

## Appendix 1 - Update on delivery of IJB Directions



### 32 IJB Directions at 31 August 2025

23 active Directions – this update provides an update on those that are active

8 to be closed which will be taken through Finance, Performance and Quality Committee for recommended approval to IJB in December 2025

1 new Direction agreed and been issued – progress to be included in next report.

Carers Delivery Plan 2025 - 2028
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Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD0117: Dumfries and Galloway Strategy for Mental Health 2017-2027</b>  To note the key messages within the Scottish Government Mental Health Strategy 2017-2027 and commit to a local, multi agency response that works in partnership with service users, families and carers to develop a meaningful local response. 1. To support the development of a mental health multi agency strategy group to coordinate the local response to the national Mental Health Strategy and define clear ownership and leadership on the actions set out in the strategy. 2. To support the development of efficient and effective governance arrangements for ongoing monitoring and review of local performance against the strategy actions, that will reduce the potential for duplication of effort. 3. To approve an approach in Dumfries and Galloway, which embeds the combined ethos of public mental health service delivery within a local response to the national strategy. 4. To nominate the Mental Health General Manager to take lead responsibility for overseeing the delivery of all elements of the Dumfries and Galloway Mental Health Strategy.			X
<b>Latest Update</b>	Status – Amber		
May 2024 26 October 2023 – General Manager for Mental Health Directorate presented an update on MH Strategy to Strategic Planning, Delivery and Commissioning Committee. The Scottish Government has announced the extant Strategy was discontinued June 2023, which will be superseded by Mental Health and Wellbeing Strategy with implementation plan – this was published in November 2023. Next Steps / Recommendation: Require to take the new Mental Health Strategy through the IJB Strategic Planning, Delivery and Commissioning Committee (scheduled for July 2024) and onto the IJB to issue a Direction which will supersede this Direction and develop an impact assessment whether to develop an implementation plan but also undertake gap analysis. See new strategy below: <a href="https://www.gov.scot/isbn/9781835215098">https://www.gov.scot/isbn/9781835215098</a>			
<b>September 2025</b> There have been numerous requests from the General Manager through the committee structure with no local plan developed. However, interim Chief Officer has requested this as a matter of priority.			
Measure of success			
Development of a local plan against the Strategy			

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2004: Implement the IJB Plan for Palliative Care</b>  Dumfries and Galloway NHS Board and Dumfries and Galloway Council are asked to take forward and implement the IJB Plan for Palliative Care though established structures within the Partnership where they exist and/or establishing them where they do not to provide an appropriate level of oversight and operational level governance			X
Latest Update	Status – Green		
<p>May 2024</p> <p>A ‘Palliative Care Network’ has been established and has met to agree the Terms of Reference (TORs), governance and reporting arrangement and high level action plan has been developed. The Network has accountability for overseeing the Palliative Care Steering Group. Steering Group TORs have been agreed, and meetings have been arranged for 2024.</p> <p>Scottish Government are currently undertaking a scoping exercise with all NHS Board areas to understand local Palliative Care arrangements. The Palliative Care Consultant is engaged with this process and has responded on behalf of Dumfries and Galloway. This will further inform our priorities going forward.</p>			
<p><b>September 2025</b></p> <p>New draft strategy has been distributed around NHS Scotland where D&amp;G drafted and submitted a response to the consultation. Once published this will supercede this Direction where a delivery plan on the strategy will be developed through the Palliative Care Steering Group.</p>			
Measure of success			
Development of a local plan against the Strategy			

Reference Number and Title of Direction		NHS DG	DGC	Both
<b>IJBD2102: Investment in Care and Support Services (CASS)</b>  To provide financial assistance to Care and Support Services to create capacity in the service to ensure safe timely discharge from a hospital setting  Phase 1 - January 2020, introduce an additional 515 hours of care and reduce the waiting list for CaH in Annandale and Eskdale. Phase 2 - From January 2021, introduce an additional 440 hours of direct contact care and support per week in the DG1 and DG2 postcode area and reduce the level of assessed but unmet care needs from 525 hours to 85 hours per week.				X
Latest Update		Status – Subject to forensic analysis		
May 2024 Next Steps / Recommendation: Awaiting confirmation of delivery from Community Health and Social Care Directorate. On receipt of evidence will recommend closure together with impact - did this reduce the waits as outlined in the Direction				
<b>September 2025</b> – in September 2024 analysis was presented where IJB requested a forensic analysis be undertaken given the evidence showed no significant increase in capacity – this information has been shared with Interim Chief Finance Officer				
Measures of success	Latest position	Period	Target	RAG
Increase in caccpacity which wasn't realised				

