



Integration Joint Board  
Transformation, and Innovation/Futures Committee

12<sup>th</sup> November 2024

This Report relates to  
Item 6 on the Agenda

# The Lens Programme Update

*Paper presented by Viv Gration*

*For Discussion and Noting*

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<b>List of Background Papers:</b>	
<b>Appendices:</b>	<b>Appendix 1</b> - Links to investment day pitches and photographs

## 1. Introduction

- 1.1 The Health and Social Care Partnership commissioned a full Intrapreneurship Programme with The Lens for the period August 2023 to July 2024. This builds on the success of a previous pilot programme.
- 1.2 The paper provides an update on progress so far, including details of
- the applications received
  - the Investment Event on 14 March 2024
  - the projects that successfully secured investment
  - plans for evaluation of the successful projects
- 1.3 The paper also highlights that the Lens organisation has closed and work underway to consider alternative ways to support intrapreneurship in Dumfries and Galloway.

## 2. Recommendations

- 2.1 **The IJB Transformation, and Innovation/Futures Committee is asked to:**
- **Note the projects that have successfully secured funding**
  - **Note the proposed next steps to evaluate these individual projects and explore alternative ways to support intrapreneurship locally**

## 3. Background and Main Report

- 3.1 A short pilot Intrapreneurship Programme in Dumfries and Galloway in 2022/23 was delivered by the Lens. This demonstrated positive impacts on the participants' confidence, leadership and innovation skills as well as the development of ideas that help people live better at home for longer and established a small 'community of changemakers' with a shared ambition to make a difference in the region.
- 3.2 Having tested the approach and seeing the impact on the group of five teams involved, including one member going on to a promoted post within her organisation it was clear that much could be achieved. The Health and Social Care Partnership (HSCP) therefore established a further programme to run from August 2023 to July 2024.
- 3.3 The core principles of the Programme are:
- Engagement – wide reaching communications to encourage applications from across the health and social care partnership
  - Investing in People and Ideas: delegated decision-making – establishment of investment team to represent diversity, expertise and knowledge from people across the region
  - Applications and Shortlisting – on 12 December 2023 the investment team reviewed and shortlisted the idea applications
  - Developing Intrapreneurship: Workshops – shortlisted idea teams attended a series of four modules over a 12-week period:
    - Business storytelling – 2 day module to talk about ideas in a compelling way that builds teams and momentum around them
    - Business modelling and value proposition – understanding how to focus on delivering value to customers, using tools and resources

- Prototyping and Testing – introducing a user-led design, market testing and prototyping to help better meet customer needs
- Pitching – integrated key learning and transform into an engaging 5-minute pitch to secure investment
- Investment Day – Each of the twelve teams articulated their idea in a 5-minute pitch followed by 5 minutes of questions from investment team. After their deliberations the investment team provided each team with feedback and their funding decision
- Implementation and Mentoring – Between April and August 2024 the Lens team went on to support intrapreneurs through 1:1 and group sessions
- PRISM: a digital platform supporting and developing people and ideas

3.4 A £50,000 investment fund was identified and across the health and social care system in Dumfries and Galloway people were invited to share their ideas. From the

Idea	Organisation
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twenty formal applications received, twelve were shortlisted:

<b>Pain Check</b> - A digital pain management tool.	Dumfries and Galloway HSCP – Dementia Team
<b>I'm not lost</b> - To create a to create a Dementia friendly, psychologically informed and welcoming space.	Wheatley Homes South Sheltered Service
<b>Devices for all</b> - To refurbish and re-use NHS D&G laptop devices and supply them for free to those in need.	Dumfries and Galloway HSCP – Community Health and Social Care Team
<b>Caring for Carers</b> - Collaboration between the Carer's Centre and Wigtownshire Stuff to develop opportunities for younger adults with support needs.	Wigtownshire Stuff
<b>Bridging the Gap</b> - Reduce the requirement for the elderly or vulnerable to endure lengthy journeys for brief appointments.	NHS IT Dumfries and Galloway
<b>Road to Recovery</b> - To employ a recovery worker, dual skilled in mental health and addiction work.	Wheatley Homes South Supporting People
<b>Breaking the Barriers</b> - To employ an Outcomes & Transition Coordinator, to facilitate a safe platform for individuals to be supported to meet their planned outcomes.	Dumfries & Galloway Mental Health Association
<b>ELVES</b> - To provide gardening assistance for vulnerable and disabled people.	Independent
<b>Mi Homeguard</b> - A reliable system to monitor elderly and vulnerable relatives living alone in their own home.	Mi HomeGuard
<b>Out of the Box</b> - A housing project, designed to support Autistic Young People as they transition to independent living.	DG Voice
<b>Joining the Dots</b> - To use the Archangel platform to collect insightful health, activity, location, and environmental data across a range of silo systems.	Archangel
<b>Sunshine Befriending and Alert Service</b> - To provide regular contact and phone calls with older people living at home.	Independent

3.5 Each of these shortlisted teams pitched at and Investment Event at Crichton Hall, Dumfries on 14 March 2024. Appendix 1 provides links to each of the pitches and photographs from the day.

