Dumfries and Galloway
Integration Joint Board

22nd September 2026

This report relates to
Item 6 on the agenda

IJB Direction Update

Paper presented by Gareth Marr

For Approval

Authors:	Donna Maxwell, Performance and Improvement Manager
Approved for Submission by:	Gareth Marr, Chief Officer
List of Background Papers:	• 4th March 2025 – Dumfries and Galloway Integration Joint Board (IJB) Workshop - Dumfries and Galloway Integration Scheme • 3rd June 2025 - IJB Paper, Review of the Dumfries and Galloway Integration Scheme • 16th December 2025 - IJB Paper, Dumfries and Galloway, Integration Scheme Revisions • 16th December 2025 – Draft Presentation on proposed new Directions • 3rd March 2026 - Update on Proposed new Integration Joint Board Directions 2026/27

OFFICIAL-SENSITIVE

	• 24th March 2026 – IJB Paper, Update on Proposed new Integration Joint Board Directions • 28th April 2026 and 11th May 2026 – Dumfries and Galloway Integration Joint Board (IJB) Workshops • 2nd June 2026 – Full IJB Direction Update • 23rd June 2026 – IJB Paper, Proposed New Integration Joint Board Directions • 1st September 2026 – IJB SPFC Paper, IJB Direction Update
Appendices:	**Appendix 1:** List of proposed new IJB Directions **Appendix 2:** Final Proposed New IJB Directions **Appendix 3:** Updated Appendix to the Dumfries and Galloway Integration Joint Board Directions Policy

Direction Required to Council, Health Board or Both			
	Title	**Reference Number**	
	Direction to:		
	1. No Direction Required		**X**
	2. Dumfries and Galloway Council		
	3. NHS Dumfries and Galloway		
	4. Dumfries and Galloway Council and NHS Dumfries and Galloway		

OFFICIAL-SENSITIVE

1. Introduction

1.1 The purpose of this report is to provide the final proposal for a set of 12 new IJB Directions and an update to the IJB Directions Policy for consideration and approval.

1.2 Consider and approve the amended appendix to the IJB Directions Policy.

2. Recommendations

2.1 **The Integration Joint Board is asked to:**

- **Approve the final proposal for a set of 12 new IJB Directions as detailed in Appendices 1 and 2.**
- **Approve the updated Appendix to the Dumfries and Galloway Integration Joint Board Directions Policy in Appendix 3.**
- **Note that work will continue over the next year with responsible Officers to develop an outcome focussed approach to identifying outputs.**
- **Note that a mid-year update on the current IJB Directions will be brought forward in December 2026 with a full year update on the current and new IJB Directions in June 2027.**

3. Background and Main Report

Background

3.1 In accordance with the requirements of the Public Bodies (Joint Working) (Scotland) Act 2014 (the Act), the Parties, undertook a review of the Dumfries and Galloway Integration Scheme in response to changes proposed in relation to integration arrangements.

3.2 The IJB, at its meeting on 16th December 2025, discussed the outcome of the review and agreed the subsequent changes to the Dumfries and Galloway Integration Scheme.

3.3 The revised Integration Scheme has been submitted to Scottish Government for Ministerial approval, where it is anticipated this will be implemented from 1st April 2026.

Directions

3.4 The review of the Integration Scheme has provided the opportunity to ensure compliance with the Statutory Guidance on Directions from the Health and Social Care Integration - Statutory Guidance - Directions from Integration Authorities to Health Boards and Local Authorities (January 2020), as outlined below:

3.4.1 A direction must be given in respect of every function that has been delegated to the IJB

3.4.2 A direction must set out how each integrated function is to be exercised, and identify the budget associated with that.

OFFICIAL-SENSITIVE

3.5 This report presents the final proposal for a set of 12 new IJB Directions (**Appendix 1**). Members are asked to discuss and make a recommendation to the IJB at its meeting on 22nd September 2026.

3.6 Work has continued with Lead Officers to further rationalise the proposed suite of 12 new IJB Directions, provided in **Appendix 1**, promoting and enabling integration of health and social care across Dumfries and Galloway. The complete proposed suite of Directions is provided in **Appendix 2** with detail on:

3.6.1 the activity and functions covered by the direction, as detailed in the Integration Scheme.
3.6.2 responsible Delivery Partners, Directorates and Lead Officers
3.6.3 anticipated delivery arrangements (where available at this stage)
3.6.4 impact and monitoring arrangements

3.7 Subject to final ratification by the IJB, it is anticipated that the 12 new IJB Directions will be issued during September 2026 to take effect from 1 October 2026.

3.8 Work with Officers will continue over the coming year on the outputs within the 'anticipated deliverables' for each of the new Directions. Initial workshops will take place during September 2026 to consider output options from information already available and identify where further development work may be required to source additional local measures.

Directions Policy

3.9 With this new approach to IJB Directions we have reviewed and updated the Dumfries and Galloway Integrated Joint Board Directions Policy. The wording of the current Policy reflects the statutory guidance and remains fit for purpose. Due to the change in this approach the appendix to the policy required to be updated.

3.10 The IJB Directions Governance Procedure (Recording, Monitoring and Management of Directions) appendix to the policy has been updated to include:

3.10.1 a new Directions template
3.10.2 detail on how IJB Directions will be recorded and issued
3.10.3 the processes for monitoring, amending and closing IJB Directions.

3.11 An updated appendix to the Directions Policy is provided in **Appendix 3**.

Directions Monitoring

3.12 Going forward the monitoring arrangements detailed in **Appendix 3** will be adopted, subject to approval by the IJB.

3.13 A mid-year report on the progress of the current IJB Directions will be brought to the next meeting of IJB Strategic Planning, Finance and Commissiong committee in December 2026.

3.14 With the proposed new IJB Directions anticipated to be introduced with effect from 1 October 2026 a full year report on the progress of IJB Directions will contain information on the current IJB Directions and the new IJB Directions in June 2027.

OFFICIAL-SENSITIVE

Consideration by IJB Strategic Planning, Finance and Commissioning Committee

3.15 Members of the IJB Strategic Planning, Finance and Commissioning Committee considered this report at its meeting on 1st September 2026 where committee members:

- Discussed the final proposal for a set of 12 new IJB Directions and recommended approval to the IJB on 22nd September 2026 (Appendices 1 and 2).
- Discussed the updated Appendix to the Dumfries and Galloway Integration Joint Board Directions Policy (Appendix 3) and recommended approval to the IJB on 22nd September 2026
- Noted that work will continue over the next year with responsible Officers to identify local outputs across the proposed new IJB Directions.
- Noted that a mid-year update on the current IJB Directions will be brought forward in December 2026 with a full year update on the current and new IJB Directions in June 2027.

4. Conclusion

4.1 The changes proposed to the Integration Scheme will affect the IJB Directions, creating a timely opportunity to review our processes and ensure full compliance with statutory obligations.

5. Resource Implications

5.1 Changes to the Integration Scheme means that the Parties will need to 'set aside' amounts in respect of the proposed new IJB Directions for use by the Integration Joint Board.

6. Impact on Integration Joint Board Outcomes, Priorities and Policy

6.1 The recently agreed changes to the Integration Scheme will impact positively on the IJBs intention to deliver against the National Health and Wellbeing Outcomes for Health and Social Care

6.2 The set of proposed new IJB Directions have been mapped to the National Health and Wellbeing Outcomes for Health and Social Care and detailed within direction documentation.