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2103: Short Term Assessment and Reablement Service</b>			X
To provide financial assistance to increase capacity of the Short Term Assessment and Reablement Service (STARS)			
To increase capacity within STARS to deliver an additional 294 hours of care each week and increase requests for assistance by 25%			
Latest Update	Status – Subject to forensic analysis		
May 2024 Awaiting confirmation of this from Community Health and Social Care Directorate for evidence of the impact of increased hours into STARS However, STARS is now part of Home Teams so this is superseded by the Home Teams Direction IJBD2114. Next Steps / Recommendation: Agree with IJB to close this Direction given STARS part of Home Teams together with the impact captured.			
<b>September 2025</b> – in September 2024 analysis was presented where IJB requested a forensic analysis be undertaken given the evidence showed no significant increase in capacity – this information has been shared with Interim Chief Finance Officer			

Measures of success	Latest position	Period	Target	RAG
Increase in capacity which wasn't realised				

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2105: Flow Navigation Centre</b>			
To establish a flow navigation centre to receive and schedule calls by NHS24 for people who currently self present to the ED			X
Latest Update	Status – Green		
<p>May 2024</p> <p>The FNCs was a directive from Scottish Government which has been put in place and is maintained scheduling calls from NHS24 to ED.</p> <p>Next Steps / Recommendation: Agree with IJB to close this Direction given that we have a Flow Navigation Centre (remove Centre) where administrative staff manage calls from NHS24.</p> <p>Directives from Scottish Government are standard for our operational teams therefore should be part of Annual Delivery Plans in the future.</p> <p>December 2024 - as per agreement at Finance, Performance and Quality Committee - it was agreed to keep this open given the national work that is ongoing</p>			
<b>September 2025</b>			
There remains work ongoing under the remit of Unscheduled Care where Flow Navigation forms one of the workstreams.			
Measures of success			
To reduce the number of people waiting in the ED department and associated unnecessary travel			

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2106: GP Out of Hours</b>  To establish a multi-disciplinary model of service delivery that ensures practitioners with the right skill mix, knowledge and experience are available to meet the needs of people who access the GP OOH service			X
<b>Latest Update</b>	Status – Green		
<p>May 2024</p> <p>The OOH model is continually being reviewed following OOH review by Sir Lewis Ritchie where all Boards were asked to implement a MDT model. We are in the process of this review but we do not have enough APs in the system to embed this in to our service but that work is being progressed by Anne Alison, Lead Nurse in Community and Social Care Directorate.</p> <p>Next Steps / Recommendation: Present a paper (already produced) to the next scheduled IJB where the MDT model is described where a recommendation will be to close this Direction.</p> <p>Directives from Scottish Government are standard for our operational teams therefore should be part of Annual Delivery Plans in the future.</p> <p><b>September 2025</b></p> <p>Following the Directive from Scottish Government, through the Annual Delivery Plan. There has been a review of Out of Hours under the remit of the Community Health and Social Care Directorate. An option has been developed for appraisal in Autumn 2025 which will then require to be brought in as an update to Finance, Performance and Quality Committee.</p>			

Reference Number and Title of Direction		NHS DG	DGC	Both
<b>IJBD2109: Dementia Care</b>				
To build on the ongoing improvement programme currently underway within Mental Health, extending the scope of this work to attend to the needs of this group across the whole system, and for the duration of their condition.				X
Latest Update		Status – Green		
<p>May 2024</p> <p>Previously this was linked to reporting into Annual Delivery Plan on Whole System change of Dementia Care Pathways – this included the work on PDD where we have a system in place working with Third Sector.</p> <p>In March 2024, a paper was presented into Health and Social Care Leadership Team with an overview of Dementia Care in Dumfries and Galloway (D&amp;G), and specifically updates on progress to date since the Integration Joint Board (IJB) issued the Dementia Care Direction (IJBD2109) in March 2021:</p> <p>To build on the on-going improvement programme currently underway in Mental Health (MH), extending the scope of this work to attend to the needs of this group (People Living With Dementia (PLWD)) across the whole system, and for the duration of their condition.</p> <p>The paper also described the preparations underway to plan for, and support implementation of, D&amp;G response to Scotland's new national Dementia Strategy - Dementia in Scotland: "Everyone's Story". It was agreed that further work across all long term conditions be developed to ensure a key focus on priorities is defined.</p>				
<b>September 2025</b>				
This work continues under the remit of the Mental Health Team supported by Strategic Planning - there is also a new steering group set up for dementia where an update will be scheduled into the Finance, Performance and Quality Committee.				
Measures of success		Latest position	Period	Target
The percentage of people referred for PDS who received a minimum of one year's support coordinated by a link worker, including the building of a person-centred support plan.				

