



Dumfries and Galloway
Integration Joint Board
Transformation and Innovation / Futures Committee

**Minute of Dumfries and Galloway
Integration Joint Board Transformation and
Innovation / Futures Committee meeting
held on
16th November 2023**

For Approval

Minute of the Dumfries and Galloway Integration Joint Board Transformation and Innovation / Futures Committee held on Thursday 16th November 2023 at 2pm via Microsoft Teams

Voting Members Present:

Ian Carruthers	(IC)	Local Authority Voting Member (Chair)
Rhianna Davies-McCrorie	(RDMc)	NHS Voting Member (Vice Chair)
Kim Dams	(KDa)	NHS Voting Member

Advisory Members Present:

Grecy Bell	(GB)	Deputy Medical Director
Kirsty Bell	(KB)	Head of Business Support
Lynsey Fitzpatrick	(LF)	Equality and Diversity Lea
Amber Murray	(AM)	EA to Chief Officer / Admin Support
David Rowland	(DR)	Director of Strategic Planning and Transformation
Julie White	(JW)	Chief Officer
Valerie White	(VW)	Director of Public Health

Supporting Present:

Alec Campbell	(AC)	Communications Team Lead
Viv Gration	(VG)	Deputy Head of Strategic Planning and Commissioning
Lisa Kirkpatrick	(LK)	Transforming Primary Care Programme Manager
Euan MacLeod	(EM)	Strategic Planning and Commissioning Manager

Apologies:

Rod Edgar	(RE)	Communication and Engagement Manager
Chrissie Hill	(CH)	Local Authority Voting Member
Niomi Nichol	(NN)	Community Health & Wellbeing Manager, Third Sector – Representative
Alison Warrick	(AW)	Governance Officer

1. **Apologies for Absence**

Apologies were noted as above.

2. **Declaration(s) of Interest**

No declarations of interest were noted.

3. **Minutes from Thursday 10th August 2023**

These notes were approved as an accurate record.

4. **Action Plan / Rolling Agenda Matrix**

All Actions were discussed and AM will continue to be updated accordingly.

5. **Primary Care Transformation Update**

GB mentioned the Primary Care Transformation Programme is the process by which the 2018 General Medical Services Contract will be implemented in Dumfries and Galloway. The 2018 GMS Contract Framework sets out the changes that are required to how GP services will be delivered and supported to ensure better care for our patients and the availability of sustainable healthcare services in our communities.

LK confirmed updates across all six current workstreams of the Primary Care Transformation Programme:

- **Priority Area – Vaccination Transformation Programme** - this is completed and 4 practices now provide the Travel Vaccination across the Region.
- **Priority Area – Pharmacotherapy Services** – This work has progressed throughout the Summer with a dual focus on Repeat Acute Prescribing and Developing the Service Specification.
- **Priority Area – Community Treatment and Care Services** – Data Pilot has been developed, and has been part of a Pilot Team within HIS.
- **Priority Area – Urgent Care** – This has been provided across 6 of the 8 Home Teams currently, SAS are providing cover into the West.
- **Priority Area – Additional Professional Roles – Mental Health** – This continues as it is, similar to CTAC and all other services, numerous concerns regarding cover during periods of leave.
- **Priority Area – Additional Professional Roles – Physiotherapy**
- **Priority Area – Community Link Workers**

IC mentioned in terms of Urgent Care, is there a real pressure and are there any alternatives we can undertake. GB highlighted in terms of what is being done locally, we provide support for GPs and Care Home across the Region, GB also highlighted the significant improvement of relationships with SAS and Primary Care.

RDMc raised a concern regarding GPs generally understanding the Mental Health and wellbeing of their patients and how this can impact on their experience of accessing health services.

KD asked in regards to the cover for services, approaching the Winter do we have contingency plans in place and echoed RDMc comment. KD went on to ask

whether we link with lived experience / voices of patients to gain an understanding of how these changes are being delivered. LK is reviewing the cover regarding sickness / leave and over the winter the Bank Service will support. It was also confirmed that a time to talk evaluation was completed around Communications.

GB will pick up a conversation with RDMc and KD regarding their experience and to address any concerns raised. KD confirmed she would like to be involved and will also link re lived experience.