7. Legal and Risk Implications

7.1 The integration arrangements that the Parties have laid out in the Integration Scheme are in accordance with all relevant legislation, regulations and guidance.

7.2 Furthermore, the introduction of this suite of new Directions provides assurance that we are meeting, and continue to meet, our statutory obligations.

8. Consultation

OFFICIAL-SENSITIVE

8.1 Representatives of

- Presentation to Integration Joint Board – December 2025
- Health and Social Care Senior Management Team

9. Equality Impact Assessment

9.1 The Integration Scheme is fully equality impact assessed. No negative impacts, 10 positive impacts and 10 neutral impacts have been identified. Impact assessments - Dumfries and Galloway Council (dumgal.gov.uk)

10. Consumer Duty

10.1 The Integration Scheme is fully equality impact assessed (see above) to ensure that consumer protections such as fairness and accessibility are embedded into integration arrangements.

11. Glossary

A Party/the Parties	**NHS Dumfries and Galloway and Dumfries and Galloway Council**
EQIA	**Equalities Impact Assessment**
IJB	**Integration Joint Board**
The Act	**Public Bodies (Joint Working) (Scotland) Act 2014**
The Dumfries and Galloway Integration Scheme	**The Dumfries and Galloway Integration Scheme means the Dumfries and Galloway Integration Scheme for Dumfries and Galloway approved by Scottish Ministers in August 2024**
The Integration Scheme	**The Revised Dumfries and Galloway Integration Scheme to which we are waiting approval.**
The Regulations	**Public Bodies (Joint Working) (Prescribed Health Board Functions) (Scotland) Regulations 2014**
NHWO	**National Health and Wellbeing Outcomes**

OFFICIAL-SENSITIVE

Appendix One

List of proposed new Directions:

Reference	Title
IJBD01	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver mental health and integrated addiction services across hospital and community settings.
IJBD02	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver palliative care services in hospital and community settings.
IJBD03	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings.
IJBD04	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings.
IJBD05	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers.
IJBD06	The IJB directs Dumfries and Galloway Council to deliver adult protection and domestic abuse services.
IJBD07	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver health improvement and population health services.
IJBD08	The IJB Directs NHS Dumfries and Galloway to deliver unscheduled care services across inpatient settings.
IJBD09	The IJB Directs NHS Dumfries and Galloway to deliver primary medical services provided under a general medical services contract.
IJBD10	The IJB Directs NHS Dumfries and Galloway to deliver the public dental service and general dental services.
IJBD11	The IJB Directs NHS Dumfries and Galloway to deliver ophthalmic services.
IJBD12	The IJB Directs NHS Dumfries and Galloway to deliver community based pharmaceutical services.

Appendix Two

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	DGC and NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD01
Title	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver mental health and integrated addiction services across hospital and community settings.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD0117 IJBD2109 IJBD2303

Detail

Functions covered by Direction	Acute hospital services – unplanned specialties listed in Schedule 3 Part 2 (e.g., emergency medicine, general medicine, orthopaedics) Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk] National Assistance Act 1948: S. 45, 48 – property protection for hospital admissions Adults with Incapacity (Scotland) Act 2000: S. 10, 12, 37–45 – incapacity support Mental Health (Care & Treatment) (Scotland) Act 2003: S. 17, 25–27, 33–34, 228, 259 – mental health social care Social Care (Self directed Support) (Scotland) Act 2013: S. 5–13, 16, 19 – direct payments & choice support Drug & alcohol, carer support, occupational therapy, re-ablement, telecare, respite, day services, adult placements, etc., limited to adult Social Care contexts [legislation.gov.uk], [legislation.gov.uk]
Services covered by Direction	DGC Mental health services DGC Drug and alcohol services NHS Inpatient hospital services relating to mental health, except secure forensic mental health services NHS Inpatient hospital services relating to an addiction or dependence on any substance

	NHS Mental health services provided outwith a hospital NHS Services provided outwith a hospital in relation to an addiction or dependence on any substance
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	DGC and NHS DG
HSCP Directorate	Multiple HSCP Directorates
Lead Officer	General Manager - Acute and Diagnostics General Manager - Mental Health General Manager - Community Health and Social Care Head of Adult Social Care (IJB)

Anticipated delivery

Model of care	Blended model of community based prevention, early intervention and social supports, non-residential health and social care, local hospital and residential care.
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway. 2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities. 3. Fewer people develop problem alcohol and drug use 4. Risk is reduced for people who take harmful drugs 5. People at most risk have access to treatment and recovery & people receive high quality treatment and recovery services 6. Quality of life is improved to address multiple disadvantages 7. Children, families and communities affected by drug and alcohol use are supported
Desired Outputs	1. Mental wellbeing: Average score on Warwick-Edinburgh Mental Wellbeing scale (WEMWBS) 2. Suicide rates per 100,000 population 16+ 3. Emergency readmission to hospital, for mental health reasons, within 28 days (per 1,000 admissions) 4. Emergency admission rate for mental health reasons (per 100,000 population) 5. Emergency bed day rate for mental health reasons (per 100,000 population) 6. Delayed discharges (bed days) for mental health reasons 7. Following a Mental Health admission, number of people discharged to community care / GPs 8. Adult referrals to Community Mental Health Teams 9. DNA/cancellation rates (new and follow-up) for outpatient appointments 10. People waiting for care and support at home for mental health reasons 11. Percentage of people seen in <1 day (Engagement to MAT Assessment)

	12. Percentage of caseload prescribed pharmaceautical drugs 13. Percentage of people seen in <1 day (High risk event to MA Team Notified) 14. Percentage of MAT with immediate access to pharmaceautical drugs 15. Percentage of MAT with immediate access to equipment and provisions 16. Percentage of caseload enrolled in MAT for > 6 months 17. The percentage of people who start psychological therapy based treatment within 18 weeks of referral

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 1** - People are able to look after and improve their own health and wellbeing and live in good health for longer. **Outcome 3** - People who use health and social care services have positive experiences of those services, and have their dignity respected. **Outcome 4** - Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. **Outcome 7** - People who use health and social care services are safe from harm. **Outcome 8** - People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. **Outcome 9** - Resources are used effectively and efficiently in the provision of health and social care services.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	DGC and NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD02
Title	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver palliative care services in hospital and community settings.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD2004

Detail

Functions covered by Direction	Acute hospital services – unplanned specialties listed in Schedule 3 Part 2 (e.g., emergency medicine, general medicine, orthopaedics) Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk] National Assistance Act 1948: S. 45, 48 – property protection for hospital admissions Community Care & Health (Scotland) Act 2002: S. 5, 6, 14 – residential placements & payments Social Care (Self directed Support) (Scotland) Act 2013: S. 5–13, 16, 19 – direct payments & choice support
Services covered by Direction	DGC Support services NHS Inpatient hospital services relating to palliative care services provided in a hospital NHS palliative care services provided outwith a hospital
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	DGC and NHS DG
HSCP Directorate	Multiple HSCP Directorates
Lead Officer	General Manager - Acute and Diagnostics General Manager - Community Health and Social Care

	Head of Adult Social Care (IJB)

Anticipated delivery

Model of care	Blended model of non-residential health and social care within the community, local hospital and residential care.
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway. 2. Patient quality of life and symptom control (i.e. reduction in pain, improved physical, psychological wellbeing and achieve individual goals of care. 3. Patients feeling heard, understood and supported and positive care experience and dignity at end of life. 4. Care delivered in preferred place (home, hospice, care home etc) and increased time spent in the Community settings during last months of life. 5. Early identification of palliative care needs, timely referral and assessment and equity of access. 6. Reduced unnessary hospital admissions and emergency department use near end of life.
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures for example: 1. % of Anticipatory Care Plans (ACP) / Key Information Summary with documented goals of care discussions 2. Referral volumes and waiting times, caseloads and service reach inc. out of hours and community service access 3. % of patients with co-ordinated care across settings and % admitted directly Vs via emergency pathways 4. Distribution of place of death (home, hospital, care home), % achieving preferred place of care / death and % of time spent at home (or homely environment) in the last 6 months 5. Emergency admissions / bed days and LoS 6. Above should consider the role of Patient Reported Outcome Measures (PROMS) to assess symptom burden, quality of life and impact of care interventions to illustrate clinical care, service evaluation and value based healthcare approaches

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 2** - People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.