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2114: Home Teams</b>			
To establish 8 Home Teams across Dumfries and Galloway by August 2021			X
Latest Update	Status – Green		
<p>May 2024</p> <p>All 8 Home Teams were established in September 2022 with the full complement of workforce transitioned as of May 2023. Home teams continue to deliver effective community services across the region. There are a number of key functions Home teams are delivering; In reach support into acute and community hospitals is increasing with good communication and engagement between acute and community services. Home teams deliver where possible rapid responses to individuals in the community to wrap round with interim support to try preventing hospital admissions, support discharge and are currently also supporting with both short and long term care packages while care providers are sourced. Prevention and early intervention are also a key priority with all home team staffing to develop community projects and resilience for the future.</p> <p>Next Steps / Recommendation: Agree at IJB to close this Direction given 8 Home Teams have been established and requirement to illustrate the impact of the implementation of Home Teams.</p>			
<b>September 2025</b>			
Within the remit of the Annual Delivery Plan, there is a review of the current Home Team model across the region to improve efficiency where options will be developed by Autumn 2025.			
Measures of success			
Establish 8 Home Teams.			

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJD2204: Implement the Dumfries and Galloway Integration Joint Boards Housing with Care and Support Strategy 2020 - 2025</b>			X
The IJB is directing Dumfries and Galloway Council and NHS Dumfries and Galloway to implement the Dumfries and Galloway Integration Joint Board’s Housing with Care and Support Strategy 2020-2025.			
<b>Latest Update</b>	Status – Amber		
May 2024 An implementation plan for the Housing with Care and Support Strategy was developed pre- covid-19 pandemic. The IJB have extended the period of relevance for two years to 2025. Specific focus so far has been on people with complex needs, specifically returning people out of area, the complex needs plan is now complete and includes actions for Supported Housing for people with Complex needs. The Partnership is also contributing to the development of the council Housing Demand Needs			



Assessment highlighting the growing need for specialist housing.

**September 2025**

An updated status report on the Complex Needs Plan linked to the Supported Housing was presented at Health and Social Care Leadership Team on 21st August 2025. This will provide a formal update to the Finance, Performance and Quality Committee of the IJB. This is marked as amber given we have completed 10 out of the 16 key actions within the plan.

Measures of success	Latest position	Period	Target	RAG
Key performance indicators have been identified and developed through IJBD2303: Dumfries and Galloway Complex Needs Plan and this will be extended to Adults with non-complex needs.				

Reference Number and Title of Direction		NHS DG	DGC	Both
<b>IJBD2205: Third Sector Contracts</b>				
The IJB is directing Dumfries and Galloway Council and NHS Dumfries and Galloway to transition all third sector commissioned services to three year contracts by the end of December 2024.				X
Latest Update		Status – Amber		
May 2024				
An initial focus on establishing contracts that are compliant with procurement rules has provided a foundation to move to three year contracts. There is an agreed procurement timeline which will look to have three year contracts by the end of 2025 where appropriate for Third Sector Commissioned Service.				
<b>September 2025</b>				
Plans have been extended for all contracts to be transferred to 3 yearly by the end of 2026. However, we are refocussing our work with the Third Sector to ensure that ethical commissioning is adopted. An update can be provided by Viv Gration if required at the Finance, Performance and Quality Committee. This is marked as amber due to the slippage in timeframe.				
Measures of success		Latest position	Period	Target
Not applicable				

