Appendix 1 - Update on delivery of IJB Directions

(April 2026 to September 2026)

DUMFRIES AND GALLOWAY Health and Social Care Partnership

IJB Directions at 30 September 2026

This report provides a six month update (April – September 2026) on:

- 22 active Directions
- 3 closed Direction

Status Overview:

Green	20
Amber	1
Not available*	1
Closed	3

* Due to a Microsoft outage, an update on progress of this IJB Direction could not be sourced for this report.

With effect from 1 April 2026 a new Integration Scheme was introduced. The following IJB Directions were retained by NHS Dumfries and Galloway as they no longer form part of the legal functions delivered through Dumfries and Galloway Integrated Joint Board:

- IJBD2107 – Ophthalmology – Shared Care Pilot
- IJBD2110 – Virtual Consultations
- IJBD2112 – My PreOp
- IJBD2402 – Option 1 – Maternity Services
- IJBD2411 – Galloway Community Hospital

Future update reports

A new set of IJB Directions were agreed by the Integration Joint Board on 22 September 2026 (link to IJB Report) taking effect from 1 October 2026. Future update reports will focus on the new set of IJB Directions. Detail on where activities will transition to the new Directions is provided in each of the following updates, where applicable.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD0117: Dumfries and Galloway Strategy for Mental Health 2017-2027 To note the key messages within the Scottish Government Mental Health Strategy 2017-2027 and commit to a local, multi agency response that works in partnership with service users, families and carers to develop a meaningful local response. 1. To support the development of a mental health multi agency strategy group to coordinate the local response to the national Mental Health Strategy and define clear ownership and leadership on the actions set out in the strategy. 2. To support the development of efficient and effective governance arrangements for ongoing monitoring and review of local performance against the strategy actions, that will reduce the potential for duplication of effort. 3. To approve an approach in Dumfries and Galloway, which embeds the combined ethos of public mental health service delivery within a local response to the national strategy. 4. To nominate the Mental Health General Manager to take lead responsibility for overseeing the delivery of all elements of the Dumfries and Galloway Mental Health Strategy.			X

Latest Update	Status – Green
September 2026 Members of IJB Strategic Planning Delivery and Commissioning Committee considered a Mental Health Local Strategy Update report on 21 October 2025 (link to report). Members of IJB were provided with detail of discussions from IJB Strategic Planning and Commissioning Committee on 16 December 2025 (link to report (paragraph 3.5)). September 2025 There have been numerous requests from the General Manager through the committee structure with no local plan developed. However, interim Chief Officer has requested this as a matter of priority. May 2024 26 October 2023 – General Manager for Mental Health Directorate presented an update on MH Strategy to Strategic Planning, Delivery and Commissioning Committee. The Scottish Government has announced the extant Strategy was discontinued June 2023, which will be superseded by Mental Health and Wellbeing Strategy with implementation plan – this was published in November 2023. Next Steps / Recommendation: Require to take the new Mental Health Strategy through the IJB Strategic Planning, Delivery and Commissioning Committee (scheduled for July 2024) and onto the IJB to issue a Direction which will supersede this Direction and develop an impact assessment whether to develop an implementation plan but also undertake gap analysis. See new strategy below: https://www.gov.scot/isbn/9781835215098	