	Outcome 3 - People who use health and social care services have positive experiences of those services, and have their dignity respected. **Outcome 4** - Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. **Outcome 6** - People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	DGC and NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD03
Title	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD2114

Detail

Functions covered by Direction	Acute hospital services – unplanned specialties listed in Schedule 3 Part 2 (e.g., emergency medicine, general medicine, orthopaedics) Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk] National Assistance Act 1948: S. 45, 48 – property protection for hospital admissions Social Care (Self directed Support) (Scotland) Act 2013: S. 5–13, 16, 19 – direct payments & choice support Community Care & Health (Scotland) Act 2002: S. 5, 6, 14 – residential placements & payments
Services covered by Direction	DGC Support services DGC Care home services DGC Adult placement services DGC Day services DGC Occupational therapy services DGC Re-ablement services, equipment and telecare NHS Inpatient hospital services relating to geriatric medicine NHS Services provided by allied health professionals in an outpatient department, clinic, or outwith a hospital NHS Services provided outwith a hospital in relation to geriatric medicine NHS District nursing services NHS continence services provided outwith a hospital NHS kidney dialysis services provided outwith a hospital NHS services provided by health professionals that aim to promote public health.

Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	DGC and NHS DG
HSCP Directorate	Multiple HSCP Directorates
Lead Officer	General Manager - Acute and Diagnostics General Manager - Community Health and Social Care Head of Adult Social Care (IJB)

Anticipated delivery

Model of care	Blended model of community based prevention, early intervention and social supports, non-residential health and social care, local hospital and residential care.
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway. 2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities. 3. People Live Independently for longer 4. Reduced avoidable hospital use 5. Timely discharge from hospital 6. Positive experience of care 7. Support for Carers 8. Improved Wellbeing
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures for example: 1. Readmission to hospital within 28 days (per 1,000 admissions) 2. Premature mortality rate per 100,000 persons 3. Falls rate per 1,000 population aged 65 and over 4. Home Team Referrals / Caseloads 5. Emergency admission rate (per 100,000 population) 6. Delayed discharges (bed days) for Non-complex reasons 7. Number of days people aged 75 or older spend in hospital when they are ready to be discharged (1,000 population) 8. People waiting for non-complex care and support at home 9. People receiving non-complex care and support at home 10. Use of flexible care home beds for non-complex support 11. Percentage of adults supported at home who agreed that they are supported to live as independently as possible 12. Number of older people with long term needs supported by the council so that they can remain at home

	13. Adults accessing telecare as a percentage of the total number of adults supported to live at home 14. Percentage of adults supported at home who agree that they had a say in how their help, care, or support was provided 15. Percentage of adults supported at home who agreed that their health and social care services seemed to be well coordinated 16. Percentage of adults receiving any care or support who rated it as excellent or good 17. Proportion of care services graded good (4) or better in Care Inspectorate inspections 18. Proportion of social care funding allocated using direct payments for personalised managed budgets 19. Percentage of adults supported at home who agree their services and support had an impact in improving or maintaining their quality of life 20. Percentage of adults supported at home who agreed they felt safe 21. Spend on providing care to support older people to live at home (£ per hour) 22. Spend on providing residential care for older people (per person per week)

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 1** - People are able to look after and improve their own health and wellbeing and live in good health for longer. **Outcome 2** - People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community. **Outcome 3** - People who use health and social care services have positive experiences of those services, and have their dignity respected. **Outcome 4** - Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. **Outcome 7** - People who use health and social care services are safe from harm. **Outcome 9** - Resources are used effectively and efficiently in the provision of health and social care services.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	DGC and NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD04
Title	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD0117 IJBD2204 IJBD2409 IJBD2303

Detail

Functions covered by Direction	Acute hospital services – unplanned specialties listed in Schedule 3 Part 2 (e.g., emergency medicine, general medicine, orthopaedics) Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk] National Assistance Act 1948: S. 45, 48 – property protection for hospital admissions Adults with Incapacity (Scotland) Act 2000: S. 10, 12, 37–45 – incapacity support Housing (Scotland) Act 2006: S. 71 – further housing support Social Care (Self directed Support) (Scotland) Act 2013: S. 5–13, 16, 19 – direct payments & choice support
Services covered by Direction	DGC Adult placement services DGC Services and support for adults with physical disabilities and learning disabilities NHS Inpatient hospital services relating to psychiatry of learning disability NHS Community learning disability services
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	DGC and NHS DG
HSCP Directorate	Multiple HSCP Directorates

Lead Officer	General Manager - Mental Health Head of Adult Social Care (IJB)

Anticipated delivery

Model of care	Blended model of community based prevention, early intervention and social supports, non-residential health and social care, local hospital, residential care and out of region health and social care.
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway. 2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities. 3. People with learning disabilities are supported to live as independently as possible within their own communities. 4. People have greater choice, control and involvement in decisions about their care and support. 5. Individuals receive person-centred care that reflects their needs, aspirations and desired outcomes. 6. People experience improved physical health, mental wellbeing and overall quality of life. 7. Health inequalities experienced by people with learning disabilities are reduced. 8. Individuals are supported to access education, employment, volunteering and meaningful day opportunities. 9. People are enabled to participate fully in community life and maintain social connections. 10. Care and support are coordinated across health, social care and third sector services, providing a seamless experience. 11. Hospital admissions are avoided where appropriate through effective community-based support. 12. Individuals requiring inpatient care experience timely discharge and receive appropriate support to return to their community. 13. Families and unpaid carers are recognised, involved and supported in their caring role. 14. Services are safe, effective, sustainable and deliver positive outcomes for people with learning disabilities.
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures for example: 1. Percentage of adults with intensive care needs receiving care at home 2. Percentage of adults supported at home who agree that they had a say in how their help, care, or support was provided 3. Percentage of adults supported at home who agreed that their health and social care services seemed to be well coordinated

	4. Total percentage of adults receiving any care or support who rated it as excellent or good 5. Proportion of care services graded good (4) or better in Care Inspectorate inspections 6. Percentage of adults supported at home who agree their services and support had an impact in improving or maintaining their quality of life 7. Percentage of adults supported at home who agree they felt safe 8. Percentage of people identified with a learning disability receiving annual health checks

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 2** - People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community. **Outcome 3** - People who use health and social care services have positive experiences of those services, and have their dignity respected. **Outcome 4** - Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. **Outcome 7** - People who use health and social care services are safe from harm.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT ... (SCOTLAND) ACT 2014)

To	DGC and NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD05
Title	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD2204 IJBD2205 IJBD2403 IJBD2501