Reference Number and Title of Direction	NHS DG	DGC	Both	
<b>IJBD2302: Set of 9 Directions relating to Right Care Right Place: Bed Based Intermediate Care - under one Direction number with multiple parts</b>  1. Deliver year 1 proposals for flexible bed based intermediate care as outlined in the attached commissioning plan (Appendix 8) with the aim of ensuring that care is delivered as close to home as possible and connected to communities 2. Given the development of an alternative model for the delivery of bed based intermediate care that reflects what people have told us, NHS Dumfries and Galloway should not re-open the currently suspended in-patient services in cottage hospitals at this time. This should be reviewed following work with communities on the future role of cottage hospital sites - <b>ACTION COMPLETE</b> 3. Giving appropriate consideration to the level of engagement and consultation required, work with communities to develop a way forward for the use of cottage hospitals. This could include a potential role as health and social care hubs. That could include a range of out-patient and day treatment services such as intravenous therapies, blood transfusions, pre-operative assessments, primary care services, AHP services and supported virtual consultations to reduce the need for unnecessary patient travel - <b>ACTION COMPLETE</b> superceded by IJBD2407. 4. Deliver the Medium Term Commissioning Plan for Longer Term Care (Appendix 9) 5. Giving appropriate consideration to the level of engagement and consultation required, work with communities to apply the national framework for community rehabilitation ensuring the right care in the right place, by making best use of existing resources including the role and function of cottage hospital sites 6. Giving appropriate consideration to the level of engagement and consultation required, work with communities to design and plan medium and long term plans for flexible bed based intermediate care. 7. Giving appropriate consideration to the level of engagement and consultation required, the local authority should explore the future balance of the care home market locally to support sustainability and resilience. That may lead to a mixed model of independent and statutory sector owned and run homes. 8. Design and establish an approach to community participation in the design and delivery of services delegated to the IJB. This should be linked to the IJB Strategy and based in best practice, that promotes consistency, culture change and true collaboration while encouraging creativity and innovation 9. Review a range of enablers that will support flexible bed based intermediate care and wider care and support including: Integrated Community; Equipment Services (ICES); adaptations; and digital supports			X	
Latest Update	Status – Green			
May 2024 Direction issued by the IJB in September 2023 and is on schedule for delivery in the timescales agreed at their meeting in November 2023.				
<b>September 2025</b> At a recent IJB Committee, there was an update on Flexible Beds which will form a Chair's update into the IJB in September 2025. A further discussion on other elements contained within the Direction will be followed up in the Finance, Performance and Quality Committee				
Measures of success	Latest position	Period	Target	RAG
Not applicable				

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2303: Refinement and development of the Dumfries and Galloway’s Complex Needs Plan</b>  The delivery of a partnership complex needs plan and implementation plan which will include working with people who use service, families, carers & service providers to analyse existing services and provide opportunities to co-produce future services across Dumfries and Galloway. This work will be linked to national policy for those with complex needs.			X
Latest Update	Status – Green		
May 2024 A Complex Needs Plan 2023-2026 for Dumfries and Galloway was approved by the Integration Joint Board in September 2023. Following a previous request from the Leadership Group and as part of the implementation of the Complex Needs Plan an evaluation framework has been developed for the Complex Needs Service. As part of this a project team has been put in place to agree Key Performance Indicators (KPIs) and to monitor the success of the model of care.			
<b>September 2025</b> A paper was presented to Health and Social Care Leadership Team on 21st August 2025 where the status of the Complex Needs Plan will be discussed together with a refresh of the evaluation framework. This will then form an update into Finance, Performance Quality Committee.			
Measures of success			
Evaluation framework in place			

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2305: Non registered Third Sector Contracts</b>  Dumfries and Galloway Council and NHS Dumfries and Galloway to commission services differently or terminate contracts that are not delivering as expected.			X
Latest Update	Status – Green		
<b>September 2025</b> KB will follow up with Viv Gration. Reports are routinely reported into Health and Social Care Leadership Group			
Measures of success			
Operational contract monitoring data is monitored and considered at the Contract Monitoring Group.			