Future update arrangements
With effect from 1 October 2026 this Direction will be superseded by IJBD01 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver mental health and integrated addiction services across hospital and community settings. Future updates on activities detailed within this direction will contribute to IJBD01.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2004: Implement the IJB Plan for Palliative Care Dumfries and Galloway NHS Board and Dumfries and Galloway Council are asked to take forward and implement the IJB Plan for Palliative Care though established structures within the Partnership where they exist and/or establishing them where they do not to provide an appropriate level of oversight and operational level governance			X
Latest Update			Status – Green
September 2026 The national 'Palliative Care Matters for All: palliative care strategy 2025 to 2030 was published in September 2025. The Palliative Care Steering Group have developed a plan to embed the policy locally where a scheduled update will come through HSCP Leadership Group and into March 2027 IJB Committees. September 2025 New draft strategy has been distributed around NHS Scotland where D&G drafted and submitted a response to the consultation. Once published this will supercede this Direction where a delivery plan on the strategy will be developed through the Palliative Care Steering Group. May 2024 A 'Palliative Care Network' has been established and has met to agree the Terms of Reference (TORs), governance and reporting arrangement and high level action plan has been developed. The Network has accountability for overseeing the Palliative Care Steering Group. Steering Group TORs have been agreed, and meetings have been arranged for 2024. Scottish Government are currently undertaking a scoping exercise with all NHS Board areas to understand local Palliative Care arrangements. The Palliative Care Consultant is engaged with this process and has responded on behalf of Dumfries and Galloway. This will further inform our priorities going forward.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD02 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver palliative care services in hospital and community settings. Future updates on activities detailed within this direction will contribute to IJBD02.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2102: Investment in Care and Support Services (CASS) To provide financial assistance to Care and Support Services to create capacity in the service to ensure safe timely discharge from a hospital setting Phase 1 - January 2020, introduce an additional 515 hours of care and reduce the waiting list for CaH in Annandale and Eskdale. Phase 2 - From January 2021, introduce an additional 440 hours of direct contact care and support per week in the DG1 and DG2 postcode area and reduce the level of assessed but unmet care needs from 525 hours to 85 hours per week.			X
Latest Update			Status – Closed
September 2026 During 2020/21, a strategic decision was taken to invest additional resources in the in-house Care at Home service. This investment coincided with the unprecedented challenges arising from the COVID-19 pandemic, which significantly altered patterns of demand across the service. The additional monies were also to enable throughput aligned to the STARS, reablement service. Alongside increased complexity of care, there was a noticeable shift towards supporting a greater number of people living in rural and remote locations. As a result, interpreting the effectiveness of the investment through simple financial or activity measures is challenging, as operational pressures and service delivery requirements were changing at the same time. Despite these complexities, the available data demonstrates that the additional funding was invested in the service and translated into increased delivery capacity. Weekly commissioned hours increased from approximately 2,762 hours in March 2020 to 2,953 hours in March 2021 and further to 3,112 hours in March 2022. Over the same period, monthly visits increased from 24,104 to 26,086 and then to 27,600. This provides clear evidence that the service expanded its activity and capacity following the additional investment, supporting the conclusion that the funding was utilised within service delivery rather than being absorbed elsewhere within the organisation. It is also important to recognise that increased activity was not the only consequence of the investment. The pandemic period saw a change in the geographical spread of service users, resulting in a greater proportion of rural visits. While the service delivered more hours and visits, this also generated higher travel and non-productive time costs associated with delivering care across a wider area. These additional costs were not separately accounted for within the analysis and therefore are not reflected in the simple comparison of funding against hours delivered. Consequently, any assessment of value for money or productivity should acknowledge that part of the investment was required to sustain service delivery in a more challenging operating environment rather than solely to increase direct care hours. In summary, while it is difficult to isolate and quantify the full impact of the investment due to the exceptional circumstances of COVID-19 and changes in service demand, the evidence indicates that the additional funding did reach the service and was associated with measurable increases in both care hours and visits delivered. Any assessment of the investment should therefore consider both the growth in activity and the increased travel and operational costs that accompanied a more rural and dispersed model of care delivery. September 2025 In September 2024 analysis was presented where IJB requested a forensic analysis be undertaken given the evidence showed no significant increase in capacity – this information has been shared with Interim Chief Finance Officer May 2024 Next Steps / Recommendation: Awaiting confirmation of delivery from Community Health and Social Care Directorate. On receipt of evidence will recommend closure together with impact - did this reduce the waits as outlined in the Direction			
Future update arrangements			
This Direction is closed. No future update arrangements required.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2103: Short Term Assessment and Reablement Service To provide financial assistance to increase capacity of the Short Term Assessment and Reablement Service (STARS) To increase capacity within STARS to deliver an additional 294 hours of care each week and increase requests for assistance by 25%			X

Latest Update	Status – Closed

September 2026
During 2020/21, a strategic decision was taken to invest additional resources in the in-house Care at Home service. This investment coincided with the unprecedented challenges arising from the COVID-19 pandemic, which significantly altered patterns of demand across the service. The additional monies were also to enable throughput aligned to the STARS, reablement service. Alongside increased complexity of care, there was a noticeable shift towards supporting a greater number of people living in rural and remote locations. As a result, interpreting the effectiveness of the investment through simple financial or activity measures is challenging, as operational pressures and service delivery requirements were changing at the same time.

Despite these complexities, the available data demonstrates that the additional funding was invested in the service and translated into increased delivery capacity. Weekly commissioned hours increased from approximately 2,762 hours in March 2020 to 2,953 hours in March 2021 and further to 3,112 hours in March 2022. Over the same period, monthly visits increased from 24,104 to 26,086 and then to 27,600. This provides clear evidence that the service expanded its activity and capacity following the additional investment, supporting the conclusion that the funding was utilised within service delivery rather than being absorbed elsewhere within the organisation.
It is also important to recognise that increased activity was not the only consequence of the investment. The pandemic period saw a change in the geographical spread of service users, resulting in a greater proportion of rural visits. While the service delivered more hours and visits, this also generated higher travel and non-productive time costs associated with delivering care across a wider area. These additional costs were not separately accounted for within the analysis and therefore are not reflected in the simple comparison of funding against hours delivered. Consequently, any assessment of value for money or productivity should acknowledge that part of the investment was required to sustain service delivery in a more challenging operating environment rather than solely to increase direct care hours.

In summary, while it is difficult to isolate and quantify the full impact of the investment due to the exceptional circumstances of COVID-19 and changes in service demand, the evidence indicates that the additional funding did reach the service and was associated with measurable increases in both care hours and visits delivered. Any assessment of the investment should therefore consider both the growth in activity and the increased travel and operational costs that accompanied a more rural and dispersed model of care delivery.

September 2025
In September 2024 analysis was presented where IJB requested a forensic analysis be undertaken given the evidence showed no significant increase in capacity – this information has been shared with Interim Chief Finance Officer. Next Steps / Recommendation: Agree with IJB to close this Direction given STARS part of Home Teams together with the impact captured.

May 2024
Awaiting confirmation of this from Community Health and Social Care Directorate for evidence of the impact of increased hours into STARS
However, STARS is now part of Home Teams so this is superseded by the Home Teams Direction IJBD2114.

