

Dumfries and Galloway
Integration Joint Board

23rd September 2025

This Report relates to
Item 11 on the Agenda

IJB Annual Performance Report 2024/25

Paper presented by George Noakes

For Approval

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List of Background Papers:	The Public Bodies (Joint Working) (Scotland) Act 2014 The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014 Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council Dumfries and Galloway IJB Health and Social Care Strategic

	Plan IJB Performance Management Framework 2022-25 Framework for Community Health and Social Care Integrated Services 2019
Appendices:	Appendix 1 - Annual Performance Report 2024 / 2025

Direction Required to Council, Health Board or Both		
	Title	Reference Number
	Direction to:	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway	

<p>1.</p> <p>1.1</p> <p>1.2</p>	<p>Introduction</p> <p>Under the Public Bodies (Joint Work) (Scotland) Act 2014, the Integration Joint Board (IJB) is required to publish an Annual Performance Report (APR) by the 31 July each year. To meet this requirement a draft APR was approved by the IJB's Strategic Planning Delivery and Commissioning Committee for publication in July 2025.</p> <p>The final Annual Performance Report for 2024/25 is attached as Appendix 1 for review and approval to publish.</p>
<p>2.</p> <p>2.1</p>	<p>Recommendations</p> <p>The Integration Joint Board is asked to:</p> <ul style="list-style-type: none"> • Approve the IJB Annual Performance Report 2024/25 for publication on www.dghscp.co.uk • Note the feedback from the Strategic Planning Group following their review of the IJB Annual Performance Report 2024/25
<p>3.</p> <p>3.1</p> <p>3.2</p> <p>3.3</p>	<p>Background and Main Report</p> <p>Legislative requirement in relation performance</p> <p>'Health and Social Care Integration Annual Performance Reports: Statutory Guidance (revised)' was issued by Scottish Government in 2023. By virtue of section 53 of the 2014 Act, an Integration Authority is required to have regard to this guidance when preparing their annual performance reports. It is for Integration Authorities to decide the layout of their own performance reports. However, performance reports must meet the content requirement set out in the regulations described in the guidance.</p> <p>The regulations state that annual performance reports must include:</p> <ul style="list-style-type: none"> • an assessment of performance in relation to the Integration Authority's strategic plan (our strategic commissioning intentions) • an assessment of performance in relation to the national health and wellbeing outcomes • a description of the extent to which arrangement set out in the strategic plan and the expenditure allocated in the financial statement have achieved, or contributed to achieving, the national health and wellbeing outcomes • information on the integration authority's performance against national indicators (including a comparison between the reporting year and the five preceding reporting years) • information about the number of significant decisions that have been made outside of strategic planning and reasons for such decisions • a description of the arrangements made in relation to consulting and involving localities, the proportion of the integration authority's total budget that was

spent in relation to each locality, both the year which the report covers, and the 5 preceding years

- details of any inspections carried out relating to the functions delegated to the integration authority
- to publish a report by 31 July each year

3.4 Due to the timing of IJB's board and committee meetings, authority was delegated to the Strategic Planning and Commissioning Committee to approve a draft version of the report for publication on the Partnership's website and thereby meet the publishing deadline.

3.5 The APR (Appendix 1) is now submitted to the full IJB for final approval.

3.6 The IJB APR 2024/25 is the third and last performance report relating to the Strategic Commissioning Plan (SCP) 2022-2025. (Next year's APR will be the first to reflect the Strategic Commissioning Plan 2025-2028.)

3.7 The structure of the report mirrors the 3 key mechanisms by which the IJB influences health and social in Dumfries and Galloway:

- development and promotion of strategy (planning and engagement activity)
- the integrated budget (finance and commissioning decisions)
- Directions (instructions to the delivery Partnership about how to spend the integrated budget)
- how we are getting on, using a range of performance indicators

3.8 **Highlights from the Annual Performance Report**

3.9 There was extensive community engagement last year. Local people were asked to give their views on how treatment, care and support services are delivered including:

- the future of 4 cottage hospitals through the Right Care Right Place programme
- maternity services in Wigtownshire
- support for Carers
- greening the estate
- developing a vision for general medical practices