Detail

Functions covered by Direction	Carers (Scotland) Act 2016: S. 6, 21, 24-25, 31, 34-35 [Carers (Scotland) Act 2016]
Services covered by Direction	DGC Carers support services DGC Respite provision
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	DGC and NHS DG
HSCP Directorate	HSCP Adult Social Care Directorate
Lead Officer	Head of Adult Social Care (IJB)

Anticipated delivery

Model of care	Blended model of family, friends and Carers driven by the implementation of the Carers Delivery Plan 2025 - 2028

Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway. 2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities. 3. Carers are identified early and their lived experience informs the way we plan and deliver care and support 4. Carers are recognised and their caring role is valued 5. People have access to short breaks to provide Carers with respite from their caring role 6. People have access to support, advice and benefits information
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures for example: 1. Number of people completed training 2. Calendar of promotional events and materials 3. Number of organisations that are Carer Positive employers 4. Number of Carers identified on health and social care records and systems 5. Improved Experience reflected in Carers Survey results 6. Number of people supported with respite in intermediate bed-based care 7. Number of people accessing respite supports 8. Number of Adult Carer Support Plans 9. Total combined percentage of Carers who feel supported to continue in their caring role 10. Proportion of Carers who agree they have a good balance between caring and other things in their lives 11. Delivery of the Carers Delivery Plan

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	Outcome 6 - People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements.

	The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	DGC
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD06
Title	The IJB directs Dumfries and Galloway Council to deliver adult protection and domestic abuse services.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	

Detail

Functions covered by Direction	Adult Support & Protection (Scotland) Act 2007: S. 4–11, 14, 16, 18, 22, 40, 42–43 – protection duties
Services covered by Direction	DGC Adult protection and domestic abuse
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	DGC
HSCP Directorate	HSCP Adult Social Care Directorate
Lead Officer	Head of Adult Social Care (IJB)

Anticipated delivery

Model of care	Blended model of non-residential health and social care

Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway. 2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities. 3. Improved safety and protection for adults at risk of harm and those affected by domestic abuse. 4. Reduced incidence and impact of abuse, neglect, exploitation, and coercive control. 5. Increased independence, wellbeing, and recovery for vulnerable adults. 6. Timely access to high-quality, person-centred protection and support services. 7. Strong partnership working to safeguard adults and improve outcomes. 8. Reduced inequalities in access to support, protection, and recovery services.
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures for example: 1. Number and rate of adult protection referrals. 2. Timescales achieved for adult protection inquiries and investigations. 3. Percentage of adults who report feeling safer following intervention. 4. Number of domestic abuse referrals receiving support within target timescales. 5. Repeat domestic abuse incidents. 6. Number of adults supported through multi-agency risk assessment arrangements. 7. Service user satisfaction with support received. 8. Training compliance rates for adult protection and domestic abuse awareness.

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 3** - People who use health and social care services have positive experiences of those services, and have their dignity respected. **Outcome 7** - People who use health and social care services are safe from harm.

Monitoring Arrangements

Performance Monitoring	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP,

Arrangements	DGC, NHS DG, DG Public Protection Partnership and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	DGC and NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD07
Title	The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver health improvement and population health services.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD2114

Detail

Functions covered by Direction	Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk] Community Care & Health (Scotland) Act 2002: S. 5, 6, 14 – residential placements & payments
Services covered by Direction	DGC Health improvement services NHS services provided by health professionals that aim to promote public health
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	DGC and NHS DG
HSCP Directorate	HSCP Community Health Directorate HSCP Adult Social Care Directorate
Lead Officer	General Manager - Community Health and Social Care Head of Adult Social Care (IJB)

Anticipated delivery

Model of care	Blended model of community based prevention, early intervention and social supports
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway.

	2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities. 3. People will be enabled to improve and maintain their health 4. People will be enabled to self manage long term conditions 5. People will have equitable access to community based health and social care advice, support and services 6. People will have access to preventative vaccinations and health screening
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures for example: 1. Percentage of adults able to look after their health very well or quite well 2. Percentage of adults who report feeling lonely some, most, almost or all of the time in the last week

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 1** - People are able to look after and improve their own health and wellbeing and live in good health for longer. **Outcome 5** - Health and social care services contribute to reducing health inequalities.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD08
Title	The IJB Directs NHS Dumfries and Galloway to deliver unscheduled care services across inpatient settings.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD2105

Detail

Functions covered by Direction	Acute hospital services – unplanned specialties listed in Schedule 3 Part 2 (e.g., emergency medicine, general medicine, orthopaedics)
Services covered by Direction	NHS Accident and emergency services provided in a hospital NHS inpatient hospital services relating to general medicine; rehabilitation medicine; and respiratory medicine NHS inpatient hospital services provided by general medical practitioners
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	NHS DG
HSCP Directorate	HSCP Acute and Diagnostic Directorate
Lead Officer	General Manager - Acute and Diagnostics

Anticipated delivery

Model of care	Blended model of local hospital and residential care.
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway.

	2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities.
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures for example: 1. The percentage of people who wait no longer than 4 hours in A&E to admission, discharge or transfer for treatment 2. Number of ED waits over 12 hours 3. Ambulance turnaround times 4. Time spent in Acute Medical Unit 5. Acute Medical Unit discharge destinations 6. Emergency admission rate (per 100,000 population) – Adults 7. Emergency readmission to hospital within 28 days (per 1,000 admissions) 8. The proportion of people admitted in an emergency with complex unscheduled care pathways 9. Inequalities in the rate per 1,000 persons of emergency admissions by SIMD 10. Number of days people aged 75 or older spend in hospital when they are ready to be discharged (1,000 population) 11. Percentage of total health and care spend on hospital stays where the patient was admitted in an emergency

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 3** - People who use health and social care services have positive experiences of those services, and have their dignity respected. **Outcome 7** - People who use health and social care services are safe from harm.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD09
Title	The IJB Directs NHS Dumfries and Galloway to deliver primary medical services provided under a general medical services contract.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD2412 IJBD2106

Detail

Functions covered by Direction	Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk]
Services covered by Direction	NHS primary medical services provided under a general medical services contract, and arrangements for the provision of services made under section 17C of the National Health Service (Scotland) Act 1978, or an arrangement made in pursuance of section 2C(2) of the National Health Service (Scotland) Act 1978(56) NHS services providing primary medical services to patients during the out-of-hours period
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	NHS DG
HSCP Directorate	HSCP Primary Care
Lead Officer	Head of Primary Care Services General Manager - Community Health and Social Care

Anticipated delivery

Model of care	Blended model of prevention, early intervention and health and social care in the community, local hospital and residential care driven by the implementation of the GMS Delivery Plan.

Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway. 2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities. 3. Support a more consistent, inclusive and patient centered access approach 4. Strengthen interfaces 5. Build a safe and useful data foundation 6. Stabilise and grow our digital capacity 7. Stabilise and strengthen Multi Disciplinary Team (MDT) capacity 8. Develop a premises baseline and contingency protocols 9. Create consistent role clarity, data standards and development pathways and pilot shared recruitment 10. Release clinical time and improve proactive care
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures for example: 1. Implementation of the GMS Delivery Plan 2. Percentage of people with positive experience of care at their GP practice 3. Proportion of respondents to the HACE survey indicating it is easy to contact their general practice 4. Proportion of respondents to the HACE survey who said their care they received from their general practice was excellent or good 5. Proportion of respondents to the HACE survey who said they were provided with advanced booking of a GP appointment 6. Proportion of respondents to the HACE survey who agreed that they were given enough time at their GP practice

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 4** - Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. **Outcome 8** - People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. **Outcome 9** - Resources are used effectively and efficiently in the provision of health and social care services.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements.