Future update arrangements
This Direction is closed. No future update arrangements required.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2105: Flow Navigation Centre To establish a flow navigation centre to receive and schedule calls by NHS24 for people who currently self present to the ED			X
Latest Update			Status – Green
September 2026 Work continues with the national team to understand our regional role contributing to the further development of national guidance around Flow Navigation. HSC LG approved a two week pilot, taking place in November, where clinical decision makers will join the Flow Navigation Centre to redirect people, where apropriate to Community pathways. An evaluation of this pilot will come through the relevant governance structure in due course. September 2025 There remains work ongoing under the remit of Unscheduled Care where Flow Navigation forms one of the workstreams. May 2024 The FNCs was a directive from Scottish Government which has been put in place and is maintained scheduling calls from NHS24 to ED. Next Steps / Recommendation: Agree with IJB to close this Direction given that we have a Flow Navigation Centre (remove Centre) where administrative staff manage calls from NHS24. Directives from Scottish Government are standard for our operational teams therefore should be part of Annual Delivery Plans in the future. December 2024 - as per agreement at Finance, Performance and Quality Committee - it was agreed to keep this open given the national work that is ongoing			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD08 - The IJB directs NHS Dumfries and Galloway to deliver unscheduled care services across inpatient settings. Future updates on activities detailed within this direction will contribute to IJBD08.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2106: GP Out of Hours To establish a multi-disciplinary model of service delivery that ensures practitioners with the right skill mix, knowledge and experience are available to meet the needs of people who access the GP OOH service			X
Latest Update			Status – Green

September 2026
The review of the Out of Hours (OOH) service in the west has continued during 2026, building on the work undertaken in 2025. The review is being progressed through the Service Review Framework and is considering how OOH care can be delivered safely and sustainably in the context of workforce pressures, patterns of activity and the effective use of available resources. A revised model is being explored which would retain local weekend daytime and evening provision, when activity is highest, while considering alternative arrangements and skill mix for weekday evenings and overnight periods, with closer working across OOH, Galloway Community Hospital and Community Nursing services.

Engagement has taken place with staff, clinical and professional groups, Trade Unions and key partner services. Work is continuing to develop and assure the clinical pathways, workforce arrangements, risk assessment and mitigations required to support any future model. No final decision has been made and current service arrangements remain in place. The completed proposals will be subject to the appropriate senior leadership and governance processes before any implementation is considered.

September 2025
Following the Directive from Scottish Government, through the Annual Delivery Plan. There has been a review of Out of Hours under the remit of the Community Health and Social Care Directorate. An option has been developed for appraisal in Autumn 2025 which will then require to be brought in as an update to Finance, Performance and Quality Committee.

May 2024
The OOH model is continually being reviewed following OOH review by Sir Lewis Ritchie where all Boards were asked to implement a MDT model. We are in the process of this review but we do not have enough APs in the system to embed this in to our service but that work is being progressed by Anne Alison, Lead Nurse in Community and Social Care Directorate.
Next Steps / Recommendation: Present a paper (already produced) to the next scheduled IJB where the MDT model is described where a recommendation will be to close this Direction.
Directives from Scottish Government are standard for our operational teams therefore should be part of Annual Delivery Plans in the future.

Future update arrangements
With effect from 1 October 2026 this Direction will be superseded by IJBD09 - The IJB Directs NHS Dumfries and Galloway to deliver primary medical services provided under a general medical services contract. Future updates on activities detailed within this direction will contribute to IJBD09.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2109: Dementia Care To build on the ongoing improvement programme currently underway within Mental Health, extending the scope of this work to attend to the needs of this group across the whole system, and for the duration of their condition.			X
Latest Update			Status – Green
September 2026 A Dementia Steering Group was established to develop a Long Term Conditions and Palliative Care Alliance. The group continue to work on the governance arrangements and action plan. Further update information will be provided through IJB Strategic Planning, Finance and Commissioning committee. September 2025 This work continues under the remit of the Mental Health Team supported by Strategic Planning - there is also a new steering group set up for dementia where an update will be scheduled into the Finance, Performance and Quality Committee. May 2024 Previously this was linked to reporting into Annual Delivery Plan on Whole System change of Dementia Care Pathways – this included the work on PDD where we have a system in place working with Third Sector. In March 2024, a paper was presented into Health and Social Care Leadership Team with an overview of Dementia Care in Dumfries and Galloway (D&G), and specifically updates on progress to date since the Integration Joint Board (IJB) issued the Dementia Care Direction (IJBD2109) in March 2021: To build on the on-going improvement programme currently underway in Mental Health (MH), extending the scope of this work to attend to the needs of this group (People Living With Dementia (PLWD)) across the whole system, and for the duration of their condition. The paper also described the preparations underway to plan for, and support implementation of, D&G response to Scotland's new national Dementia Strategy - Dementia in Scotland: "Everyone's Story". It was agreed that further work across all long term conditions be developed to ensure a key focus on priorities is defined.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD01 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver mental health and integrated addiction services across hospital and community settings, IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD01, IJBD03, IJBD04, and IJBD05 where applicable.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2114: Home Teams To establish 8 Home Teams across Dumfries and Galloway by August 2021			X

Latest Update	Status – Green

September 2026
Home Teams have undertaken a review of the structure within Home Teams; staff groups from respective disciplines were given the opportunity to express their views and ideas in terms of what worked well and what could be improved.

The conclusion was that the ethos of Home Teams was still a fundamental aspect of service delivery, namely a patient need tell their story once and the Home Team will then guide the right support at the right time.