3.10 Developing strategic plans is how the IJB shapes services for the region. The following plans have been finalised or are nearly signed off:

- Carers Strategy 2025-2028: More of the same won't do
- Joint NHS and IJB Equality and Diversity Mainstreaming and Equality Outcomes Report for 2025

- Joint Independent Advocacy Plan 2024-2027

- 3.11 The IJB issued 12 new Directions in 2024/25 including to establish community hubs at Newton Stewart, Kirkcudbright, Thornhill and Moffat cottage hospitals.
- 3.12 Table 3 (page 21 of the report) maps the current Directions to the National Health and Wellbeing Outcomes, and to the IJB's Strategic Commissioning Intentions. This mapping highlights that, in recent years, there has been a clear focus on improving access and people's experience of services, and the effective and efficient use of resources. Areas where there are few or no Directions include health inequalities, safety and workforce.
- 3.13 The IJB like many other public bodies, faces significant financial challenges. The IJB was only able to deliver a balanced financial position for 2024/25 with the additional input of £22.6 million from the NHS Board and £1.8 million from the Local Authority.
- 3.14 The Partnership developed an integrated Annual Delivery Plan (ADP) that incorporated actions from the service delivery plans of both NHS and Local Authority. By the end of Quarter 4 (31 March 2025) one third (19 out of 60) of the ADP actions were complete. Another 50% (29 out of 60) are on track to be completed in 2025/26.
- 3.15 The Chief Social Work Officer told us that the level of demand being experienced across adult services continued to be high. In total there were 19,572 referrals to the Single Access Point during 2023/24 (the latest year reported).
- 3.16 Contract monitoring of commissioned services reporting told us that:
- 85% of Third Sector services reviewed were compliant for service delivery
 - 79% of personal outcomes for people who use Care at Home services had been met in the reporting period
 - 60% of Care Homes reported having up to date 6 monthly reviews for people who use the service or supplied evidence of why this was not done
 - All sectors report staffing challenges and vacancies
 - There was 1 inspection of health care service and 27 inspections of social care services in 2024/25
- 3.17 **Feedback from the Strategic Planning Group**
- 3.18 The draft APR was presented to the Strategic Planning Group on the 31 July 2025. The group was asked to review the draft report and consider the implications of the report's findings for the development of local strategy and commissioning services.
- 3.19 Here are key messages from the Strategic Planning Group:
- 3.20 **The report**

- 3.21 The Strategic Planning Group welcomed the report and found the format to be accessible and informative, supporting them to think about the implementation of the Strategic Commissioning Intentions and the strategic direction of the Partnership.
- 3.22 Some concerns were raised over the limited availability of an Easy Read version of the report, and of Easy Read versions of other Partnership reports, but recognised the need to balance the demand for Easy Read with the resources available to produce them.
- 3.23 **Working with our communities**
- 3.24 The Strategic Planning Group acknowledged the “inclusive and extensive” community engagement highlighted by the APR. Linking back to comments on Easy Read document, some concerns were raised about how to continue improving inclusivity in community engagement.
- 3.25 **Strategic Commissioning Intentions and Directions**
- 3.26 Feedback was provided on the Strategic Commissioning Intentions and the implementation of Directions.
- 3.27 It was noted there are currently no active Directions aligned with Strategic Commissioning Intention 8: People who work in health and social care feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. The Strategic Planning Group highlighted the current challenges in recruiting and retaining staff, and the potential role of the IJB to support efforts in fostering positive workplace cultures, cross-partnership workforce planning, and helping make Dumfries and Galloway a great place to work.
- 3.28 The Strategic Planning Group highlighted the importance of bringing home those people whose support, through lack of availability in Dumfries and Galloway, have had to live out of the region. Bringing people home was viewed as supporting a number of Strategic Commissioning Intentions.
- 3.29 Similarly, the Group highlighted the importance of delivering annual health checks for people with learning and intellectual disabilities. This has been prescribed by the Scottish Government and would also support implementing a number of Strategic Commissioning Intentions.
- 3.30 **Other points raised**
- 3.31 There was a call to improve staff understanding of Health Passports used by people with learning and intellectual disabilities to help them navigate through the health and social care system.
- 3.32 There was specific feedback on engagement methods linked to Direction IJB2303: Refinement and Development of Dumfries and Galloway’s Learning Disability Complex Needs Plan. This has been passed directly to the Senior Responsible Officer for implementing this Direction.