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2401: Direction to Constituent Parties to deliver Health and Social Care Services within the IJB Financial Plan and Budget for 2024 / 2025</b>  Delegated budget to Dumfries and Galloway Council and NHS Dumfries and Galloway as a consequence of the IJB’s Financial Plan for 2024/25. Includes direction of savings proposals.			X
Latest Update	Status – Green		
Measures of success			
Not applicable - performance information is considered and monitored at Finance Recovery Board and SW Budget Meeting			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2402: Delivery of Option 1 which represents the birthing service currently available in Wigtownshire. It would comprise continued care provision from Community Maternity Hub (Oak Tree Family Centre) and support for home births, but with no provision for intrapartum care within Galloway Community Hospital.			X
Latest Update	Status – Green		
<b>September 2025</b> A maternity update was tabled for discussion at the recent Finance, Performance and Quality Committee where an update will be provided into the IJB by way of a chair's update in September 2025. Suggest this is closed as we have delivered on this.			
Measures of success			
Delivered option 1			
Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2404: Implementation of the approved option for the future use of Newton Stewart hospital. That is to establish Community Health and Social Hub.			X
Establish community health and social care hub on the site of Newton Stewart Cottage Hospital in line with the outcome of Right Care Right Place Programme. Refurbishment should include appropriate clinical spaces, digital infrastructure that supports multi-agency working, including video consultation and co-location of multiagency deliver partners. Work with Local Authority, Third Sector and other delivery partners to maximise use of the current accommodation and enable the delivery of wider health and social care and community initiatives. Develop a plan for the proportion of out-patient appointments that will outline the target and trajectory for video consultations. A phased approach, with involvement of communities and stakeholders will be required to fully realise the potential for a Community Health and Social Care Hub. In line with the Operational Team Assessment of Deliverability timeframes the following will be in place:			

Within 1 – 3 Months * Expansion of the Home Team (multi-disciplinary team) accommodation * Immunisation Team (vaccine delivery) * Community outpatient services operating in "hot desk" clinics (e.g. Mental Health) * Near Me suite for supported appointments Within 3 – 6 months * Establishment of a range of virtual appointments making use of the Near Me suite for supported appointments * Identify and prioritise day treatments delivery on site Within 6 – 12 Months Newton Stewart Cottage Hospital 51 As above with the addition of: * Delivery of day treatments * Space available for third sector organisations on a permanent or drop-in basis. Scope to develop with the community a mixture of supports that meet the needs of the local community.				
Latest Update	Status – Green			
<b>March 2025</b> NEWTON STEWART 1. Home Teams Accommodation: complete 2. Space and introduction of Virtual Clinic Space: space identified and logistical and service planning ongoing 3. Vaccination accommodation: complete 4. Signage being changed to reflect Community Hubs 5. Feedback obtained from other Directorates and now actively working to accommodate needs through planning of use of space and any alteration / equipment necessary (this includes virtual clinic space). 6. Progressing Day Hospice sessions at hubs linking with paper completed by Strategic Planning outlining potential delivery models. This will also link with proposals for frailty services currently being considered. 7. Draft proposals completed outlining delivery of IV Therapies / OPAT at Newton Stewart completed Lead Nurse which will form the basis of plans for other hubs. 8. Finance Team audit of equipment left / stored in former ward / hospital areas to confirm value and potential redistribution (limited numbers). 9. Community Engagement plan in development to be rolled out by Strategic Planning Colleagues. 10. Links made with Art Strategy Group to consider holistic projects to support “feel of the hubs” 11. Links made with Third Sector to explore East Renfrew Model front door access into in the community. 12. Scoping completed for outpatient services to introduce Mental Health and Women & Children services. 13. Early intervention scoping with Active Lives programme				
Measures of success	Latest position	Period	Target	RAG

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2405: Implementation of the approved option for the future use of Kirkcudbright Hospital. That is to establish a Community Health and Social Hub.			X

<p>Work with Local Authority, Third Sector and other delivery partners to maximise use of the current accommodation and enable the delivery of wider health and social care and community initiatives.</p> <p>Develop a plan for the proportion of out-patient appointments that will outline the target and trajectory for video consultations.</p> <p>A phased approach, with involvement of communities and stakeholders will be required to fully realise the potential for a Community Health and Social Care Hub. In line with the Operational Team Assessment of Deliverability timeframes the following will be in place:</p> <p>Within 1 – 3 Months</p> <ul style="list-style-type: none"><li>* Expansion of the Home Team (multi-disciplinary team) accommodation</li><li>* Immunisation Team (vaccine delivery)</li><li>* Community outpatient services operating in a "hot desk" clinics (e.g. Mental Health)</li><li>* Near Me suite for supported appointments</li></ul> <p>Within 3 – 6 months</p> <ul style="list-style-type: none"><li>* Establishment of a range of virtual appointments making use of the Near Me suite for supported appointments</li><li>* Identify and prioritise day treatments delivery on site</li></ul> <p>Within 6 – 12 Months</p> <p>As above with the addition of:</p> <p>Kirkcudbright Cottage Hospital 52</p> <ul style="list-style-type: none"><li>* Delivery of day treatments</li><li>* Space available for third sector organisations on a permanent or drop-in basis. Scope to develop with the community a mixture of supports that meet the needs of the local community.</li></ul>				
Latest Update	Status – Green			
<b>March 2025</b> KIRKCUDBRIGHT				
1. Home Teams Accommodation: complete				
2. Space and introduction of Virtual Clinic Space: space identified and logistical and service planning ongoing				
3. Vaccination accommodation: complete				
Measures of success	Latest position	Period	Target	RAG