In terms of leadership, it was recognised that the Senior Charge Nurse role in nursing was a significant miss within community teams. The actions therefore was to support the Home Teams via a collaborative leadership model; Home Team Lead, Clinical Nurse Lead, AHP Lead and PHI Lead. The collaborative teams are for Rhins and Machars/Stewarty/ Nithsdale and Annandale and Eskdale.This enables the teams to feel the support of operational and professional leadership to provide consistent support.

September 2025
Within the remit of the Annual Delivery Plan, there is a review of the current Home Team model across the region to improve efficiency where options will be developed by Autumn 2025.

May 2024
All 8 Home Teams were established in September 2022 with the full complement of workforce transitioned as of May 2023.
Home teams continue to deliver effective community services across the region. There are a number of key functions Home teams are delivering; In reach support into acute and community hospitals is increasing with good communication and engagement between acute and community services. Home teams deliver where possible rapid responses to individuals in the community to wrap round with interim support to try preventing hospital admissions, support discharge and are currently also supporting with both short and long term care packages while care providers are sourced. Prevention and early intervention are also a key priority with all home team staffing to develop community projects and resilience for the future.

Next Steps / Recommendation: Agree at IJB to close this Direction given 8 Home Teams have been established and requirement to illustrate the impact of the implementation of Home Teams.

Future update arrangements

With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2204: Implement the Dumfries and Galloway Integration Joint Boards Housing with Care and Support Strategy 2020 - 2025 The IJB is directing Dumfries and Galloway Council and NHS Dumfries and Galloway to implement the Dumfries and Galloway Integration Joint Board's Housing with Care and Support Strategy 2020-2025.			X
Latest Update			Status – Green
September 2026 A refreshed Strategic Housing Group has been established, led by the Director of Public Health. The Terms of Reference are in the process of being finalised and approved through the relevant governance routes. There has been good work in establishing relationships with our Registered Social Landlord partners through this group and there is also an operational housing group that is keeping oversight of housing projects. September 2025 An updated status report on the Complex Needs Plan linked to the Supported Housing was presented at Health and Social Care Leadership Team on 21st August 2025. This will provide a formal update to the Finance, Performance and Quality Commitee of the IJB. This is marked as amber given we have completed 10 out of the 16 key actions within the plan. May 2024 An implementation plan for the Housing with Care and Support Strategy was developed pre- covid-19 pandemic. The IJB have extended the period of relevance for two years to 2025. Specific focus so far has been on people with complex needs, specifically returning people out of area, the complex needs plan is now complete and includes actions for Supported Housing for people with Complex needs. The Partnership is also contributing to the development of the council Housing Demand Needs Assessment highlighting the growing need for specialist housing.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings. Future updates on activities detailed within this direction will contribute to IJBD04.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2205: Third Sector Contracts The IJB is directing Dumfries and Galloway Council and NHS Dumfries and Galloway to transition all third sector commissioned services to three year contracts by the end of December 2024.			X

Latest Update	Status – Green

September 2026
Members of the IJB considered a report on Commissioning: Towards a Strategic Alliance on 23 June 2026 (link to report).

Members of the IJB Strategic Planning Delivery and Commissioning Committee considered a report on Commissioning Third Sector Supports on 21 October 2025 (Link to report). An update from the IJB Strategic Planning and Delivery Committee was considered by the IJB on 16 December 2025 (link to report , paragraph 3.3).

September 2025
Plans have been extended for all contracts to be transferred to 3 yearly by the end of 2026. However, we are refocussing our work with the Third Sector to ensure that ethical commissioning is adopted. An update can be provided by Viv Gration if required at the Finance, Performance and Qaulity Committee. This is marked as amber due to the splippage in timeframe.

May 2024
An initial focus on establishing contracts that are compliant with procurement rules has provided a foundation to move to three year contracts. There is an agreed procurement timeline which will look to have three year contracts by the end of 2025 where appropriate for Third Sector Commissioned Service.

Future update arrangements
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2302: Set of 9 Directions relating to Right Care Right Place: Bed Based Intermediate Care - under one Direction number with multiple parts 1. Deliver year 1 proposals for flexible bed based intermediate care as outlined in the attached commissioning plan (Appendix 8) with the aim of ensuring that care is delivered as close to home as possible and connected to communities 2. Given the development of an alternative model for the delivery of bed based intermediate care that reflects what people have told us, NHS Dumfries and Galloway should not re-open the currently suspended in-patient services in cottage hospitals at this time. This should be reviewed following work with communities on the future role of cottage hospital sites - **ACTION COMPLETE** 3. Giving appropriate consideration to the level of engagement and consultation required, work with communities to develop a way forward for the use of cottage hospitals. This could include a potential role as health and social care hubs. That could include a range of out-patient and day treatment services such as intravenous therapies, blood transfusions, pre-operative assessments, primary care services, AHP services and supported virtual consultations to reduce the need for unnecessary patient travel - **ACTION COMPLETE** superceded by IJBD2407. 4. Deliver the Medium Term Commissioning Plan for Longer Term Care (Appendix 9) 5. Giving appropriate consideration to the level of engagement and consultation required, work with communities to apply the national framework for community rehabilitation ensuring the right care in the right place, by making best use of existing resources including the role and function of cottage hospital sites 6. Giving appropriate consideration to the level of engagement and consultation required, work with communities to design and plan medium and long term plans for flexible bed based intermediate care. 7. Giving appropriate consideration to the level of engagement and consultation required, the local authority should explore the future balance of the care home market locally to support sustainability and resilience. That may lead to a mixed model of independent and statutory sector owned and run homes. 8. Design and establish an approach to community participation in the design and delivery of services delegated to the IJB. This should be linked to the IJB Strategy and based in best practice, that promotes consistency, culture change and true collaboration while encouraging creativity and innovation 9. Review a range of enablers that will support flexible bed based intermediate care and wider care and support including: Integrated Community; Equipment Services (ICES); adaptations; and digital supports			X
Latest Update			Status – Green
September 2026 Members of the IJB Strategic Planning, Finance and Commissioning Committee considered a report on RCRP & Community Hub Update on 1 September 2026 (link to report). An update from the IJB Strategic Planning, Finance and Commissioning Committee was considered by the IJB on 24 March 2026 (link to report, paragraph 3.13). Members of the IJB Strategic Planning, Finance and Commissioning Committee considered a report on RCRP Flexible Beds Year 2 Update on 3 March 2026 (link to report). An update from the IJB Strategic Planning, Finance and Commissioning Committee was considered by the IJB on 24 March 2026 (link to report, paragraph 3.7). Members of the IJB considered a report on RCRP Community Hubs – Flexible Beds – Update on 16 December 2025 (link to report).			