	The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD10
Title	The IJB Directs NHS Dumfries and Galloway to deliver the public dental service and general dental services.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	N/A

Detail

Functions covered by Direction	Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk]
Services covered by Direction	NHS public dental service NHS general dental services provided under arrangements made in pursuance of section 25 of the National Health (Scotland) Act 1978(57)
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	NHS DG
HSCP Directorate	HSCP Primary Care
Lead Officer	Head of Primary Care Services

Anticipated delivery

Model of care	Blended model of prevention, early intervention and health and social care.
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway.

	2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities.
Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures.

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 4** - Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. **Outcome 8** - People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. **Outcome 9** - Resources are used effectively and efficiently in the provision of health and social care services.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD11
Title	The IJB Directs NHS Dumfries and Galloway to deliver ophthalmic services.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	IJBD2107

Detail

Functions covered by Direction	Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk]
Services covered by Direction	NHS ophthalmic services provided under arrangements made in pursuance of section 17AA or section 26 of the National Health Service (Scotland) Act 1978(58)
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	NHS DG
HSCP Directorate	HSCP Primary Care
Lead Officer	Head of Primary Care Services

Anticipated delivery

Model of care	Blended model of prevention, early intervention and health and social care.
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway. 2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities.

Desired Outputs	Year 1 (2026/27) – work to be undertaken to identify, from existing measures or through the development of new local measures, the right information to provide assurance on delivery of the local and national outcomes. These may come from a range of national or local measures.

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 4** - Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. **Outcome 8** - People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. **Outcome 9** - Resources are used effectively and efficiently in the provision of health and social care services.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT
(SCOTLAND) ACT 2014)

To	NHS DG
Date issued	
Date takes effect	01/04/2026
Reference Number	IJBD12
Title	The IJB Directs NHS Dumfries and Galloway to deliver community based pharmaceutical services.
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	N/A

Detail

Functions covered by Direction	Primary & community care services – specified services in Schedule 3 Part 3 (e.g., community nursing, mental health services, allied health services) [legislation.gov.uk], [legislation.gov.uk]
Services covered by Direction	NHS pharmaceutical services and additional pharmaceutical services provided under arrangements made in pursuance of sections 27 and 27A of the National Health Service (Scotland) Act 1978(59)
Budget allocated by IJB to carry out the Direction	The IJB Chief Finance Officer is working with the Constituent Authorities (DGC and NHS DG) to identify the combined IJB budget. Part of this work will be to determine the budget allocation for each Direction.

Responsible for delivery

Organisation/s	NHS DG
HSCP Directorate	Multiple HSCP Directorates
Lead Officer	General Manager - Acute and Diagnostics General Manager - Community Health and Social Care

Anticipated delivery

Model of care	Blended model of prevention, early intervention and health and social care.
Desired Local Outcomes	1. Access to care and support is available in the right place at the right time to ensure we deliver 'Best Life, Best Place – Time Matters' for people and communities of Dumfries and Galloway.

	2. Demand for reactive statutory services is reduced as partners prioritise investment in prevention, leading to better outcomes and more resilient people and communities.
Desired Outputs	1. Medication reviews undertaken (3 complexity levels) 2. Percentage of savings achieved on community pharmacy spend 3. Medication cost per patient 4. Medication cost per item 5. Medication cost per treated patient

Impact

Impact Assessment	
National Health and Wellbeing Outcomes	**Outcome 4** - Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. **Outcome 8** - People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. **Outcome 9** - Resources are used effectively and efficiently in the provision of health and social care services.

Monitoring Arrangements

Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress will be considered through the HSCP, DGC, NHS DG and the IJB governance arrangements. The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	March 2027

Appendix 3

Dumfries and Galloway Integration Joint Board

IJB Directions Governance Procedure (Recording, Monitoring and Management of Directions)

September 2026

Draft

Document Control		Policy No:	
Policy Group	Integration Joint Board Governance Documents		
Author	Donna Maxwell	Version No:	1.2
Reviewer	Kirsty Bell	Implementation Date:	October 2026
Status	For approval	Review Date:	July 2026
Approved by	Integration Joint Board	Last Review Date:	September 2025
Impact Assessed	Not required	Data Impact Assessed	Not required

Version Control	Date	Summary of changes	Name
1.1	September 2025	Revised governance procedure for Directions	Kirsty Bell
1.2	September 2026	Revised governance procedure for Directions based on new Integration Scheme April 2026.	Donna Maxwell

Draft

Contents

Section One:	Introduction
Section Two:	New IJB Directions
Section Three:	Recording of IJB Directions
Section Four:	Monitoring of IJB Directions
Section Five:	Amending an IJB Direction
Section Six:	Closure of IJB Directions
Appendix 1	Process – creating a new IJB Direction
Appendix 2	Process – monitoring IJB Directions
Appendix 3	Process – amending IJB Directions

Draft

Introduction

This procedure sets out the process for formulating, approving, issuing, recording, monitoring, amending and closing directions for the Dumfries and Galloway Integration Joint Board to NHS Dumfries and Galloway, Dumfries and Galloway Council or both constituent authorities.

The IJB agreed a new set of IJB Directions in June 2026 based on a new Integration Scheme, approved by Scottish Ministers in April 2026. Dumfries and Galloway Health and Social Care Integration scheme April 2026

New IJB Directions (September 2026)

New Directions based on functions and service within the new Integration Scheme comply with the Statutory Guidance on Directions from the Health and Social Care Integration - Statutory Guidance - Directions from Integration Authorities to Health Boards and Local Authorities (January 2020).

The new Directions (September 2026) will stand for the lifetime of the April 2026 Integration Scheme. Additional IJB Directions will only be issued if there is a change to the functions and or services detailed within the Integration Scheme.

The process for formulating, approving and issuing a new IJB Direction is detailed in **Appendix 1**.

Recording of IJB Directions

A central register of IJB Directions is held and maintained by the IJB Governance Officer. Any changes to or additional IJB Directions must be recorded within the central register and appropriate Constituent Authorities will be informed of any changes as demonstrated in the processes provided in the appendices.

Monitoring of IJB Directions

IJB Directions are issued to Dumfries and Galloway Council and NHS Dumfries and Galloway (Constituent Authorities). The Constituent Authorities delegate delivery of IJB Directions to the Health and Social Care Partnership (HSCP).

