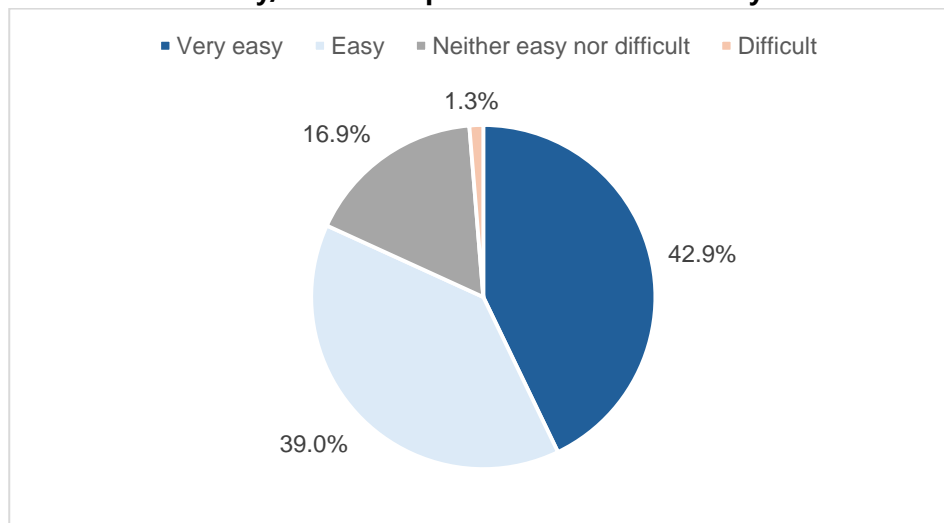


## Appendix 2

### Maternity Services in Wigtownshire: Feedback on the Survey and Information Pack

An online survey was available for completion between November 2023 and February 2024 as part of a wider consultation on maternity services in Wigtownshire. To capture learning on the approach used, respondents were asked 'How easy or difficult to understand the survey and information pack?' 77 respondents chose to answer this question and as Chart One shows, a large majority said that it was either 'very easy' (42.9%, 33) or 'easy' (39.0%, 30). Conversely, only one respondent found the survey and information pack difficult to understand.

**Chart One: How easy/difficult respondents found the survey and information pack to understand**



Base: 77 respondents

The online survey also invited respondents to suggest ways that the survey and information pack could be improved and 13 chose to do so and are shown in full in Table One. The suggestions made were varied and included a request to publicise the survey more widely and questions regarding the relevance of demographic information.

**Table One: Suggested Improvements**

It is a bit long winded & the options not as clear as they could be
This is NOT the way to carry out a survey.... the questions and accompanying information is disingenuous and leading.
Unsure of need to know applicant personal information
My sexual orientation and or ethnicity are surely of no value to helping maternity services in the area? A deceiving questionnaire in my opinion
More widespread dissemination prior to the face to face consultations and promotion of the QR code
Quite wordy. Could you have a spoken version for those with literacy difficulties?
Not easy to find through internet search
No quite clear, I would like to have seen what I had typed without having to keep scrolling back but minor detail

to be able to save and come back

Being asked what we "Like" about options 1 and 2 narrows down the potential answer. It also gives the impression that any dislike noted may be disregarded.

Support option 2 recommended by the independent co-chairs and Midwifery Expert who believe option 2 has been arrived at through an open and transparent process. This would avoid a survey such as this. Notwithstanding that the work done by the engagement professionals is appreciated - but if management would accept external senior professional oversight, this would all be unnecessary.

Give full information

Remove irrelevant questions