



Dumfries and Galloway
Integration Joint Board

24th September 2024

This Report relates to
Item 11 on the Agenda

Annual Performance Report 2023 / 24

Paper presented by Ananda Allan

For Approval

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Approved for Submission by:	David Rowland, Director of Strategic Planning and Transformation David.Rowland2@dg.nhs.scot
List of Background Papers:	The Public Bodies (Joint Working) (Scotland) Act 2014 The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014 Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council Dumfries and Galloway IJB Health and Social Care Strategic Plan

	IJB Performance Management Framework 2022-25 Framework for Community Health and Social Care Integrated Services 2019	
Appendices:	Appendix 1 - Annual Performance Report 2023 - 2024	
Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

1. Introduction

- 1.1 Under the Public Bodies (Joint Working) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish an Annual Performance Report (APR) each year.
- 1.2 The Final 2023 / 2024 APR is attached as Appendix 1, for approval to publish.

2. Recommendations

- 2.1 **The Integration Joint Board is asked to:**
- **Approve the 2023 / 2024 IJB Annual Performance Report Final report for publication and distribution to the NHS Board and Local Authority**

3. Background and Main Report

3.1. Legislative requirements in relation to performance

3.2. Under the Public Bodies (Joint Working) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish their Annual Performance Report (APR) by the end of July each year.

3.3. The Strategic Planning and Performance Officers Group shared a draft version of the 'Health and Social Care Integration Annual performance reports: statutory guidance (revised)' on 03 March 2023. There are no substantial changes in the revised guidance in relation to IJB annual report contents and no further guidance has been received. By virtue of section 53 of the 2014 Act, an integration authority is required to have regard to this guidance when preparing a performance report. The new guidance will be shared for reference when it is available.

3.4. It is for integration authorities to decide the layout of their own performance reports. However, performance reports must meet the content requirements set out in the regulations, as described in the guidance.

3.5. The regulations state that performance reports must include:

- an assessment of performance in relation to the integration authority's strategic plan (our strategic commissioning intentions)
- an assessment of performance in relation to the national health and wellbeing outcomes
- a description of the extent to which arrangements set out in the strategic plan and the expenditure allocated in the financial statement have achieved, or contributed to achieving, the national health and wellbeing outcomes
- information on the integration authority's performance against the national indicators (including a comparison between the reporting year and the five preceding reporting years)
- information about the number of significant decisions that have been made outside of strategic planning and reasons for such decisions
- a description of the arrangements made in relation to consulting and involving localities, the proportion of the integration authority's total budget

that was spent in relation to each locality, both the year which the report covers, and the 5 preceding years

- details of any inspections carried out relating to the functions delegated to the integration authority
- The draft report was published before 31 July 2024

3.6. The 2023/24 APR is the second APR relating to the new Strategic Commissioning Plan (SCP). The Performance Management Framework developed to support the SCP moved away from service delivery and takes a broader, population health and longer term population outcomes approach. This enables us to take performance reporting in a new direction, whilst still fulfilling the reporting regulations.

3.7. The structure we used mirrors the 3 key mechanisms **by which the IJB influences Health and Social Care and Support:**

- development and promotion of strategy (planning and engagement activity)
- the integrated budget (finance and commissioning decisions)
- Directions (instructions to the delivery Partnership about how to spend the integrated budget)
- And; how we are getting on, using a range of performance indicators

3.8. **Highlights from the Annual Performance Report**

3.9. There was extensive community engagement last year. Local people were asked to give their views on how the following treatment, care and support services are delivered in the future:

- Primary care in Annandale and Eskdale
- Maternity services in Wigtonshire
- Joint Independent Advocacy and Learning Disability and Complex Needs
- Support for Carers
- and bed based intermediate care in every Home Team area as part of Right Care, Right Place

3.10. Developing strategic plans is how the IJB shapes services for the region. The following plans have been finalised or are nearly signed off:

- Revised Dumfries and Galloway Integration Scheme which has been signed off by Ministers and uploaded to Partnership, Local Authority and NHS Websites as per legislation
- Joint Independent Advocacy Plan 2024 – 2027
- Learning Disability and Complex Needs Plan
- As well as consultation options for Maternity Services in Wigtonshire, and

for the 4 cottage hospitals currently closed to inpatient care (RCRP)