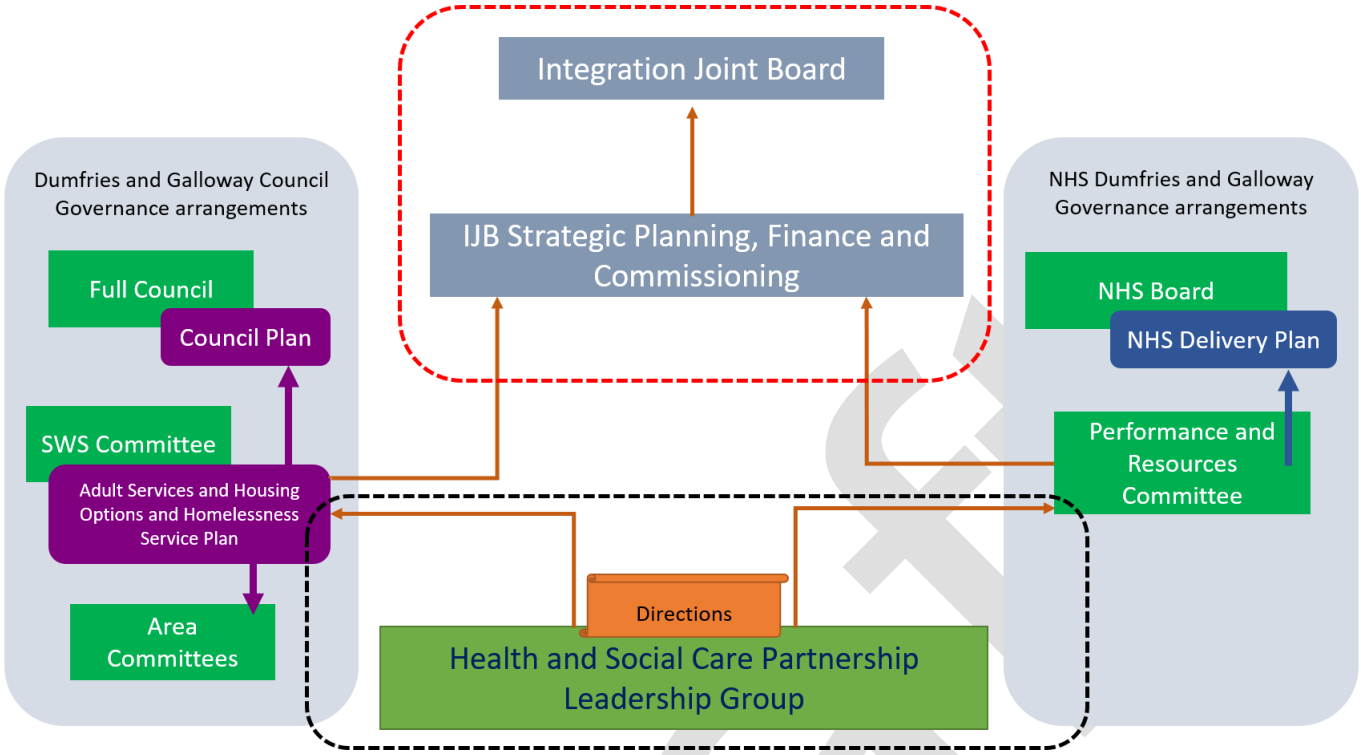
The HSCP (the Chief Officer (CO)) is required to provide progress updates on delegated functions related to the delivery of IJB Directions to each Constituent Authority (information on NHS delegated functions through NHS governance arrangements and information on DGC delegated functions through DGC governance arrangements). Demonstrated in the black dashed area in the diagram.

A six monthly update on delegated functions will be considered via the appropriate committees for both parties i.e. DGC Social Work and NHS Performance and Resource committees. The Chairs of the Council / NHS committees will provide regular updates to Full Council and / or NHS Board for assurance or escalation of any issues.

Following timely updates from Council / NHS committees assurance on the performance of directions is provided to the IJB Strategic Planning, Finance, and Commissioning committee to

Draft

then provide assurance to the Integrated Joint Board as demonstrated in the red dashed area in the diagram below.



The Constituent Authorities provide assurance on delivery of Directions to the IJB Strategic Planning, Finance, and Commissioning committee (through minuted decisions), who provide assurance to the Integration Joint Board. Demonstrated in the red dashed area in the diagram above.

On a quarterly basis, exception reporting on the delivery of IJB Directions will be considered by the Health and Social Care Leadership Group (HSCLG) and the HSCP CO will take exception reports on the delegated functions to DGC Senior Leadership Team and NHS Board Management Team.

Report	**Frequency**
Directions Register / Exception Report	Quarterly
Progress on Directions	Six-monthly
Full Directions Annual Report	Annually
New Direction	At point of IJB approval

The process provided in **Appendix 2** details how information will be gathered, reports will be compiled and submitted to relevant teams/groups and committees.

Amending an IJB Direction

IJB Directions are in place for the lifetime of an Integration Scheme. Once a Direction has been issued it can not be revoked or amended within the first six months. While a Direction is active there is opportunity as part of the six monthly monitoring to seek IJB agreement to amend the following sections:

1. Responsible for delivery
2. Anticipated delivery

3. Impact Assessment

Please notify the IJB Governance Officer that there is a requirement to amend a Direction and complete the template provided in **Appendix 3**.

The IJB Chief Finance Officer will advise the IJB Governance Officer of any amendments required to the budget for a Direction.

The HSCP Performance and Improvement Manager will advise the IJB Governance Officer of any amendments required to the National Health and Wellbeing Outcomes.

Closure of IJB Directions

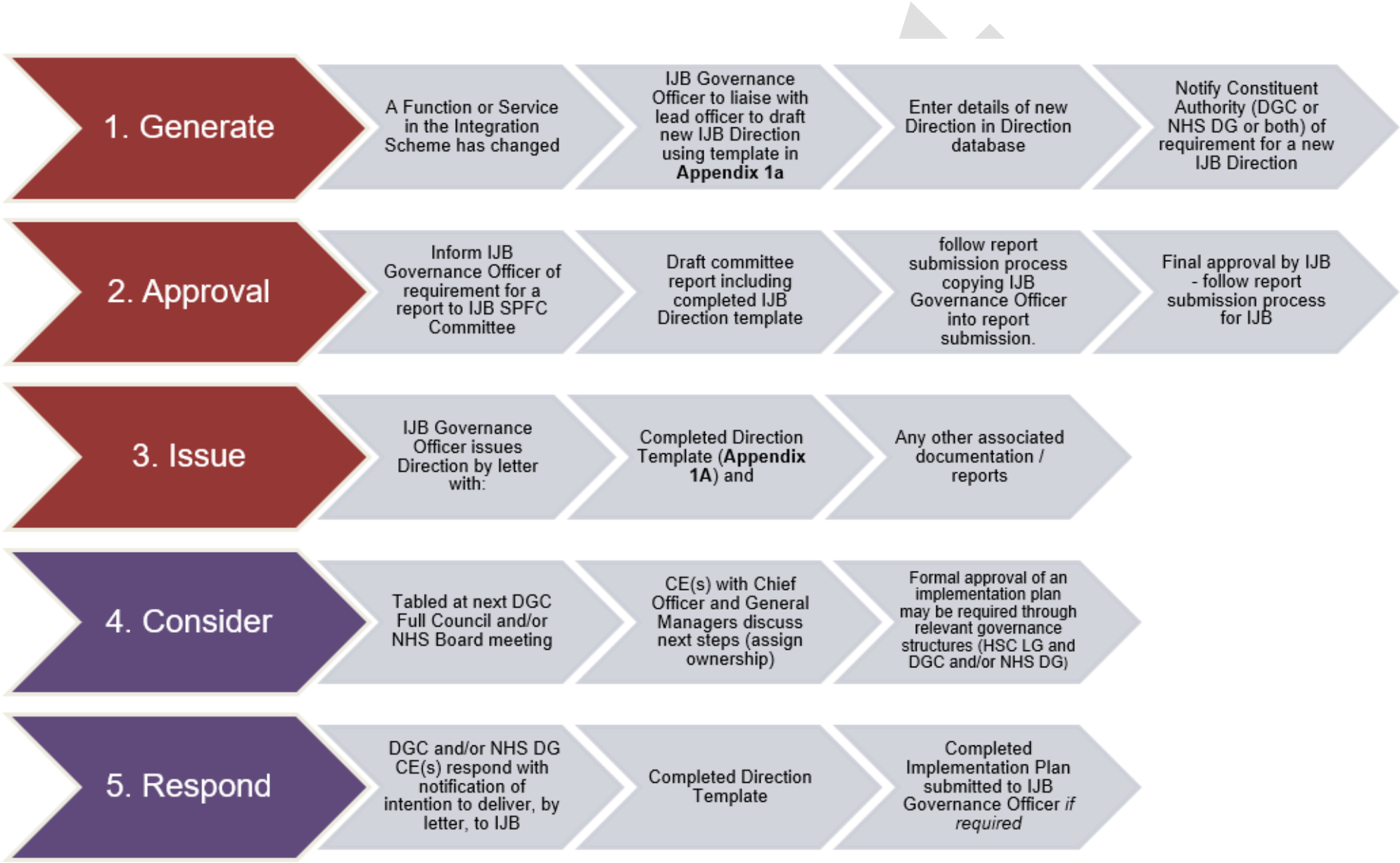
A recommendation in letter format to close a Direction due to it being delivered together with an evaluation should be directed through the committee structure of either D&G Council / NHS Board or both, where approval for the direction to be closed should be directed to the IJB Strategic Planning, Finance and Commissioning Committee then onto the Integration Joint Board.