4.	Conclusions
4.1	<p>The IJB is asked to:</p> <ul style="list-style-type: none"> • Approve the publication of the IJB Annual Performance Report 2024/25 • Note the feedback from the Strategic Planning Group following their review of the IJB Annual Performance Report 2024/25
5.	Resource Implications
5.1	Publishing the IJB's Annual Performance Report does not carry any resource implications.
6.	Impact on Integration Joint Board Outcomes, Priorities and Policy
6.1	Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan. This report details the IJB's actions and progress towards delivering both the National Health and Wellbeing Outcomes for Health and Social Care and the IJB Strategic Commissioning Plan 2022-2025
7.	Legal and Risk Implications
7.1	It is a legal requirement for the IJB to publish an Annual Performance Report each year.
8.	Consultation
8.1	The content of this report has been shaped and influenced by the Strategic Planning and Transformation leadership team, the Chief Officer and the Chief Finance Officer.
8.2	The first draft of the report was shared with the partnership Leadership Group for comment and feedback.
9.	Equality Impact Assessment
9.1	This paper does not propose a change to local policy, strategy or service delivery. Consequently, an Equality Impact Assessment is not required. The report has been produced in adherence with accessibility and Plain English guidelines. Easy Read resources are very limited therefore an Easy Read version of the report will only be produced if requested.
10.	Consumer Duty
10.1	This paper does not propose a change to local policy, strategy or service delivery. Consequently, a Consumer Duty Impact Assessment is not required.

11. Glossary

APR	Annual Performance Report
EQIA	Equalities Impact Assessment
IJB	Integration Joint Board
PMF	Performance Management Framework
SCP	Strategic Commissioning Plan
SPDC	Strategic Planning, Delivery and Commissioning

Dumfries and Galloway Integration Joint Board



DIRECTION

(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)

1.	Title of Direction and Reference Number	<i>Reference Number will be added once the direction is formally logged</i>
2.	Date Direction Issued by Integration Joint Board	<i>Date of the IJB Meeting which issued the Direction</i>
3.	Date from which Direction takes effect	<i>Date which is confirmed by the IJB</i>
4.	Direction to	<i>This can be either:</i> <ul style="list-style-type: none"> <i>NHS Dumfries and Galloway</i> <i>Dumfries and Galloway Council</i> <i>Both</i>
5.	Does this direction supersede, amend or cancel a previous Direction? If yes, include the reference number(s)	<i>This information is required to provide context to the subject of the Direction</i>
6.	Functions covered by Direction	<i>List of all the functions/services to which the Direction relates e.g. Occupational Therapy, Mental Health</i>
7.	Full text of Direction	<i>Outline what you are asking the authorities to carry out (this description should include a consideration of the role of the third sector)</i>
8.	Budget allocated by Integration Joint Board to carry out Direction	<i>Financial information must be provided and will be the resource allocated to NHS DG, DG Council or both to carry out the Direction. The Direction should consider the potential role of the third sector and the financial implications. Where the direction relates to multiple functions the financial allocation for each function needs to be specified. The Direction should also outline any savings to be made.</i>

9.	Desired Outcomes	<i>Detail what the Direction is intended to achieve. Ensure this is linked to the Strategic Commissioning Plan, the National Health and Wellbeing Outcomes and any other relevant information.</i>	
10.	Is there a need for engagement with the third sector in delivery of this direction?	YES	NO
		<i>Tick or Cross</i>	<i>Tick or Cross</i>
		<i>If there is a possibility that the service is to be delivered via third sector organisations there should be consultation with the third sector on the design of the service.</i>	
11.	Performance Monitoring Arrangements	<i>Directions will be reported to the relevant IJB Committee on a 6 monthly basis. An annual report of all current Directions will be presented to the IJB</i>	
12.	Date Direction will be Reviewed	<i>Date no more than 1 year in advance</i>	