- 3.11. This year the IJB has further developed the Directions governance arrangements by implementing a procedure for the issuing, recording, monitoring and management of Directions.
- 3.12. The current IJB Directions are not evenly spread across the 9 National Health and Wellbeing Outcomes. This reflects the urgent need to transform services into modern, sustainable ways of working to address service pressures.
- 3.13. The IJB, like many other public bodies, faces significant financial challenges. The IJB was only able to deliver a balanced financial position for 2023/24 with the additional input of £20.018million from the NHS Board. In effect, the NHS was able to borrow more funding from the Scottish Government but it has to be paid back. The IJB is required to operate within tight fiscal constraints for the foreseeable future due to the continuing difficult national economic outlook and increasing demand for services.
- 3.14. By the end of Quarter 4 nearly half (48%) of the ADP actions were complete. The remainder of the actions, including the 3 that were suspended, have been rolled forward into 2024/25.
- 3.15. Contract monitoring of commissioned services reporting told us that:
- 88% of Third Sector services reviewed were compliant for service delivery
 - 57% of Care at Home services reviewed reported having up to date 6 monthly reviews for people who use the service
 - 48% of Care Homes reported having up to date 6 monthly reviews for people who use the service or supplied evidence of why this was not done
 - All sectors report staffing challenges and vacancies
- 3.16. **People are able to look after and improve their own health and wellbeing and live in good health for longer**
- The Health and Care Experience Survey showed that people in Dumfries and Galloway generally feel able to look after themselves.
 - As in the rest of Scotland, there is more to do to promote and support people to live active and healthy lives which reduces the risk of people developing long term conditions.
- 3.17. **People, including those with disabilities or long term conditions, or who are frail, are able to live, as reasonably practicable, independently and at home or in a homely setting in their community**
- The proportion of adults supported at home who agreed that they are supported to live as independently as possible has decreased over time. This evidence is encouraging the Partnership to accelerate how technology is used to support people to feel independent.
 - The proportion of people supported at home and accessing telecare have both gone up.
- 3.18. **People who use health and social care services have positive experiences of**

those services, and have their dignity respected

- In general, people in Dumfries and Galloway give more positive feedback about local services than across Scotland. However, the latest results from people supported at home are much less positive than in previous years.

3.19. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services

- The proportion of adults supported at home who agree that their support had an impact on improving or maintaining their quality of life has fallen substantially both in Dumfries and Galloway and across Scotland.
- Readmissions to hospital at 28 days remains lower than average.
- Across Scotland, the proportion of people seen for treatment within 18 weeks has got worse over the last year.

3.20. Health and social care services contribute to reducing health inequalities

- The inequality measures show that the difference in emergency admissions is less in Dumfries and Galloway than across Scotland, but the difference in smoking during pregnancy is worse.
- Lots of effort has gone into reducing the waiting times for people starting psychological therapy, but the Partnership is still not meeting the Scottish target.
- The antenatal booking time standard was met by a large margin.

3.21. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and wellbeing

- Carers who responded to the HACE survey indicated that 1 in 3 feel supported to continue their caring role, but nearly 2 in 3 feel they have a good balance between their caring role and other aspects of their lives.
- The number of Carers Support Plans has gone up since the last year.

3.22. People using health and social care services are safe from harm

- People supported at home in D&G and across Scotland are feeling significantly less safe.
- The Partnership's ability to manage people through the emergency department, and support people to return home from hospital, are both worse than Scotland and similar to last year.

3.23. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide

- The health and the social work employee sickness absence rates are consistently higher than the 4% target set for the NHS across Scotland.
- The iMatter staff engagement survey regularly returns a score in the 'strive and celebrate' range (67-100), but Dumfries and Galloway is consistently lower than the Scottish average.

3.24.	<p>Resources are used effectively and efficiently in the provision of health and social care services</p> <ul style="list-style-type: none"> The rate at which people are admitted to hospital in an emergency continues to be higher in Dumfries and Galloway than the Scottish average.
3.25.	<p>Feedback from the Strategic Planning Group (SPG)</p> <ul style="list-style-type: none"> The Strategic Planning Group have made comments to the narrative within the paper.
4.	<p>Conclusions</p>
4.1	<p>The Integration Joint Board are asked to:</p> <ul style="list-style-type: none"> Approve the final 2023/24 IJB Annual Performance Report Agree to share this report with the NHS Board and Full Council
5.	<p>Resource Implications</p>
5.1	<p>It is anticipated that this approach will not impact on the level of resource usually dedicated to producing the IJB's APR.</p>
6.	<p>Impact on Integration Joint Board Outcomes, Priorities and Policy</p>
6.1	<p>Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan.</p>
7.	<p>Legal and Risk Implications</p>
7.1	<p>The Annual Performance Report by the IJB is a legislative requirement.</p>
8.	<p>Consultation</p>
8.1	<p>The content of this report has been shaped and influenced by the Strategic Planning and Transformation Leadership Team, Chief Officer and Chief Finance Officer.</p>
8.2	<p>The first draft of the report was shared at the Partnership Leadership Group, the Strategic Planning Group and the IJB Performance, Finance and Quality Committee.</p>
8.3	<p>At the IJB on 23 May 2024, the IJB Strategic Planning, Delivery and Commissioning Committee were delegated to approve the Annual Report to accommodate the required timing.</p>
9.	<p>Equality and Human Rights Impact Assessment</p>
9.1	<p>As this paper does not propose a change to Policy an Impact Assessment is not required. We propose not to produce an Easy Read version of this report, as Easy Read resources are very limited, but to produce one if requested.</p>
10.	<p>Glossary</p>

	APR	Annual Performance Report
	IJB	Integration Joint Board
	SCP	Strategic Commissioning Plan