The Integration Joint Board decision will be provided to either DGC Full Council / NHS Board or both by letter.

The central database will be updated to reflect the decision with a record of the letter.

Draft

Appendix 1 Process – creating a new IJB Direction



Appendix 1A Directions Template

Dumfries and Galloway Integration Joint Board

DIRECTION
(ISSUED UNDER SECTIONS 26-28 OF THE PUBLIC BODIES (JOINT WORKING) (SCOTLAND) ACT 2014)

To	
Date issued	
Date takes effect	
Reference Number	*IJB Governance Officer will provide*
Title	
Supersede, amend or cancel a previous Direction? If yes, provide direction reference number	

Detail

Functions covered by Direction	*Enter function as it appears in the Integration Scheme*
Services covered by Direction	*Enter service as it appears in the Integration Scheme*
Budget allocated by IJB to carry out the Direction	*Please consult and agree with IJB Chief Finance Officer*

Responsible for delivery

Organisation/s	
HSCP Directorate	
Lead Officer	

Anticipated delivery

Model of care	*Please refer to the Strategic Commissing Plan and describe the model of care based on the diagram within the plan.*
Desired Local Outcomes	
Desired Outputs	

Impact

Draft

Impact Assessment	
National Health and Wellbeing Outcomes	*Please consult and agree with HSCP Performance and Improvement Manager*

Monitoring Arrangements

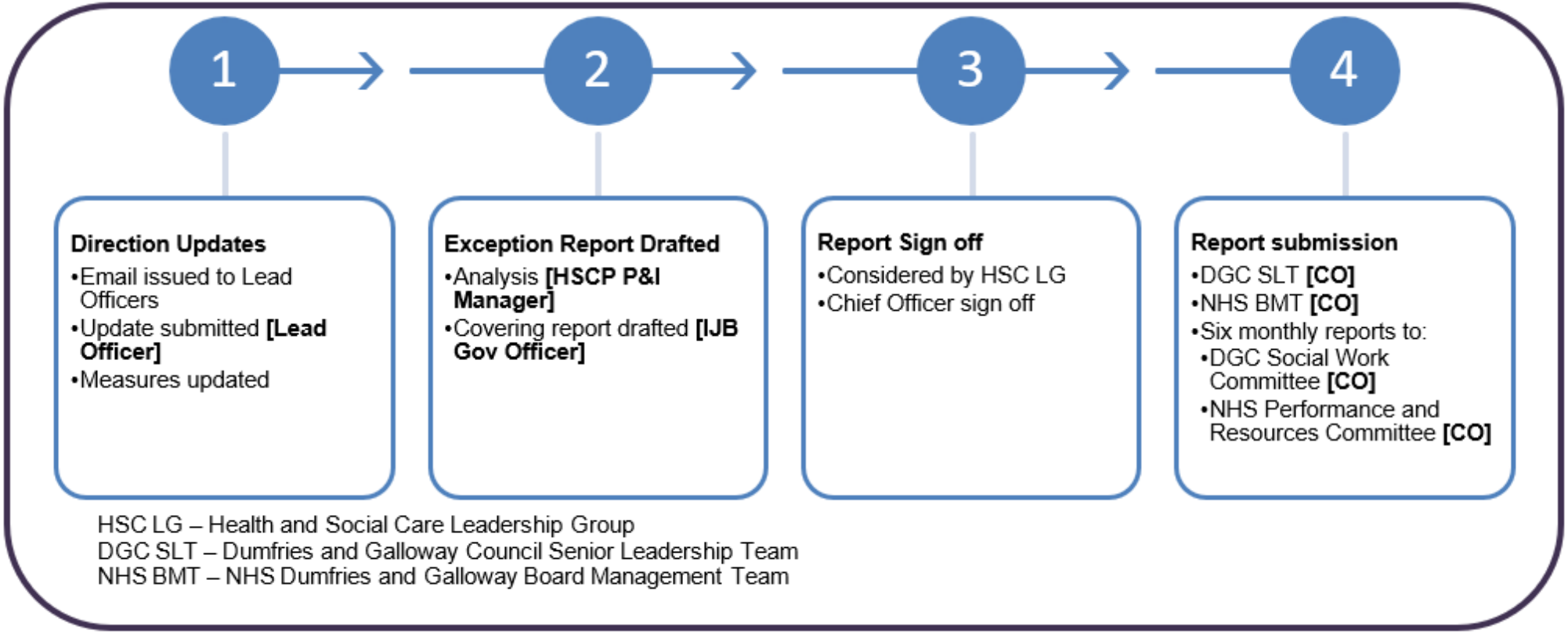
Performance Monitoring Arrangements	This Direction will comply with the IJB Directions Performance Reporting Procedure. Updates on progress submitted quarterly and collated within a combined Directions Progress Report for consideration by: 1. HSCP Leadership Group 2. Senior Leadership Team (Council) 3. Board Management Team (NHS) 4. IJB Strategic Planning, Finance and Commissioning Committee 5. Integration Joint Board The recipients of this Direction are required to ensure that delivery of this Direction is monitored within their current governance arrangements.
Date Direction will be reviewed	*IJB Governance Officer will provide*