Action: GB

LF raised a concern regarding the EQIA in terms of the degree of change in the services, an EQIA must be completed for the changes and all copies to be shared with LF and her team. KB confirmed EQIAs are in development.

15.04pm J White joined the meeting.

KB highlighted to members this is an assessment of where we are at, at this point of time an evaluation / assessment will be completed at the beginning of the Year in terms of this piece of work and will link into the sustainability piece of work.

This response, as presented, is much more sustainable than the previous model of General Medical Services, but we must think of the ongoing period to ensure sustainability in the longer term. DR gave an update on a previous colleague who was a GP previously and the change in 2019 has stabilised General Practice and key to sustainability.

JW flagged to members regarding conversations with GP Sub Committee in terms of sustainability, a real sense of fragility from members. This has been a result of the significant reduction of GPs. The importance to make Dumfries and Galloway attractive for individuals to work within. GP Sub Committee agreed to develop a Task Force to look into a number of issues, including Sustainability, Short / Immediate Actions / Vacancies.

VW confirmed a report is going to Public Health Committee regarding Population Health and Health Inequalities, which will then be submitted to this committee. We must be going to the IJB regarding the focus on Prevention and Early intervention, to transform the system we must be included more.

Action: VW

GB will bring back an update to this committee in regards to Sustainability and to agree as a Partnership how we support the new model.

Action: GB

VW mentioned Dental Services, are also in a similar situation, an engagement regarding this will also be brought back in the New Year. This will include the outputs from the Dental Workshop which is scheduled for December 2023.

Action: DR / VW

Decision (s)

Committee Members:

- **Noted and took assurance – To give confidence of compliance with legislation, policy and Board objectives.**
- **Noted and took assurance - To work towards the alignment of the transformation work to the sustainability of GP Practices.**

6. DGHSCP Participation and Engagement Activity Quarterly Report – July – September 2023

AC attended in place of R Edgar, and confirmed this paper provides information and assurance to the Committee about significant participation and engagement activities undertaken within the third quarter of 2023, and presented within the context of work which has taken place before this period.

Maternity Services Review, the 2 preferred options will begin consultation on Monday 20th November 2023.

Right Care Right Place engagement due to begin from December 2023 until February 2024, which will be small workshop sessions.

IC thanked the Communications and Engagement Team for all the work undertaken, and also asked has there been any negativity in terms of the Maternity Services Review, AC mentioned there are issues in terms of the understanding of the options / risks.

KD asked in terms of re-engaging with people who were asked for opinions, do we have an open dialog. AC agreed with the point raised, people feel there is no need to contribute if they get no acknowledgement. The report on the consultation goes to the IJB and is made public, which will support the contributions. KD highlighted follow up meetings benefit members more. Recognition is key highlighted by RDMc.

Decision (s)

Committee Members:

- **Noted the information presented within the paper on participation and engagement activity**

7. Any Other Business

- **2024 Dates for Approval** – These were noted, and AM confirmed are all in the diaries.

8. Workshop Session – Digital Session – Lead by Viv Gration and Euan MacLeod

EM attended this committee to give an update on the current situation regarding data, AM will share the presentation that was presented with members.

Action: AM

Following discussion, the Committee agreed with the proposal that:

There is a need to define some really clear questions to help define our Digital Priorities so we can, through our Digital Transformation Programme Board, ask a small group to develop a Digital Delivery Plan.

The proposed key questions are:

1. What proven technologies exist and how can we apply them to 1) help people lead independent lives at home; 2) complement face-to-face care and support; 3) offer viable alternatives to non-personal care, i.e. socialisation, check visits and medication prompts; 4) in doing so, release care and support capacity to meet unmet need; and 5) enable the early

identification of changes to people's behaviours and health to support early intervention and avoid exacerbation?

2. How do we work with people who need care and support and their families, our staff who undertake or are involved in assessments and those who provide care and support to understand their readiness to engage with and use these technologies to best effect?
3. How do we need to support people to self assess and engage technology, as well as review our charging policy to support this?
4. From deployment elsewhere, what benefits have been identified in terms of improved outcomes, more effective and efficient care and support, reduced waiting times for care and support, and reduction in delayed discharges.

These should be developed and refined to then test the market to see what is out there.

Progress with this should be reported back to the Committee at its meeting in February.

Action: DR

9. Date of Next Meeting

The next meeting of this Committee will be held in 2024.