September 2026 At a recent IJB Committee, there was an update on Flexible Beds which will form a Chair's update into the IJB in September 2025. A further discussion on other elements contained within the Direction will be followed up in the Finance, Performance and Quality Committee. May 2024 Direction issued by the IJB in September 2023 and is on schedule for delivery in the timescales agreed at their meeting in November 2023.
Future update arrangements
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2303: Refinement and development of the Dumfries and Galloway's Complex Needs Plan The delivery of a partnership complex needs plan and implementation plan which will include working with people who use service, families, carers & service providers to analyse existing services and provide opportunities to co-produce future services across Dumfries and Galloway. This work will be linked to national policy for those with complex needs.			X

Latest Update	Status – Green

September 2026
Members of the IJB Strategic Planning, Finance and Commissioning Committee considered a report on Complex Needs Plan inc Coming Home Update on 1 September 2026 (link to report). An update from the IJB Strategic Planning, Finance and Commissioning Committee was considered by the IJB on 22 September 2026 (link to report, paragraphs 3.10 to 3.12).

Members of the IJB Strategic Planning, Finance and Commissioning Committee considered a report on Complex Needs Plan Update on 2 June 2026 (link to report).
An update from the IJB Strategic Planning, Finance and Commissioning Committee was considered by the IJB on 23 June 2026 (link to report, paragraph 3.5)

Members of the IJB considered a report on Complex Need Plan Update on 16 December 2025 (link to report).

September 2025
A paper was presented to Health and Social Care Leadership Team on 21st August 2025 where the status of the Complex Needs Plan will be discussed together with a refresh of the evaluation framework. This will then form an update into Finance, Performance Quality Committee.

May 2024
A Complex Needs Plan 2023-2026 for Dumfries and Galloway was approved by the Integration Joint Board in September 2023. Following a previous request from the Leadership Group and as part of the implementation of the Complex Needs Plan an evaluation framework has been developed for the Complex Needs Service. As part of this a project team has been put in place to agree Key Performance Indicators (KPIs) and to monitor the success of the model of care.

