.5.6 **Data-driven services and insight** – data is harnessed to the benefit of citizens, services and innovation.
- 3.6 The Health and Social Programme Management Office will provide a project manager to support taking this work forward.

4. **Conclusions**

- 4.1 This paper is to provide assurance to the IJB Transformation, Innovation and Futures Committee of the ongoing work within the Digital Programme Board by way of the draft operational project plan and its alignment to the Scottish Government National Digital strategy.
- 4.2 Together with assurance that the local authority and health are working together to ensure this is a partnership response.

5. **Resource Implications**

- 5.1 There are no resource implications within this paper.

6. **Impact on Integration Joint Board Outcomes, Priorities and Policy**

- 6.1 The proposal links to the following Strategic Commissioning Intentions and Tactical Priorities of the SCP 2022-2025
1. People are supported to live independently at home and avoid crisis
 2. Fewer people experience health and social care inequalities
 3. People and communities are enabled to self manage and supported to be

more resilient

4. People's chosen outcomes are improved through available financial resources being allocated in line with the Model of Care and delivering best value
5. Test change through innovation and creativity to support delivery of the Model of Care

7. Legal and Risk Implications

- 7.1 A risk register will be developed as part of the project architecture as the operational plan is developed together with any legal implications.

8. Consultation

- 8.1 Digital Programme Board
- 8.2 Health and Social Care Senior Leadership Team

9. Equality Impact Assessment

- 9.1 A local EQIA will be developed as part of the project architecture.

10. Glossary

EQIA	Equalities Impact Assessment
IJB	Integration Joint Board