3.6 The Investment Team, comprising former intrapreneurs from the pilot programme, third sector and HSCP colleagues, considered all pitches and made decisions and awarded investment to eight of the twelve ideas. The remaining four ideas were offered support, advice and crucially in some cases permission to proceed.

3.7 Not all the intrapreneur teams were awarded the full amount they applied for. The following awards were made on the day:

Idea Name	Ask	Investment Awarded
Pain Check	£7,356	£10,000
I am not lost	£12,500	£4,500
Devices for all	£1,000	£1,000
Caring for Carers	£4,000	£4,000

Bridging the Gap	Permission	Permission/support
Road to Recovery	£33,322.70	£16,661
Breaking the Barriers	£21,700	Permission/support
E.L.V.E.S (Enterprise for Learning, Volunteering and Elevating Skills)	£5,000	£5,000
Mi HomeGuard	£2,025	£4,839
Out of the Box	£28,600	Permission/support
Joining the Dots	£13,500	Permission/support
The Sunshine Befriending & Alert Service	£1,700	£4,000
		<b>£50,000</b>

- 3.8 Despite some of the ideas not securing the investment they had pitched for, there was a genuine feeling of community, hope and positivity for what is to follow.
- 3.9 The highlights reel from the Investment Day can be viewed by clicking <https://vimeo.com/927145758?share=copy>
- 3.10 PRISM
- 3.11 The Lens' proven methodology and resources for developing people and ideas is now available in digital form via PRISM.
- 3.12 PRISM is an inclusive, accessible, self-service digital space, where people can learn, collaborate and showcase their ideas, create new connections, and bridge organisational and geographical boundaries.
- 3.13 Up to 15,000 people from across DGHSCP can access the platform and content 24/7 on a self-service basis. A facilitated on-line Ideas to Action programme using PRISM content and resources for a smaller group of participants runs April -June 2024.
- 3.14 A comprehensive comms plan around the offer of PRISM was shared across DGHSCP, DG Council and Third Sector partners in January 2024. This included resources and content, which The Lens adapted and updated on an ongoing basis, based on feedback from uptake.
- 3.15 Next Steps
- 3.16 A full evaluation of the programme and the impact of the funded projects to the next meeting of this committee, in February 2025.
- 3.17 In September 2024, NHS Dumfries and Galloway Endowment Fund supported an application for a two year Lens intrapreneurship programme to focus on NHS services.
- 3.18 Since then, The Lens, a charity, has advised the HSCP that they can no longer afford to continue due to other commissions from other areas of Scotland not coming to fruition and have therefore closed their doors. After ten years of business staff

have been paid off and the Directors are in the process of winding up the company. This is due to be concluded by end of November 2024.

- 3.19 Despite this news, there are potential opportunities to continue intrapreneurship activities in Dumfries and Galloway. The Lens have decided to make their online platform PRISM available to partners they have worked with over the years and to charitable organisations across Scotland.
- 3.20 Discussions are ongoing to explore whether there might be opportunities for Lens colleagues to train people within the HSCP to carry on supporting the network of intrapreneurs from the pilot programme, this latest programme and those engaged through the online platform.

#### **4. Conclusions**

- 4.1 The Intrapreneur Programme of 2023/24 has successfully supported the establishment of twelve projects.
- 4.2 On online platform, PRISM, has been established by The Lens to support the programme and continues to be available for use even though the organisation has closed.
- 4.3 Evaluation of the specific projects that received investment is underway and work is ongoing to explore the potential to continue to support the network of Intrapreneurs in Dumfries and Galloway.

#### **5. Resource Implications**

- 5.1 None at this time.

#### **6. Impact on Integration Joint Board Outcomes, Priorities and Policy**

- 6.1 The Lens Intrapreneurship Programme supports delivery of the model of care and the national health and wellbeing outcomes.

#### **7. Legal and Risk Implications**

- 7.1 Not applicable.

#### **8. Consultation**

- 8.1 Not applicable.

#### **9. Equality Impact Assessment**

- 9.1 Not applicable

#### **10. Glossary**

- 10.1 All acronyms must be set out in full the first time they appear in a paper with the acronym following in brackets. The table below is an example only:

**EQIA - Equalities Impact Assessment**

**IJB - Integration Joint Board**  
**HSCP – Health and Social Care Partnership**

## **Appendix 1 – links to investment day pitches and photographs**

### **Pain Check, Wendy Chambers, Sharon Vallance and Jane MacDonald - NHS Dumfries and Galloway**

Our ability to live well, in our homes and communities, should not be compromised by pain, and yet this is the reality for many people living with dementia. A digital pain management tool could support health, social care professionals and family Carers, to ensure people with dementia receive the right medication, at the right time, in the right place.