Future update arrangements
With effect from 1 October 2026 this Direction will be superseded by IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings. Future updates on activities detailed within this direction will contribute to IJBD04.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2305: Non registered Third Sector Contracts Dumfries and Galloway Council and NHS Dumfries and Galloway to commission services differently or terminate contracts that are not delivering as expected.			X
Latest Update			Status – Green
September 2026 Members of the IJB considered a report on Commissioning: Towards a Strategic Alliance on 23 June 2026 (link to report). Members of the IJB Strategic Planning Delivery and Commissioning Committee considered a report on Commissioning Third Sector Supports on 21 October 2025 (Link to report). An update from the IJB Strategic Planning and Delivery Committee was considered by the IJB on 16 December 2025 (link to report , paragraph 3.3). September 2025 KB will follow up with Viv Gration. Reports are routinely reported into Health and Social Care Leadership Group.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2306: Care and Support at Home: Older People			X
Latest Update			Status – Green
September 2026 Members of the IJB Strategic Planning Delivery and Commissioning Committee considered a report on Care and Support at Home Markets Sustainability: Preliminary Risk Assessment on 21 October 2025 (link to report). A further report was also considered by the committee on Contracts Monitoring Update – Care and Support at Home (link to report). An update from the IJB Strategic Planning and Delivery Committee was considered by the IJB on 16 December 2025 (link to report , paragraphs 3.4 and 3.7).			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings. Future updates on activities detailed within this direction will contribute to IJBD03.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2401: Direction to Constituent Parties to deliver Health and Social Care Services within the IJB Financial Plan and Budget for 2024 / 2025 Delegated budget to Dumfries and Galloway Council and NHS Dumfries and Galloway as a consequence of the IJB's Financial Plan for 2024/25. Includes direction of savings proposals.			X
Latest Update			Status – Closed
September 2026 A Finance Update – Year End 2024/25 was considered by the Integration Joint Board on 3rd June 2025 providing members of the board with detail of the financial position (link to report). This Direction relates to financial planning and budget for 2024/25 and is now closed.			
Future update arrangements			
With effect from 1 October 2026 financial monitoring of the budgets aligned to IJB Directions will form part of scheduled update reports.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2403: Short Breaks Service Model			X
Latest Update			Status – Not available
September 2026 Due to a Microsoft outage we have been unable to source an update for this report.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD05.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2404: Implementation of the approved option for the future use of Newton Stewart hospital. That is to establish Community Health and Social Hub. Establish community health and social care hub on the site of Newton Stewart Cottage Hospital in line with the outcome of Right Care Right Place Programme. Refurbishment should include appropriate clinical spaces, digital infrastructure that supports multi-agency working, including video consultation and co-location of multiagency deliver partners. Work with Local Authority, Third Sector and other delivery partners to maximise use of the current accommodation and enable the delivery of wider health and social care and community initiatives. Develop a plan for the proportion of out-patient appointments that will outline the target and trajectory for video consultations. A phased approach, with involvement of communities and stakeholders will be required to fully realise the potential for a Community Health and Social Care Hub. In line with the Operational Team Assessment of Deliverability timeframes the following will be in place: Within 1 – 3 Months * Expansion of the Home Team (multi-disciplinary team) accommodation * Immunisation Team (vaccine delivery) * Community outpatient services operating in "hot desk" clinics (e.g. Mental Health) * Near Me suite for supported appointments Within 3 – 6 months * Establishment of a range of virtual appointments making use of the Near Me suite for supported appointments * Identify and prioritise day treatments delivery on site Within 6 – 12 Months Newton Stewart Cottage Hospital 51 As above with the addition of: * Delivery of day treatments * Space available for third sector organisations on a permanent or drop-in basis. Scope to develop with the community a mixture of supports that meet the needs of the local community.			X
Latest Update			Status – Green
September 2026 Members of the IJB Strategic Planning, Finance and Commissioning Committee considered a report on RCRP & Community Hub Update on 1 September 2026 (link to report). An update from the IJB Strategic Planning, Finance and Commissioning Committee was considered by the IJB on 24 March 2026 (link to report, paragraph 3.13). Members of the IJB considered a report on RCRP Community Hubs – Flexible Beds – Update on 16 December 2025 (link to report). March 2025 NEWTON STEWART 1. Home Teams Accommodation: complete 2. Space and introduction of Virtual Clinic Space: space identified and logistical and service planning ongoing 3. Vaccination accommodation: complete			

4. Signage being changed to reflect Community Hubs
5. Feedback obtained from other Directorates and now actively working to accommodate needs through planning of use of space and any alteration / equipment necessary (this includes virtual clinic space).
6. Progressing Day Hospice sessions at hubs linking with paper completed by Strategic Planning outlining potential delivery models. This will also link with proposals for frailty services currently being considered.
7. Draft proposals completed outlining delivery of IV Therapies / OPAT at Newton Stewart completed Lead Nurse which will form the basis of plans for other hubs.
8. Finance Team audit of equipment left / stored in former ward / hospital areas to confirm value and potential redistribution (limited numbers).
9. Community Engagement plan in development to be rolled out by Strategic Planning Colleagues.
10. Links made with Art Strategy Group to consider holistic projects to support “feel of the hubs”
11. Links made with Third Sector to explore East Renfrew Model front door access into in the community.
12. Scoping completed for outpatient services to introduce Mental Health and Women & Children services.
13. Early intervention scoping with Active Lives programme

Future update arrangements
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2405: Implementation of the approved option for the future use of Kirkcudbright Hospital. That is to establish a Community Health and Social Hub. Work with Local Authority, Third Sector and other delivery partners to maximise use of the current accommodation and enable the delivery of wider health and social care and community initiatives. Develop a plan for the proportion of out-patient appointments that will outline the target and trajectory for video consultations. A phased approach, with involvement of communities and stakeholders will be required to fully realise the potential for a Community Health and Social Care Hub. In line with the Operational Team Assessment of Deliverability timeframes the following will be in place: Within 1 – 3 Months * Expansion of the Home Team (multi-disciplinary team) accommodation * Immunisation Team (vaccine delivery) * Community outpatient services operating in a "hot desk" clinics (e.g. Mental Health) * Near Me suite for supported appointments Within 3 – 6 months * Establishment of a range of virtual appointments making use of the Near Me suite for supported appointments * Identify and prioritise day treatments delivery on site Within 6 – 12 Months As above with the addition of: Kirkcudbright Cottage Hospital 52 * Delivery of day treatments * Space available for third sector organisations on a permanent or drop-in basis. Scope to develop with the community a mixture of supports that meet the needs of the local community.			X
Latest Update			Status – Green
September 2026 Members of the IJB Strategic Planning, Finance and Commissioning Committee considered a report on RCRP & Community Hub Update on 1 September 2026 (link to report). An update from the IJB Strategic Planning, Finance and Commissioning Committee was considered by the IJB on 24 March 2026 (link to report, paragraph 3.13). Members of the IJB considered a report on RCRP Community Hubs – Flexible Beds – Update on 16 December 2025 (link to report). March 2025 KIRKCUDBRIGHT 1. Home Teams Accommodation: complete 2. Space and introduction of Virtual Clinic Space: space identified and logistical and service planning ongoing 3. Vaccination accommodation: complete			
Future update arrangements			