Reference Number and Title of Direction	NHS DG	DGC	Both
<p><b>IJBD2406: Implementation of the approved option for the future use of Thornhill hospital. That is to establish Community Health and Social Hub.</b></p> <p>Work with Local Authority, Third Sector and other delivery partners to maximise use of the current accommodation and enable the delivery of wider health and social care and community initiatives.</p> <p>Develop a plan for the proportion of out-patient appointments that will outline the target and trajectory for video consultations. A phased approach, with involvement of communities and stakeholders will be required to fully realise the potential for a Community Health and Social Care Hub. In line with the Operational Team Assessment of Deliverability timeframes the following will be in place:</p>			X

<div>Within 1 – 3 Months</div> <div><div>* Expansion of the Home Team (multi-disciplinary team) accommodation</div><div>* Immunisation Team (vaccine delivery)</div><div>* Community outpatient services operating in a "hot desk" clinics (e.g. Mental Health)</div><div>* Near Me suite for supported appointments</div></div> <div>Within 3 – 6 months</div> <div><div>* Establishment of a range of virtual appointments making use of the Near Me suite for supported appointments</div><div>* Identify and prioritise day treatments delivery on site</div></div> <div>Thornhill Cottage Hospital 50</div> <div>Within 6 – 12 Months</div> <div>As above with the addition of:</div> <div><div>* Delivery of day treatments</div><div>* Space available for third sector organisations on a permanent or drop-in basis. Scope to develop with the community a mixture of supports that meet the needs of the local community.</div></div>					
Latest Update		Status – Green			
<div>March 2025</div> <div>THORNHILL</div> <div>1. Home Teams Accommodation: complete</div> <div>2. Space and introduction of Virtual Clinic Space: space identified and logistical and service planning ongoing</div> <div>3. Vaccination accommodation: complete</div>					
Measures of success		Latest position	Period	Target	RAG

Reference Number and Title of Direction	NHS DG	DGC	Both
<b>IJBD2407: Implementation of the approved option for the future use of Moffat hospital. That is to establish Community Health and Social Hub.</b>  Establish community health and social care hub on the site of Moffat Cottage Hospital in line with the outcome of Right Care Right Place Programme. Refurbishment should include appropriate clinical spaces, digital infrastructure that supports multi-agency working, including video consultation and co-location of multiagency deliver partners. Work with Local Authority, Third Sector and other delivery partners to maximise use of the current accommodation and enable the delivery of wider health and social care and community initiatives. Develop a plan for the proportion of out-patient appointments that will outline the target and trajectory for video consultations. A phased approach, with involvement of communities and stakeholders will be required to fully realise the potential for a Community Health and Social Care Hub. In line with the Operational Team Assessment of Deliverability timeframes the following will be in place:			X



<div>Within 1 – 3 Months</div> <div><div>* Expansion of the Home Team (multi-disciplinary team) accommodation</div><div>* Immunisation Team (vaccine delivery)</div><div>* Community outpatient services operating in a "hot desk" clinics (e.g. Mental Health)</div><div>* Near Me suite for supported appointments</div></div> <div>Within 3 – 6 months</div> <div><div>* Establishment of a range of virtual appointments making use of the Near Me suite for supported appointments</div><div>* Identify and prioritise day treatments delivery on site</div></div> <div>Within 6 – 12 Months</div> <div>Moffat Cottage Hospital 47</div> <div>As above with the addition of:</div> <div><div>* Delivery of day treatments</div><div>* Space available for third sector organisations on a permanent or drop-in basis. Scope to develop with the community a mixture of supports that meet the needs of the local community</div></div>				
Latest Update	Status – Green			
<div>September 2025</div> <div>MOFFAT</div> <div><div>1. GP Practice work tendered, awarded &amp; commenced: Work now ongoing – Complete.</div><div>2. Plan for Home Teams Accommodation linking to completion of work: ongoing – space identified (awaiting completion gong GP accommodation)</div><div>3. Space and introduction of Virtual Clinic Space: space identified and logistical and service planning ongoing</div><div>4. Vaccination accommodation: complete</div></div>				
Measures of success	Latest position	Period	Target	RAG

