



Dumfries and Galloway  
Integration Joint Board

16<sup>th</sup> December 2025

This Report relates to  
Item 6c on the Agenda

# Complex Need Plan Update

*Paper presented by Kirsty Bell*

*For Discussion / Noting*

<b>Author:</b>	Kirsty Bell, Health and Social Care Programme Manager  Emma McRobert, Project Manager  Justin Murray, Mental Health General Manager
<b>Paper Approved for Submission By:</b>	Gareth Marr, Deputy Chief Officer / Chief Operating Officer
<b>List of Background Papers:</b>	N/A
<b>Appendices:</b>	<b>Appendix 1</b> – Implementation Plan Status

<b>Direction Required to Council, Health Board or Both</b>	<b>Title</b>	<b>Reference Number</b>
	<b>Direction to:</b>	
	1. No Direction Required	X
	2. Dumfries and Galloway Council	
	3. NHS Dumfries and Galloway	
4. Dumfries and Galloway Council and NHS Dumfries and Galloway		

<p><b>1. Introduction</b></p> <p>1.1 The Complex Needs Plan 2023–2026 was approved by the Integration Joint Board (IJB) in September 2023, following endorsement from the Health and Social Care Leadership Team.</p> <p>1.2 Its aim to support adults with learning disabilities and complex needs, including those transitioning from children’s services. The plan is aligned with national strategies such as the Coming Home Report, Keys to Life, and the Strategy for Autism, and is mapped to the Strategic Commissioning Plan 2022–2025</p> <p>1.3 The purpose of this paper provides an update on the current status of the Complex Needs Plan, as detailed in Appendix 2.</p>
<p><b>2. Recommendations</b></p> <p>2.1 <b>The Integration Joint Board is asked to note:</b></p> <ul style="list-style-type: none"> <li>• <b>It is recommended that the status of the Complex Needs Plan be reviewed, and that appropriate next steps be identified.</b></li> </ul>
<p><b>3. Background and Main Report</b></p> <p>3.1 Background information is contained within the original Complex Needs Plan and its associated Implementation Plan, which were approved by the Integration Joint Board in September 2023 (Appendix 1).</p> <p>3.2 The primary purpose of this paper is to facilitate a review of the current status of the Complex Needs Plan, with a particular focus on evaluation and measurable outputs.</p> <p>3.3 The status report outlines 16 key actions within the Complex Needs Plan. Of these:</p> <ul style="list-style-type: none"> <li>• 10 actions have been completed, demonstrating progress in implementation.</li> <li>• 6 actions remain incomplete, requiring further attention and resource alignment or action to close if undeliverable</li> </ul>
<p><b>4. Conclusions</b></p> <p>4.1 A detailed review of the status of these incomplete actions is necessary to assess barriers to progress, identify support requirements, and determine realistic timelines for completion or not.</p> <p>4.2 This review will inform recommendations for next steps and ensure alignment with strategic priorities and available resources.</p>
<p><b>5. Resource Implications</b></p> <p>5.1 There is no specific ask within this paper for any financial support.</p>
<p><b>6. Impact on Health and Social Care Partnership Outcomes, Priorities and Policy</b></p> <p>6.1 Through the Partnership Delivery Plan the CNP has been mapped to the Strategic Commissioning Plan 2022-25 as follows, please note that the individual elements of the implementation plan have also been mapped accordingly:</p>

- Strategic Commissioning Intention (SCI) 1 – People are supported to live independently at home and avoid crisis

## **7. Legal and Risk Implications**

- 6.2 A number of risks impacting the Partnership’s ability to make progress against the priorities within the draft CNP, these include:
- Sustaining high quality, safe and effective care and support in the face of growing demand and reducing resources
  - Increasing numbers of people with complex multiple long term conditions requiring higher levels of care and support
  - Widening health and social care inequalities
  - People not getting the right care and support in the right place at the right time
  - Reducing number of people of working age to provide paid care and support
  - Increasing challenges recruiting people to deliver health and social care and support
  - The rurality of the region in which we live can present risks in relation to accessibility and sustainable communities
  - Increase in retirement age potentially leading to reduced availability of volunteers
  - Lack of available supported accommodation to meet needs

## **8. Consultation**

- 7.1 Consultation on this report has been via the Mental Health Management Team.

## **9. Equality and Human Rights Impact Assessment**

- 8.1 This was completed in September 2023.

## **10. Consumer Duty**

- 10.1 This was not completed at the time of the development of the plan as the Consumer Duty Act was not included as part of governance at that time.

## **11. Glossary**

<b>EQIA</b>	<b>Equalities Impact Assessment</b>
<b>IJB</b>	<b>Integration Joint Board</b>