With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2406: Implementation of the approved option for the future use of Thornhill hospital. That is to establish Community Health and Social Hub. Work with Local Authority, Third Sector and other delivery partners to maximise use of the current accommodation and enable the delivery of wider health and social care and community initiatives. Develop a plan for the proportion of out-patient appointments that will outline the target and trajectory for video consultations. A phased approach, with involvement of communities and stakeholders will be required to fully realise the potential for a Community Health and Social Care Hub. In line with the Operational Team Assessment of Deliverability timeframes the following will be in place: Within 1 – 3 Months * Expansion of the Home Team (multi-disciplinary team) accommodation * Immunisation Team (vaccine delivery) * Community outpatient services operating in a "hot desk" clinics (e.g. Mental Health) * Near Me suite for supported appointments Within 3 – 6 months * Establishment of a range of virtual appointments making use of the Near Me suite for supported appointments * Identify and prioritise day treatments delivery on site Thornhill Cottage Hospital 50 Within 6 – 12 Months As above with the addition of: * Delivery of day treatments * Space available for third sector organisations on a permanent or drop-in basis. Scope to develop with the community a mixture of supports that meet the needs of the local community.			X
Latest Update			Status – Green
September 2026 Members of the IJB Strategic Planning, Finance and Commissioning Committee considered a report on RCRP & Community Hub Update on 1 September 2026 (link to report). An update from the IJB Strategic Planning, Finance and Commissioning Committee was considered by the IJB on 24 March 2026 (link to report, paragraph 3.13). Members of the IJB considered a report on RCRP Community Hubs – Flexible Beds – Update on 16 December 2025 (link to report). March 2025 THORNHILL 1. Home Teams Accommodation: complete 2. Space and introduction of Virtual Clinic Space: space identified and logistical and service planning ongoing 3. Vaccination accommodation: complete			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS			

Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2407: Implementation of the approved option for the future use of Moffat hospital. That is to establish Community Health and Social Hub. Establish community health and social care hub on the site of Moffat Cottage Hospital in line with the outcome of Right Care Right Place Programme. Refurbishment should include appropriate clinical spaces, digital infrastructure that supports multi-agency working, including video consultation and co-location of multiagency deliver partners. Work with Local Authority, Third Sector and other delivery partners to maximise use of the current accommodation and enable the delivery of wider health and social care and community initiatives. Develop a plan for the proportion of out-patient appointments that will outline the target and trajectory for video consultations. A phased approach, with involvement of communities and stakeholders will be required to fully realise the potential for a Community Health and Social Care Hub. In line with the Operational Team Assessment of Deliverability timeframes the following will be in place: Within 1 – 3 Months * Expansion of the Home Team (multi-disciplinary team) accommodation * Immunisation Team (vaccine delivery) * Community outpatient services operating in a "hot desk" clinics (e.g. Mental Health) * Near Me suite for supported appointments Within 3 – 6 months * Establishment of a range of virtual appointments making use of the Near Me suite for supported appointments * Identify and prioritise day treatments delivery on site Within 6 – 12 Months Moffat Cottage Hospital 47 As above with the addition of: * Delivery of day treatments * Space available for third sector organisations on a permanent or drop-in basis. Scope to develop with the community a mixture of supports that meet the needs of the local community			X
Latest Update			Status – Green
September 2026 Members of the IJB Strategic Planning, Finance and Commissioning Committee considered a report on RCRP & Community Hub Update on 1 September 2026 (link to report). An update from the IJB Strategic Planning, Finance and Commissioning Committee was considered by the IJB on 24 March 2026 (link to report, paragraph 3.13). Members of the IJB considered a report on RCRP Community Hubs – Flexible Beds – Update on 16 December 2025 (link to report). September 2025 MOFFAT 1. GP Practice work tendered, awarded & commenced: Work now ongoing – Complete. 2. Plan for Home Teams Accommodation linking to completion of work: ongoing – space identified (awaiting completion gong GP accommodation) 3. Space and introduction of Virtual Clinic Space: space identified and logistical and service planning ongoing			

