



Integration Joint Board
Transformation, and Innovation/Futures Committee

13th August 2023

This Report relates to
Item 8 on the Agenda

DGHSCP Participation and Engagement Activity Quarterly Report – May to July 2024

Paper presented by Rod Edgar

For Noting

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List of Background Papers:	
Appendices:	Appendix 1 - Participation and Engagement Activity – Quarterly Report Appendix 2 - Letter from Neil Gray and Paul Kelly Appendix 3 - Planning With People Appendix 4 - Major Service Change Flowchart 1 Appendix 5 - Major Service Change Flowchart 2

1.	<p>Introduction</p> <p>1.1 This paper provides information and assurance to the Transformation and Innovation Futures Committee about significant participation and engagement activities undertaken within the second quarter of 2023, and presented within the context of work which has taken place before this period.</p>
2.	<p>Recommendations</p> <p>2.1 The IJB Transformation, and Innovation/Futures Committee is asked to:</p> <ul style="list-style-type: none"> • Note the information presented within the paper on participation and engagement activity
3.	<p>Background and Main Report</p> <p>3.1 This is the latest report on participation and engagement produced specifically for the Transformation and Innovation Futures Committee. The report has been designed to provide an oversight of the significant work which has been carried out in this area within the Partnership between May and July 2024. It should be noted that participation and engagement is a much wider undertaken carried out on a daily basis within the organisation, and that this paper provides detail about specific pieces of work which take place supported by the structures established within the organisation to ensure that participation and engagement is carried in line with legislation, national standards and established case law. This work is undertaken with an awareness of the National Health and Wellbeing Outcome which requires that resources are used effectively and efficiently in the provision of health and social care services, and that people who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.</p>
4.	<p>Conclusions</p> <p>4.1 This report illustrates that a great deal of planned participation and engagement activity is being undertaken within the partnership at any given time, and that there are structures in place to both support this work and ensure that it is being undertaken in line with legislation, national standards and established case law.</p>
5.	<p>Resource Implications</p> <p>5.1 There are obviously staffing resource implications in undertaking participation and engagement activity. However, this has been managed, and is set to be bolstered by actions set out within the partnership's agreed three-year Participation and Engagement Strategy which aims to improve the understanding and ability of people working and volunteering within the partnership to undertake this work,</p> <p>5.2 There are budgetary considerations in regards to the staff resource required to undertaken participation and engagement activity, and supporting actions such as advertising events, booking locations and producing materials. There are also resource implications for some of the actions contained within the Participation and Engagement Strategy referenced in 5.1 above, such as commission training for staff.</p>
6.	<p>Impact on Integration Joint Board Outcomes, Priorities and Policy</p>

6.1 **The participation and engagement work detailed within the report is undertaken with an awareness** of the National Health and Wellbeing Outcome which requires that resources are used effectively and efficiently in the provision of health and social care services, and that people who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. It is also very much conducted in support of the seven strategic commissioning intentions, aimed at ensuring that stakeholders are supported to be informed and engaged, and play a role in the development of services which are designed in support of the strategic commissioning intentions.

7. Legal and Risk Implications

7.1 A failure to ensure that participation and engagement within the partnership is managed in line with legislation, national standards and established case law could result in challenge which could be damaging financially, reputationally and in terms of setting back development of services.

8. Consultation

8.1 This report is a factual account of structured and significant participation and engagement activity which has taken place within the partnership, and draws from records held by the Consultation and Engagement Working Group as well as the directorates for the areas within which this work is carried out.

9. Equality Impact Assessment

9.1 No equality impact assessment is required for this specific report, as individual equality impact assessments have been undertaken where required for the individual pieces of work accounted for within this report.

10. Glossary

EQIA	Equalities Impact Assessment
IJB	Integration Joint Board
SPDC	Strategic Planning, Delivery and Commissioning
HIS - CE	Healthcare Improvement Scotland – Community Engagement