Draft

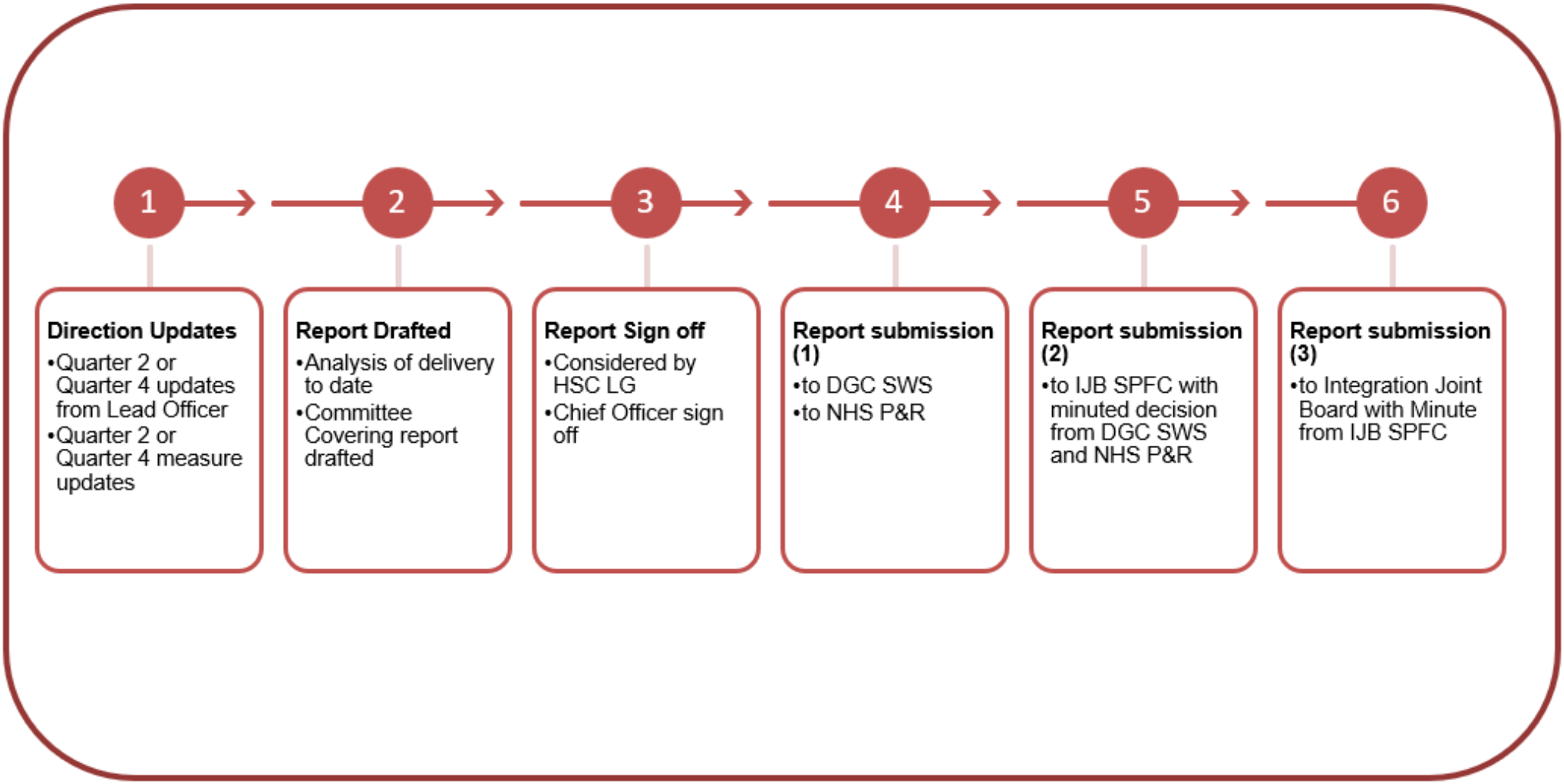
Appendix 2 Process – Monitoring IJB Directions

The HSCP Chief Officer is required to provide monitoring reports on the delivery of IJB Directions. The following process details how information will be gathered and submitted, who is responsible, how reports will be compiled and submitted to relevant teams and committees.

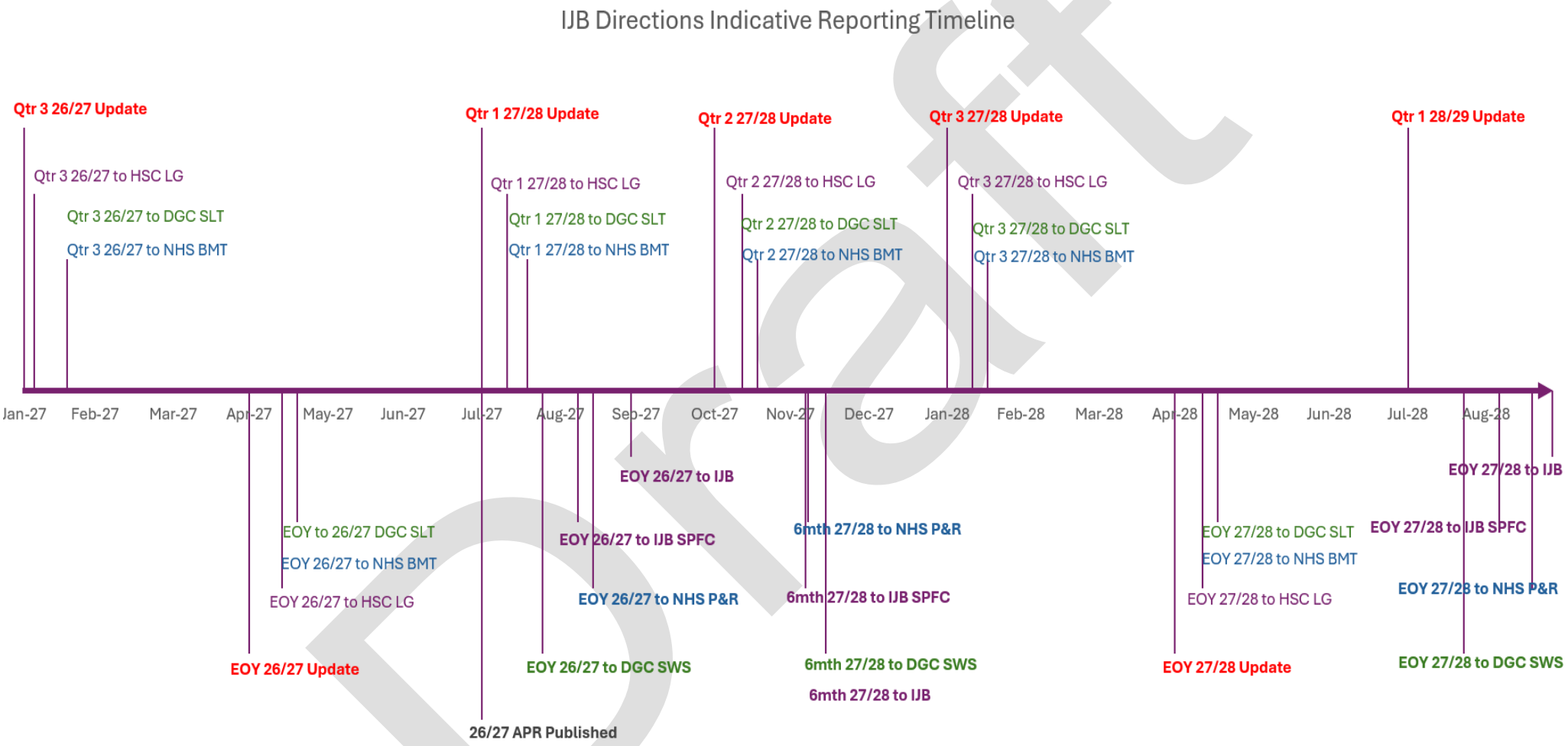
Quarterly Exception Monitoring



Six Monthly Monitoring



IJB Directions Indicative Reporting Schedule



Draft

Appendix 3 Process – Amending IJB Directions

Once a Direction has been issued it can not be revoked or amended within the first six months. The Lead Officer must notify the IJB Governance Officer of a requirement to amend a Direction with a completed amendment template:

IJB Direction reference number	
Title	

Section/s to be amended:	Detail change/s required	Provide reason for change/s
Responsible for delivery		
Anticipated delivery		
Impact Assessment		

The IJB Governance Officer will collate all changes required and include within the next six monthly report to the IJB to seek approval.

Request approved - the IJB Governance Officer will amend the IJB Directions database and notify the Lead Officer and HSCP Performance and Improvement Manager.

Request declined - the Governance Officer will notify the Lead Officer and discuss next steps.

Draft