4. Vaccination accommodation: complete
Future update arrangements
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2408: National Flexible Framework Dumfries and Galloway Council (DGC) to proceed in adopting and implementing the New NFF (option1) for the delivery of care and support from 23 September 2024 as per Dumfries and Galloways Council's Procurement Standing Orders for minimum of 1 year while alternative options are to be considered.		X	
Latest Update			Status – Green
September 2026 We are currently operating under the second-generation National Flexible Framework agreement, which runs until 30 September 2030. Annual monitoring reports are presented to the HSCP Leadership Group and the IJB Strategic Planning, Finance and Commissioning Committee. The Care at Home report covers provider partners operating under the National Flexible Framework, while the Care Home report covers the Care Home for Adults framework. The Care Home for Adults framework provides residential care services for adults aged 18 to 64 with identified needs and runs until 22 September 2031. It excludes older people accessing residential services through the National Care Home Contract. September 2025 The financial impact in subsequent years would become part of budget deliberations for 25/26 and without additional funding being provided would require a reduction in the current levels of care being purchased to offset the increased costs. and therefore, a further discussion on NFF to take place for 25 / 26.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2409: Development of a Vision for Social Care and an associated plan to address the long-standing historic deficit in local capacity. Develop a Vision for Social Care that sets a clear direction for maximising efficiency and effectiveness of Services while developing capacity as necessary to meet current and predicted future needs. Establish a detailed associated action plan for delivery from 25/26 that sets out the improvements and enhancements that will be made and the anticpated impact on addressing unmet need and whole system performance. Utliise that Vision for Social Care and its plan in the 24/26 budget setting process to set out the case for change and funding requred to support this. Ensure plan for delivery is appropiately prioritised to enable informed decison making and offer clarity of impact that can be antcipated from any change to the delegated budget.			X
Latest Update			Status – Green
September 2026 Members of the IJB Strategic Planning Delivery and Commissioning Committee considered a report on Commissioning Third Sector Supports on 21 October 2025 with Draft Principles of Social Care Vision (Link to report, Item-06-Appendix-1-Draft-Principles-of-Social-Care-Vision.pdf). An update from the IJB Strategic Planning and Delivery Committee was considered by the IJB on 16 December 2025 (link to report , paragraph 3.6). **September 2025** There is a scheduled workshop on the 23rd September 2025 on Social Care Savings Plan - where financial decisons will be required and tabled for a decision in Public Board.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD03 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide services for adults with physical disabilities and older people across inpatient and community settings, IJBD04 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to deliver integrated learning disability services in hospital and community settings and IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD03, IJBD04, and IJBD05 where applicable.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2412: Development of a vision for sustainable GP Practices and GMS that are fit for the future and able to meet the changing needs of the population across Dumfries and Galloway. During 25/25, engage GP Partners, Practice Managers, Advanced Practitioners, Practice Nurses and wider members of the Practice Team, as well as local people and other stakeholders in developing a Vision for GMS in D&G that sets a clear direction for the deveopment of these services over time, ensuring they become strong, sustainable and fit for the future, while having capacity to treat ill health and improve population health and address inequalities. Establish a detailed associated action plan for delivert from 26/27 that will firstly stablise GMS by improving: The experience of existing GPs and their practice teams Recruitment and retention into GPs locally How the extended Practice Team operate to maximise capacity and efficiency Joint Working between primary, secondary and community care Communication with the Public about how to engage with GMS and what to expect rom them Technology deployment to support service delivery; and the refurb, development and replace of facilities. Before transforming the local model, ensuring: Strategic deployment of services where they are most needed Enhanced collaboration between GP Practices in the planning and delivery of care Opportunities for new modes of service delivery, through both analogue and digital change are maximised Ensure the action plan for delivery is prioitised to enable informed decision making and offer clarity of impact that can be anticipated from any change to the delegated budget			X
Latest Update			Status – Green
September 2026 Members of the IJB considered a report on General Medical Services in Dumfries and Galloway Review Conclusion and Delivery Plan on 24 March 2026 (link to report). Members of the IJB considered a report on GMS Update on 16 December 2025 (link to report). September 2025 There have been presentations to committee and IJB on progress in terms of the Consultant and Enagement work.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD09 - The IJB Directs NHS Dumfries and Galloway to deliver primary medical services provided under a general medical services contract. Future updates on activities detailed within this direction will contribute to IJBD09.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2501: Deliver the Carers Strategy Delivery Plan 2025 -2028 To deliver, within the agreed delegated budget, the Carers Strategy Delivery Plan for Carers support including: 1. Commissioned Carers respite support 2. Commissioned support 3. Spot purchase respite support 4. Staff Posts 5. Carers Act Funding - distributed at the discretion of Carers Programme Board			X
Latest Update			Status – Green
September 2026 An updated Carers Delivery Plan, in consultation with the Carers Programme Board was agreed, and work continues to deliver elements 1,2,3 and 4. A new Public Social Partnership (PSP) has been established to manage and distribute the Carers Act Funding. The Carers PSP are currently developing their processes and governance arrangements to manage the fund going forward. All processes will be considered and agreed in consultation with the Carers Programme Board. An update on the delivery of the Carers Delivery Plan is due to be considered by IJB Strategic Planning, Finance and Commissioning Committee on 1 December 2026.			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD05 - The IJB directs Dumfries and Galloway Council and NHS Dumfries and Galloway to provide support for unpaid carers. Future updates on activities detailed within this direction will contribute to IJBD05.			

Reference Number and Title of Direction	NHS DG	DGC	Both
IJBD2502: Development of an Implementation Plan to realise the vision for sustainable GP Practices and General Medical Services that are fit for the future and able to meet the changing needs of the populations across Dumfries and Galloway. During the first quarter of 2026, work collaboratively with GP Partners, Locum GP's, Salaried GP's, Practice Managers, dvanced Practitioners, Practice Nurses and wider members of the PracticeTeam, as well as Directorates within the Health and Social Care Partnership and Corporate Directorates within the NHS Board to coproduce a detailed Delivery Plan that will enhance the sustainability of General Medical Services in Dumfries and Galloway. That plan should specify the detailed actions, the responsible officers, timescales for delivery, gateway milestones, anticipated impacts, funding required and alignment of existing and new national funding as appropriate.	X		
Latest Update			Status – Green
September 2026 Members of the IJB considered a report on General Medical Services in Dumfries and Galloway Review Conclusion and Delivery Plan on 24 March 2026 (link to report).			
Future update arrangements			
With effect from 1 October 2026 this Direction will be superseded by IJBD09 - The IJB Directs NHS Dumfries and Galloway to deliver primary medical services provided under a general medical services contract. Future updates on activities detailed within this direction will contribute to IJBD09.			