[Watch the pitch](#)

### **I am not lost, Tracey Millar - Wheatley Homes South**

The sheltered service has people living with mental health conditions and Dementia. We want to create a Dementia friendly, psychologically informed and welcoming space to allow them to feel safe and settled in a home away from home, to be supported to live longer within the community they have come to know and love all while retaining their independence for longer.

[Watch the pitch](#)

### **Devices for All, Chris Fyles and Katherine Crosland NHS Dumfries and Galloway**

We want to enable more people in Dumfries and Galloway who do not currently have access to the internet to get online by removing the barrier of purchasing a device. Our idea is to explore alternative routes to reuse and repurpose NHS D&G laptops and provide refurbished devices for free for those in need.

[Watch the pitch](#)

### **Caring for Carers, Joe Gough - Wigtonshire Stuff**

Caring for Carers is a collaboration between the Carer's Centre and Wigtonshire Stuff, a local charity, dedicated to developing opportunities for younger adults with support needs. The proposal is that individuals from the charity will help local Carers with some tasks. Helping Carers, their cared for, Wigtonshire Stuff folks, the wider community and services is a win for all concerned.

[Watch the pitch](#)

### **Bridging the Gap, Lynette Murray - NHS Dumfries and Galloway**

Bridging the Gap aims to enhance current systems, reducing the requirement for elderly or vulnerable individuals to endure lengthy journeys for brief appointments. This approach seeks to provide more effective support to people within the comfort of their homes or local NHS facilities.

[Watch the pitch](#)

### **Road to Recovery, Kirsty Lund - Wheatley Homes South**

The road to recovery from addiction/mental ill health, is paved with potholes. With pressures on health and social care services and our overstretched NHS, we aim to employ a recovery worker, dual skilled in mental health and addiction work to drive forward our harm reduction protocol, providing onsite support from day 1, pushing back against the tide of drug related deaths.

[Watch the pitch](#)



### **Breaking the Barriers, Claire Wilson and Becky Walker Dumfries and Galloway Mental Health Association**

We want to break the barriers that individuals experience as they make the transition from supported to independent living. That's why we're looking for an Outcomes & Transition Coordinator, a new proactive role within our service that will facilitate a safe platform for individuals to be supported to meet their planned outcomes. We believe this role is pivotal in relieving the pressures on the region's mental health hospitals delayed discharge time and promotes early mental health intervention.

[Watch the pitch](#)

### **E.L.V.E.S (Enterprise for Learning, Volunteering and Elevating Skills), Jakob Kaye - Independent**

E.L.V.E.S. is a social enterprise plan to provide gardening assistance for vulnerable and disabled people. The enterprise offers training to young people towards employment within the horticulture industry and brings together the groups most at risk of social isolation. The impact will alleviate pressures in health and social care services and allow people to live well at home for longer.

[Watch the pitch](#)

### **Mi HomeGuard, Jamie Grant - Homeguardian**

My solution is to give family and friends a cheap reliable system to monitor their elderly and vulnerable relatives living alone in their own home. The non-intrusive system can help detect problems before they become major issues. This will allow people to live longer in their own homes with minimal support from our limited NHS & Social Support Services.

[Watch the pitch](#)

### **Out of the Box, Catherine Philips - DG Voice**

Out of the box is a unique housing project, designed to support Autistic Young People as they transition from the safety of their bedroom (or box) into independent living. This dynamic and proactive approach will have a profound positive impact on the lives of the young people taking part and their parents and carers. In turn enabling participants to become contributing members of society, saving time and money both now and in the future.

*Catherine requested that video is not shared.*

### **Joining the Dots, Brian Brown - Archangel**

Joining the dots will use the Archangel platform to collect insightful health, activity, location, and environmental data across a range of silo systems. This also facilitates the ability to video conference patients via their TV including those in remote and rural locations supporting them to live at home effectively and reduce unnecessary hospital admissions whilst recycling resources to support discharge.

[Watch the pitch](#)

### **Sunshine Befriending and Alert Service, Ally Drysdale Independent**

The effects of social isolation and loneliness are having a significant impact on health and social care services. More people are at risk with associated conditions such as anxiety, depression, and dementia. The Sunshine Service is about providing regular contact and phone calls with older people living at home who would not necessarily be priority for services and support. Daily contact would promote better mental health and wellbeing and reduce the negative effects of loneliness.

[Watch the pitch](#)

You can watch the highlights reel from the Investment Day by clicking  
<https://vimeo.com/927145758?share=copy>

Event Photos <https://www.flickr.com/photos/148733934@N03/sets/72177720315709855/>