Reference Number and Title of Direction		NHS DG	DGC	Both
<b>IJBD2408: National Flexible Framework</b>			X	
Dumfries and Galloway Council (DGC) to proceed in adopting and implementing the New NFF (option1) for the delivery of care and support from 23 September 2024 as per Dumfries and Galloways Council's Procurement Standing Orders for minimum of 1 year while alternative options are to be considered.				
Latest Update		Status – Green		
September 2025 The financial impact in subsequent years would become part of budget deliberations for 25/26 and without additional funding being provided would require a reduction in the current levels of care being purchased to offset the increased costs. and therefore, a further discussion on NFF to take place for 25 / 26.				
Measures of success	Latest position	Period	Target	RAG

Reference Number and Title of Direction		NHS DG	DGC	Both
<b>IJBD2409: Development of a Vision for Social Care and an associated plan to address the long-standing historic deficit in local capacity.</b>				X
Develop a Vision for Social Care that sets a clear direction for maximising efficiency and effectiveness of Services while developing capacity as necessary to meet current and predicted future needs. Establish a detailed associated action plan for delivery from 25/26 that sets out the improvements and enhancements that will be made and the anticipated impact on addressing unmet need and whole system performance. Utilise that Vision for Social Care and its plan in the 24/26 budget setting process to set out the case for change and funding required to support this. Ensure plan for delivery is appropriately prioritised to enable informed decision making and offer clarity of impact that can be anticipated from any change to the delegated budget.				
Latest Update		Status – Green		
<b>September 2025</b>				
There is a scheduled workshop on the 23rd September 2025 on Social Care Savings Plan - where financial decisions will be required and tabled for a decision in Public Board				
Measures of success	Latest position	Period	Target	RAG

Reference Number and Title of Direction		NHS DG	DGC	Both
<b>IJBD2411: Galloway Community Hospital</b>		X		
NHS Dumfries and Galloway must keep Galloway Community Hospital open to meet the acute healthcare needs of the people in wigtownshire and support the needs of the wider communities across this region. In doing so, NHS D&G should develop and present to the IJB plan to improve sustainability of current service provion at GCH within the current revenue budget and reduce to zero the recurring deficit.				
Latest Update		Status – Green		
September 2025 - there is a requirement to review and get a detailed update into the next scheduled Finance, Quality and Performance Committee				
Measures of success		Latest position	Period	Target

Reference Number and Title of Direction		NHS DG	DGC	Both
IJBD2412: Development of a vision for sustainable GP Practices and GMS that are fit for the future and able to meet the changing needs of the population across Dumfries and Galloway.				X
During 25/25, engage GP Partners, Practice Managers, Advanced Practitioners, Practice Nurses and wider members of the Practice Team, as well as local people and other stakeholders in developing a Vision for GMS in D&G that sets a clear direction for the development of these services over time, ensuring they become strong, sustainable and fit for the future, while having capacity to treat ill health and improve population health and address inequalities.				
Establish a detailed associated action plan for deliver from 26/27 that will firstly stabilise GMS by improving:				
The experience of existing GPs and their practice teams				
Recruitment and retention into GPs locally				
How the extended Practice Team operate to maximise capacity and efficiency				
Joint Working between primary, secondary and community care				
Communication with the Public about how to engage with GMS and what to expect from them				
Technology deployment to support service delivery; and the refurb, development and replace of facilities.				
Before transforming the local model, ensuring:				
Strategic deployment of services where they are most needed				
Enhanced collaboration between GP Practices in the planning and delivery of care				
Opportunities for new modes of service delivery, through both analogue and digital change are maximised				
Ensure the action plan for delivery is prioritised to enable informed decision making and offer clarity of impact that can be anticipated from any change to the delegated budget				
Latest Update		Status – Green		
September 2025 - There have been presentations to committee and IJB on progress in terms of the Consultant and Engagement work				
Measures of success	Latest position	Period	Target	RAG